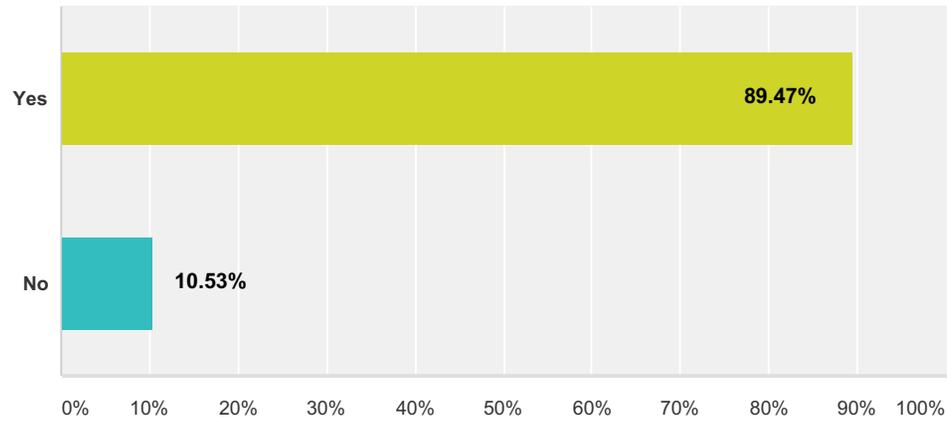


### Q1 Are you currently employed?

Answered: 190 Skipped: 0



Answer Choices	Responses	
Yes	89.47%	170
No	10.53%	20
<b>Total</b>		<b>190</b>

#	If yes, where?	Date
1	Aspen Day Care	9/29/2015 11:39 AM
2	Noah's Ark preschool	9/24/2015 12:48 PM
3	Steve's Auto Glass	9/23/2015 2:52 PM
4	M&L Painting	9/23/2015 9:32 AM
5	Bryan	9/21/2015 2:29 PM
6	UNL	9/18/2015 9:31 AM
7	Lancaster Event Center	9/16/2015 10:39 AM
8	HyVee	9/10/2015 1:54 PM
9	PetSmart	9/10/2015 1:32 PM

## 2014/15 VR Client Satisfaction Survey

10	DHHS Vital Records	9/10/2015 12:04 PM
11	Farmland	9/9/2015 11:42 AM
12	Kwik Shop	9/9/2015 10:24 AM
13	Southeast Community College	9/8/2015 3:48 PM
14	Goodwill	9/8/2015 3:08 PM
15	People's City Mission	9/2/2015 11:02 AM
16	R&D Grocery	8/31/2015 1:26 PM
17	McDonalds	8/27/2015 10:07 AM
18	Blue Rivers & Costello's	8/26/2015 2:48 PM
19	Beatrice Community Hospital	8/26/2015 11:28 AM
20	Beatrice Community Hospital	8/26/2015 11:16 AM
21	American Job Center	8/26/2015 10:35 AM
22	Goodwill Industries	8/24/2015 3:55 PM
23	Friendship Home	8/24/2015 2:54 PM
24	Game & Parks	8/24/2015 11:51 AM
25	Steamfitters & Plumbers Union #464	8/24/2015 11:06 AM
26	Panera Breads	8/21/2015 2:27 PM
27	Walmart	8/20/2015 1:35 PM
28	Beatrice State Development Center	8/20/2015 1:18 PM
29	Go's Construction	8/20/2015 10:33 AM
30	Walter's Painting	8/20/2015 9:54 AM
31	Welch's Trucking & Zion United Church	8/19/2015 2:45 PM
32	Homolka Farms	8/19/2015 2:27 PM
33	Alice Coleman & Keya House	8/19/2015 1:55 PM
34	Tabitha	8/19/2015 1:33 PM
35	Sid Dillion Car Dealership	8/19/2015 12:42 PM
36	PCCW Teleservices	8/14/2015 2:45 PM
37	HUB	8/14/2015 2:36 PM
38	Automated Systems	8/14/2015 2:08 PM

## 2014/15 VR Client Satisfaction Survey

39	J&C Company	8/12/2015 12:56 PM
40	Walmart	8/10/2015 11:23 AM
41	HyVee	8/5/2015 3:03 PM
42	UNL Custodian	8/5/2015 2:45 PM
43	Temp. jobs	8/5/2015 2:13 PM
44	Walmart	8/5/2015 1:18 PM
45	Cornhusker Marriott	8/4/2015 11:21 AM
46	Cabela's Call Center	8/4/2015 11:01 AM
47	Mental Health Association	8/4/2015 10:50 AM
48	People's Choice	8/3/2015 3:38 PM
49	L Star America Liter	7/24/2015 11:14 AM
50	Nebr Division of Insurance	7/23/2015 2:00 PM
51	Travel Lodge	7/23/2015 10:17 AM
52	Sadoff Iron	7/17/2015 10:48 AM
53	HyVee	7/16/2015 2:35 PM
54	Runza	7/13/2015 2:22 PM
55	Old Chicago	7/10/2015 1:40 PM
56	Vital Services	7/10/2015 12:39 PM
57	self-employed literacy consultant	7/7/2015 3:09 PM
58	Hiatt Downtown/Lincoln	7/7/2015 2:50 PM
59	The Parthenon & The Mellow Mushroom	6/29/2015 1:50 PM
60	Hyvee	6/29/2015 1:45 PM
61	OUR Homes	6/29/2015 12:06 PM
62	Falls City Middle School	6/29/2015 11:53 AM
63	Blatterner	6/18/2015 4:37 PM
64	Hyvee	6/18/2015 3:26 PM
65	Culvers	6/17/2015 3:22 PM
66	Culvers	6/17/2015 3:03 PM
67	Revolution Wraps	6/12/2015 2:13 PM

## 2014/15 VR Client Satisfaction Survey

68	Walters Painting	6/12/2015 9:52 AM
69	J & C Company	6/8/2015 3:35 PM
70	Russ' Market	6/8/2015 3:25 PM
71	Super Saver	6/8/2015 2:51 PM
72	Caseys	6/8/2015 2:36 PM
73	Keya House	6/8/2015 2:15 PM
74	Petco	6/8/2015 11:34 AM
75	Lancaster Rehabilitation Center	6/3/2015 4:00 PM
76	Schroeder Investments	6/3/2015 3:38 PM
77	Universal Cold Storage	6/2/2015 4:26 PM
78	Concordia College	6/2/2015 4:02 PM
79	FBG	5/27/2015 1:05 PM
80	Park and Go	5/22/2015 11:16 AM
81	Auburn Senior Center	5/21/2015 2:15 PM
82	Waterjet Cutting	5/21/2015 1:56 PM
83	Farmland	5/20/2015 3:22 PM
84	Home Instead	5/20/2015 3:04 PM
85	Bison Sports	5/19/2015 4:20 PM
86	The Parthenon	5/19/2015 3:53 PM
87	Faith Regional Hospital	5/12/2015 9:34 AM
88	Valentinos	5/8/2015 4:42 PM
89	Plains Equipment Group	5/6/2015 4:25 PM
90	Big Daddy's Pizza	4/28/2015 5:01 PM
91	Valentino's	4/24/2015 3:57 PM
92	Lewis Implement	4/16/2015 12:11 PM
93	Schneider Electric	4/16/2015 10:41 AM
94	Catholic Health Initiatives	3/25/2015 3:34 PM
95	Walmart	2/18/2015 10:01 AM
96	Family Services	2/11/2015 11:15 AM

