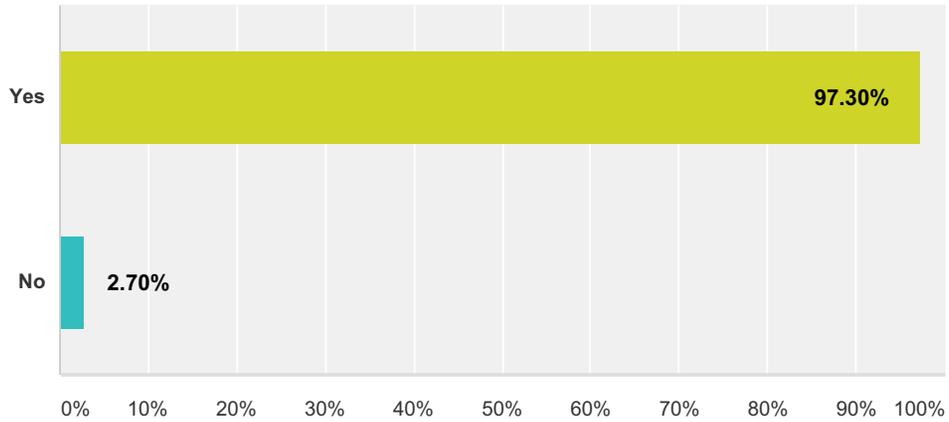


2014/15 VR Client Satisfaction Survey

**Q1 Are you currently employed?**

Answered: 37 Skipped: 0



Answer Choices	Responses	
Yes	97.30%	36
No	2.70%	1
<b>Total</b>		<b>37</b>

#	If yes, where?	Date
1	Eaton's	6/29/2015 3:11 PM
2	Travelocity	6/17/2015 3:50 PM
3	Taco Johns and UNK Food Service	5/20/2015 2:03 PM
4	Buffalo County Fairgrounds	5/11/2015 4:35 PM
5	Hy-Vee	5/7/2015 12:09 PM
6	Community Action Headstart	5/7/2015 11:57 AM
7	Rail Crew Xpress	4/16/2015 4:14 PM
8	Golden Living	4/14/2015 3:52 PM

## 2014/15 VR Client Satisfaction Survey

9	United Methodist Church	4/14/2015 3:14 PM
10	McDonalds	4/14/2015 2:17 PM
11	Kmart	4/14/2015 1:56 PM
12	Hy-Vee	4/9/2015 5:48 PM
13	Culvers	1/9/2015 5:15 PM
14	Maverick Fertilizer	1/7/2015 10:03 AM
15	Hastings Tribune	1/6/2015 2:17 PM
16	Sargent Pipe	12/31/2014 10:31 AM
17	Younes Hospitality Center	12/30/2014 10:01 AM
18	Farm/Ranch Family	12/26/2014 1:04 PM
19	Good Samaritan Hospital	12/23/2014 11:43 AM
20	Pump and Pantry	12/12/2014 4:56 PM
21	Norm's Plumbing	12/9/2014 4:53 PM
22	Little Learner Children Academy & Christians Homes	12/5/2014 3:43 PM
23	UNK Dining Services	11/26/2014 1:42 PM
24	Super 8	11/25/2014 11:15 AM
25	Hy-Vee	11/17/2014 11:30 AM
26	Mid Nebraska Individual Services	11/10/2014 2:26 PM
27	Hy-Vee & McDonald's	11/6/2014 2:15 PM
28	Hy-Vee	11/5/2014 4:49 PM
29	Faith Methodist Church	11/4/2014 11:19 AM
30	Walmart	10/15/2014 2:53 PM
31	YRTC State of NE	10/10/2014 4:19 PM
32	Hy-Vee	10/10/2014 11:20 AM
33	Charlie's Lawn Care	10/8/2014 1:56 PM
34	Malace International	10/6/2014 1:51 PM
35	Hy-Vee	10/6/2014 10:44 AM

