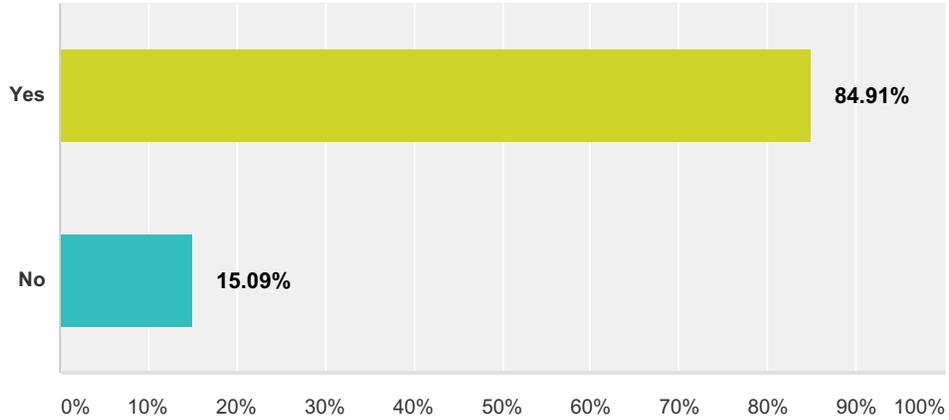


2014/15 VR Client Satisfaction Survey

Q1 Are you currently employed?

Answered: 53 Skipped: 0



Answer Choices	Responses	
Yes	84.91%	45
No	15.09%	8
Total		53

#	If yes, where?	Date
1	Bomgaar's	6/29/2015 2:19 PM
2	Long John Silver's	6/29/2015 2:04 PM
3	Contintial Conti-Tech	6/23/2015 1:26 PM
4	Good Life Counseling	6/18/2015 12:11 PM
5	Crokus Christian Academy	6/18/2015 10:22 AM
6	Rail Crew Xpress	6/1/2015 3:18 PM
7	West Point Design & Farmer	5/22/2015 4:36 PM
8	HyVee	5/22/2015 4:13 PM

2014/15 VR Client Satisfaction Survey

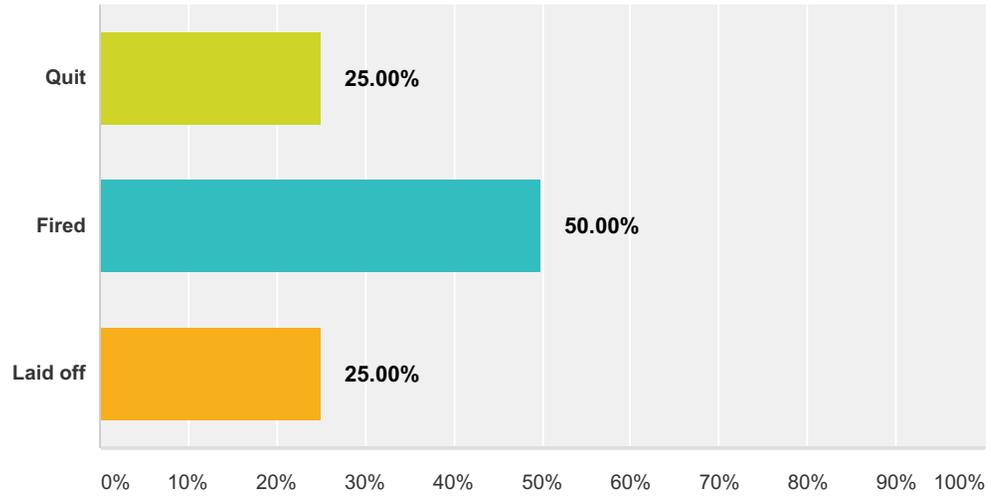
9	Thiele Dairy	5/15/2015 3:53 PM
10	Overhead Door	4/9/2015 5:37 PM
11	Runza	4/9/2015 5:24 PM
12	Franklin's Bistro	2/18/2015 2:30 PM
13	Valley Transport	1/16/2015 2:09 PM
14	Blue Line Security	1/9/2015 5:03 PM
15	Integrated Electrical Services	1/7/2015 9:38 AM
16	Brown County	1/6/2015 11:49 AM
17	Heartland Counseling	12/31/2014 9:13 AM
18	Norfolk Transportation	12/30/2014 4:31 PM
19	K&C Grain	12/30/2014 9:04 AM
20	Cubby's	12/19/2014 4:34 PM
21	Midwest Country Clinic	12/12/2014 3:15 PM
22	Valley Hope	12/12/2014 3:04 PM
23	Apex Counseling Center	12/8/2014 10:41 AM
24	Hallmark	12/5/2014 3:12 PM
25	Saint Joseph's Rehabilitation and Care Center	12/1/2014 2:50 PM
26	ACPI Fence	11/21/2014 4:31 PM
27	Nebraska Medical Center	11/21/2014 3:36 PM
28	Plainview Manor	11/21/2014 3:20 PM
29	Jedlicka's Hardware & Flenniken's Plumbing & Heating	11/19/2014 12:34 PM
30	Alpha Galvanizing	11/13/2014 2:48 PM
31	Markel Insurance Company	11/12/2014 9:17 AM
32	Johnson's Plumbing & Heating	11/7/2014 1:32 PM
33	Valley Hope	11/6/2014 2:46 PM
34	Golden Living Center	11/6/2014 9:53 AM
35	North Star Services	11/4/2014 2:01 PM