## 2014/15 VR Client Satisfaction Survey

97	Lincoln Public Schools & Jackson Hewitt	2/9/2015 11:24 AM
98	Walmart	1/20/2015 10:37 AM
99	Walmart	1/20/2015 10:25 AM
100	Self employed	1/20/2015 10:20 AM
101	Goodwill	1/20/2015 9:30 AM
102	Trinity Infant & Childcare Center & Prairie Life Fitness Center	1/13/2015 5:05 PM
103	State of Nebraska	1/13/2015 3:36 PM
104	Hy-Vee	1/9/2015 10:53 AM
105	Madonna Rehabilitation Hospital	1/9/2015 10:40 AM
106	Beehaven	1/6/2015 10:43 AM
107	Casey's	1/6/2015 10:14 AM
108	Good Samaritan Society	1/2/2015 12:51 PM
109	TJ Osborn Construction	12/31/2014 9:44 AM
110	All Seasons Management	12/30/2014 4:18 PM
111	Nebraska Auto Auction	12/30/2014 9:12 AM
112	Petro	12/26/2014 1:10 PM
113	Sunmart	12/26/2014 12:55 PM
114	Country Meadows	12/23/2014 4:08 PM
115	Chips Restaurant and Bar	12/23/2014 4:03 PM
116	Werner Enterprises	12/23/2014 3:05 PM
117	Elite Professionals	12/19/2014 11:05 AM
118	Experience Works/State of Nebraska	12/18/2014 4:47 PM
119	Fairfield Marriott	12/18/2014 4:00 PM
120	ABC Supply Company	12/18/2014 12:05 PM
121	Lincoln Surgical Hospital	12/18/2014 11:51 AM
122	Pinnacle Arena through ManPower	12/16/2014 5:00 PM
123	A&G	12/12/2014 3:46 PM
124	First Care Home Health & Aging Partners	12/8/2014 4:36 PM
125	Self Employed	12/8/2014 3:56 PM

## 2014/15 VR Client Satisfaction Survey

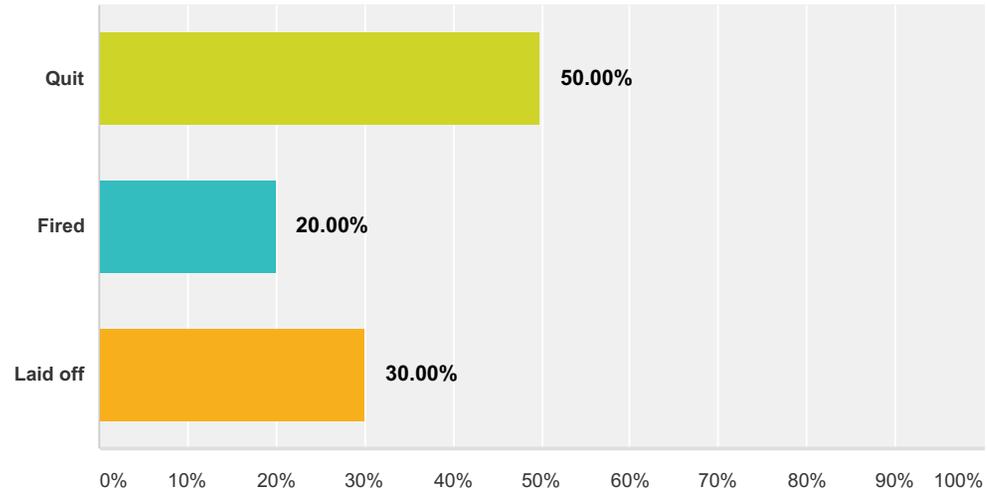
126	Nebraska Auto Auction	12/8/2014 11:45 AM
127	Chartwells (Concordia University)	12/3/2014 4:24 PM
128	Russ' Market	12/3/2014 3:27 PM
129	St. Elizabeth Hospital	12/1/2014 3:07 PM
130	Select Van and Storage	11/26/2014 1:25 PM
131	UNL Parking and Transportation Services	11/25/2014 3:07 PM
132	Hy-Vee	11/21/2014 4:49 PM
133	Red Raven Daycare	11/18/2014 3:38 PM
134	Adventure Academy	11/17/2014 12:09 PM
135	Home Depot	11/11/2014 2:54 PM
136	Valentino's & Goodwill	11/11/2014 2:21 PM
137	Walmart	11/10/2014 2:33 PM
138	Shoemaker's Shell Truck Stop	11/10/2014 2:07 PM
139	Shoemaker's Truck Stop	11/10/2014 1:20 PM
140	Salvation Army	11/10/2014 1:09 PM
141	University of Nebraska-Lincoln	11/7/2014 1:59 PM
142	Walmart	11/6/2014 9:10 AM
143	Service Specialists	11/5/2014 4:11 PM
144	Self Employed	11/5/2014 12:17 PM
145	Graham Tire	11/3/2014 3:12 PM
146	Nebraska Heart Hospital	10/24/2014 4:55 PM
147	Applebee's	10/20/2014 1:55 PM
148	Beatrice Development Center	10/20/2014 1:51 PM
149	TCW	10/16/2014 12:12 PM
150	Private Person	10/16/2014 9:52 AM
151	Super Saver	10/14/2014 2:55 PM
152	Walmart	10/14/2014 12:02 PM
153	Nelnet	10/14/2014 11:42 AM
154	Dell	10/14/2014 11:34 AM

## 2014/15 VR Client Satisfaction Survey

155	Designs by Nelson	10/13/2014 10:50 AM
156	Nannying & YMCA	10/10/2014 4:40 PM
157	Summit Care & Wellness	10/10/2014 1:39 PM
158	Labor Max	10/10/2014 9:58 AM
159	McDonald's	10/8/2014 1:46 PM
160	Hy-Vee	10/7/2014 4:47 PM
161	Lincoln Carpenter Union #1055	10/6/2014 10:40 AM
162	Saunders House	10/3/2014 10:39 AM
163	Roehr's Machinery	10/3/2014 10:27 AM
164	Lincoln Building Services	10/2/2014 3:58 PM
165	Bryan LGH East	10/2/2014 12:46 PM
166	Self Employed	10/2/2014 12:00 PM
167	Pinnacle Bank Arena	10/2/2014 10:52 AM
168	Walmart	10/1/2014 3:18 PM
169	Bryan Medical Center	10/1/2014 9:59 AM

