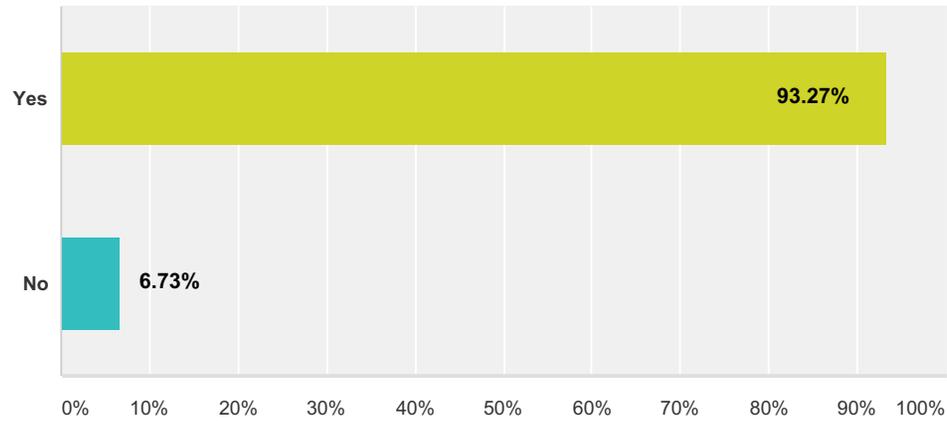


### Q1 Are you currently employed?

Answered: 104 Skipped: 0



Answer Choices	Responses
Yes	93.27% 97
No	6.73% 7
<b>Total</b>	<b>104</b>

#	If yes, where?	Date
1	Super Saver	9/29/2015 10:21 AM
2	Central Community College and Marketplace Chaplain	9/23/2015 4:27 PM
3	Lichti's Furniture	9/23/2015 4:09 PM
4	TJ Maxx	9/14/2015 2:24 PM
5	General Dynamics	9/14/2015 11:26 AM
6	Cyclone Farms	9/9/2015 12:18 PM
7	State of Nebraska - Parole Officer	9/8/2015 3:30 PM
8	Casey's General Store	9/1/2015 10:29 AM
9	Mid-Plains	8/31/2015 10:51 AM

## 2014/15 VR Client Satisfaction Survey

10	Walmart	8/25/2015 3:33 PM
11	McDonalds, Home Depot	8/25/2015 10:26 AM
12	Pella Windows	8/24/2015 2:59 PM
13	Todd's Body Shop	8/20/2015 1:45 PM
14	G4S Security Case New Holland	8/20/2015 12:49 PM
15	Sutton Nursing Home	8/20/2015 10:55 AM
16	Principal Finance	8/19/2015 3:44 PM
17	Wedgewood	8/19/2015 2:17 PM
18	Sapp Brothers	8/18/2015 1:57 PM
19	Mary Lanning Hospital	8/18/2015 1:37 PM
20	Linwood	8/18/2015 10:59 AM
21	Ace Hardware	8/17/2015 2:34 PM
22	Overhead Door	8/17/2015 11:15 AM
23	Subway	8/12/2015 11:51 AM
24	Reineke Manufacturing	8/11/2015 2:39 PM
25	Lunchtime Solutions	8/11/2015 1:56 PM
26	Animal Clinic	8/10/2015 3:02 PM
27	Snow's Floral	8/10/2015 11:33 AM
28	Self employed chicken owner	8/5/2015 10:51 AM
29	Goodwill Industries	8/3/2015 4:11 PM
30	Meat Animal Research Center	8/3/2015 3:55 PM
31	York General Health Care	8/3/2015 12:55 PM
32	Hav's in Giltner	7/31/2015 11:36 AM
33	Armored Knights	7/20/2015 11:44 AM
34	Kmart	7/14/2015 11:23 AM
35	PSSI	6/30/2015 1:39 PM
36	Midland Area Agency on Aging	6/29/2015 3:31 PM
37	City of GI	6/19/2015 2:33 PM
38	Wells Fargo Security	6/17/2015 4:08 PM

## 2014/15 VR Client Satisfaction Survey

39	Valley Vending	6/17/2015 2:30 PM
40	Walmart North	6/17/2015 1:40 PM
41	Walmart North	6/15/2015 4:38 PM
42	Walmart North	6/15/2015 4:33 PM
43	Sam's Club	6/12/2015 2:19 PM
44	Touchstone Living Center	6/1/2015 4:48 PM
45	Head Start	5/13/2015 11:03 AM
46	Grand Island Public Schools	5/8/2015 4:01 PM
47	Menards	5/6/2015 4:39 PM
48	Hall County Corrections	5/6/2015 1:33 PM
49	Walmart	4/21/2015 12:24 PM
50	Senior Center	4/10/2015 2:25 PM
51	Morris Press	4/9/2015 4:54 PM
52	T.S. Property Preservation	4/9/2015 2:39 PM
53	Head Start	4/8/2015 10:40 AM
54	Ord Public Library	4/7/2015 4:04 PM
55	McDonalds	4/7/2015 3:44 PM
56	Casey's	4/7/2015 3:30 PM
57	Catholic Health Initiatives	4/7/2015 2:28 PM
58	Walmart	3/30/2015 2:53 PM
59	Nebraska Prime	3/23/2015 3:32 PM
60	Dupont Pioneer	3/18/2015 2:34 PM
61	Hampton Inn	2/24/2015 11:08 AM
62	O'Reilly Auto Parts	2/24/2015 10:34 AM
63	Blue Valley Community Action	2/19/2015 1:09 PM
64	Lovell Transportation	1/9/2015 9:50 AM
65	Cow Palace	1/7/2015 2:31 PM
66	Pizza Hut	1/7/2015 10:16 AM
67	Walmart	1/6/2015 9:28 AM