2014/15 VR Client Satisfaction Survey

36	A&E Land and Cattle	11/3/2014 2:44 PM
37	Tyson Foods, Inc.	10/16/2014 10:13 AM
38	Hy-Vee	10/14/2014 12:23 PM
39	Farmer's Pride	10/13/2014 9:47 AM
40	LP Construction	10/10/2014 10:59 AM
41	Maurice's	10/10/2014 9:09 AM
42	Ken Funk Construction	10/7/2014 5:11 PM
43	Legacy Garden	10/6/2014 2:48 PM
44	Home Health Medical Equipment Inc.	10/6/2014 12:50 PM
45	Self Employed	10/2/2014 2:46 PM

Q2 If not, did you quit, were you fired or laid off?

Answered: 8 Skipped: 45

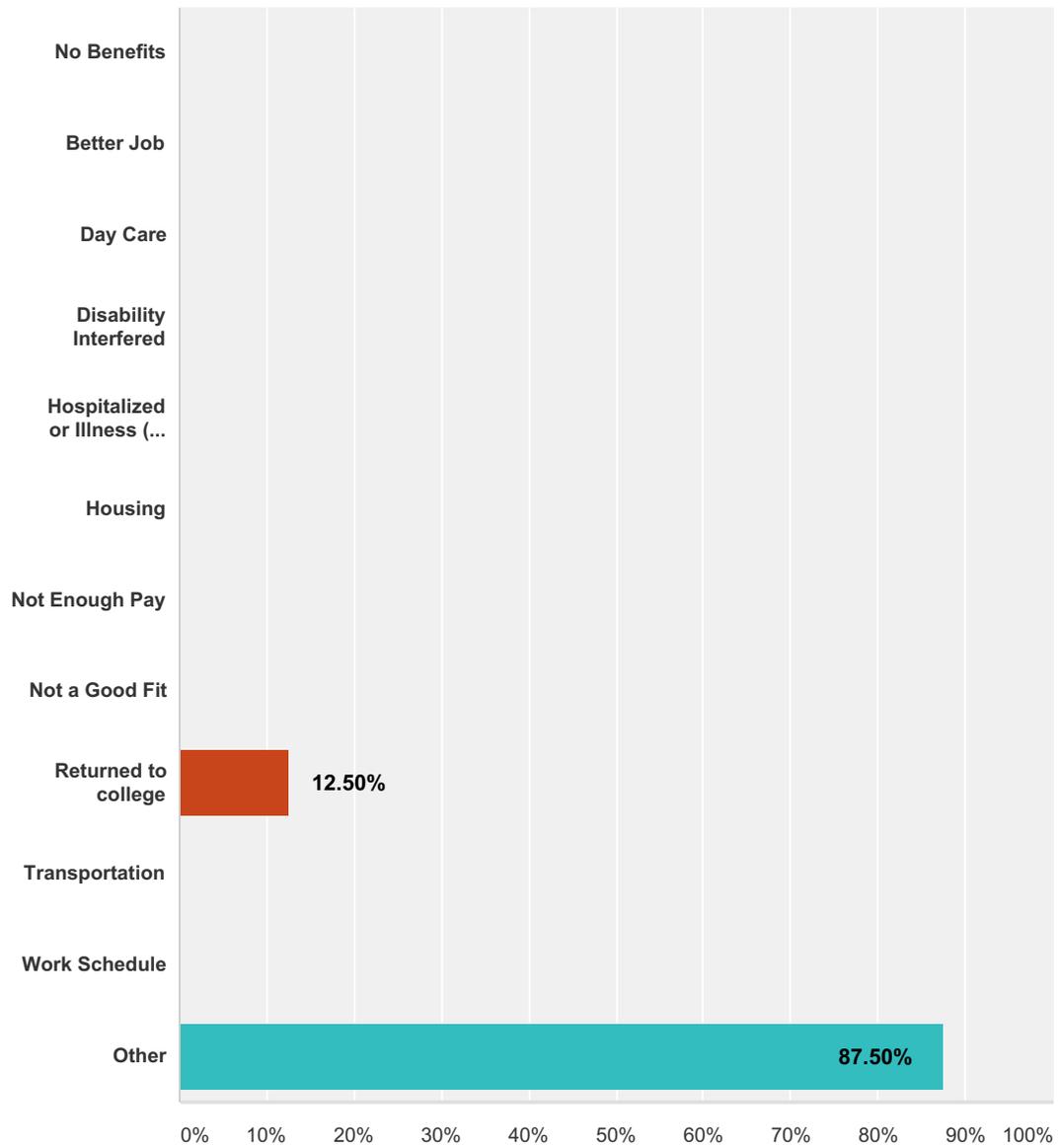


Answer Choices	Responses	
Quit	25.00%	2
Fired	50.00%	4
Laid off	25.00%	2
Total		8

Q3 Can you tell me why you (quit, were fired, were laid off)?

Answered: 8 Skipped: 45

2014/15 VR Client Satisfaction Survey



Answer Choices	Responses
No Benefits	0.00% 0

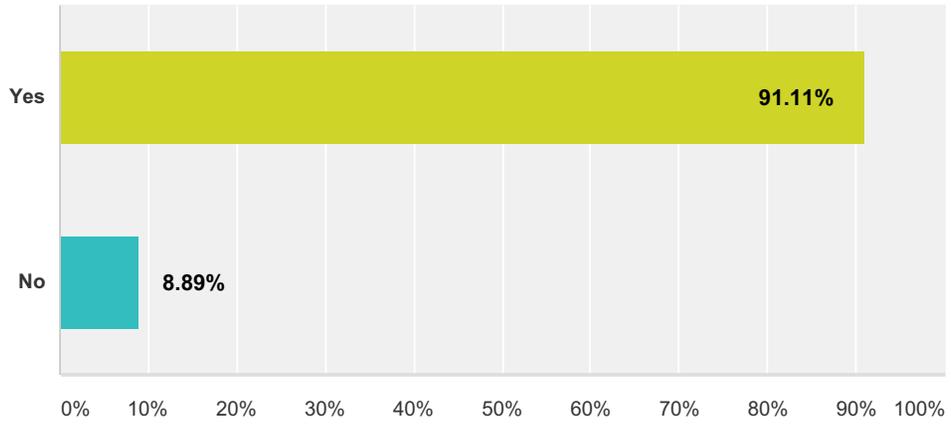
2014/15 VR Client Satisfaction Survey

Better Job	0.00%	0
Day Care	0.00%	0
Disability Interfered	0.00%	0
Hospitalized or Illness (Not disability related)	0.00%	0
Housing	0.00%	0
Not Enough Pay	0.00%	0
Not a Good Fit	0.00%	0
Returned to college	12.50%	1
Transportation	0.00%	0
Work Schedule	0.00%	0
Other	87.50%	7
Total		8

#	Specify Other Reason	Date
1	He said that he was fired for not doing what the Asst. Manager told him to do. Also, there was some kind of problem with him not having the prep area mopped by 8:30.	6/18/2015 11:57 AM
2	It was a temporary job through Liberty Center and it ended.	6/3/2015 12:36 PM
3	Temporary position	6/3/2015 12:09 PM
4	Being drunk at work	12/8/2014 11:00 AM
5	Failed drug test	11/24/2014 11:04 AM
6	Was having trouble with his feet and ankles.	11/20/2014 12:04 PM
7	She said that her job was cleaning and she couldn't "focus." She said that she "didn't have the mental skills," so she was let go.	11/20/2014 11:31 AM

Q4 Does your job meet your current needs?