# 2014/15 VR Client Satisfaction Survey

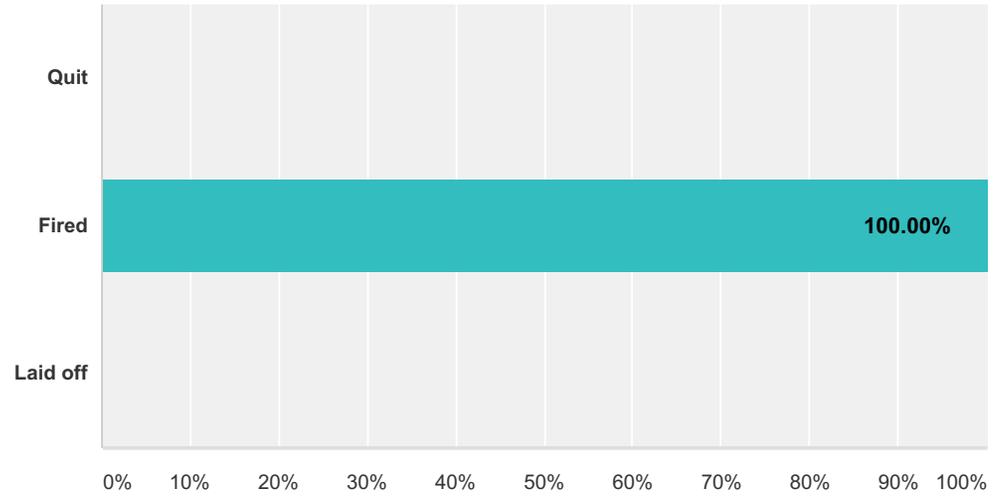
36

Hy-Vee

10/2/2014 11:33 AM

**Q2 If not, did you quit, were you fired or laid off?**

Answered: 1 Skipped: 36

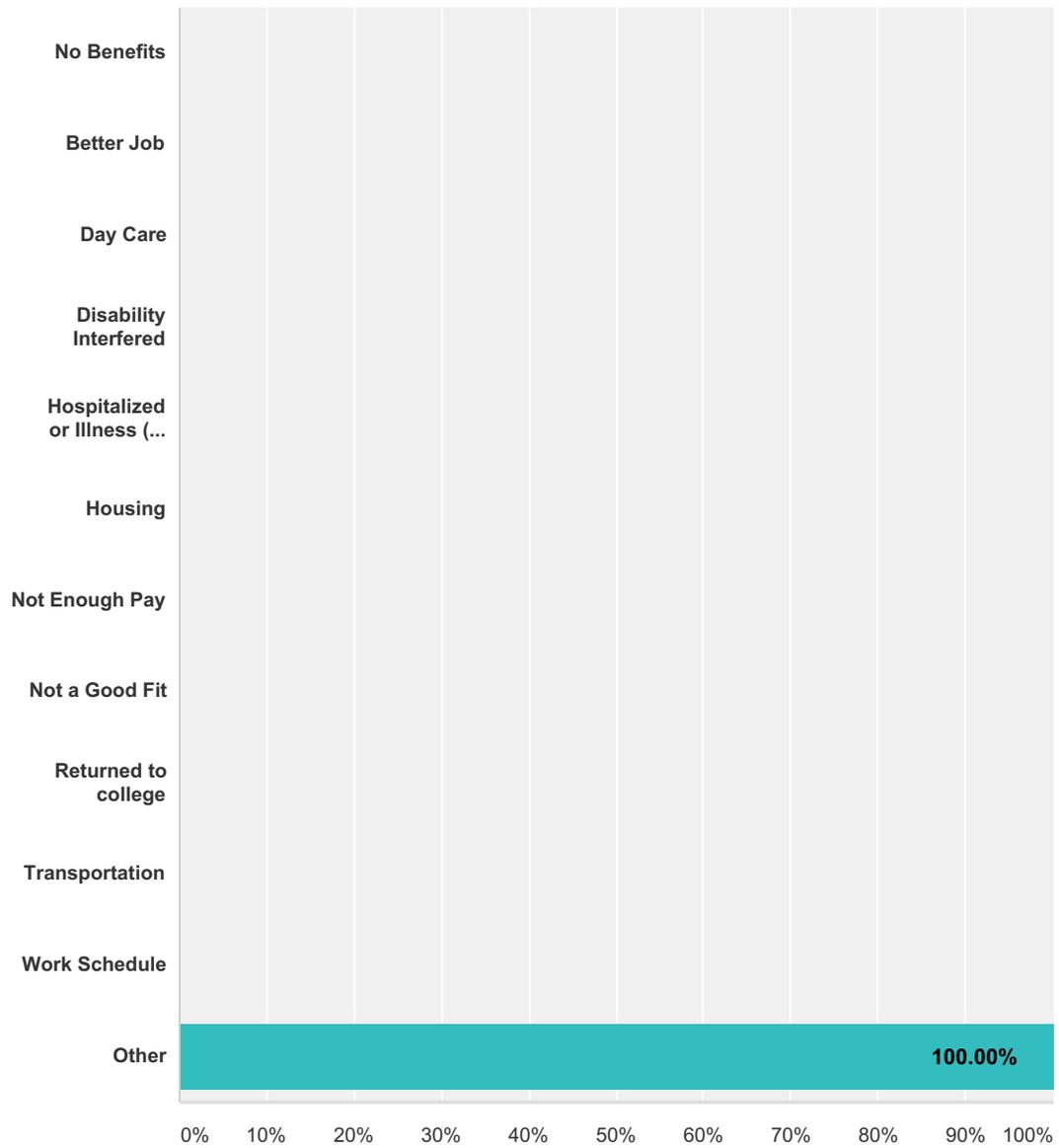


Answer Choices	Responses	
Quit	0.00%	0
Fired	100.00%	1
Laid off	0.00%	0
<b>Total</b>		<b>1</b>

**Q3 Can you tell me why you ( quit, were fired, were laid off)?**

Answered: 1 Skipped: 36

## 2014/15 VR Client Satisfaction Survey



Answer Choices	Responses
No Benefits	0.00%      0

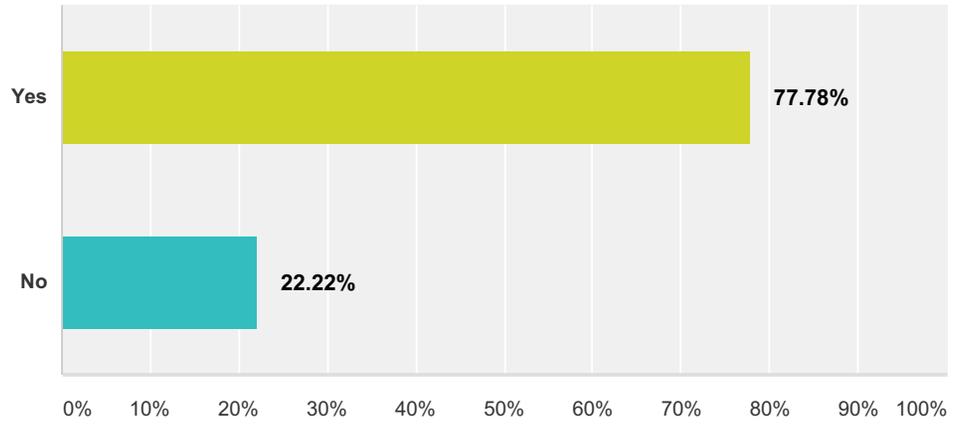
## 2014/15 VR Client Satisfaction Survey

Better Job	0.00%	0
Day Care	0.00%	0
Disability Interfered	0.00%	0
Hospitalized or Illness (Not disability related)	0.00%	0
Housing	0.00%	0
Not Enough Pay	0.00%	0
Not a Good Fit	0.00%	0
Returned to college	0.00%	0
Transportation	0.00%	0
Work Schedule	0.00%	0
Other	100.00%	1
<b>Total</b>		<b>1</b>

#	Specify Other Reason	Date
1	Was fired for a variety of reasons. He spent a little time in jail and then he did go back after he was released, but then was eventually fired for not showing up, not getting along with co-workers	6/11/2015 1:39 PM