## Q2 If not, did you quit, were you fired or laid off?

Answered: 20 Skipped: 170

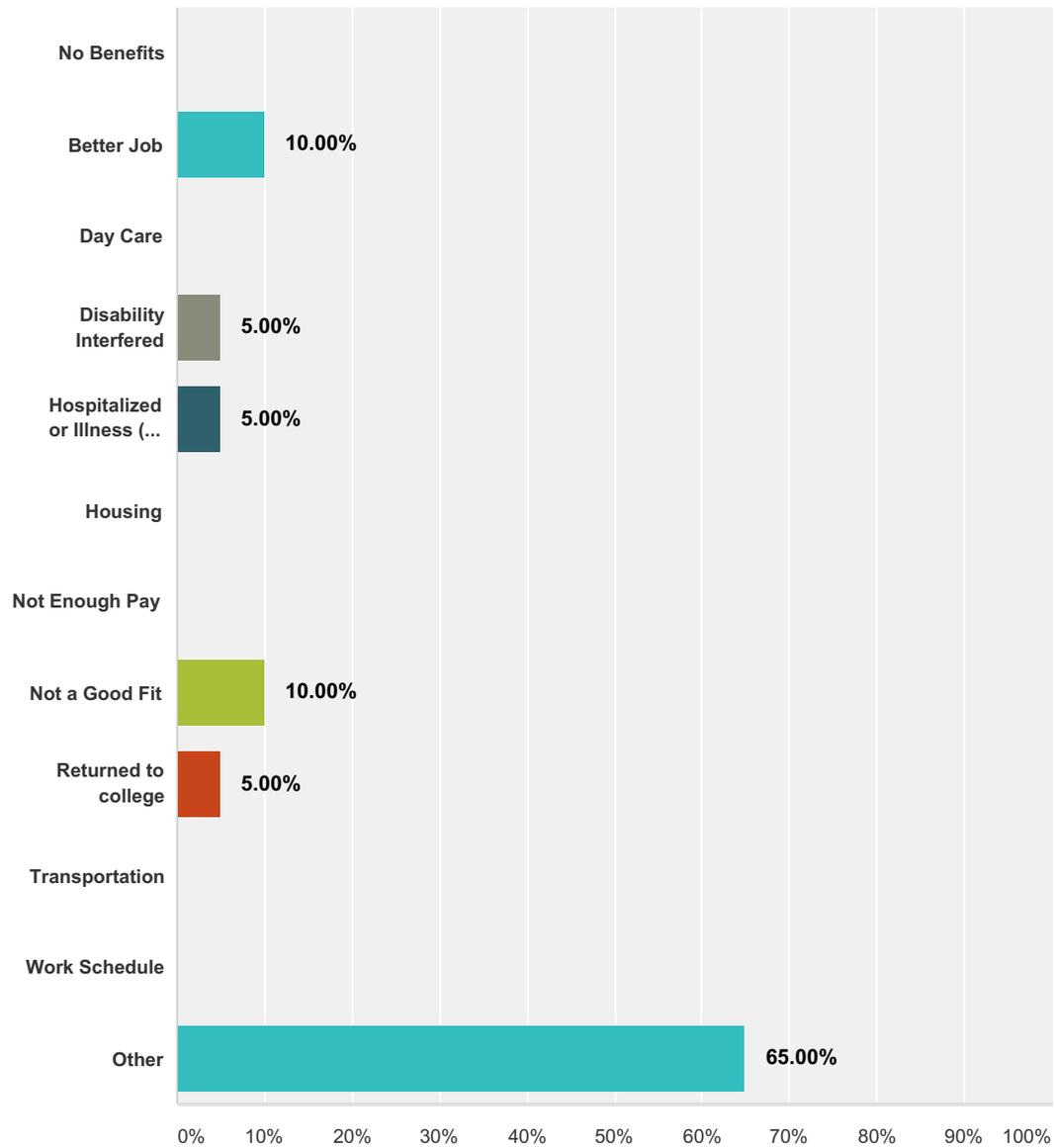


Answer Choices	Responses	Count
Quit	50.00%	10
Fired	20.00%	4
Laid off	30.00%	6
<b>Total</b>		<b>20</b>

**Q3 Can you tell me why you ( quit, were fired, were laid off)?**

Answered: 20 Skipped: 170

## 2014/15 VR Client Satisfaction Survey



Answer Choices	Responses
No Benefits	0.00%      0
Better Job	10.00%      2

## 2014/15 VR Client Satisfaction Survey

Day Care	0.00%	0
Disability Interfered	5.00%	1
Hospitalized or Illness (Not disability related)	5.00%	1
Housing	0.00%	0
Not Enough Pay	0.00%	0
Not a Good Fit	10.00%	2
Returned to college	5.00%	1
Transportation	0.00%	0
Work Schedule	0.00%	0
Other	65.00%	13
<b>Total</b>		<b>20</b>

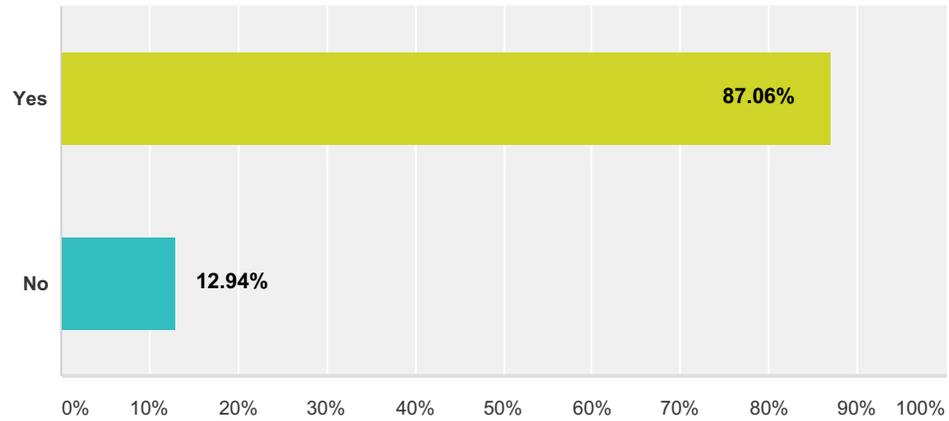
#	Specify Other Reason	Date
1	"I didn't like it"	9/1/2015 12:50 PM
2	Her supervisor said she wasn't growing professionally.	9/1/2015 11:08 AM
3	He said that there were illegal procedures going on at the store and he reported them to the District Manager but nothing changed so he quit.	8/26/2015 11:24 AM
4	She said she was terminated because she was not fast enough.	8/12/2015 12:29 PM
5	He was living in Omaha working for Werner. He relocated back to Nebr. City & waiting on a background check to clear to begin working with American Meter.	6/19/2015 12:10 PM
6	New management	4/2/2015 1:59 PM
7	She loved the job, but she ended up in the hospital and had to quit. She is only allowed to work part time and where she was working only hires full-time.	4/2/2015 10:44 AM
8	It was a seasonal job and it ended. He is hoping to go back in the spring.	12/16/2014 10:24 AM
9	Seasonal job.	12/12/2014 3:30 PM
10	It is what the company considers standard procedures.	12/1/2014 11:25 AM
11	Consumer and supervisor were not getting along.	11/11/2014 3:59 PM
12	Son took over job.	11/4/2014 4:21 PM
13	Due to budget reasons.	10/24/2014 3:24 PM

## 2014/15 VR Client Satisfaction Survey

14	Grant ended.	10/20/2014 4:00 PM
15	The boss quit answering the phone, so consumer could find out when they were supposed to work again.	10/16/2014 10:40 AM
16	Not sure why.	10/7/2014 5:00 PM

