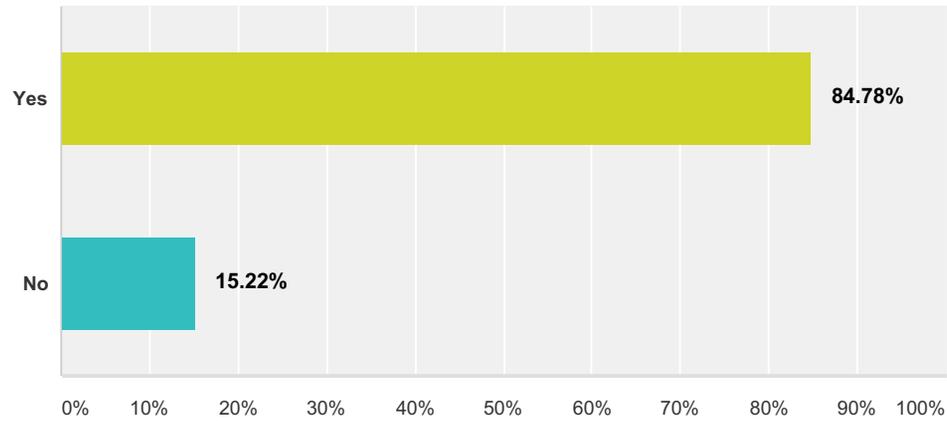


Q1 Are you currently employed?

Answered: 46 Skipped: 0



Answer Choices	Responses	
Yes	84.78%	39
No	15.22%	7
Total		46

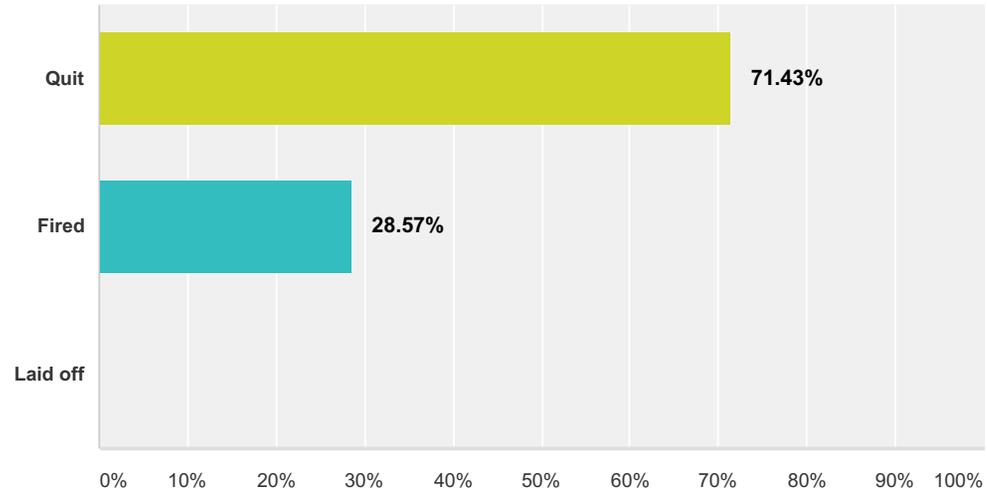
#	If yes, where?	Date
1	Century Lumber Center	9/22/2015 4:35 PM
2	Saber Industries	9/18/2015 9:23 AM
3	Faith Regional	9/2/2015 2:18 PM
4	O'Reilly Auto Parts	9/2/2015 12:52 PM
5	Walmart	8/20/2015 3:07 PM
6	Franklin's Bistro	8/19/2015 1:01 PM
7	Office Max	7/23/2015 1:52 PM
8	Walmart North	7/23/2015 1:27 PM
9	Northstar	6/18/2015 9:32 AM

2014/15 VR Client Satisfaction Survey

10	Service Master	6/18/2015 9:19 AM
11	Sunny Meadow Medical Clinic	6/11/2015 4:44 PM
12	Railcrew Express	6/11/2015 2:14 PM
13	Self Employed - Lawyer	6/8/2015 7:32 PM
14	Perkins	6/2/2015 10:19 AM
15	Walmart	5/6/2015 4:44 PM
16	Faith Regional Health Services	3/30/2015 1:19 PM
17	St. Joe's Nursing Home	1/6/2015 4:01 PM
18	Mid States Electric	12/30/2014 3:40 PM
19	Careage Campus of Care	12/19/2014 11:56 AM
20	Walmart	12/19/2014 11:19 AM
21	Norfolk Country Inn	12/15/2014 11:28 AM
22	Marsden Building Cleaning	11/25/2014 12:02 PM
23	USA Steak Buffet	11/24/2014 10:43 AM
24	Counseling & Enrichment Center & Building Blocks	11/18/2014 12:41 PM
25	Dollar General	11/18/2014 12:38 PM
26	YMCA	11/17/2014 12:37 PM
27	Auto Zone	11/17/2014 10:42 AM
28	Iowa School for the Deaf	11/13/2014 10:11 AM
29	Ralston Arena	11/12/2014 10:11 AM
30	Elegance Head to Toe	11/11/2014 2:11 PM
31	Northern Hills Daycare	11/7/2014 1:02 PM
32	First Data	11/7/2014 12:54 PM
33	Gateway Senior Living	11/6/2014 9:45 AM
34	Swift Corporation	10/15/2014 3:46 PM
35	Wiebelhaus Trucking	10/15/2014 9:33 AM
36	Hy-Vee	10/14/2014 2:40 PM
37	Ricardos	10/6/2014 10:54 AM
38	Stone Farms	10/2/2014 2:41 PM

Q2 If not, did you quit, were you fired or laid off?