## 2014/15 VR Client Satisfaction Survey

68	Gaines Framing	12/30/2014 3:01 PM
69	McDonald's	12/30/2014 11:51 AM
70	Days Inn	12/23/2014 11:16 AM
71	Golden Living Nursing Home	12/23/2014 10:58 AM
72	NE Dept. of Corrections	12/19/2014 4:26 PM
73	Russ's	12/18/2014 4:56 PM
74	Bob Sass Flowers	12/18/2014 1:35 PM
75	Skagway	12/12/2014 2:58 PM
76	Home Care and Companion	12/9/2014 11:07 AM
77	BD Medical Pharmaceutical System	12/8/2014 3:49 PM
78	Riekes Equipment Company	12/1/2014 2:12 PM
79	Farmer's Union Cooperative	12/1/2014 11:32 AM
80	Utica Community Care Center	11/21/2014 4:24 PM
81	Lawrence Public School	11/13/2014 2:21 PM
82	Hastings Public Schools	11/10/2014 2:53 PM
83	US Cellular	11/7/2014 2:49 PM
84	Golden Living	11/7/2014 2:25 PM
85	Walmart	11/7/2014 2:18 PM
86	Central Truck and Irrigation	11/7/2014 1:36 PM
87	Horizons Recovery and Counseling	11/7/2014 1:24 PM
88	Marshfield Food Safety	11/6/2014 9:39 AM
89	Perkins	11/3/2014 10:32 AM
90	Overland Ready Mix	10/22/2014 11:09 AM
91	Self Employed	10/22/2014 10:42 AM
92	Walmart	10/22/2014 10:15 AM
93	Independent Contractor	10/13/2014 9:41 AM
94	Building Blocks	10/10/2014 10:05 AM
95	Goodwill Industries of Greater NE	10/9/2014 3:49 PM
96	Hastings Utilities	10/7/2014 3:48 PM