### Q4 Does your job meet your current needs?

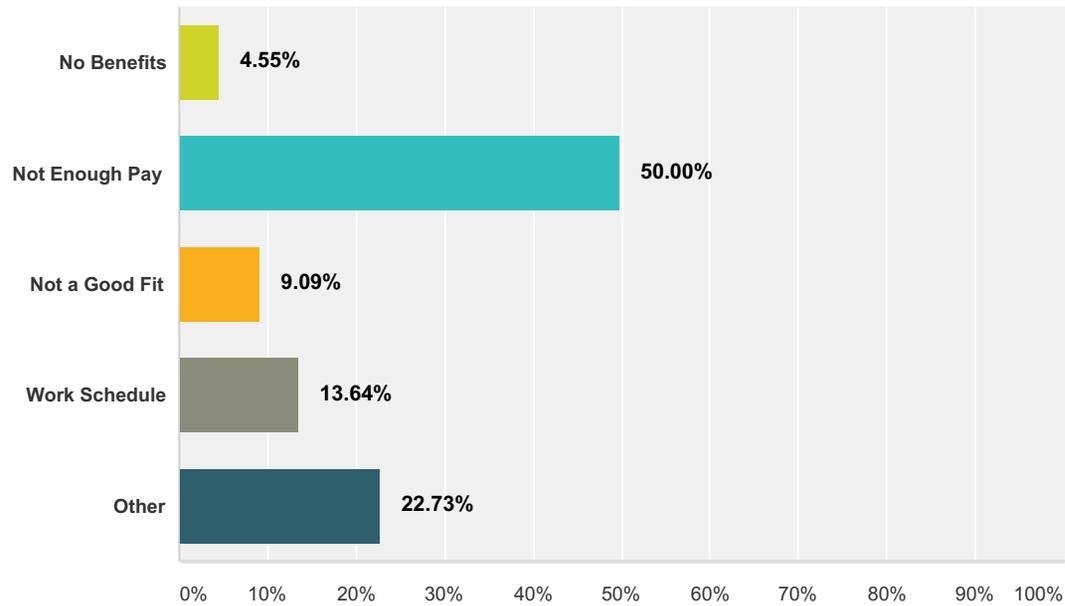
Answered: 170 Skipped: 20



Answer Choices	Responses	
Yes	87.06%	148
No	12.94%	22
<b>Total</b>		<b>170</b>

### Q5 If no, what needs are not being met by your job?

Answered: 22 Skipped: 168



Answer Choices	Responses
No Benefits	4.55% 1
Not Enough Pay	50.00% 11
Not a Good Fit	9.09% 2
Work Schedule	13.64% 3
Other	22.73% 5
<b>Total</b>	<b>22</b>

#	Specify Other Reason	Date
1	She wishes she could get more hours.	8/20/2015 1:19 PM

## 2014/15 VR Client Satisfaction Survey

2	He knows he could work at a fast food restaurant for more than \$8.25 an hour. He likes his job and is frustrated.	8/12/2015 12:57 PM
3	Hours have declined	7/16/2015 2:36 PM
4	Not his line of work. Degree in Fire Science/Law Enforcement	7/10/2015 1:41 PM
5	Working with low socially economic families.	7/7/2015 3:09 PM
6	Consumer just said issues.	10/14/2014 11:43 AM
7	Not enough hours.	10/2/2014 3:58 PM

## 2014/15 VR Client Satisfaction Survey

### Q6 What did Nebraska VR provide that was most helpful to you?

Answered: 187 Skipped: 3

#	Responses	Date
1	He has moved. He said he doesn't know his address. He's taking two classes at Peru college. He wants to be an English teacher. "VR helped me fill out job app for Walmart"	9/30/2015 2:32 PM
2	Mom called. "VR gave Katie good solid advice and was very supportive"	9/29/2015 11:40 AM
3	"VR helped me get my hearing aids. I'm so thankful"	9/24/2015 12:49 PM
4	VR assisted with hearing aids.	9/23/2015 2:53 PM
5	VR assisted in purchasing tools, paint clothing, shoes, ladders, etc. "You need tools in Lincoln to get a job. VR gave me that opportunity"	9/23/2015 9:33 AM
6	Lisa called. VR helped finance the conversion on her new van. They couldn't have afforded the additional expense themselves. Very grateful for VR.	9/21/2015 2:29 PM
7	Mary called. VR assisted with obtaining hearing aids. She has had some adjustments but is very thankful.	9/18/2015 9:31 AM
8	She is doing well. VR was phenomenal. She worked with Amy & Justin. They gave her support and had confidence in her. Verified address.	9/16/2015 10:40 AM
9	She was fired in June. She couldn't do her job due to her physical disabilities. She is applying for SSI. I suggested she call VR. She wants to continue to work on some level.	9/16/2015 10:07 AM
10	"I would have liked to continue with another plan for employment where I am not standing all day"	9/10/2015 1:55 PM
11	VR helped her get a job.	9/10/2015 1:32 PM
12	VR assisted her with her resume.	9/10/2015 12:05 PM
13	"VR gave me assessment tests and interview skills. I thought they were weak. They seemed overbooked with others and I wouldn't hear from them for 2-3 months. I didn't receive much on job leads"	9/9/2015 11:42 AM
14	VR helped him prepare for a job.	9/9/2015 10:25 AM
15	"Her ENT doctor told her about VR 10 years ago" She is so grateful for VR. She recently received her second pair of hearing aids.	9/8/2015 3:49 PM
16	"VR helped her so much. They gave her skill assessment tests, spoke with her about goals, assisted her with job apps and gave her the Goodwill job lead. She loves it there"	9/8/2015 3:09 PM
17	VR (John Buhlen & Laurie) helped with training and job leads. He's very happy with his position. He went full-time in January, 2015.	9/2/2015 11:03 AM
18	"VR didn't help me much. I don't have anything else to say."	9/1/2015 12:51 PM
19	Resumes, interview skills, NE Works web site training, supportive to find work.	9/1/2015 11:09 AM
20	VR encouraged him to apply for jobs.	8/31/2015 1:26 PM
21	VR assisted with job lead and application	8/27/2015 10:07 AM

## 2014/15 VR Client Satisfaction Survey

22	"VR gave me testing. They showed me how to get my first job"	8/26/2015 11:29 AM
23	They helped me get a job, and they bought me work shoes.	8/26/2015 11:24 AM
24	VR helped me take tests to see what I'd be good at. Job leads	8/26/2015 11:17 AM
25	They connected me with Experience Works	8/26/2015 10:36 AM
26	VR helped him with his resume and job leads.	8/24/2015 3:56 PM
27	"VR assisted me with my education. I now have a vocation. Helped me get orthotics for my shoes"	8/24/2015 2:54 PM
28	"VR gave me job leads and helped me get this job"	8/24/2015 11:51 AM
29	"VR gave me a substantial gas voucher to get to work. I often work in Omaha and the voucher got me to work for at least a couple of months. VR also bought me tools. I tell anybody and everybody about VR and to go check it out"	8/24/2015 11:08 AM
30	VR helped him with completing job applications.	8/21/2015 2:28 PM
31	"The young guy took my application to Walmart. I got a call 2 days later. He created my email account for me. He's wonderful!"	8/20/2015 1:36 PM
32	"Wayne was amazing. He would come to Crete to go over my stuff. He was kind and patient when I had to work and couldn't meet. I'd highly recommend Wayne to everybody. Thank you!"	8/20/2015 1:20 PM
33	"VR didn't really help. I got a job at the Coop."	8/20/2015 10:34 AM
34	"VR helped me with school. They bought my tools and gave me a good start to go to work"	8/20/2015 9:55 AM
35	they bought me my hearing aid, and also with a telephone	8/19/2015 2:46 PM
36	Mostly the HOPE Program is who I have been working with, and who helps me the most. But VR did buy me some new tennis shoes and some clothes.	8/19/2015 1:56 PM
37	She said, "V.R. helped me a lot. They bought me a computer so I could keep up with my educational requirements. They helped with developing time management skills, and they gave me confidence to try again."	8/19/2015 1:34 PM
38	"VR helped me with my resume, job search, and financially helped me. They were really great."	8/19/2015 12:52 PM
39	"VR gave me this job lead and I have been with PCCW for a year now"	8/14/2015 2:46 PM
40	"The most beneficial for me was the financial assistance I received from VR to complete my degree"	8/14/2015 2:37 PM
41	"VR helped me from the start supporting me the entire way. Career planning, college fees and job leads."	8/14/2015 2:09 PM
42	VR showed him job leads in fields outside of fast food employment.	8/12/2015 12:57 PM
43	VR assisted her with job leads.	8/12/2015 12:30 PM
44	'Really helpful with the whole process of job seeking'	8/10/2015 11:23 AM
45	Some job leads Helped her apply	8/5/2015 3:05 PM
46	Helped him find a job. Job leads	8/5/2015 2:46 PM
47	Aptitude testing and networking	8/5/2015 2:13 PM
48	Has had job for 7 years. The recommendation from Voc. Rehab	8/5/2015 1:19 PM
49	The Voice program.	8/4/2015 11:22 AM