### Q4 Does your job meet your current needs?

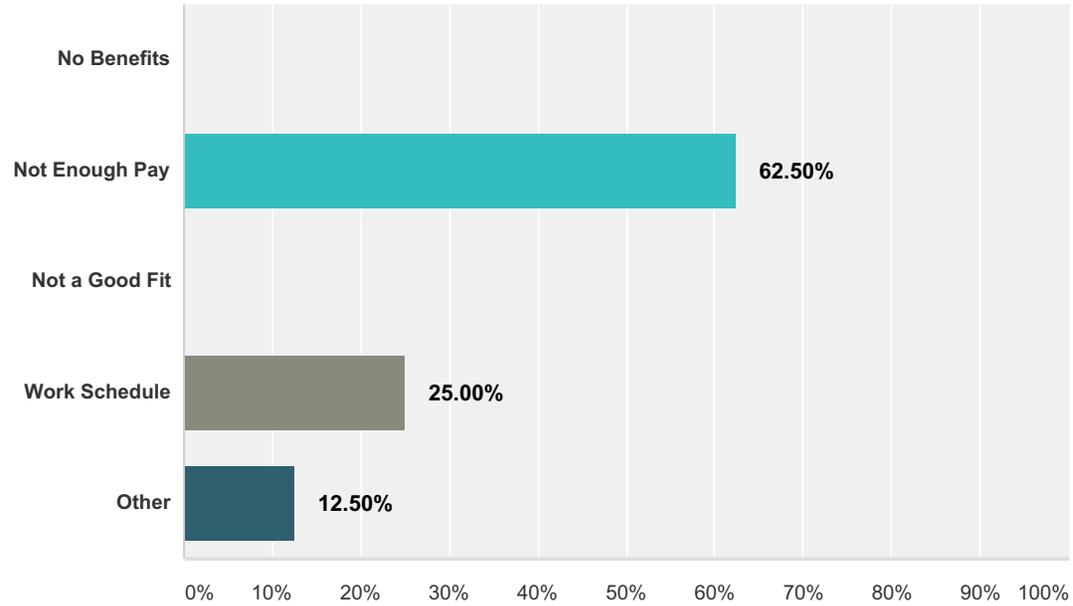
Answered: 36 Skipped: 1



Answer Choices	Responses	
Yes	77.78%	28
No	22.22%	8
<b>Total</b>		<b>36</b>

### Q5 If no, what needs are not being met by your job?

Answered: 8 Skipped: 29



Answer Choices	Responses
No Benefits	0.00% 0
Not Enough Pay	62.50% 5
Not a Good Fit	0.00% 0
Work Schedule	25.00% 2
Other	12.50% 1
<b>Total</b>	<b>8</b>

#	Specify Other Reason	Date
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# 2014/15 VR Client Satisfaction Survey

1	Health reasons.	12/31/2014 10:31 AM
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2014/15 VR Client Satisfaction Survey