2014/15 VR Client Satisfaction Survey

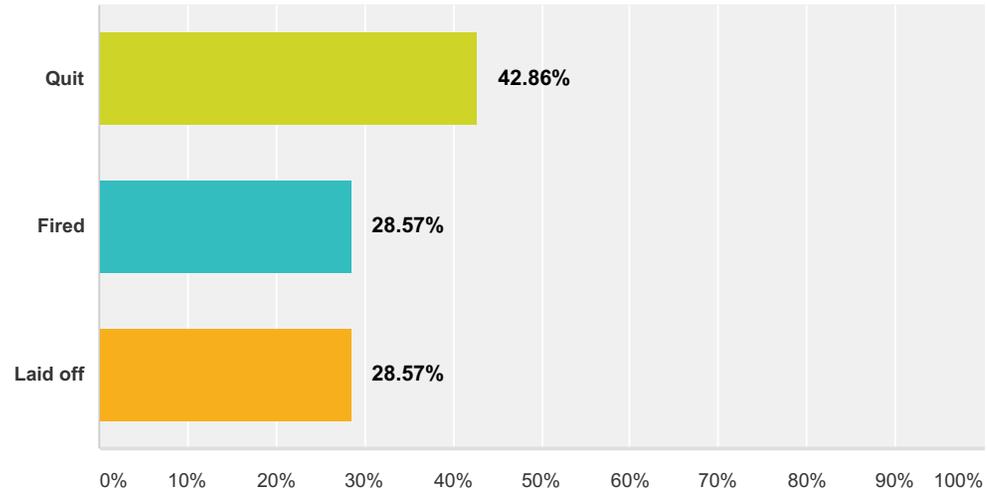
97

First Presbyterian Church

10/6/2014 2:35 PM

## Q2 If not, did you quit, were you fired or laid off?

Answered: 7 Skipped: 97

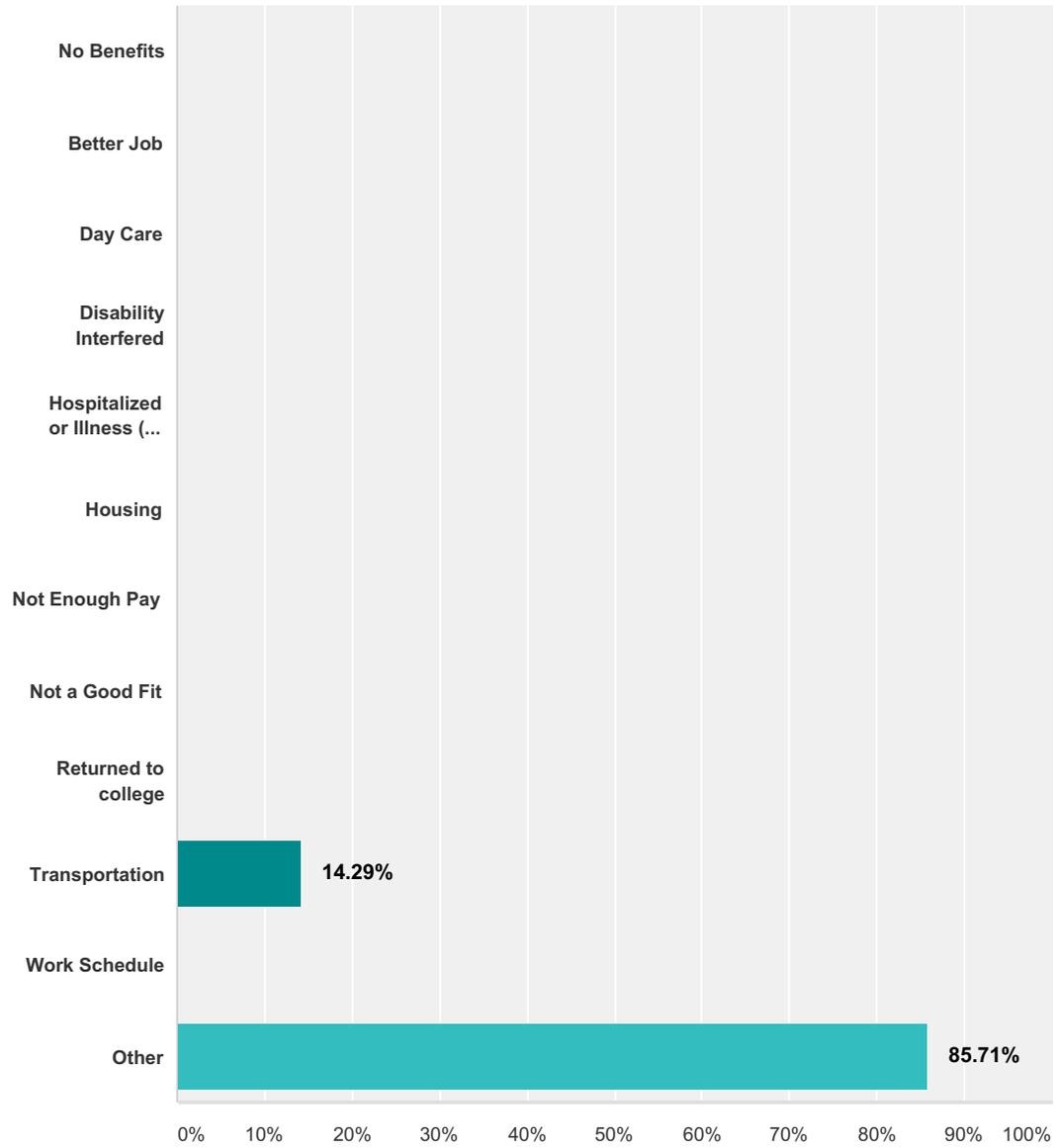


Answer Choices	Responses	
Quit	42.86%	3
Fired	28.57%	2
Laid off	28.57%	2
<b>Total</b>		<b>7</b>

**Q3 Can you tell me why you ( quit, were fired, were laid off)?**

Answered: 7 Skipped: 97

## 2014/15 VR Client Satisfaction Survey



Answer Choices	Responses
No Benefits	0.00% 0
Better Job	0.00% 0

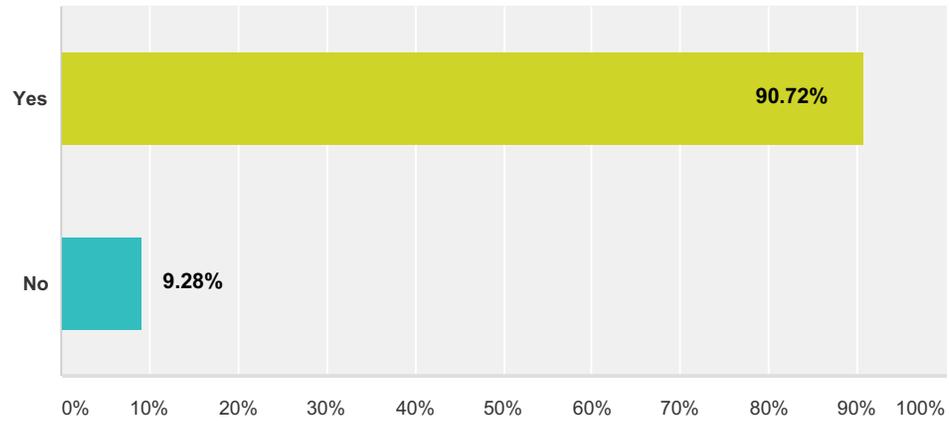
## 2014/15 VR Client Satisfaction Survey

