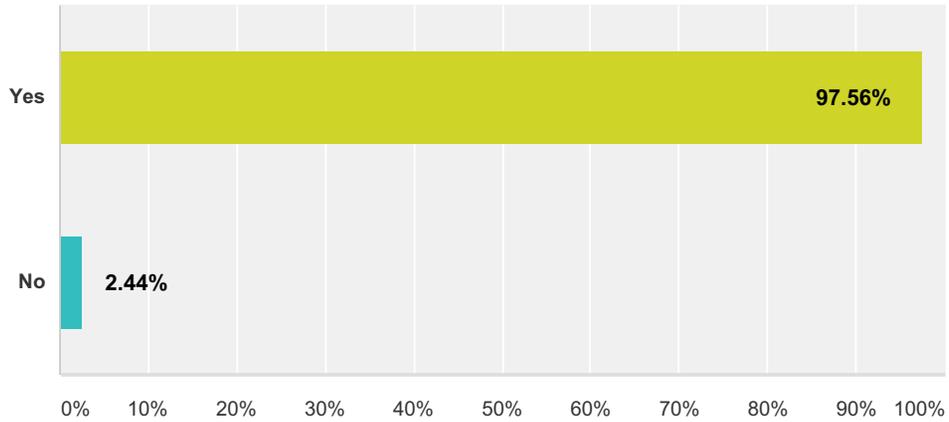


2014/15 VR Client Satisfaction Survey

Q1 Are you currently employed?

Answered: 41 Skipped: 0



Answer Choices	Responses	
Yes	97.56%	40
No	2.44%	1
Total		41

#	If yes, where?	Date
1	Schnackel	6/24/2015 3:25 PM
2	Home Depot	6/24/2015 12:28 PM
3	Bellevue Public Schools	6/24/2015 11:59 AM
4	Cal Construction	6/23/2015 4:49 PM
5	Stay Bridge Hotel	6/23/2015 2:30 PM
6	AIM	6/17/2015 4:38 PM
7	Traco Inc	5/22/2015 2:57 PM
8	Professional Research Consultants	5/15/2015 10:44 AM

2014/15 VR Client Satisfaction Survey

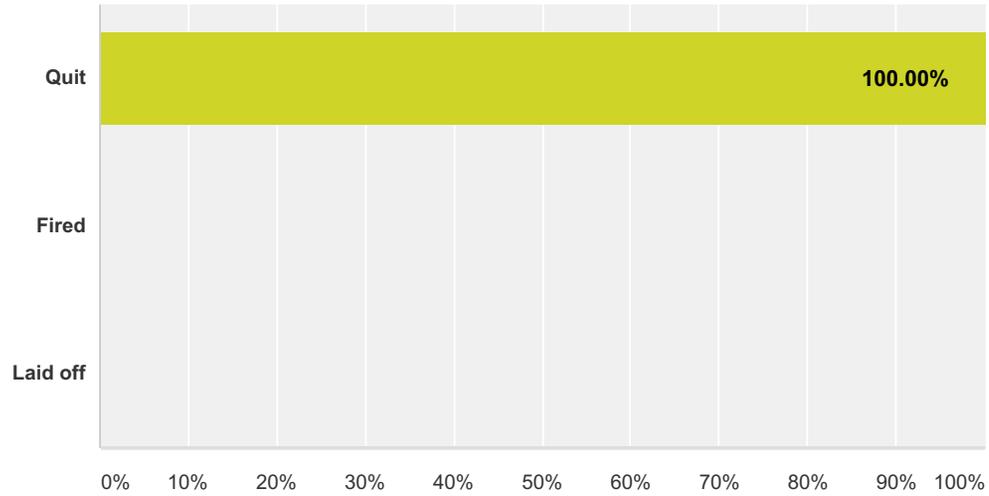
9	Bellevue Public Schools	5/11/2015 4:25 PM
10	Goodwill	4/2/2015 10:34 AM
11	Signal 88	3/30/2015 2:19 PM
12	University of Nebraska	3/24/2015 11:31 AM
13	Egg & I	3/24/2015 11:15 AM
14	Hillside Elementary School	2/19/2015 9:20 AM
15	Sodexo	2/11/2015 2:48 PM
16	Florence Homes	2/11/2015 2:37 PM
17	Heartland Warehouse	1/16/2015 1:56 PM
18	Walmart	1/7/2015 11:07 AM
19	Methodist Women's Hospital	12/31/2014 10:59 AM
20	Walmart	12/26/2014 12:49 PM
21	InRoads to Recovery	12/23/2014 11:26 AM
22	McDonalds	12/18/2014 3:53 PM
23	Taco Bell	12/16/2014 2:02 PM
24	OPC	12/10/2014 2:16 PM
25	Brandeis Catering	12/10/2014 11:20 AM
26	Richmont Village	12/4/2014 12:28 PM
27	Embassy Suites	11/25/2014 11:38 AM
28	Montclair Rehab. and Nursing	11/13/2014 4:26 PM
29	No Frills	11/13/2014 3:06 PM
30	Budget Car Rental	11/10/2014 1:58 PM
31	Eagle Applied Sciences	11/10/2014 1:39 PM
32	City of La Vista Library	11/7/2014 3:31 PM
33	Craig In Home Nursing Services	11/3/2014 2:34 PM
34	Marshall's	10/15/2014 3:25 PM
35	Marriott	10/13/2014 10:16 AM