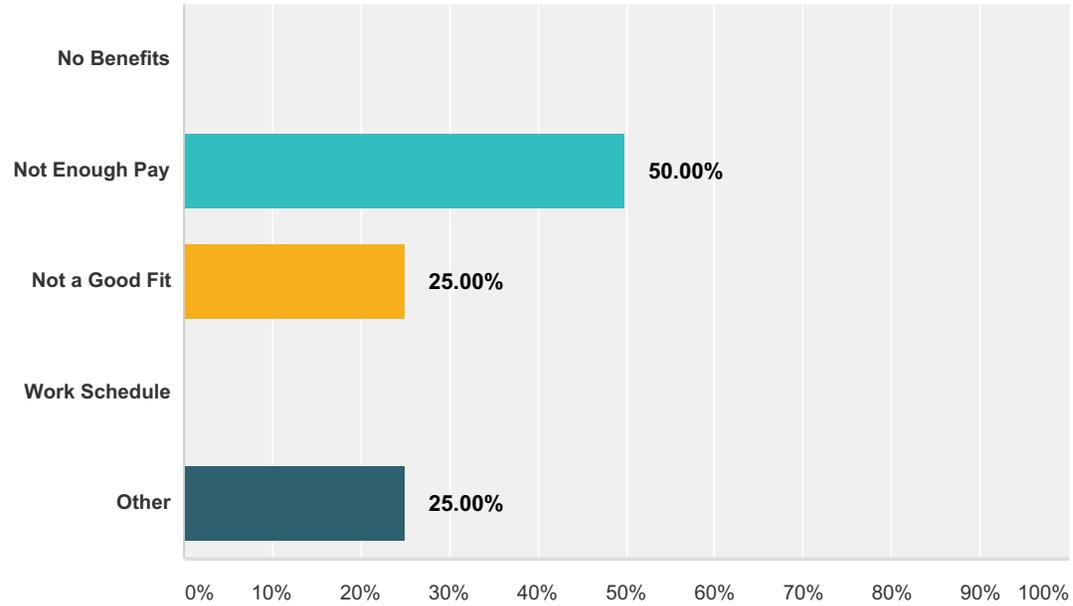
Answered: 45 Skipped: 8



Answer Choices	Responses	
Yes	91.11%	41
No	8.89%	4
Total		45

Q5 If no, what needs are not being met by your job?

Answered: 4 Skipped: 49



Answer Choices	Responses
No Benefits	0.00% 0
Not Enough Pay	50.00% 2
Not a Good Fit	25.00% 1
Work Schedule	0.00% 0
Other	25.00% 1
Total	4

#	Specify Other Reason	Date
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2014/15 VR Client Satisfaction Survey

1	Co-workers.	11/6/2014 9:53 AM
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2014/15 VR Client Satisfaction Survey

Q6 What did Nebraska VR provide that was most helpful to you?

Answered: 52 Skipped: 1

#	Responses	Date
1	"It was a long time ago, I don't really remember, but they did some testing."	6/29/2015 2:20 PM
2	Voc Rehab helped my daughter with job leads and confidence.	6/29/2015 2:05 PM
3	Helped her out with her purchasing hearing aids. Has worked for employer for 25 years.	6/23/2015 1:27 PM
4	They bought me some work clothes a while back.	6/18/2015 12:11 PM
5	They helped me with school	6/18/2015 10:23 AM
6	Ruth helped me get work clothes and work shoes for the job at the bank. I had to wear dress pants and button down shirts with collars.	6/3/2015 12:37 PM
7	I can't remember, it's been a while but I now work with Liberty Center	6/3/2015 12:09 PM
8	Encouragement/support. My confidence level was down in the dumps and they helped me get started in this job.	6/1/2015 3:19 PM
9	Ideas for my farm	5/22/2015 4:38 PM
10	Helped me find the job	5/22/2015 4:13 PM
11	Hearing aids	5/15/2015 3:53 PM
12	they bought me the tools that I needed for this job and they also bought me work clothes and work boots.	4/9/2015 5:38 PM
13	He was considering going to school in Norfolk and V.R. was going to help with that. However, he started working full-time and he didn't go through with school.	4/9/2015 5:25 PM
14	helped me find a job	2/18/2015 2:30 PM
15	Help buy clothes for work.	1/16/2015 2:09 PM
16	Helped consumer get extended time for tests in college. Karen was really good helping consumer get organized and started for college. Ruth helped get consumer's job started.	1/9/2015 5:21 PM
17	Told consumer what places were hiring and that helped out a lot.	1/9/2015 5:04 PM
18	Helped whenever they needed help, like with their resume.	1/7/2015 9:39 AM
19	Provided consumer with tools that allowed them to do their job easier.	1/6/2015 11:50 AM
20	Getting consumer set-up with a proper chair and desk, so consumer could continue to work.	12/31/2014 9:14 AM