Day Care	0.00%	0
Disability Interfered	0.00%	0
Hospitalized or Illness (Not disability related)	0.00%	0
Housing	0.00%	0
Not Enough Pay	0.00%	0
Not a Good Fit	0.00%	0
Returned to college	0.00%	0
Transportation	14.29%	1
Work Schedule	0.00%	0
Other	85.71%	6
<b>Total</b>		<b>7</b>

#	Specify Other Reason	Date
1	This position was temporary	9/17/2015 12:53 PM
2	She has 4 children. She was working nights at Casey's. Her kids were taken from the home in November, 2014. The state did not allow her working nights to have custody. She has one child in the home now. She is not looking for work.	8/19/2015 2:02 PM
3	Business closed	7/24/2015 11:52 AM
4	Attendance points because vehicle was unreliable	4/17/2015 3:17 PM
5	Consumer got turned in for abuse allegations.	12/19/2014 9:52 AM
6	Had a funeral to go to.	12/18/2014 4:29 PM
7	Consumer quit showing up for work.	11/7/2014 3:46 PM

### Q4 Does your job meet your current needs?

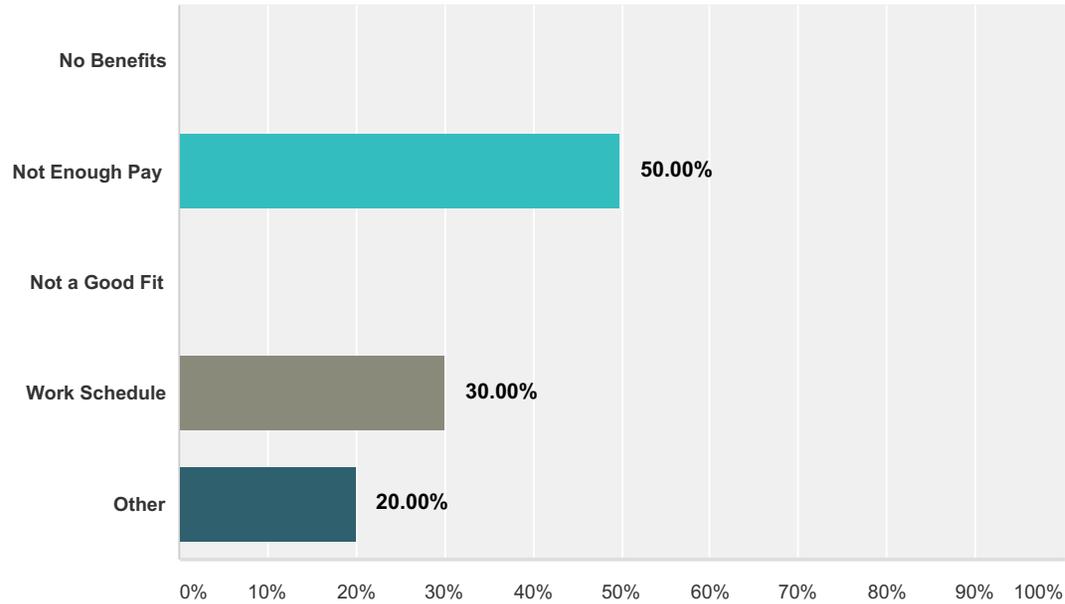
Answered: 97 Skipped: 7



Answer Choices	Responses	
Yes	90.72%	88
No	9.28%	9
<b>Total</b>		<b>97</b>

### Q5 If no, what needs are not being met by your job?

Answered: 10 Skipped: 94



Answer Choices	Responses
No Benefits	0.00% 0
Not Enough Pay	50.00% 5
Not a Good Fit	0.00% 0
Work Schedule	30.00% 3
Other	20.00% 2
<b>Total</b>	<b>10</b>

#	Specify Other Reason	Date
1	Wanting a full-time position & can't find one.	8/25/2015 10:26 AM

## 2014/15 VR Client Satisfaction Survey

2	He hates nights. He is going to look for work. I expressed the importance of job history to obtain another job in the future.	8/20/2015 12:51 PM
3	Very few hours	8/19/2015 2:17 PM
4	Had to find a different job to get through the summer. Will probably return to the job at the school in the fall though.	5/8/2015 4:01 PM
5	Promised stuff that consumer has not received.	11/7/2014 1:37 PM