2014/15 VR Client Satisfaction Survey

36	Omaha Henry Doorly Zoo	10/10/2014 3:05 PM
37	First Data	10/3/2014 11:14 AM
38	Black Hills	10/3/2014 10:58 AM
39	Oriental Trading	10/2/2014 11:54 AM
40	City of Omaha	10/1/2014 2:44 PM

Q2 If not, did you quit, were you fired or laid off?

Answered: 1 Skipped: 40

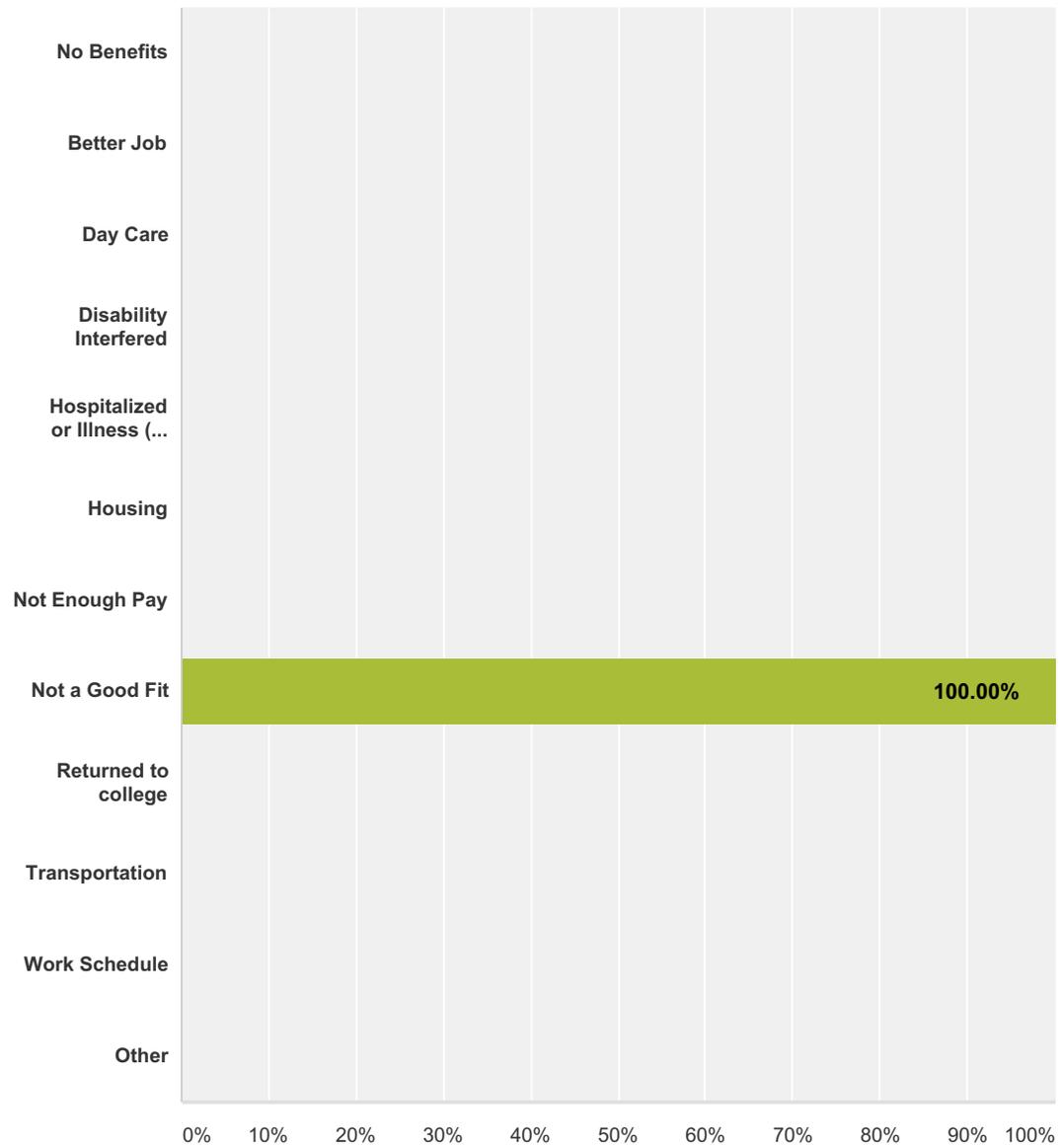


Answer Choices	Responses	
Quit	100.00%	1
Fired	0.00%	0
Laid off	0.00%	0
Total		1

Q3 Can you tell me why you (quit, were fired, were laid off)?

Answered: 1 Skipped: 40

