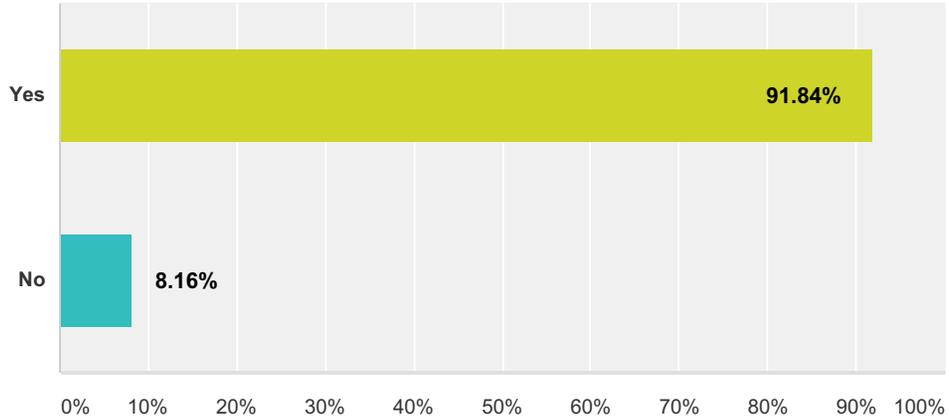


2014/15 VR Client Satisfaction Survey

Q1 Are you currently employed?

Answered: 49 Skipped: 0



Answer Choices	Responses	
Yes	91.84%	45
No	8.16%	4
Total		49

#	If yes, where?	Date
1	Raymond Ryder & Company	6/24/2015 4:05 PM
2	Region 5	6/18/2015 2:54 PM
3	Dodge County	6/17/2015 11:15 AM
4	CTF Service	6/15/2015 3:04 PM
5	Ark Care	6/2/2015 3:19 PM
6	Sleep Inn	6/1/2015 5:01 PM
7	Penny's Diner	5/22/2015 3:16 PM
8	Mory's Haven	5/22/2015 10:58 AM

2014/15 VR Client Satisfaction Survey

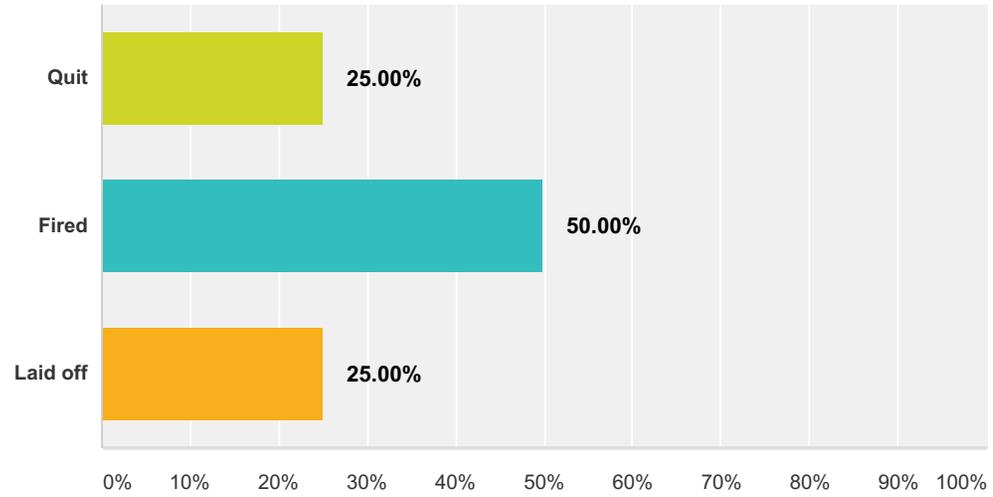
9	Menards / City of Fremont	5/15/2015 3:35 PM
10	Versatile	5/13/2015 3:38 PM
11	Journey Group	5/11/2015 4:21 PM
12	Care Corps	4/14/2015 9:39 AM
13	Viessman Trucking	4/9/2015 12:25 PM
14	Enterprise Rent A Car	4/8/2015 10:53 AM
15	Goodwill	2/18/2015 11:33 AM
16	Super Saver	2/18/2015 10:37 AM
17	Dollar Tree	2/10/2015 11:13 AM
18	Days Inn	2/10/2015 10:47 AM
19	Walmart	1/21/2015 12:08 PM
20	Menards	1/21/2015 11:49 AM
21	Mosaic	1/21/2015 11:27 AM
22	Apogee	1/20/2015 4:36 PM
23	Metro Community College	1/20/2015 4:18 PM
24	Days Inn	1/14/2015 2:29 PM
25	Cottonwood House	1/6/2015 2:12 PM
26	Railcrew Xpress	1/6/2015 12:05 PM
27	Columbus Children's Healthcare	1/6/2015 10:17 AM
28	Royl Kennels	12/23/2014 3:35 PM
29	Faro Assembly	12/19/2014 12:49 PM
30	Pizza Hut	12/16/2014 11:12 AM
31	Sanley Construction	12/9/2014 4:17 PM
32	Behlen Manufacturing	11/25/2014 2:40 PM
33	Walmart	11/20/2014 3:16 PM
34	Columbus Community Hospital	11/19/2014 10:56 AM
35	ABM Janitorial	11/19/2014 9:50 AM