## 2014/15 VR Client Satisfaction Survey

50	I've worked at my job for 7 years, but I needed a new office chair and foot stool to accommodate my disability and V.R. got those things for me.	8/4/2015 11:02 AM
51	they helped with "a few different things" but mostly they helped connect to HOPE.	8/4/2015 10:51 AM
52	VR got him a pair of glasses.	8/3/2015 3:38 PM
53	VR had information for jobs	7/24/2015 11:16 AM
54	They pointed him in the right direction to apply for a job for the state.	7/23/2015 2:00 PM
55	Gave her information recommendations for job leads	7/23/2015 10:17 AM
56	VR encouraged him to try to apply to Sadoff Iron.	7/17/2015 10:50 AM
57	Worked with Brock who assisted Griffin looking for work for individuals with learning disabilities.	7/16/2015 2:41 PM
58	Not much	7/10/2015 1:42 PM
59	Helped me get work in the community.	7/10/2015 12:40 PM
60	They were wonderful. They helped me to clarify my vocational direction. I had eye trouble. Encouraged me to do what I wanted to do - something with children literature. Woman at VR believed in her.	7/7/2015 3:16 PM
61	Helped me feel secure when going to apply	7/7/2015 2:50 PM
62	Mr. Block & Stacy really helped me. Suitable clothing, email info., searched for jobs.	6/29/2015 2:53 PM
63	They bought me work clothes	6/29/2015 1:51 PM
64	Look for colleges & career goals.	6/29/2015 1:45 PM
65	They helped me find my job.	6/29/2015 12:06 PM
66	They helped me find this job.	6/29/2015 11:53 AM
67	Kept me informed of job openings.	6/19/2015 12:11 PM
68	They helped me get a job.	6/18/2015 4:37 PM
69	Helped me look for a job	6/18/2015 3:27 PM
70	Not sure	6/17/2015 3:22 PM
71	V.R. referred us to Region V, and Region V helped him find the job.	6/17/2015 3:04 PM
72	They helped with job leads	6/12/2015 2:13 PM
73	They provided some painting tools.	6/12/2015 9:53 AM
74	They helped me find my job.	6/8/2015 3:35 PM
75	They helped me find this job.	6/8/2015 3:26 PM
76	They helped me find the job and bought me a couple of work shirts.	6/8/2015 2:52 PM

## 2014/15 VR Client Satisfaction Survey

77	they provided me with a clothes voucher, but it expired because I couldn't find the kind of clothes I'm supposed to wear at work at any of the stores she sent me.	6/8/2015 2:37 PM
78	I think they bought me some clothing, but I'm not sure.	6/8/2015 2:15 PM
79	They helped me find my previous job.	6/8/2015 11:34 AM
80	they helped me get this job	6/3/2015 4:00 PM
81	They didn't really help with anything, I work with Region V though.	6/3/2015 3:38 PM
82	Helped me find the job and put gas in my car before I got my first paycheck so I could get to work	6/2/2015 4:26 PM
83	Encouragement and guidance, especially in the job search	6/2/2015 4:03 PM
84	Getting a job	5/27/2015 1:05 PM
85	Information on how to seek employment	5/22/2015 11:17 AM
86	They helped her find a 2nd job, from which she was fired. The job she currently has she has been there since January of 2012. She had her 2nd job for approximately 1 year before she was fired.	5/21/2015 2:16 PM
87	He couldn't remember	5/21/2015 1:56 PM
88	Helped me find a job	5/20/2015 3:22 PM
89	I've worked with 3 different people at VR. The first person was very, very helpful. She helped me find job leads and encouraged me all the way. The last two people I never heard from, they were nice enough, but I don't feel that they were that helpful.	5/20/2015 3:05 PM
90	They helped with finding a job and also with filling out applications and preparing for interviews.	5/19/2015 4:21 PM
91	They helped me find this job.	5/19/2015 3:53 PM
92	Encouragement and support. It's easy to get discouraged and they helped manage that.	5/12/2015 9:35 AM
93	Clothing vouchers	5/8/2015 4:42 PM
94	Paid off equipment, paid for a little bit of fuel, and some money each quarter for school	5/6/2015 4:26 PM
95	Job placement	4/28/2015 5:01 PM
96	Not much specifically. They talked me through some steps to go to school in the future. They were very nice though.	4/24/2015 3:58 PM
97	Figuring out which jobs to apply for	4/16/2015 12:12 PM
98	Certified Nursing Assistant training	4/16/2015 10:41 AM
99	Helped with job placement and purchased uniforms and gas vouchers.	4/2/2015 2:00 PM
100	They helped me with finding careers	4/2/2015 10:44 AM
101	Kathy Berger was "amazing." She helped her with a bunch of things, but paying for her Associates Degree was one of the biggest things.	3/25/2015 3:35 PM
102	They helped me with a few things	2/18/2015 10:01 AM
103	They sent a link to the job opening for the job she has now.	2/11/2015 11:15 AM
104	they purchased a computer	2/9/2015 11:24 AM

## 2014/15 VR Client Satisfaction Survey

105	They helped me find my job.	1/20/2015 10:37 AM
106	They helped with Job Placement	1/20/2015 10:25 AM
107	They provided income tax training	1/20/2015 10:20 AM
108	First they helped with my medications and then they helped me find my job.	1/20/2015 9:30 AM
109	Filling out job applications, interviews, help with resume and getting a job.	1/13/2015 5:06 PM
110	Just the services. V.R. has been tremendously helpful working with, especially with this being such a sensitive issue.	1/13/2015 3:38 PM
111	Helped pay for books and decide consumer's career.	1/9/2015 10:54 AM
112	The help with books, so consumer could go to school.	1/9/2015 10:40 AM
113	Just the support while looking for jobs.	1/6/2015 10:44 AM
114	Helped consumer find a job.	1/6/2015 10:14 AM
115	The help with paying for everything.	1/2/2015 12:51 PM
116	Cannot think of anything off-hand.	12/31/2014 9:45 AM
117	They helped with filling out applications and job searching ideas	12/30/2014 4:18 PM
118	Helped consumer with their car.	12/30/2014 9:13 AM
119	Consumer said that they did not really get any help; just the counseling part and that was it.	12/26/2014 1:12 PM
120	Job security. Consumer does not think their job would have been possible without V.R.	12/26/2014 12:57 PM
121	Helped consumer find out what was out there for jobs.	12/23/2014 4:09 PM
122	Told consumer to follow up with jobs.	12/23/2014 4:03 PM
123	Helped consumer become a truck driver; gave consumer the opportunity to go to school.	12/23/2014 3:06 PM
124	Help looking for jobs.	12/19/2014 11:06 AM
125	Someone to listen to consumer.	12/18/2014 4:48 PM
126	Helping consumer put in applications for different jobs.	12/18/2014 4:01 PM
127	The interview process.	12/18/2014 12:05 PM
128	The handles in consumer's kitchens, doors and bars in the bathroom. Everything V.R. did helped.	12/18/2014 11:52 AM
129	Well I feel that they didn't help me that much. I worked with Dave and he would only let me do one thing at a time. If I wanted to fill out 3 applications, I needed his help but he would have me come in 3 different times to do this. He would only do one thing with me at a time and I was having to take the city bus a lot, when I could have gone into the VR office a couple of times and got everything done in one or two trips.	12/16/2014 5:02 PM
130	He said that V.R. helped him with interviewing skills and also filling out applications.	12/16/2014 10:25 AM
131	Helped consumer pay for school and tried to help consumer achieve.	12/12/2014 3:47 PM