2014/15 VR Client Satisfaction Survey

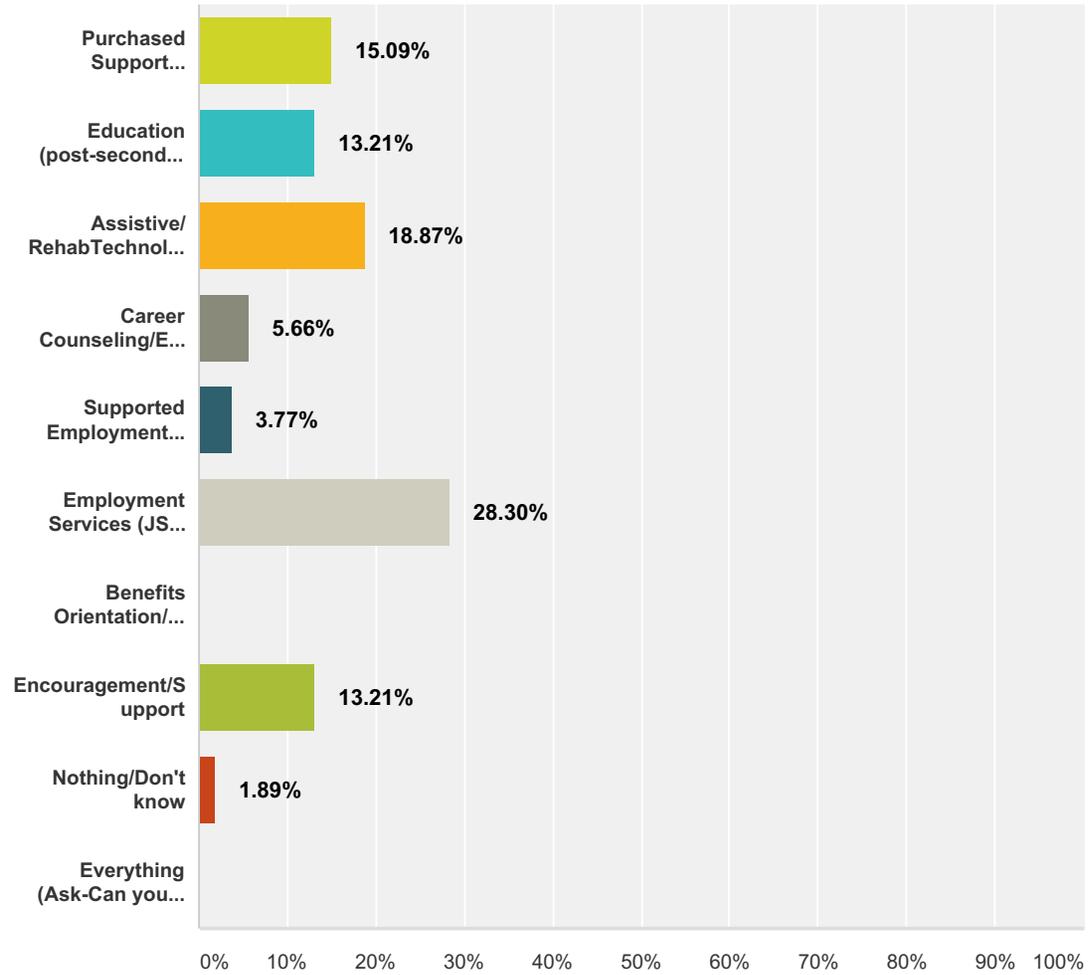
21	They put in a good work for me at Norfolk Transport.	12/30/2014 4:31 PM
22	Consumer's goals and helping consumer get on their feet.	12/30/2014 9:05 AM
23	Helped consumer with different jobs around town and help purchasing clothes.	12/19/2014 4:35 PM
24	Helped consumer out with personal support and would not be able to do what they are doing today without V.R. Consumer was also able to get the assistive technology they needed for their job.	12/12/2014 3:17 PM
25	The adaptive equipment to make consumer's job easier.	12/12/2014 3:04 PM
26	They helped me fix my car	12/8/2014 11:00 AM
27	They helped her with her T.E. through Liberty Center.	12/8/2014 10:42 AM
28	Everything. Sharon was amazing. Helping consumer with outfits and getting on their feet. Also, preparing consumer for the interview.	12/5/2014 3:13 PM
29	Helped with looking for jobs and contacting a psychologist for consumer's ADHD. V.R. was very encouraging and gave consumer insight on their skills.	12/1/2014 2:51 PM
30	They were helping me go back to school.	11/24/2014 11:04 AM
31	Got consumer some Dr. Scholl's inserts for their work boots.	11/21/2014 4:32 PM
32	Helping pay for school and the move.	11/21/2014 3:37 PM
33	Helping consumer get the job.	11/21/2014 3:20 PM
34	Career Counseling	11/20/2014 12:04 PM
35	She participates at Liberty Center and she talks with Ruth a lot. She said that she really likes Ruth.	11/20/2014 11:32 AM
36	School.	11/19/2014 12:34 PM
37	The interview terms.	11/13/2014 2:49 PM
38	Support and confidence.	11/12/2014 9:17 AM
39	Helped consumer finance their hearing aids, so they could hear again.	11/7/2014 1:32 PM
40	The chair and the foot thing - not sure what it is called.	11/6/2014 2:46 PM
41	Consumer could not think, so was unable to answer this question.	11/6/2014 9:54 AM
42	Getting the hearing aids.	11/4/2014 2:02 PM
43	Helping with school and making sure consumer had a job while they were in school.	11/3/2014 2:44 PM
44	Paying consumer's bills while they were in college.	10/16/2014 10:14 AM
45	Getting a job and resume started again.	10/14/2014 12:24 PM
46	Just having someone to talk to.	10/13/2014 9:48 AM