2014/15 VR Client Satisfaction Survey

36	Columbus Animal Hospital	11/7/2014 3:14 PM
37	Walmart	11/4/2014 11:06 AM
38	Osceola Implement	11/4/2014 10:55 AM
39	The Green Place	11/3/2014 4:03 PM
40	Cobblestone Inn	11/3/2014 3:34 PM
41	Walmart	10/22/2014 10:23 AM
42	ADM	10/13/2014 4:00 PM
43	Selectel	10/13/2014 9:29 AM

Q2 If not, did you quit, were you fired or laid off?

Answered: 4 Skipped: 45

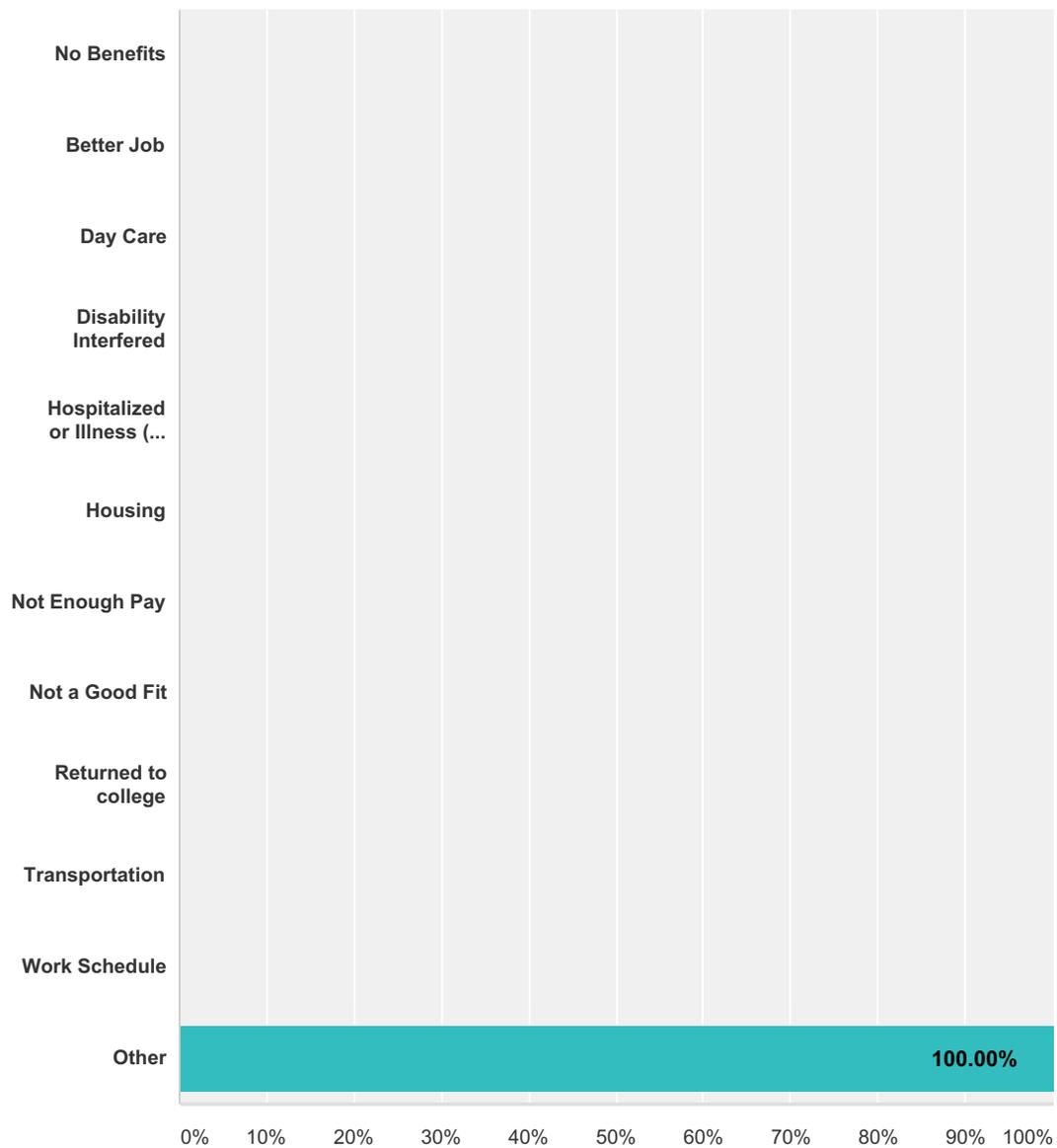


Answer Choices	Responses	
Quit	25.00%	1
Fired	50.00%	2
Laid off	25.00%	1
Total		4

Q3 Can you tell me why you (quit, were fired, were laid off)?

Answered: 4 Skipped: 45

2014/15 VR Client Satisfaction Survey



Answer Choices	Responses
No Benefits	0.00% 0

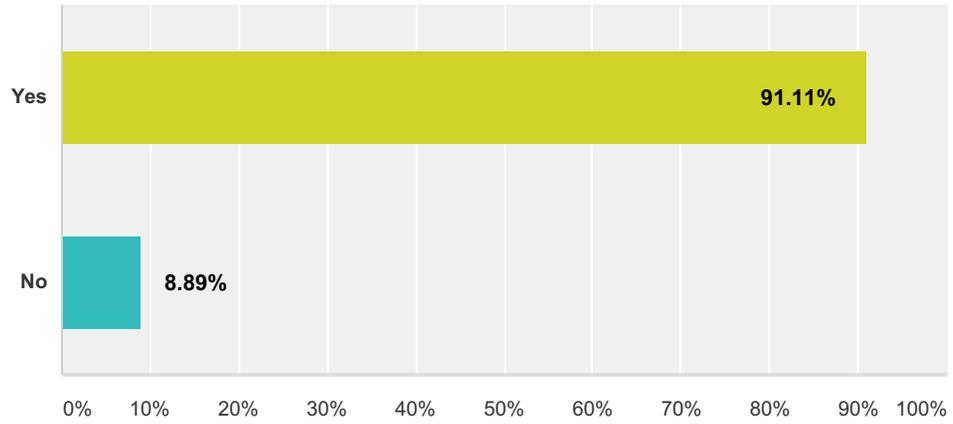
2014/15 VR Client Satisfaction Survey

Better Job	0.00%	0
Day Care	0.00%	0
Disability Interfered	0.00%	0
Hospitalized or Illness (Not disability related)	0.00%	0
Housing	0.00%	0
Not Enough Pay	0.00%	0
Not a Good Fit	0.00%	0
Returned to college	0.00%	0
Transportation	0.00%	0
Work Schedule	0.00%	0
Other	100.00%	4
Total		4

#	Specify Other Reason	Date
1	Differences with employer	5/11/2015 4:53 PM
2	My son got sick and was hospitalized	1/20/2015 3:59 PM
3	Laid off.	1/6/2015 3:27 PM
4	Employer said that it was because she went on a cigarette break, but consumer thinks it was retaliation, due to the consumer going to file a grievance complaint.	10/13/2014 3:52 PM

Q4 Does your job meet your current needs?