## 2014/15 VR Client Satisfaction Survey

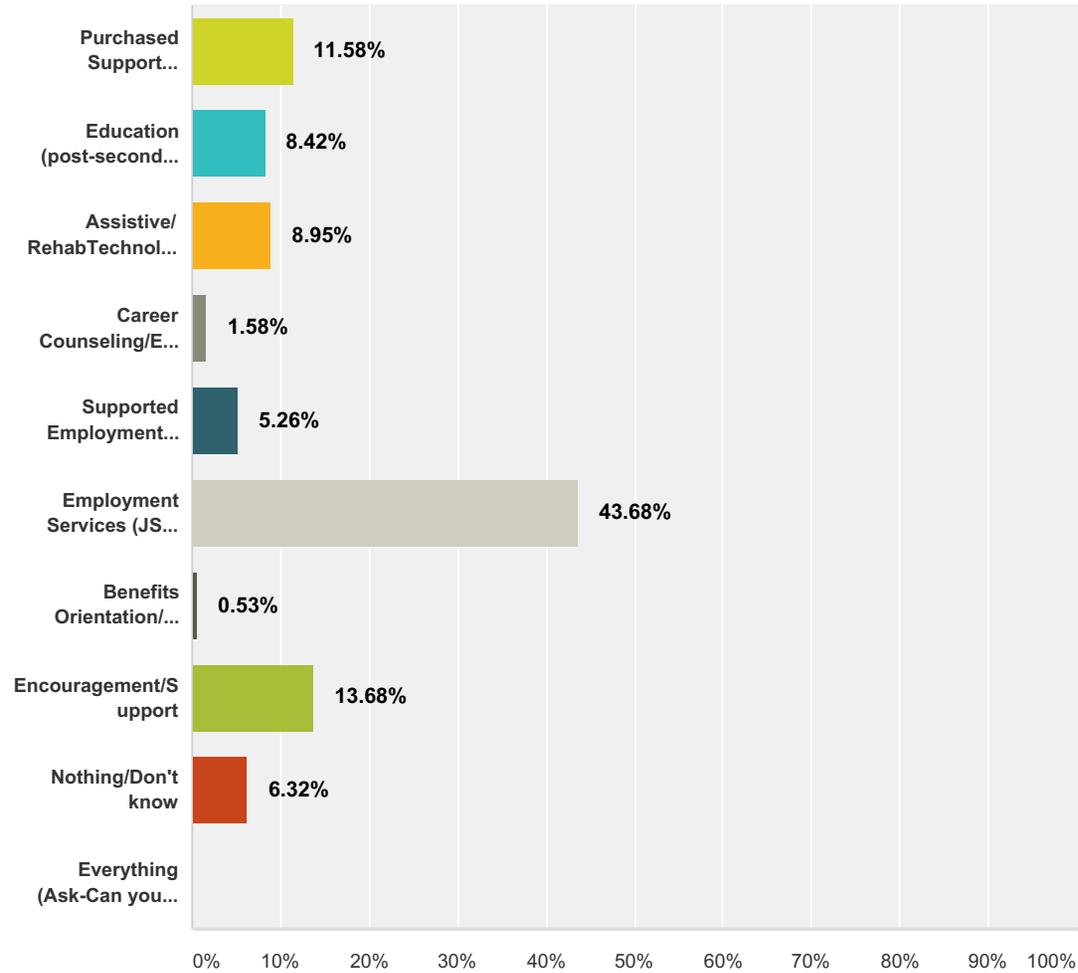
132	Consumer said that V.R. did not really help; consumer mostly did things on their own.	12/12/2014 3:31 PM
133	The Placement Specialist, who helped consumer find a job.	12/8/2014 4:38 PM
134	Hearing aids.	12/8/2014 3:56 PM
135	They helped with job placement and car repairs.	12/8/2014 11:45 AM
136	Got consumer a job.	12/3/2014 4:24 PM
137	they helped with job placement	12/3/2014 3:27 PM
138	Helped consumer get on the Project Search job program.	12/1/2014 3:09 PM
139	Helped consumer understand how to fill out a job application.	12/1/2014 11:26 AM
140	Consumer could not think of anything.	11/26/2014 1:26 PM
141	A new leg and shared other resources with consumer.	11/25/2014 3:07 PM
142	Helped consumer look for a job online and with interview skills.	11/21/2014 4:50 PM
143	Help filling out applications.	11/18/2014 4:10 PM
144	Help financially with school.	11/18/2014 3:39 PM
145	Help with getting ready for college.	11/17/2014 12:09 PM
146	Consumer does not remember working with V.R.	11/11/2014 4:00 PM
147	Helped find a job, made it easier for consumer to do interviews and help with references.	11/11/2014 3:06 PM
148	Helping consumer find a part-time job.	11/11/2014 2:21 PM
149	Help finding and keeping a job.	11/10/2014 2:35 PM
150	The job placement part.	11/10/2014 2:07 PM
151	Provided an interview.	11/10/2014 1:21 PM
152	Doing resumes.	11/10/2014 1:10 PM
153	Hearing aids for class.	11/7/2014 1:59 PM
154	Getting consumer back on the right track with a job.	11/6/2014 9:11 AM
155	A new set of work boots and to just be able to talk to someone, whether they needed a new job or not.	11/5/2014 4:12 PM
156	Help pay for school.	11/5/2014 12:18 PM
157	Helped consumer get an outfit for job interviews.	11/4/2014 4:21 PM
158	Hearing aids.	11/3/2014 3:12 PM
159	The money to go back to school.	10/24/2014 4:56 PM
160	The support.	10/24/2014 3:24 PM