2014/15 VR Client Satisfaction Survey



Answer Choices	Responses
No Benefits	0.00% 0

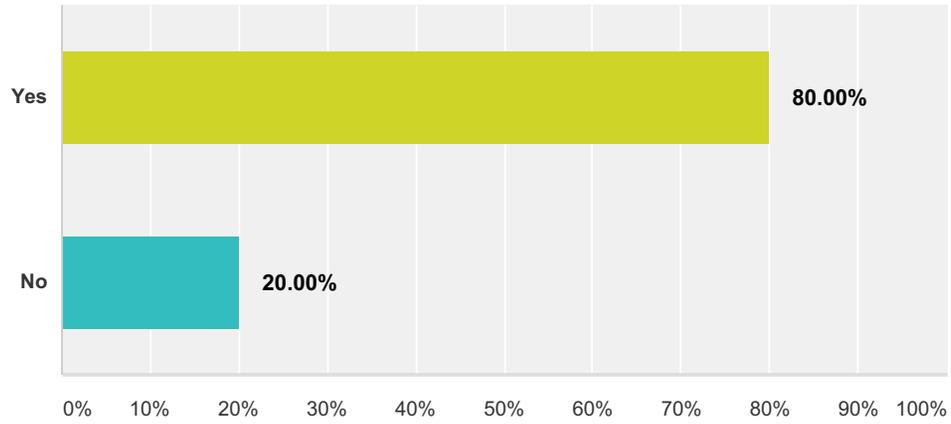
2014/15 VR Client Satisfaction Survey

Better Job	0.00%	0
Day Care	0.00%	0
Disability Interfered	0.00%	0
Hospitalized or Illness (Not disability related)	0.00%	0
Housing	0.00%	0
Not Enough Pay	0.00%	0
Not a Good Fit	100.00%	1
Returned to college	0.00%	0
Transportation	0.00%	0
Work Schedule	0.00%	0
Other	0.00%	0
Total		1

#	Specify Other Reason	Date
	There are no responses.	

Q4 Does your job meet your current needs?