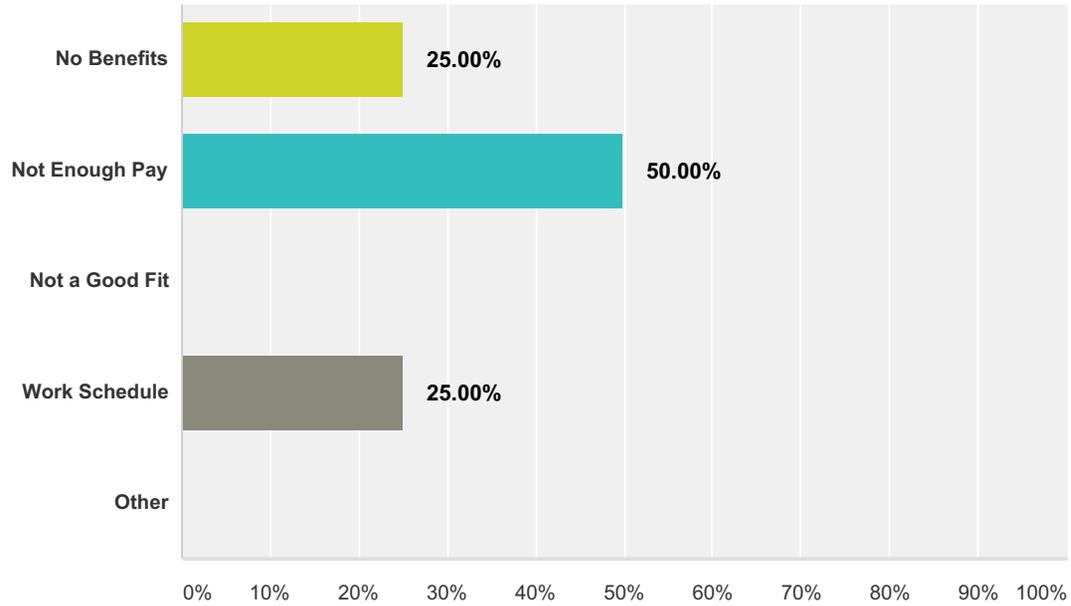
Answered: 45 Skipped: 4



Answer Choices	Responses	
Yes	91.11%	41
No	8.89%	4
Total		45

Q5 If no, what needs are not being met by your job?

Answered: 4 Skipped: 45



Answer Choices	Responses
No Benefits	25.00% 1
Not Enough Pay	50.00% 2
Not a Good Fit	0.00% 0
Work Schedule	25.00% 1
Other	0.00% 0
Total	4

#	Specify Other Reason	Date
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2014/15 VR Client Satisfaction Survey

There are no responses.

2014/15 VR Client Satisfaction Survey

Q6 What did Nebraska VR provide that was most helpful to you?