## 2014/15 VR Client Satisfaction Survey

161	Assistance with tools.	10/20/2014 4:01 PM
162	Helped consumer find different applications.	10/20/2014 1:56 PM
163	Where to start with the job process.	10/20/2014 1:52 PM
164	Just knowing that consumer had someone there for them if they were going through a situation.	10/16/2014 12:13 PM
165	Consumer said V.R. did not help with anything. They found their job on their own.	10/16/2014 10:40 AM
166	The funds to go to college.	10/16/2014 9:52 AM
167	Helped consumer prepare for interviews, what to say and what to wear. It was very helpful.	10/14/2014 2:56 PM
168	Agressiveness on job leads that came up that were full-time.	10/14/2014 12:04 PM
169	Money for a class for work.	10/14/2014 11:43 AM
170	Information on jobs.	10/14/2014 11:36 AM
171	Options for the future.	10/13/2014 10:50 AM
172	Helped consumer with school.	10/10/2014 4:40 PM
173	Job placement	10/10/2014 1:39 PM
174	Helped consumer find jobs that were regularly available; places that honestly needed the help and did not just have the sign up, but really did not need the help.	10/10/2014 10:01 AM
175	Helped consumer try to find jobs.	10/8/2014 1:47 PM
176	Helped consumer figure out what job field to go in to. Also, got consumer steel toed boots.	10/7/2014 5:03 PM
177	Help consumer find a job.	10/7/2014 4:47 PM
178	Helped consumer find a job, with work clothes and gas.	10/6/2014 2:27 PM
179	Getting consumer through school and helping them find a job.	10/6/2014 10:40 AM
180	Hearing aid.	10/3/2014 10:39 AM
181	Extra money to help consumer get through college.	10/3/2014 10:27 AM
182	Getting back into the swing of things (routine) and back into the public.	10/2/2014 3:59 PM
183	Getting hearing aids and help paying for school.	10/2/2014 12:46 PM
184	Hard to say, everything they have done has been great. The training classes were great. Purchased a table for consumer to use for their back.	10/2/2014 12:01 PM
185	Received a bus pass a few times and a phone card to call V.R. and employers. Really liked working with Patty and David.	10/2/2014 10:54 AM
186	Telling consumer where to go to get back on their ADHD medications.	10/1/2014 3:19 PM
187	Emotional support and help finding employment.	10/1/2014 10:00 AM

**Q7 Mark the category the client indicated was the most helpful.**

Answered: 190 Skipped: 0



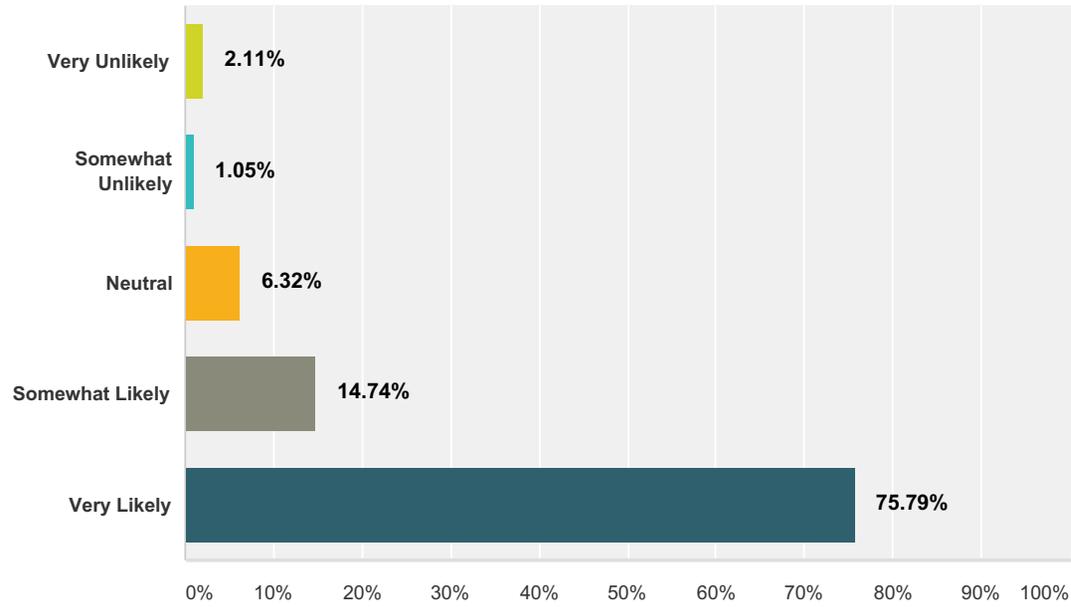
Answer Choices	Responses
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	11.58% 22

## 2014/15 VR Client Satisfaction Survey

Education (post-secondary training)	<b>8.42%</b>	16
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	<b>8.95%</b>	17
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	<b>1.58%</b>	3
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc. )	<b>5.26%</b>	10
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	<b>43.68%</b>	83
Benefits Orientation/Benefits Analysis	<b>0.53%</b>	1
Encouragement/Support	<b>13.68%</b>	26
Nothing/Don't know	<b>6.32%</b>	12
Everything (Ask-Can you be more specific?)	<b>0.00%</b>	0
<b>Total</b>		<b>190</b>

### Q8 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 190 Skipped: 0



Answer Choices	Responses
Very Unlikely	2.11% 4
Somewhat Unlikely	1.05% 2
Neutral	6.32% 12
Somewhat Likely	14.74% 28
Very Likely	75.79% 144
<b>Total</b>	<b>190</b>

## 2014/15 VR Client Satisfaction Survey

### Q9 Please share any other comments or suggestions you may have.

Answered: 23 Skipped: 167

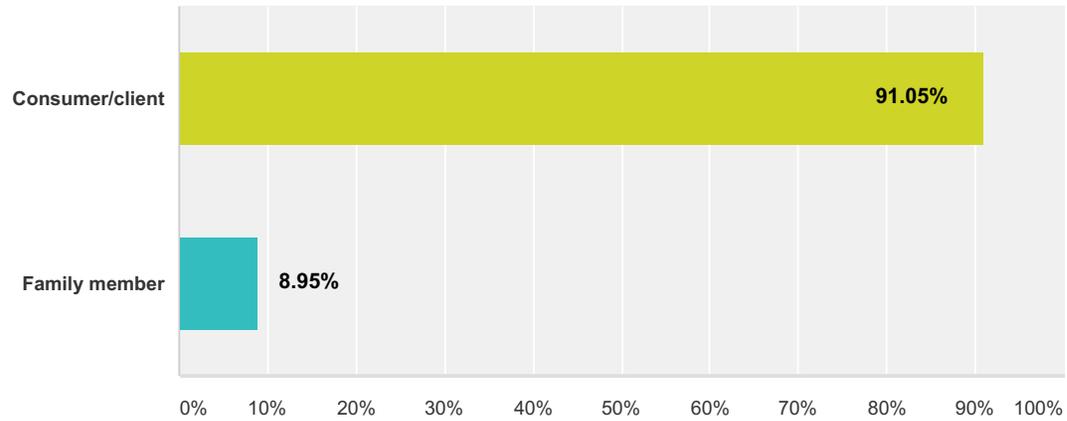
#	Responses	Date
1	they were very nice to work with	8/26/2015 11:26 AM
2	He wants VR to contact him. I suggested he call VR also. He wants to take classes at Southeast in January. He wants to brush up on his reading/writing skills and maybe take welding as a vocation.	8/20/2015 9:56 AM
3	"Diane was very nice. I like to joke around with people and it took her a minute sometimes to realize that I was joking, but she is a real nice lady. I've been telling people about V.R. and how they helped me."	8/19/2015 2:47 PM
4	"Denise at HOPE has been a great help to me."	8/19/2015 1:57 PM
5	" Wouldn't be working with their (V.R.) help."	8/19/2015 1:35 PM
6	He has referred VR to others.	6/29/2015 2:53 PM
7	"It was very nice of them to help me out."	6/29/2015 1:51 PM
8	Dustin is going to school full-time to become a welder.	6/29/2015 1:47 PM
9	Happy with services	6/29/2015 12:07 PM
10	I called and spoke to Paul's mother who reported that Paul is still working at Culver's and that he likes it there but when the hire individuals with developmental disabilities they do not give them an interview, they are automatically given a job, but they are only allowed to work 2 hours per day, 5 days per week, which is what Paul is currently working. He likes his job and they are grateful he has it, but his mom would like to see him working around 20 hours per week. She said that he has been at Culver's for almost a year and there is really no opportunity for him to work more there. She said that everyone at Region V was very nice, but she really didn't feel that they advocated for Paul that much. As far as V.R. was concerned she said that they did buy him some work shoes when he was working at Embassy Suites but other than that she said that she really didn't know what VR did either. She said that she was not unhappy, and that she didn't want to burn any bridges, she really just didn't feel that Paul received a lot of support from either Region V or VR. I talked with her for a while and tried to help her understand a little bit more, but I know I wasn't successful. I told her that I would let VR know what we talked about and perhaps someone from there would give her a call. She stated that she does report Paul's wages to SSA and she had not questions about that, and she reported no changes in address.	6/17/2015 3:23 PM
11	We were not unhappy with the services we received, I just don't completely understand how V.R. works. V.R. referred us to Region V and Region V helped him get the job and also with providing a job coach. We were in need of some additional job coaching hours and reached out to V.R who basically said that they could only provide maybe 8 or 9 hours per week, which was not enough.	6/17/2015 3:06 PM
12	Very happy with the services received.	6/12/2015 9:53 AM
13	Diane Carlson is very wonderful person.	6/8/2015 3:36 PM
14	I wasn't entirely happy with the V.R. services. Every time I suggested a place I would like to work my case manager would tell me, "you have to have more job experience." The jobs that I mentioned were mostly exactly the same job I'm doing now, but some of the places I wanted to go she would tell me that I wouldn't be hired there.	6/8/2015 3:27 PM