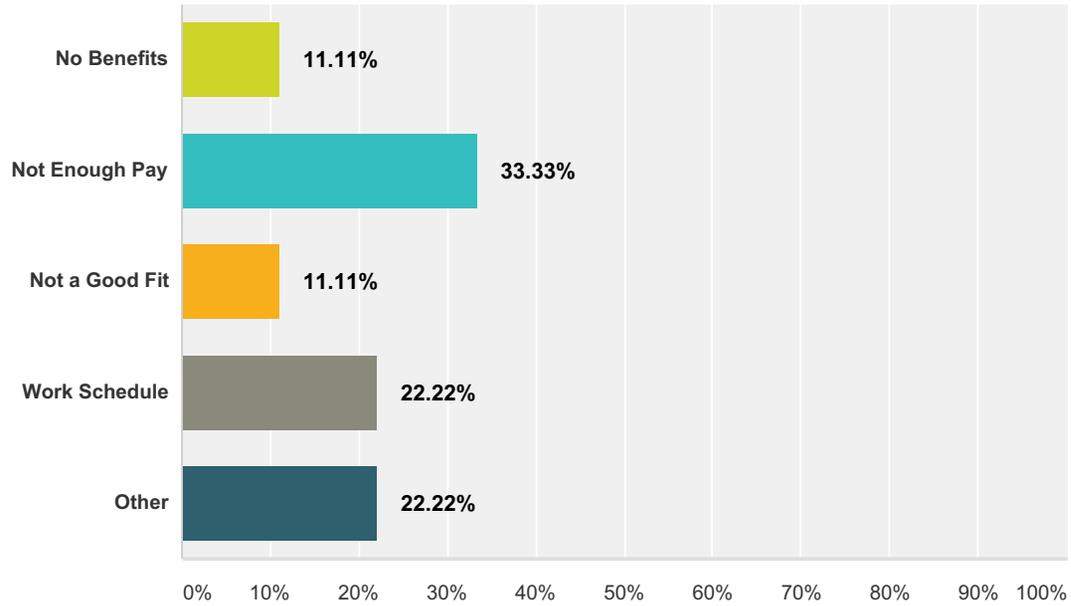
Answered: 40 Skipped: 1



Answer Choices	Responses	Count
Yes	80.00%	32
No	20.00%	8
Total		40

Q5 If no, what needs are not being met by your job?

Answered: 9 Skipped: 32



Answer Choices	Responses
No Benefits	11.11% 1
Not Enough Pay	33.33% 3
Not a Good Fit	11.11% 1
Work Schedule	22.22% 2
Other	22.22% 2
Total	9

#	Specify Other Reason	Date
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2014/15 VR Client Satisfaction Survey

1	Not Enough Hours.	10/3/2014 10:59 AM
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2014/15 VR Client Satisfaction Survey

Q6 What did Nebraska VR provide that was most helpful to you?