2014/15 VR Client Satisfaction Survey

47	Helped consumer find jobs.	10/10/2014 11:00 AM
48	Advice.	10/10/2014 9:09 AM
49	Helped purchase clothes and work boots for work.	10/7/2014 5:12 PM
50	Helped consumer with their resume.	10/6/2014 2:49 PM
51	Help with looking for work.	10/6/2014 12:50 PM
52	The lift on consumer's pickup.	10/2/2014 2:47 PM

Q7 Mark the category the client indicated was the most helpful.

Answered: 53 Skipped: 0



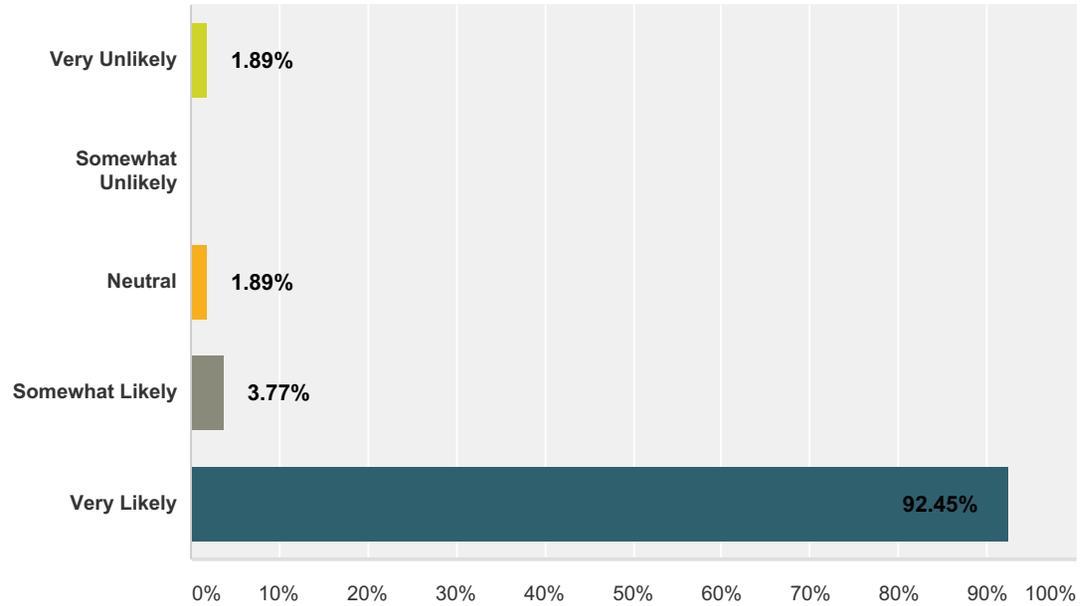
Answer Choices	Responses
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	15.09% 8