Answered: 7 Skipped: 39

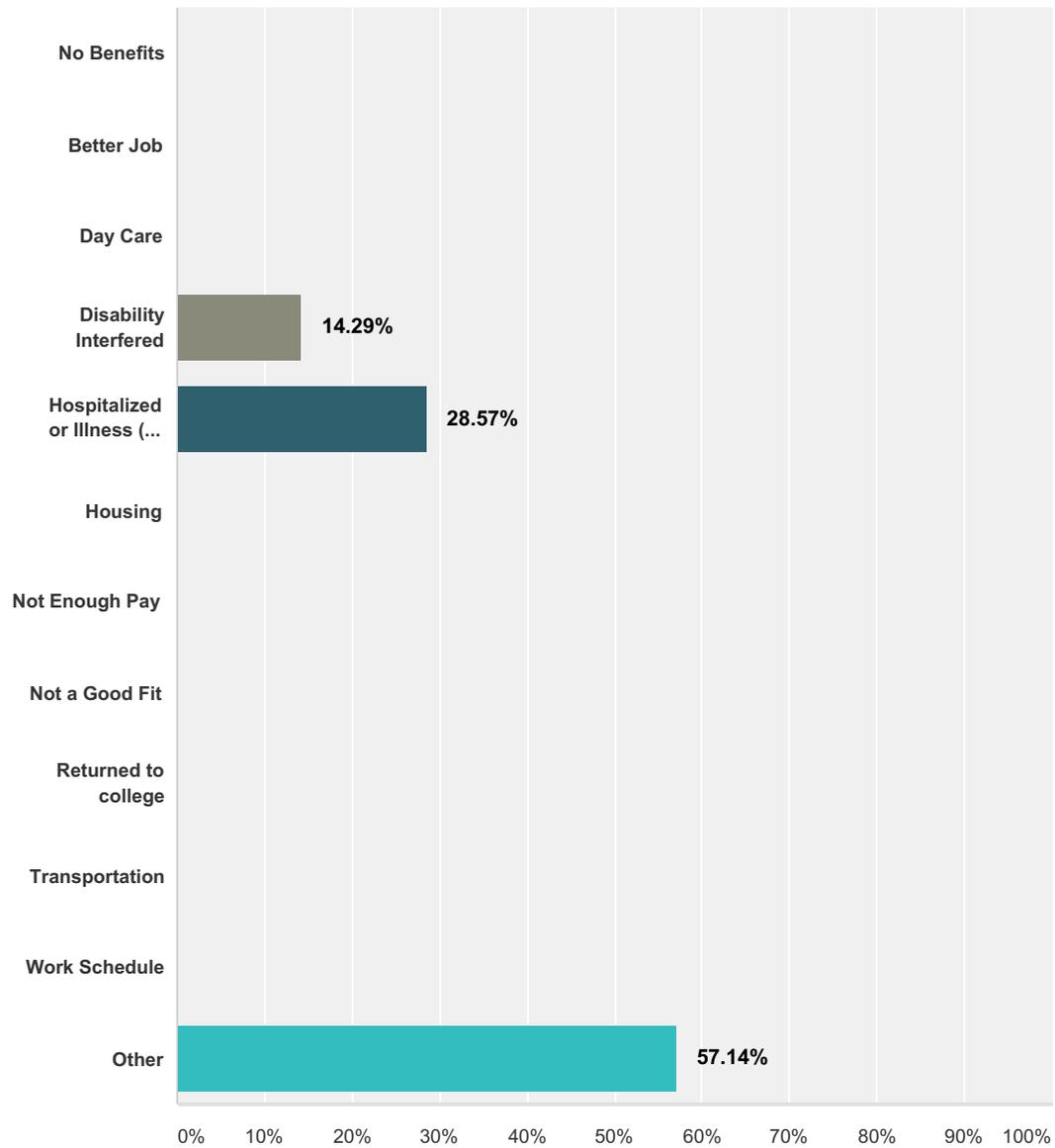


Answer Choices	Responses	
Quit	71.43%	5
Fired	28.57%	2
Laid off	0.00%	0
Total		7

Q3 Can you tell me why you (quit, were fired, were laid off)?