Answered: 40 Skipped: 1

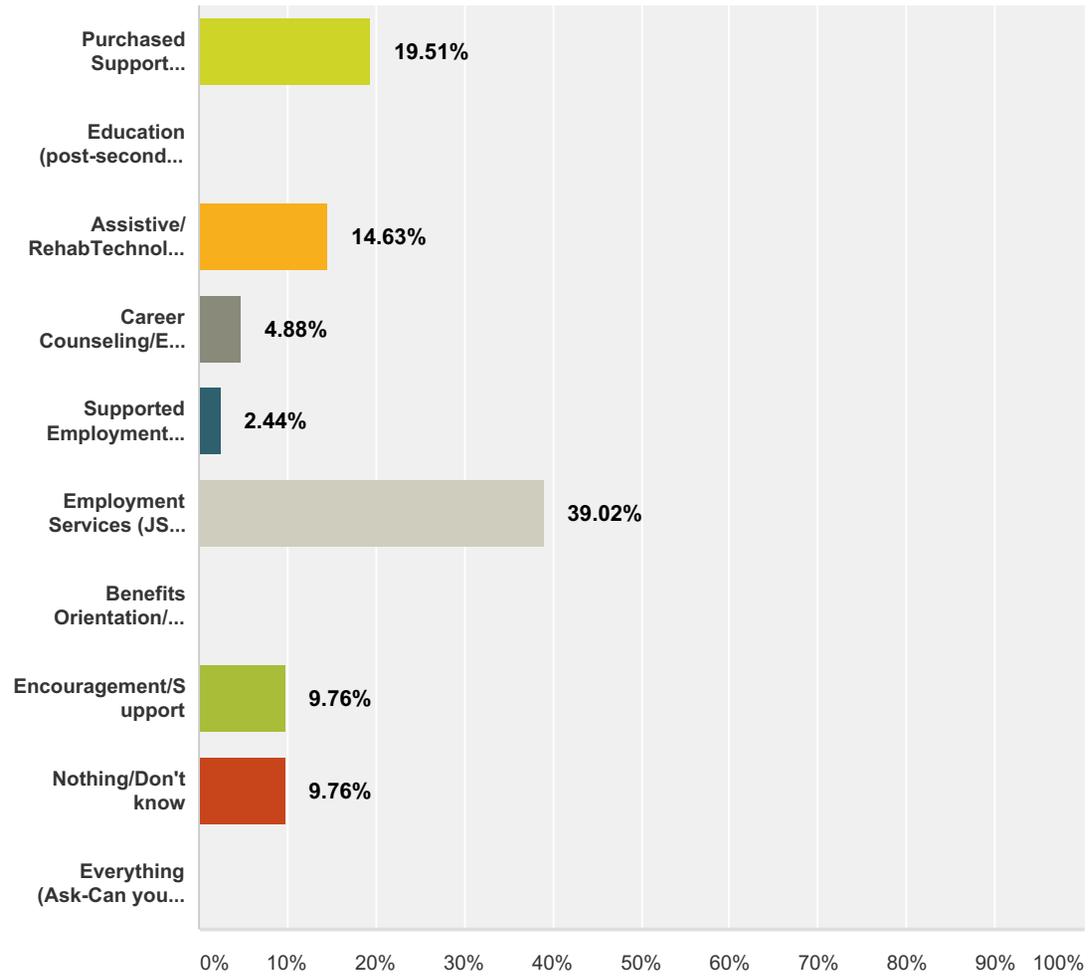
#	Responses	Date
1	Has hearing loss - got him hearing aids.	6/24/2015 3:25 PM
2	they provided me with hearing aids	6/24/2015 11:59 AM
3	Got his tools to start his job.	6/23/2015 4:49 PM
4	Encouragement from Jerry and Joan	6/23/2015 2:32 PM
5	Assisted with obtaining hearing aids.	6/17/2015 4:39 PM
6	Speaking with my employer to see what I could improve on at work	5/22/2015 2:58 PM
7	Completing applications on the computer was the most helpful, but also the encouragement and support as well as equipment on the job once I obtained employment	5/15/2015 10:45 AM
8	Hearing Aids	5/11/2015 4:25 PM
9	Hearing aids	4/24/2015 4:08 PM
10	They helped with a lot of things, such as work etiquette and communication skills.	4/2/2015 10:35 AM
11	Nothing really	3/30/2015 2:19 PM
12	They helped me find a job and they also got me uniforms	3/24/2015 11:32 AM
13	"V.R. didn't do a whole lot."	3/24/2015 11:16 AM
14	Career goals and job search	2/19/2015 9:20 AM
15	Help with finding a job and providing needed work items	2/11/2015 2:48 PM
16	Find a job, they bought me some scrub pants and shoes, and also bus tickets	2/11/2015 2:38 PM
17	Referring consumer to Community Alliance was the driving force for the consumer to get a job.	1/16/2015 1:56 PM
18	He didn't want to answer anymore questions as he said that he was not comfortable sharing all of this information.	1/7/2015 11:07 AM
19	Giving consumer good advice.	12/31/2014 11:00 AM
20	Helped consumer find a job.	12/26/2014 12:49 PM
21	The hope that consumer could find a different job and do some career assessments to see if there was a better area for the consumer to work in.	12/23/2014 11:30 AM