Answered: 49 Skipped: 0

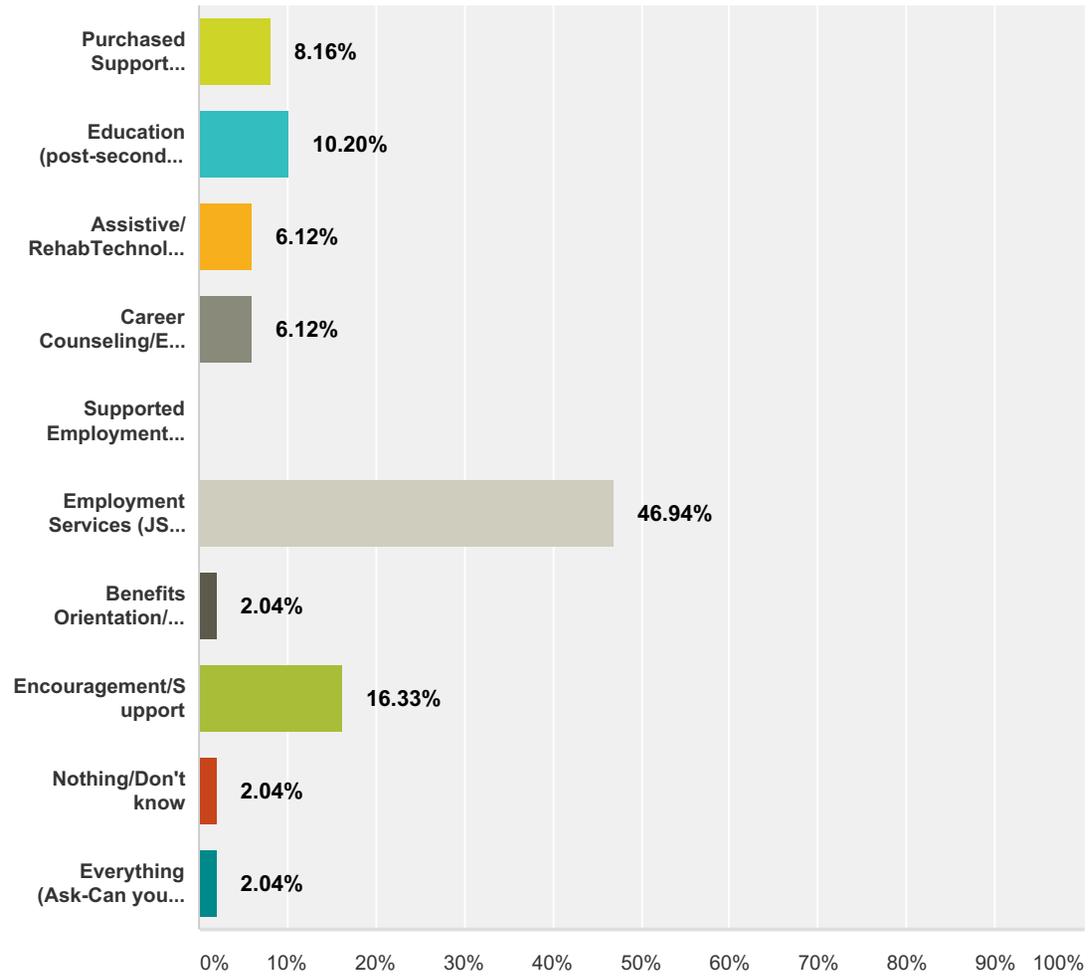
#	Responses	Date
1	Tools, info and supplies	6/26/2015 11:03 AM
2	They gave her confidence to do interviews.	6/24/2015 4:06 PM
3	Assisting me with looking for a job.	6/18/2015 2:55 PM
4	"They helped me find my job, among other things."	6/17/2015 11:16 AM
5	Assisted with paying for college.	6/15/2015 3:05 PM
6	Vet tech school	6/2/2015 3:20 PM
7	Support - someone to talk to / an understanding ear	6/1/2015 5:01 PM
8	Filling out applications and preparing for interviews	5/22/2015 3:16 PM
9	Purchased my electric arm	5/22/2015 10:58 AM
10	Glasses	5/15/2015 3:35 PM
11	Nothing this time. I was already working part-time when I went back to find a full-time job. I ended up just staying the job I already had.	5/13/2015 3:38 PM
12	Ideas about where to look for jobs	5/11/2015 4:53 PM
13	Bought my tools to help me get started	5/11/2015 4:21 PM
14	They did an evaluation, and then referred me to Experience Works for job placement.	4/14/2015 9:39 AM
15	I can't really remember. They did help with some of the applications and pointed me in the direction of jobs.	4/9/2015 12:26 PM
16	Marlene helped with applications and how to answer interview questions. She was very helpful	4/8/2015 10:54 AM
17	'They bought me work clothes and I also had a job coach	2/18/2015 11:34 AM
18	job applications	2/18/2015 10:37 AM
19	They helped me find the job, and with preparing for the interview. They also helped me work out my budget.	2/10/2015 11:18 AM
20	Initially they helped me with determining how much I could work and still keep my Social Security	2/10/2015 10:47 AM
21	Jill helped me in different areas and was my job coach for a while.	1/21/2015 12:30 PM
22	they helped me get back on my feet. They helped with get back into the "college groove" by finding out what my strengths are.	1/21/2015 11:50 AM