2014/15 VR Client Satisfaction Survey

**Q6 What did Nebraska VR provide that was most helpful to you?**

Answered: 102 Skipped: 2

#	Responses	Date
1	"The availability of Jeff and VR has been fantastic"	9/29/2015 10:23 AM
2	She likes her jobs. VR helped her with her resume and supported her.	9/23/2015 4:27 PM
3	VR counseled Justin in all areas to get a job.	9/23/2015 4:09 PM
4	VR has assisted with several job leads.	9/17/2015 12:53 PM
5	"VR helped me fill out applications"	9/14/2015 2:25 PM
6	"VR paid for some of my son's college. They were so supportive for him to succeed"	9/14/2015 11:27 AM
7	VR funded schooling	9/9/2015 12:18 PM
8	"VR secured hearing aids for me"	9/8/2015 3:31 PM
9	"Julie Shively is the best. She always supported me and never gave up. Job Club was helpful - encouragement and job leads"	9/1/2015 10:30 AM
10	VR funded the renovation of her home. She can get to her bathroom without using the stairs. She said it's so much easier for her. She's very thankful for VR.	8/31/2015 10:52 AM
11	VR assisted with resume building, clothes for work and job leads. He's very happy at his current job.	8/25/2015 3:33 PM
12	VR assisted him with obtaining clothes for work.	8/25/2015 10:27 AM
13	"VR helped me find a good job"	8/24/2015 2:59 PM
14	"I really appreciate the hearing aids I got through VR"	8/20/2015 1:45 PM
15	"VR has helped me through the years with everything. Job apps, resumes, clothes, and job leads."	8/20/2015 12:51 PM
16	"Charlene really helped me. I didn't know how to get a job"	8/20/2015 10:56 AM
17	VR assisted him with getting his van modified so he could drive	8/19/2015 3:44 PM
18	"Over the years VR has helped me with getting jobs. They supported me. The last time I went there it wasn't so good"	8/19/2015 2:18 PM
19	"I have PTSD and depression. They encouraged me to find a job"	8/19/2015 2:02 PM
20	"VR didn't work out for me"	8/18/2015 1:57 PM
21	V.R. bought his shoes for work, and also helped him coordinate rides to and from work.	8/18/2015 1:37 PM
22	"VR helped me get my job at Utica."	8/17/2015 2:34 PM
23	Hearing aids Support from VR staff	8/17/2015 11:15 AM

## 2014/15 VR Client Satisfaction Survey

24	"VR really helped me get a job"	8/12/2015 11:51 AM
25	"They assisted getting my bathroom wheelchair accessible at home"	8/11/2015 2:40 PM
26	'They helped me from the very beginning to show me how to get a job'	8/11/2015 1:56 PM
27	Charlene - job leads and support	8/10/2015 3:03 PM
28	Job leads	8/10/2015 11:33 AM
29	They helped him write his business plan, secure a grant and get started.	8/5/2015 10:52 AM
30	They helped me get this job.	8/3/2015 3:55 PM
31	Job leads. Resume building	8/3/2015 12:56 PM
32	Job lead to obtain job. Liz Schwartz	7/31/2015 11:37 AM
33	Assisted with obtaining his learner's permit - Goodwill VR didn't assist with obtaining his job.	7/24/2015 11:53 AM
34	Assisted me with the welding training program	7/20/2015 11:46 AM
35	Goodwill got him this job.	7/14/2015 11:23 AM
36	They paid \$20 to assist him in taking classes to obtain his GED. Job referrals	6/30/2015 1:40 PM
37	Gave him job leads.	6/29/2015 3:31 PM
38	Help me purchase a vehicle for my wheel chair.	6/19/2015 2:34 PM
39	Very encouraging and helped me find a job right away.	6/17/2015 4:10 PM
40	They bought me some work shoes/clothes	6/17/2015 2:30 PM
41	Nothing really, Goodwill place me in my job.	6/17/2015 1:40 PM
42	"VR did nothing for me"	6/15/2015 4:39 PM
43	"Didn't do anything for me"	6/15/2015 4:35 PM
44	VR assisted him in finding the position.	6/12/2015 2:20 PM
45	Being a resource for me. Provided me information on time management, stress management, etc..	6/1/2015 4:48 PM
46	\$200.00 per semester	5/13/2015 11:03 AM
47	Encouragement & support was the best, but also helped me find the job and provided me with vouchers for things I needed.	5/8/2015 4:02 PM
48	Found the job	5/6/2015 4:39 PM
49	Nothing. I didn't go there much and they tried to steer me into the trucking business and that is not what I wanted to do. I found my current job on my own and it's going very well.	5/6/2015 1:34 PM
50	Helped me figure out which job would be best for me	4/21/2015 12:27 PM
51	They tried to have me take classes at the college, but I had to bring my son because I had no daycare and people complained. I ended up deciding to get a job right away because I needed the money.	4/17/2015 3:19 PM