**Q6 What did Nebraska VR provide that was most helpful to you?**

Answered: 37 Skipped: 0

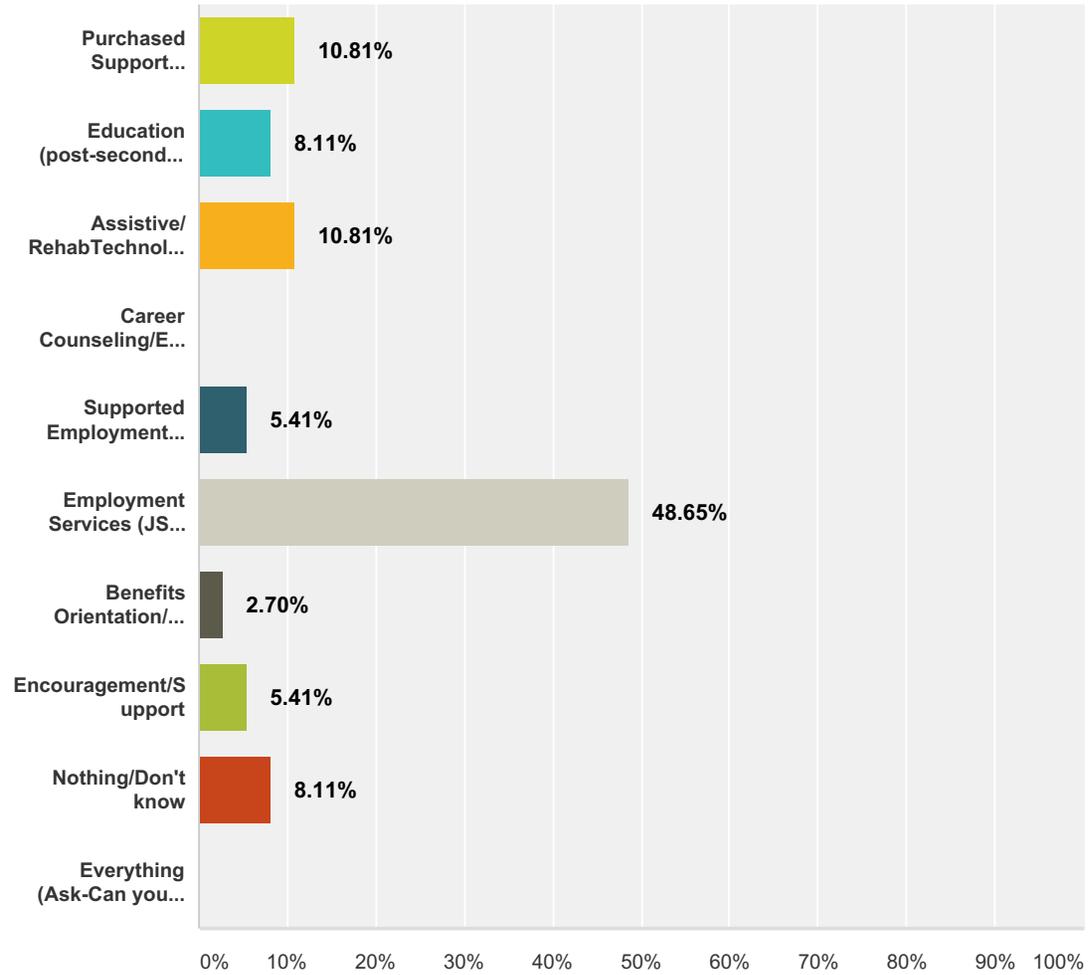
#	Responses	Date
1	Hearing aids - enabled him to retain his job.	6/29/2015 3:11 PM
2	"They helped me get a job"	6/17/2015 3:50 PM
3	Couldn't recall	6/11/2015 1:40 PM
4	"V.R. was very good to us."	5/20/2015 2:04 PM
5	Guidance, help filling out the application	5/11/2015 4:35 PM
6	He didn't know	5/7/2015 12:09 PM
7	They helped me find 2 jobs, the first was at Cabella's and the 2nd was at Headstart. They also explained about earnings and Social Security.	5/7/2015 11:58 AM
8	Job search and applying places	4/16/2015 4:16 PM
9	They helped me finding a job	4/14/2015 3:53 PM
10	They helped me find a job and then they bought a new office chair for me.	4/14/2015 3:15 PM
11	I'm sorry, but I didn't know VR was even involved with Jill. We work with Jackie at Goodwill.	4/14/2015 2:17 PM
12	They put me onto Goodwill	4/14/2015 1:56 PM
13	They helped me with my resume and pointed me in the direction of Hy-Vee. They also helped me get some new clothes.	4/9/2015 5:49 PM
14	Helping consumer get a job.	1/9/2015 5:16 PM
15	Gave consumer more of an understanding on what to prepare for the real world and how to use the resources that are given to you.	1/7/2015 10:04 AM
16	Consumer could not remember.	1/6/2015 2:18 PM
17	Helped consumer find a job.	12/31/2014 10:32 AM
18	The ball chair; it has been a lifesaver.	12/30/2014 10:01 AM
19	The side-by-side to get around to do chores.	12/26/2014 1:05 PM
20	Helped consumer with the computer, built up consumer's confidence, listened to what consumer wanted for a job and helped consumer look into those career fields and helped consumer with how to dress for job interviews.	12/23/2014 11:44 AM
21	Finding a job.	12/12/2014 4:56 PM