2014/15 VR Client Satisfaction Survey

Education (post-secondary training)	13.21%	7
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	18.87%	10
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	5.66%	3
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc.)	3.77%	2
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	28.30%	15
Benefits Orientation/Benefits Analysis	0.00%	0
Encouragement/Support	13.21%	7
Nothing/Don't know	1.89%	1
Everything (Ask-Can you be more specific?)	0.00%	0
Total		53

Q8 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 53 Skipped: 0



Answer Choices	Responses	Count
Very Unlikely	1.89%	1
Somewhat Unlikely	0.00%	0
Neutral	1.89%	1
Somewhat Likely	3.77%	2
Very Likely	92.45%	49
Total		53

2014/15 VR Client Satisfaction Survey

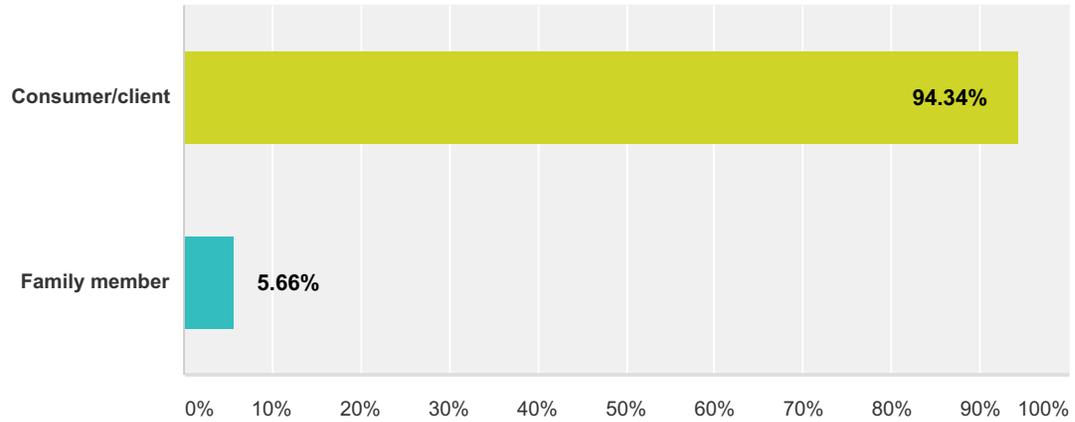
Q9 Please share any other comments or suggestions you may have.

Answered: 6 Skipped: 47

#	Responses	Date
1	Very happy with services	6/18/2015 10:23 AM
2	Ruth is a real nice lady	6/3/2015 12:38 PM
3	Very happy with V.R.'s services	4/9/2015 5:38 PM
4	Consumer really liked that V.R. let consumer try things on their own first and if they needed V.R., they were right there or only a phone call away.	1/9/2015 5:23 PM
5	I think Voc. Rehab. is awesome.	11/7/2014 1:34 PM
6	Everyone at V.R. was awesome to me.	11/4/2014 2:04 PM

Q10 Who did you talk with?