2014/15 VR Client Satisfaction Survey

22	The person consumer worked with. Consumer's computer skills are not that great and V.R. was able to help consumer with online applications.	12/18/2014 3:54 PM
23	They helped me find this job, and also got me help with my social security benefits.	12/16/2014 2:03 PM
24	JOb placement	12/10/2014 2:16 PM
25	They bought me work shoes	12/10/2014 11:21 AM
26	They provided some interpreter assistance;	12/4/2014 12:28 PM
27	Could not think of anything.	11/25/2014 11:39 AM
28	Experience for interviews and what consumer needed to learn for a job.	11/13/2014 4:27 PM
29	Financial help and clothing.	11/13/2014 3:07 PM
30	Really helpful with job opportunities and health issues.	11/10/2014 2:00 PM
31	Hearing aids.	11/10/2014 1:40 PM
32	People skills and work.	11/7/2014 3:32 PM
33	The one-on-one sessions.	11/3/2014 2:34 PM
34	Helping consumer get their job.	10/15/2014 3:26 PM
35	The support consumer needed to become a young adult.	10/13/2014 10:18 AM
36	Practiced interviewing skills and gave consumer confidence that she could do things necessary to get a job.	10/10/2014 3:08 PM
37	Bus passes before consumer had a paycheck.	10/3/2014 11:18 AM
38	Helped consumer get into the Ability One Program, with work clothes and a battery for their car.	10/3/2014 11:01 AM
39	Going there every week and getting help and tips on filling out applications and interview skills.	10/2/2014 11:54 AM
40	Helped consumer with their van and home. V.R. has helped with so many important things in their life; V.R. has changed consumer's life.	10/1/2014 2:45 PM

Q7 Mark the category the client indicated was the most helpful.

Answered: 41 Skipped: 0



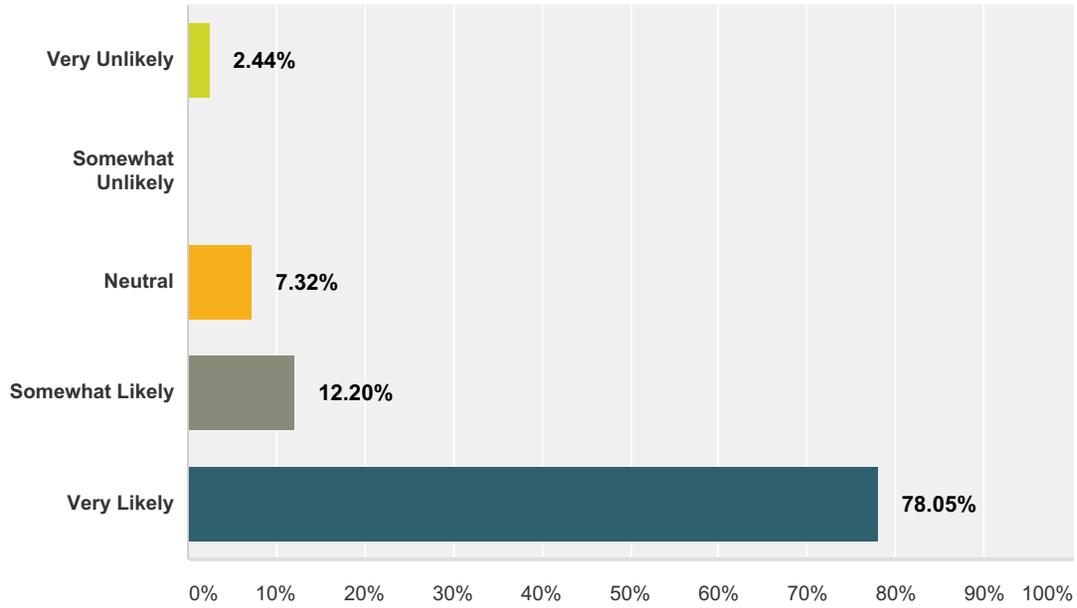
Answer Choices	Responses
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	19.51% 8