2014/15 VR Client Satisfaction Survey

23	they helped me find a job	1/21/2015 11:27 AM
24	They helped me with job placement and with purchasing clothes for work.	1/20/2015 4:37 PM
25	They helped me go back to school	1/20/2015 4:18 PM
26	Interview skills, and placement	1/20/2015 4:00 PM
27	Everything really, it was just the matter of consumer doing the foot work.	1/14/2015 2:30 PM
28	Helped consumer get a job at Super Saver and also taught consumer a couple of job skills.	1/6/2015 3:28 PM
29	The help getting their C.N.A. and Medication Aide license. Jill was very, very good.	1/6/2015 2:12 PM
30	Did some testing to find out consumer's skills.	1/6/2015 12:07 PM
31	Consumer did not get as many services with V.R. that they would have liked to get. Basically, V.R. was just there to talk to.	1/6/2015 10:18 AM
32	Helping consumer get clothes, shoes and a bike for work.	12/23/2014 3:35 PM
33	Paying for consumer's college.	12/19/2014 12:50 PM
34	Helped her find a job	12/16/2014 11:13 AM
35	Helped consumer out with whatever was needed; great advice givers.	12/9/2014 4:18 PM
36	Always really nice and if consumer ever needed anything, V.R. was always right on top of it. Very easy to get along with and consumer could always count on V.R. for help.	11/25/2014 2:41 PM
37	Helpful with finding jobs.	11/20/2014 3:17 PM
38	Getting a job.	11/19/2014 10:56 AM
39	Helped update resume and how to word things.	11/19/2014 9:51 AM
40	The knowledge to help with consumer's resume to give to an employer.	11/7/2014 3:15 PM
41	Guidance and helpful tips with school or looking for a job.	11/5/2014 11:04 AM
42	Helped consumer with filling out applications and the book consumer received to help fill out job applications.	11/4/2014 11:07 AM
43	Money to be able to go back and forth to school.	11/4/2014 10:56 AM
44	Information on resume and what to put on job applications.	11/3/2014 4:04 PM
45	V.R. was a very big confidence builder and made consumer feel worthy. They were awesome.	11/3/2014 3:35 PM
46	Confidence.	10/22/2014 10:24 AM
47	Hearing aids and helped support consumer with their job.	10/13/2014 4:01 PM
48	Listening to consumer and trying to find the right answer.	10/13/2014 3:54 PM
49	General direction as to where to go.	10/13/2014 9:30 AM

Q7 Mark the category the client indicated was the most helpful.

Answered: 49 Skipped: 0



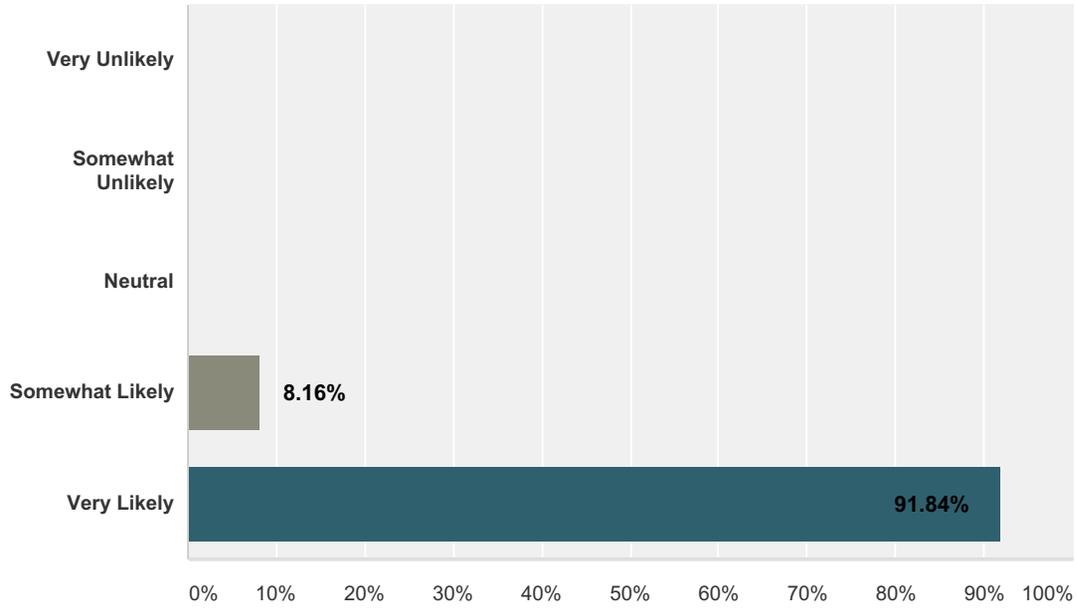
Answer Choices	Responses
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	8.16% 4

