

For 3.12.2014 DIG Meeting

How to document in the IPE and in QE2 client responsibilities/commitments?

While there are the preprint client responsibilities that are part of the IPE the issue of how to document on the IPE (handwritten and in QE2) the items that a client agrees to that are not a Team, Community or Support Service?

The IPE Community Services and Support Services have a column that staff mark on who will provide: VR, Consumer, Other but the services are typically ones that are purchased in the community.

For instance: Client must continue to attend AA, NA, etc. Client must continue with their physical therapy, client must continue to take their medications, must continue to attend mental health counseling?

How should we document on the IPE? This has come up over the years and we haven't had a good way to document them. Some teams have just written them in on the paper IPE but there is no place to enter that into QE2. At least one team is identifying the closest Community or Support Service and adding it in QE2 and selecting the client as the provider. For instance continue to take their medications they are indicating the Community Service of Treatment and the provider as the client.

While I can understand why the team has decided to do this the client is not the provider. Continuing to take their medications is a responsibility/commitment they made when developing the IPE.

A few suggestions:

1. Add another data entry box to the IPE Data Entry Screen. There could be a yes/no question: Are there client responsibilities identified and agreed to by the client and VR? Yes No. If yes then a text field for staff to enter in the specific responsibilities that were agreed to.
2. This text box (if answered yes) would also be included in the IPE Determination so that when the IPE was approved these responsibilities/commitments would display and be part of the approval process.
3. We would add to the Annual Review and IPE Amendment determinations a question about whether there are any changes to the Client Responsibilities that need to be changed similar to the question about whether there are any changes that need to be made to the job goal or services.