2014/15 VR Client Satisfaction Survey

Education (post-secondary training)	0.00%	0
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	14.63%	6
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	4.88%	2
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc.)	2.44%	1
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	39.02%	16
Benefits Orientation/Benefits Analysis	0.00%	0
Encouragement/Support	9.76%	4
Nothing/Don't know	9.76%	4
Everything (Ask-Can you be more specific?)	0.00%	0
Total		41

Q8 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 41 Skipped: 0



Answer Choices	Responses	Count
Very Unlikely	2.44%	1
Somewhat Unlikely	0.00%	0
Neutral	7.32%	3
Somewhat Likely	12.20%	5
Very Likely	78.05%	32
Total		41

2014/15 VR Client Satisfaction Survey

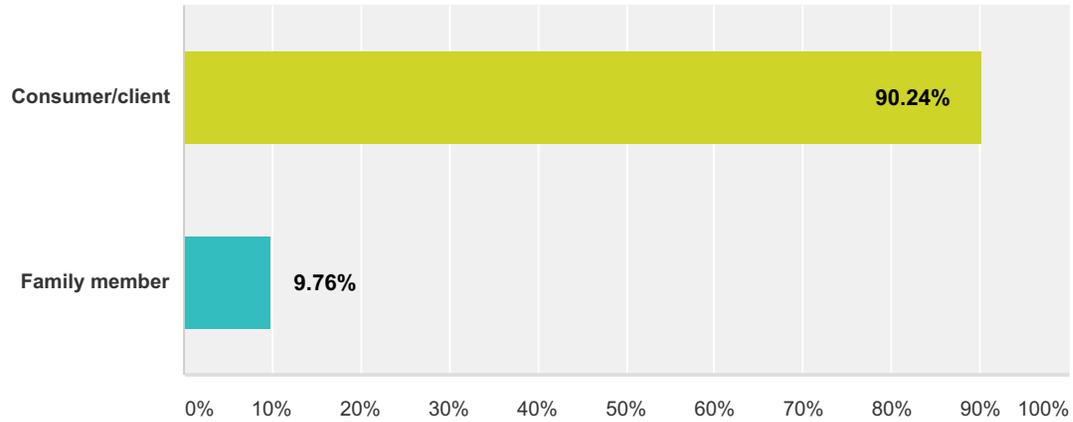
Q9 Please share any other comments or suggestions you may have.

Answered: 4 Skipped: 37

#	Responses	Date
1	they were very helpful	6/24/2015 11:59 AM
2	"We were not that excited about the V.R case manager. She really didn't do anything to help. She called the house once to speak to Rachel and Rachel was not at home and they never heard from the case manager again. Job coaching is provided through the state."	3/24/2015 11:17 AM
3	I am very grateful for the shoes that VR purchased for me. They were exactly the right shoes.	12/10/2014 11:21 AM
4	Consumer just wishes V.R. would have been able to help find a job.	11/10/2014 1:41 PM

Q10 Who did you talk with?