## 2014/15 VR Client Satisfaction Survey

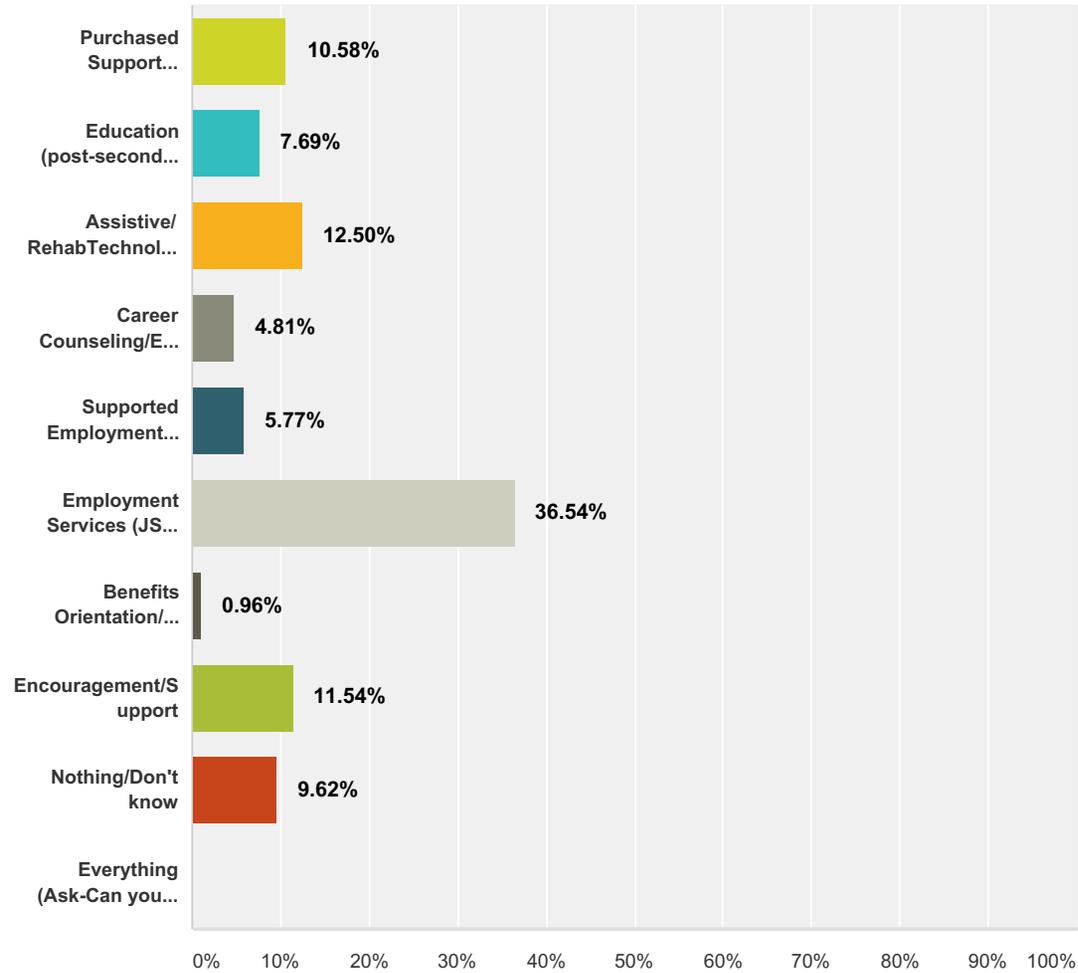
52	They checked on me when I worked at Casey's.	4/10/2015 2:25 PM
53	They helped me with a lot of things. They got me work clothes and work boots, they paid for some car repairs and they also paid for 6 months of car insurance. They were very helpful	4/9/2015 4:55 PM
54	V.R. helped me a lot. They helped with getting Quick Books set up, they paid my first years E&O, and liability insuranc. They bought the trailer that I needed and they helped me develop a business plan.	4/9/2015 2:40 PM
55	Michelle encouraged me a lot and was really easy to work with. Michelle also connected me with Ken at Goodwill.	4/8/2015 10:41 AM
56	They helped me find this job.	4/7/2015 4:04 PM
57	Job seeking/interviewing	4/7/2015 3:44 PM
58	they helped me with some jobs, but I found this job on my own.	4/7/2015 3:30 PM
59	They have helped her with about her last 3 jobs	4/7/2015 2:28 PM
60	They made my van accessible.	3/30/2015 2:53 PM
61	They purchased work boots and jeans	3/23/2015 3:32 PM
62	Job search and resume to name a few	3/18/2015 2:35 PM
63	They helped me find a job in York after I moved there from North Platte	2/24/2015 11:08 AM
64	They did " a bunch of tests," and they helped me get a job at Kmart.	2/24/2015 10:34 AM
65	Job searching/placement	2/19/2015 1:09 PM
66	Funding for school.	1/9/2015 9:50 AM
67	Job placement	1/7/2015 2:32 PM
68	They helped me find a volunteer position at Catholic Social Services	1/7/2015 10:16 AM
69	They always answered questions; always there for support. J.D. has always been good.	1/6/2015 9:29 AM
70	Gas vouchers and tools.	12/30/2014 3:02 PM
71	The support and knowing how to behave at a job.	12/30/2014 11:51 AM
72	New tires.	12/23/2014 11:17 AM
73	Helped consumer get their job.	12/23/2014 10:59 AM
74	The ability to get hearing aids, so consumer could hear.	12/19/2014 4:27 PM
75	Helping consumer out with financial expenses from college.	12/19/2014 9:53 AM
76	Helped consumer out when they needed it - like with shoes. V.R. was very good to me. Tracy Middleton is a very wonderful person - could not have asked for a better person to work with.	12/18/2014 4:57 PM
77	Helped consumer get their SSI set up.	12/18/2014 4:30 PM
78	Helped consumer with their medical needs.	12/18/2014 1:35 PM
79	Help with signing up for college and looking for scholarships.	12/12/2014 2:58 PM

