

Before Placing the Video Call:

- ✓ Check that the iPad is connected to Wi-Fi and you can access the internet iPad 

Steps to Access the LanguageU^C Video Interpreter:

<p>1 Select the video application icon.</p> 	<p>2 Your username and password will appear on the screen. Tap on the LOGIN button.</p> 	<p>3 Select <u>language needed</u>. A hold screen will appear until you connect to the interpreter.</p> 	<p>4 When the interpreter appears on the screen, document his/her name and ID #.</p> 
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Remember to:

- ✓ Position the device so that the individual with whom you need to communicate and the interpreter can see each other.
- ✓ Ensure the individual is not in front of a window and does not have any other type of light source behind him/her.

Screen Control Buttons - Tap anywhere on the screen and the control buttons will appear.

Hang Up - Ends the connection with the interpreter

FECC - DO NOT USE

Keypad - To be used when accessing interpreters via audio



Mic is On - Mutes/unmutes the audio

Video On - Turns the camera on/off

PIP is On - Turns the self-view window on and off

200 LANGUAGES VIA AUDIO - If you select this option or get routed to an interpreter via audio, tap on the screen and open the keypad. When prompted, provide the information requested.

WORKING WITH AN INTERPRETER – Brief the interpreter. Speak directly to the person with whom you are communicating. To ensure accuracy, the interpreter may sometimes ask for clarification or repetition.