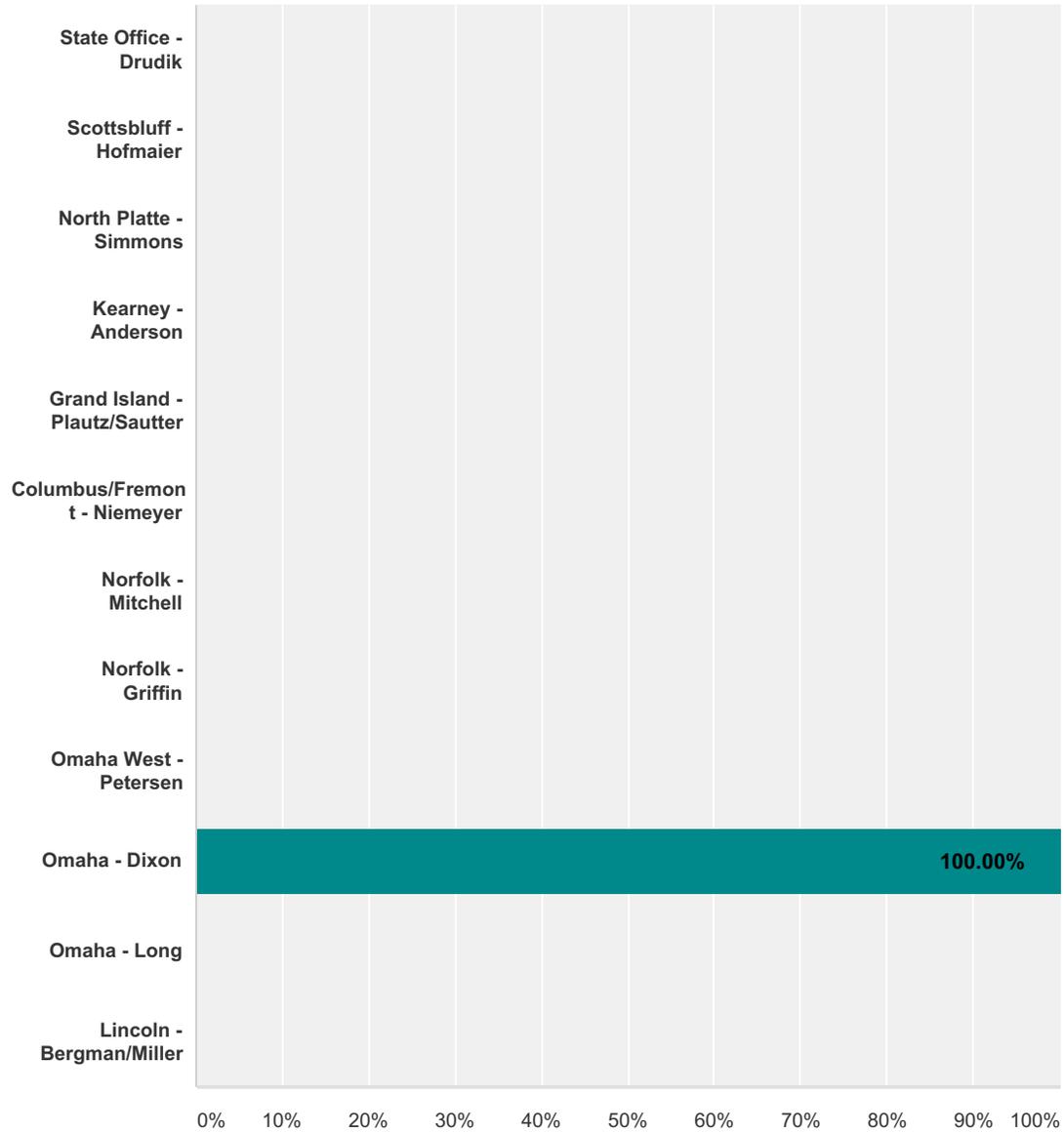
Answered: 41 Skipped: 0



Answer Choices	Responses
Consumer/client	90.24% 37
Family member	9.76% 4
Total Respondents: 41	

Q11 Which VR Team served this client?

Answered: 41 Skipped: 0



2014/15 VR Client Satisfaction Survey

Answer Choices	Responses	
State Office - Drudik	0.00%	0
Scottsbluff - Hofmaier	0.00%	0
North Platte - Simmons	0.00%	0
Kearney - Anderson	0.00%	0
Grand Island - Plautz/Sautter	0.00%	0
Columbus/Fremont - Niemeyer	0.00%	0
Norfolk - Mitchell	0.00%	0
Norfolk - Griffin	0.00%	0
Omaha West - Petersen	0.00%	0
Omaha - Dixon	100.00%	41
Omaha - Long	0.00%	0
Lincoln - Bergman/Miller	0.00%	0
Total		41