## 2014/15 VR Client Satisfaction Survey

22	Fixed consumer's van and helped consumer make a resume.	12/9/2014 4:54 PM
23	They helped consumer find jobs that they did not know were out there. V.R. did more for consumer than what they expected.	12/5/2014 3:44 PM
24	Helped consumer understand how to get along with other people and helped with finding a job.	11/26/2014 1:42 PM
25	Helped pay for some more education, clothing needs and interview training.	11/25/2014 11:17 AM
26	Paid for C.N.A. class.	11/17/2014 11:31 AM
27	The application process and the practice interviews.	11/10/2014 2:27 PM
28	Helped consumer get a job.	11/6/2014 2:15 PM
29	Help finding a job.	11/5/2014 4:49 PM
30	The support to help find a job.	11/4/2014 11:19 AM
31	Helped consumer pay for college.	10/15/2014 2:54 PM
32	Encouraged consumer a lot and helped consumer get hearing aids.	10/10/2014 4:21 PM
33	Everything. V.R. was always there when consumer needed them.	10/10/2014 11:20 AM
34	Helped consumer with interviews and trying to find a job.	10/8/2014 1:57 PM
35	Helped consumer get some work pants.	10/6/2014 1:55 PM
36	Helped consumer find a job.	10/6/2014 10:45 AM
37	Helped pay for work clothes.	10/2/2014 11:33 AM

**Q7 Mark the category the client indicated was the most helpful.**

Answered: 37 Skipped: 0



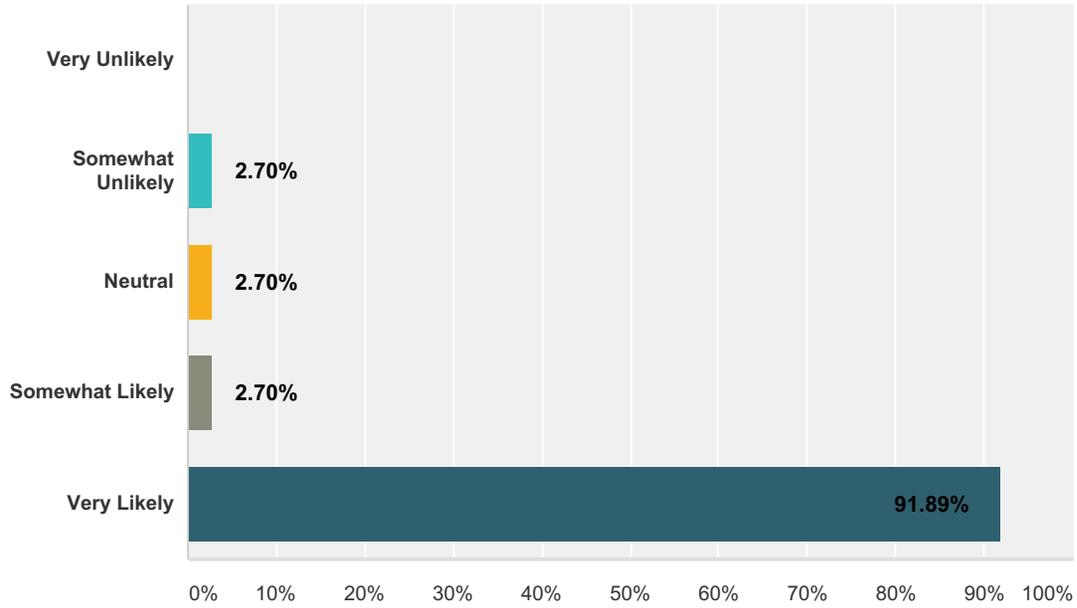
Answer Choices	Responses
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	10.81% 4