## 2014/15 VR Client Satisfaction Survey

80	She said that VR helps her track her weekly work hours and that they do her pay reporting to SSA.	12/9/2014 11:08 AM
81	Schooling.	12/8/2014 3:49 PM
82	Being around to help out if consumer needed anything financially.	12/1/2014 2:12 PM
83	Consumer could not really put their finger on anything specific. Consumer said that they were already working with the V.A.'s V.R. office.	12/1/2014 11:35 AM
84	Helped consumer get a pair of non-skid shoes.	11/21/2014 4:25 PM
85	Help getting everything set up for college - scholarships.	11/13/2014 2:22 PM
86	Helped consumer to get glasses.	11/10/2014 2:54 PM
87	Consumer said that they quit going to V.R. when they kept getting in trouble with the law.	11/7/2014 3:47 PM
88	Giving consumer options of what jobs they could do.	11/7/2014 2:50 PM
89	Helping consumer fill out the job application.	11/7/2014 2:26 PM
90	Assistive devices (special stool) and help finding a job.	11/7/2014 2:19 PM
91	Getting tools.	11/7/2014 1:37 PM
92	Help with resume.	11/7/2014 1:24 PM
93	The testing and helped so much with the job search.	11/6/2014 9:39 AM
94	Help with resume.	11/3/2014 10:33 AM
95	Support and understand and helping consumer get employed. V.R. did a fantastic job.	10/22/2014 11:09 AM
96	The money for the start-up costs.	10/22/2014 10:42 AM
97	Helping consumer get a job.	10/22/2014 10:16 AM
98	Got consumer a laptop and printer.	10/13/2014 9:41 AM
99	Helping consumer get a job.	10/10/2014 10:06 AM
100	When consumer was sent over to Employment Services to find a job. Also, consumer was able to job shadow.	10/9/2014 3:50 PM
101	Helped consumer make their house handicap accessible.	10/7/2014 3:50 PM
102	The support and comfort of knowing that there was somebody out there to help.	10/6/2014 2:38 PM

**Q7 Mark the category the client indicated was the most helpful.**

Answered: 104 Skipped: 0



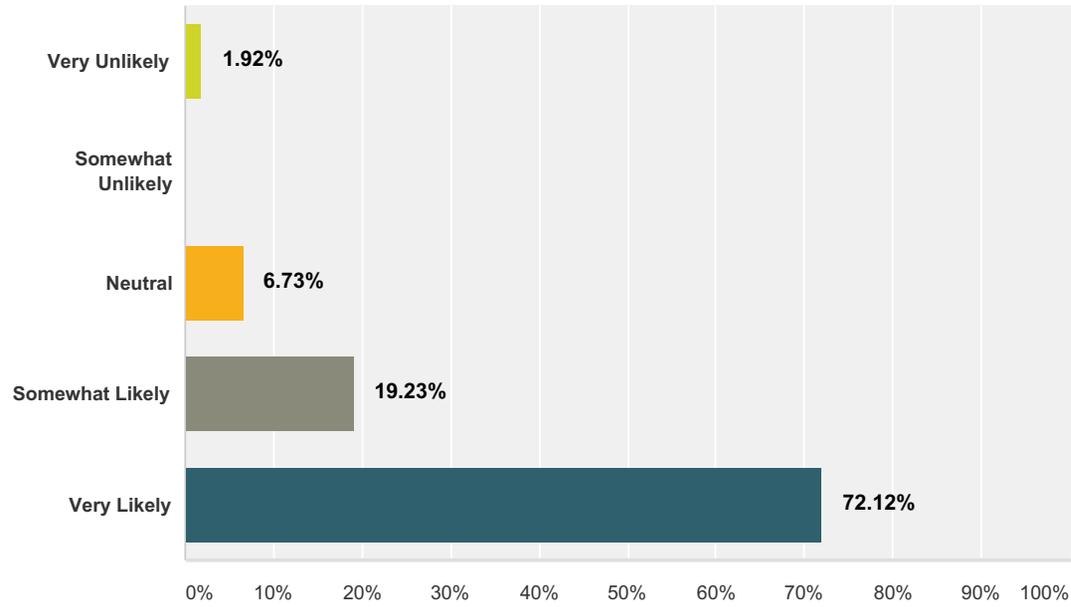
Answer Choices	Responses
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	10.58% 11