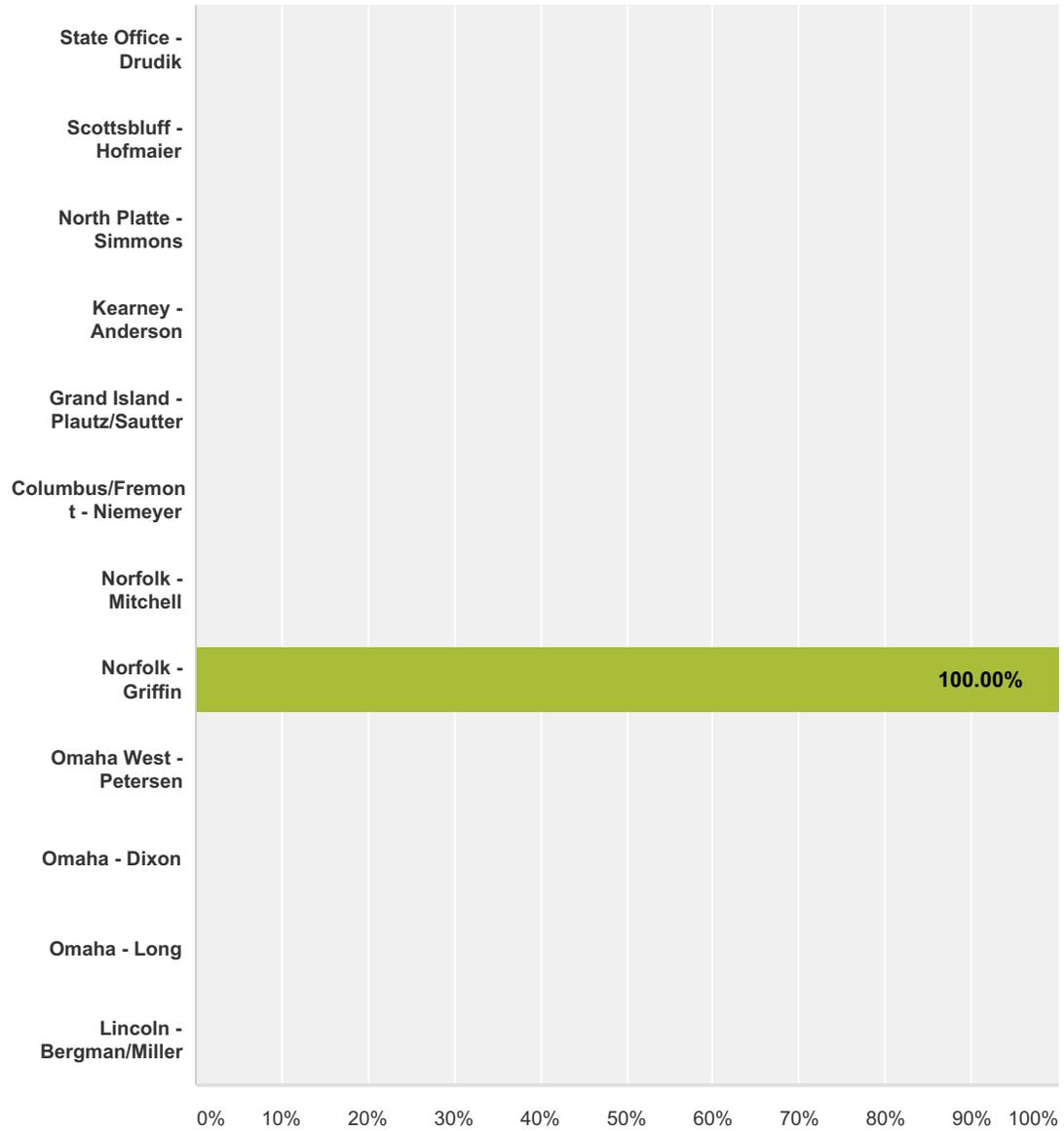
Answered: 53 Skipped: 0



Answer Choices	Responses
Consumer/client	94.34% 50
Family member	5.66% 3
Total Respondents: 53	

Q11 Which VR Team served this client?

Answered: 53 Skipped: 0



2014/15 VR Client Satisfaction Survey

Answer Choices	Responses	
State Office - Drudik	0.00%	0
Scottsbluff - Hofmaier	0.00%	0
North Platte - Simmons	0.00%	0
Kearney - Anderson	0.00%	0
Grand Island - Plautz/Sautter	0.00%	0
Columbus/Fremont - Niemeyer	0.00%	0
Norfolk - Mitchell	0.00%	0
Norfolk - Griffin	100.00%	53
Omaha West - Petersen	0.00%	0
Omaha - Dixon	0.00%	0
Omaha - Long	0.00%	0
Lincoln - Bergman/Miller	0.00%	0
Total		53