## 2014/15 VR Client Satisfaction Survey

Education (post-secondary training)	8.11%	3
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	10.81%	4
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	0.00%	0
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc. )	5.41%	2
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	48.65%	18
Benefits Orientation/Benefits Analysis	2.70%	1
Encouragement/Support	5.41%	2
Nothing/Don't know	8.11%	3
Everything (Ask-Can you be more specific?)	0.00%	0
<b>Total</b>		<b>37</b>

### Q8 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 37 Skipped: 0



Answer Choices	Responses	Count
Very Unlikely	0.00%	0
Somewhat Unlikely	2.70%	1
Neutral	2.70%	1
Somewhat Likely	2.70%	1
Very Likely	91.89%	34
<b>Total</b>		<b>37</b>

## 2014/15 VR Client Satisfaction Survey

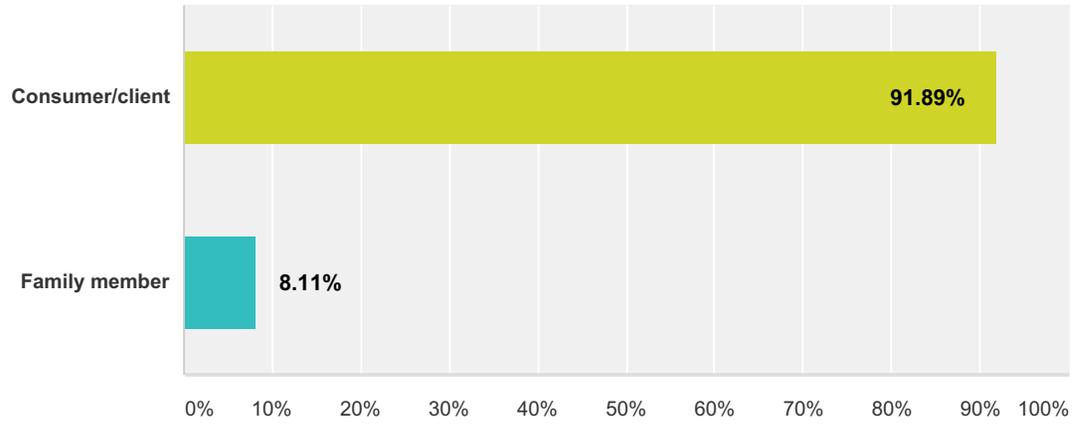
### Q9 Please share any other comments or suggestions you may have.

Answered: 6 Skipped: 31

#	Responses	Date
1	He has recommended others .	6/29/2015 3:12 PM
2	Talked with the mother who said that she continues to encourage him to work with VR, but it "falls on deaf ears."	6/11/2015 1:41 PM
3	He didn't have any bad comments in regard to V.R., he just didn't really know how they helped him.	5/7/2015 12:10 PM
4	Very happy with services received.	5/7/2015 11:59 AM
5	Myron was great to work with	4/14/2015 3:15 PM
6	She said that she didn't work too much with V.R. because they referred her to Goodwill. She said that nobody at Goodwill discussed the work incentives with her.	4/14/2015 1:57 PM