## 2014/15 VR Client Satisfaction Survey

Education (post-secondary training)	<b>7.69%</b>	8
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	<b>12.50%</b>	13
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	<b>4.81%</b>	5
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc. )	<b>5.77%</b>	6
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	<b>36.54%</b>	38
Benefits Orientation/Benefits Analysis	<b>0.96%</b>	1
Encouragement/Support	<b>11.54%</b>	12
Nothing/Don't know	<b>9.62%</b>	10
Everything (Ask-Can you be more specific?)	<b>0.00%</b>	0
<b>Total</b>		<b>104</b>

### Q8 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 104 Skipped: 0



Answer Choices	Responses	Count
Very Unlikely	1.92%	2
Somewhat Unlikely	0.00%	0
Neutral	6.73%	7
Somewhat Likely	19.23%	20
Very Likely	72.12%	75
<b>Total</b>		<b>104</b>

2014/15 VR Client Satisfaction Survey

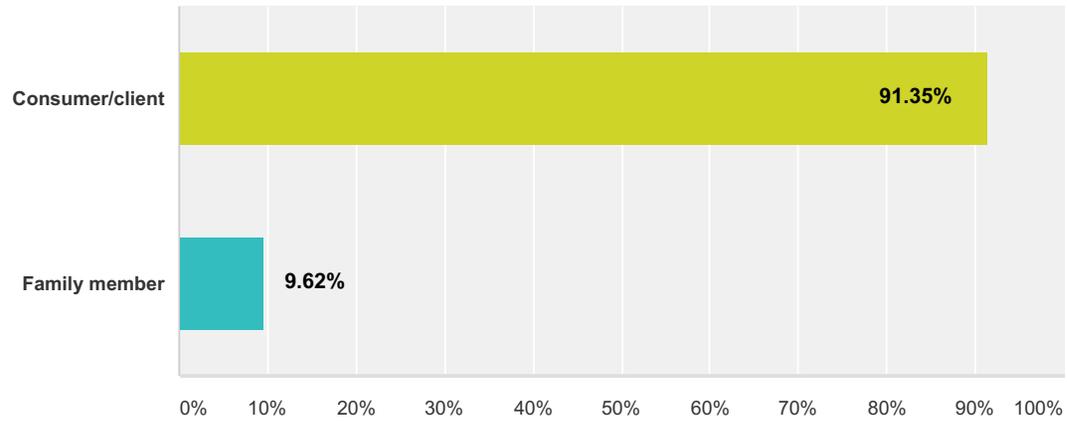
**Q9 Please share any other comments or suggestions you may have.**

Answered: 11 Skipped: 93

#	Responses	Date
1	I suggested Joshua calls VR.	9/17/2015 12:54 PM
2	He has told others. One of his friend's has received hearing aids from VR also.	9/8/2015 3:31 PM
3	V.R. helped me find my job	8/18/2015 11:00 AM
4	Happy with services	6/17/2015 1:41 PM
5	The only help V.R. gave Megan was \$200.00 per semester while she was in school	5/13/2015 11:04 AM
6	Jeff and Terri were amazing.	5/8/2015 4:02 PM
7	The help that V.R. gave to me has provided me with a job that I have been at for a little over a year now. I still live at Crossroads, but have saved up enough money to get an apartment, which I hope to have soon.	4/9/2015 4:56 PM
8	I am very thankful for all of the help V.R. provided to me.	4/9/2015 2:41 PM
9	I really enjoy this job, V.R. did a great job	4/7/2015 4:04 PM
10	Happy with the services, but could use some additional help with new work boots and work socks.	3/23/2015 3:33 PM
11	V.R. did a fantastic job.	10/22/2014 11:14 AM

### Q10 Who did you talk with?

Answered: 104 Skipped: 0



Answer Choices	Responses
Consumer/client	91.35% 95
Family member	9.62% 10
<b>Total Respondents: 104</b>	

### Q11 Which VR Team served this client?

Answered: 104 Skipped: 0



## 2014/15 VR Client Satisfaction Survey

Answer Choices	Responses	
State Office - Drudik	0.00%	0
Scottsbluff - Hofmaier	0.00%	0
North Platte - Simmons	0.00%	0
Kearney - Anderson	0.00%	0
Grand Island - Plautz/Sautter	100.00%	104
Columbus/Fremont - Niemeyer	0.00%	0
Norfolk - Mitchell	0.00%	0
Norfolk - Clements	0.00%	0
Omaha West - Petersen	0.00%	0
Omaha - Dixon	0.00%	0
Omaha - Long	0.00%	0
Lincoln - Bergman/Miller	0.00%	0
<b>Total</b>		<b>104</b>