2014/15 VR Client Satisfaction Survey

Education (post-secondary training)	10.20%	5
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	6.12%	3
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	6.12%	3
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc.)	0.00%	0
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	46.94%	23
Benefits Orientation/Benefits Analysis	2.04%	1
Encouragement/Support	16.33%	8
Nothing/Don't know	2.04%	1
Everything (Ask-Can you be more specific?)	2.04%	1
Total		49

Q8 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 49 Skipped: 0



Answer Choices	Responses	
Very Unlikely	0.00%	0
Somewhat Unlikely	0.00%	0
Neutral	0.00%	0
Somewhat Likely	8.16%	4
Very Likely	91.84%	45
Total		49

2014/15 VR Client Satisfaction Survey

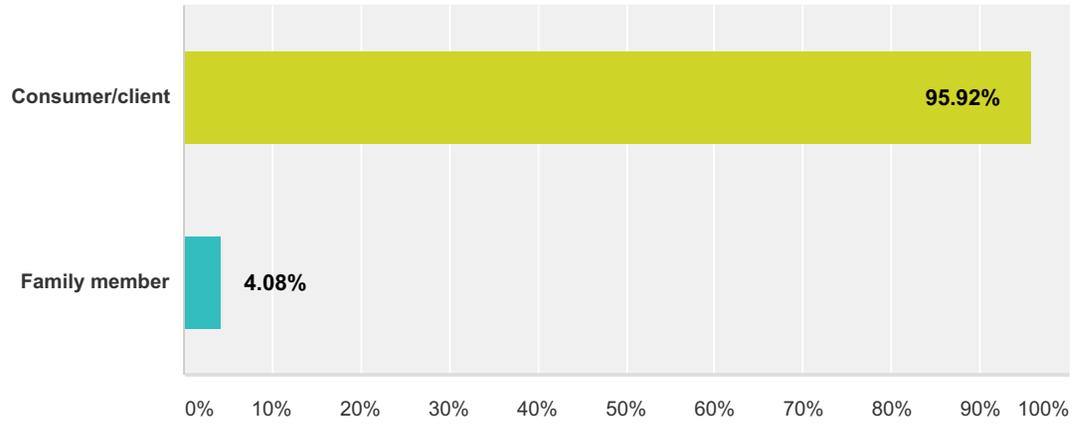
Q9 Please share any other comments or suggestions you may have.

Answered: 9 Skipped: 40

#	Responses	Date
1	At first he said the position didn't meet his needs because he can't afford to move out on his own. The position itself is working for him. He desires more income.	6/15/2015 3:07 PM
2	Kesha's attitude was sometimes off with me, but it could have just been that our personalities didn't mix well. Overall though, had a good experience.	6/1/2015 5:02 PM
3	Very happy with services received	4/14/2015 9:40 AM
4	Even though I can't really remember every thing they did, I was very happy with their services, and would go there again if need be.	4/9/2015 12:26 PM
5	Very happy with the services received.	2/10/2015 11:18 AM
6	Very happy with the assistance she received	1/21/2015 11:28 AM
7	V.R. did me wonderful.	1/6/2015 2:13 PM
8	Has nothing, but the best regards for V.R. No complaints; they done me good.	1/6/2015 12:08 PM
9	they were helpful	12/16/2014 11:13 AM

Q10 Who did you talk with?