## 2014/15 VR Client Satisfaction Survey

15	I need a clothes voucher for like Walmart. I'm supposed to wear a black, or red polo shirt to work and the stores the vouchers were for didn't have the kind of shirts I need.	6/8/2015 2:38 PM
16	I didn't work enough with them to garner an opinion, or to offer any comments or suggestions.	6/8/2015 2:16 PM
17	"Extremely likely" to recommend VR. Overall the job meets the needs except for the commute to and from work is quite far.	6/2/2015 4:05 PM
18	V.R. was very helpful	5/19/2015 4:21 PM
19	I'm very happy with everything	5/19/2015 3:53 PM
20	Very happy with services	3/25/2015 3:35 PM
21	It was reported by the consumer that he does not care for V.R. He said that they did help him with some things, for which he was grateful, but they also sometimes had him on an "emotional roller coaster." He said that V.R. was not a "good experience" for him.	2/18/2015 10:03 AM
22	Consumer said that maybe she would have had a better experience with a different counselor, but did not have a choice.	12/26/2014 1:13 PM
23	He said that he was very happy with the services he received and he said, "I couldn't have done it without them (VR)."	12/16/2014 10:25 AM

### Q10 Who did you talk with?

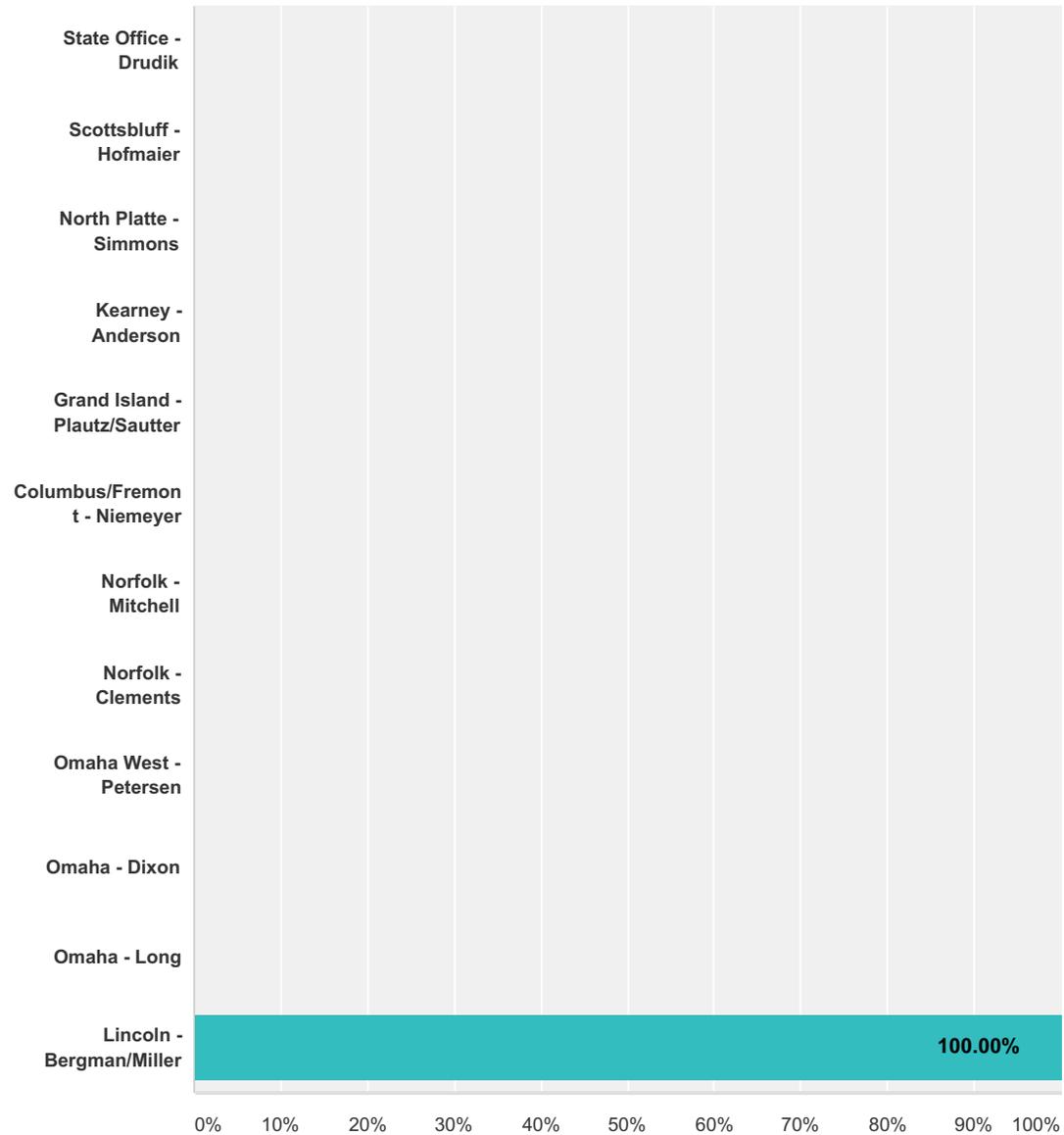
Answered: 190 Skipped: 0



Answer Choices	Responses
Consumer/client	91.05% 173
Family member	8.95% 17
<b>Total Respondents: 190</b>	

### Q11 Which VR Team served this client?

Answered: 190 Skipped: 0



## 2014/15 VR Client Satisfaction Survey

Answer Choices	Responses	
State Office - Drudik	0.00%	0
Scottsbluff - Hofmaier	0.00%	0
North Platte - Simmons	0.00%	0
Kearney - Anderson	0.00%	0
Grand Island - Plautz/Sautter	0.00%	0
Columbus/Fremont - Niemeyer	0.00%	0
Norfolk - Mitchell	0.00%	0
Norfolk - Clements	0.00%	0
Omaha West - Petersen	0.00%	0
Omaha - Dixon	0.00%	0
Omaha - Long	0.00%	0
Lincoln - Bergman/Miller	100.00%	190
<b>Total</b>		<b>190</b>