**Q10 Who did you talk with?**

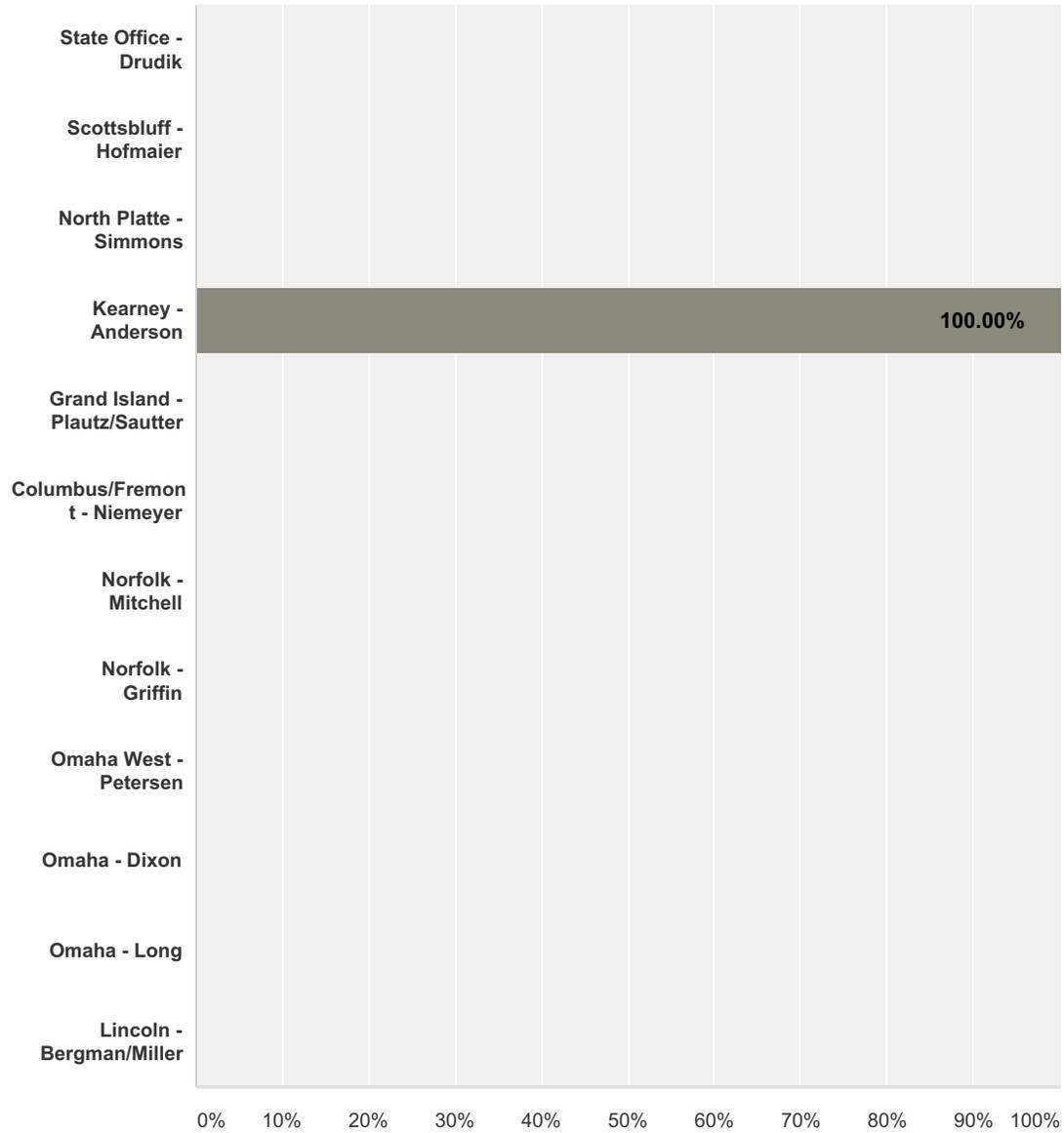
Answered: 37 Skipped: 0



Answer Choices	Responses
Consumer/client	91.89% 34
Family member	8.11% 3
<b>Total Respondents: 37</b>	

### Q11 Which VR Team served this client?

Answered: 37 Skipped: 0



## 2014/15 VR Client Satisfaction Survey

Answer Choices	Responses	
State Office - Drudik	0.00%	0
Scottsbluff - Hofmaier	0.00%	0
North Platte - Simmons	0.00%	0
Kearney - Anderson	100.00%	37
Grand Island - Plautz/Sautter	0.00%	0
Columbus/Fremont - Niemeyer	0.00%	0
Norfolk - Mitchell	0.00%	0
Norfolk - Griffin	0.00%	0
Omaha West - Petersen	0.00%	0
Omaha - Dixon	0.00%	0
Omaha - Long	0.00%	0
Lincoln - Bergman/Miller	0.00%	0
<b>Total</b>		<b>37</b>