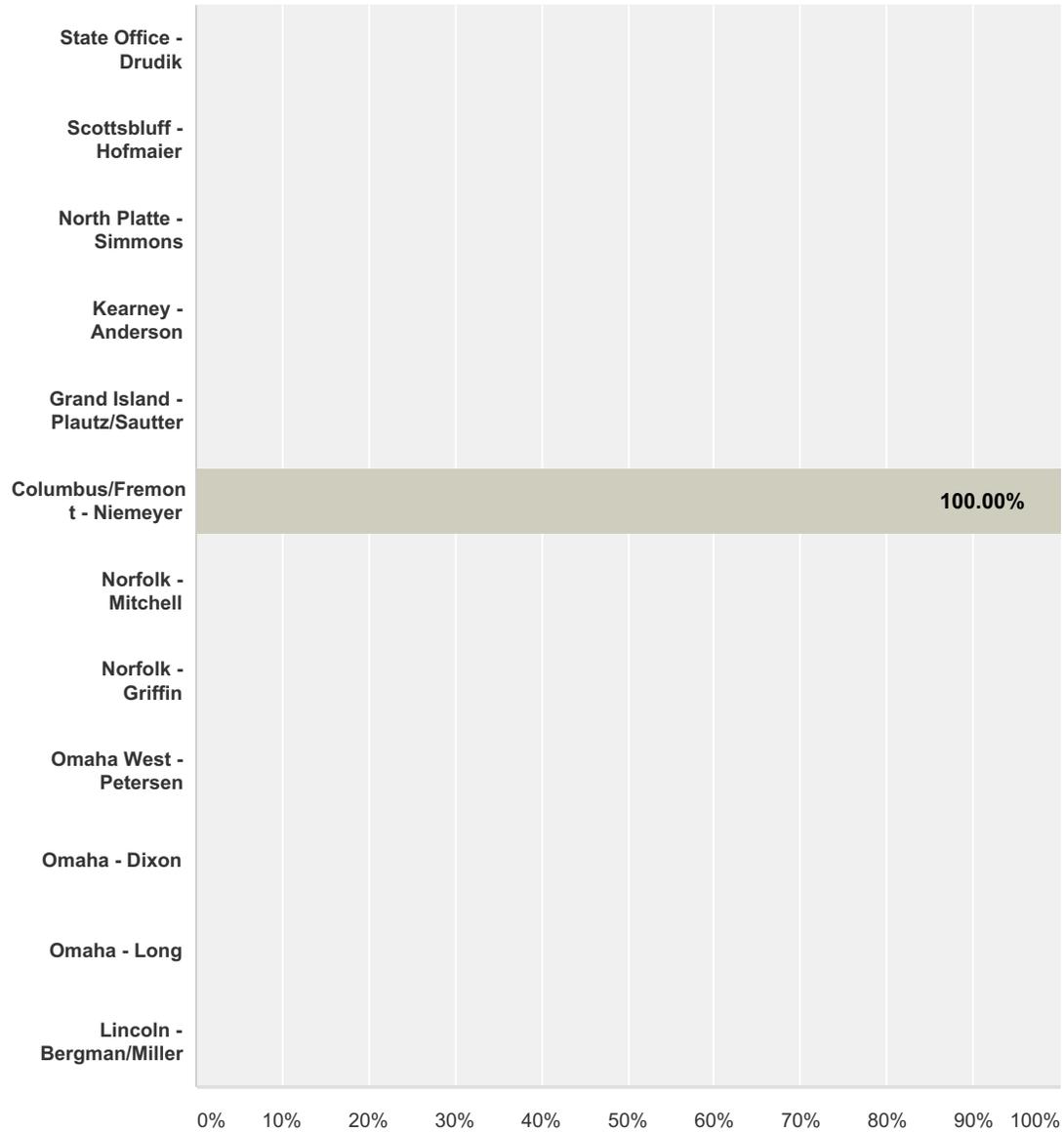
Answered: 49 Skipped: 0



Answer Choices	Responses
Consumer/client	95.92% 47
Family member	4.08% 2
Total Respondents: 49	

Q11 Which VR Team served this client?

Answered: 49 Skipped: 0



2014/15 VR Client Satisfaction Survey

Answer Choices	Responses	
State Office - Drudik	0.00%	0
Scottsbluff - Hofmaier	0.00%	0
North Platte - Simmons	0.00%	0
Kearney - Anderson	0.00%	0
Grand Island - Plautz/Sautter	0.00%	0
Columbus/Fremont - Niemeyer	100.00%	49
Norfolk - Mitchell	0.00%	0
Norfolk - Griffin	0.00%	0
Omaha West - Petersen	0.00%	0
Omaha - Dixon	0.00%	0
Omaha - Long	0.00%	0
Lincoln - Bergman/Miller	0.00%	0
Total		49