Answered: 7 Skipped: 39

2014/15 VR Client Satisfaction Survey



Answer Choices	Responses
No Benefits	0.00% 0
Better Job	0.00% 0

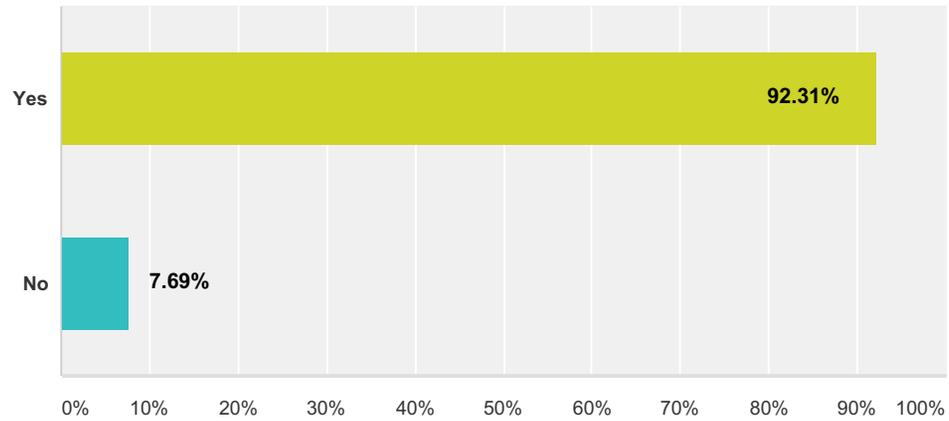
2014/15 VR Client Satisfaction Survey

Day Care	0.00%	0
Disability Interfered	14.29%	1
Hospitalized or Illness (Not disability related)	28.57%	2
Housing	0.00%	0
Not Enough Pay	0.00%	0
Not a Good Fit	0.00%	0
Returned to college	0.00%	0
Transportation	0.00%	0
Work Schedule	0.00%	0
Other	57.14%	4
Total		7

#	Specify Other Reason	Date
1	She said that she was "burned out." She overslept one day and did not go in to work. She said that her boss says she quit, but she believes she was probably fired for not showing up.	8/21/2015 1:01 PM
2	He said that he "just wasn't getting it." He was told that he was asking for too much help. He also said that while he was working he felt like he was drowning more than anything.	8/20/2015 3:27 PM
3	Pregnancy and back issues	6/23/2015 2:07 PM
4	Her son was charged with first degree murder in Omaha and then pled out. She said that she was fired because of that.	4/1/2015 11:32 AM

Q4 Does your job meet your current needs?

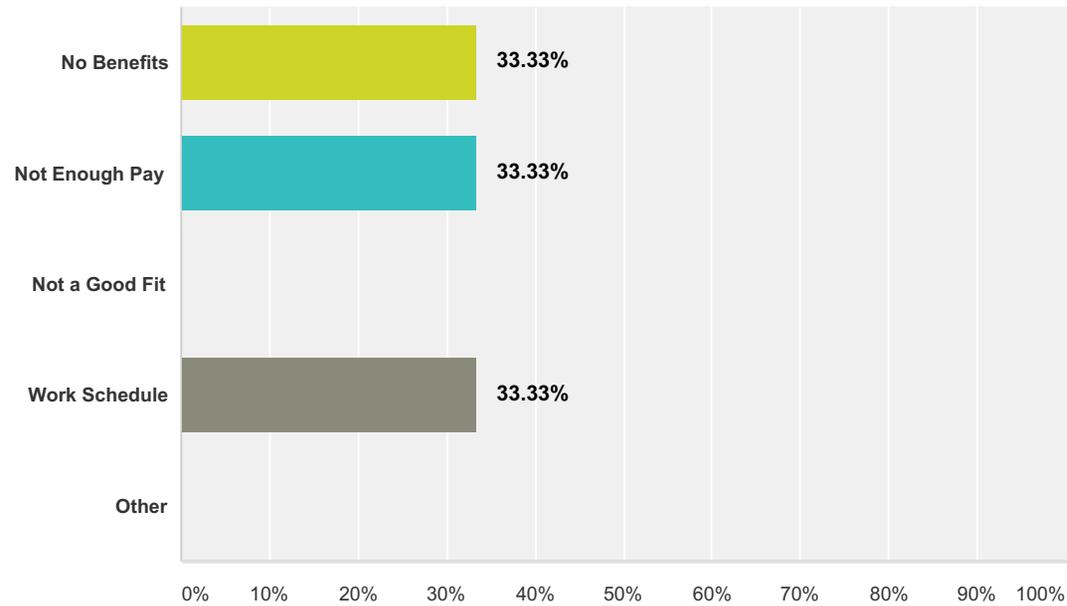
Answered: 39 Skipped: 7



Answer Choices	Responses	
Yes	92.31%	36
No	7.69%	3
Total		39

Q5 If no, what needs are not being met by your job?

Answered: 3 Skipped: 43



Answer Choices	Responses
No Benefits	33.33% 1
Not Enough Pay	33.33% 1
Not a Good Fit	0.00% 0
Work Schedule	33.33% 1
Other	0.00% 0
Total	3

#	Specify Other Reason	Date
	There are no responses.	

2014/15 VR Client Satisfaction Survey

Q6 What did Nebraska VR provide that was most helpful to you?

Answered: 44 Skipped: 2

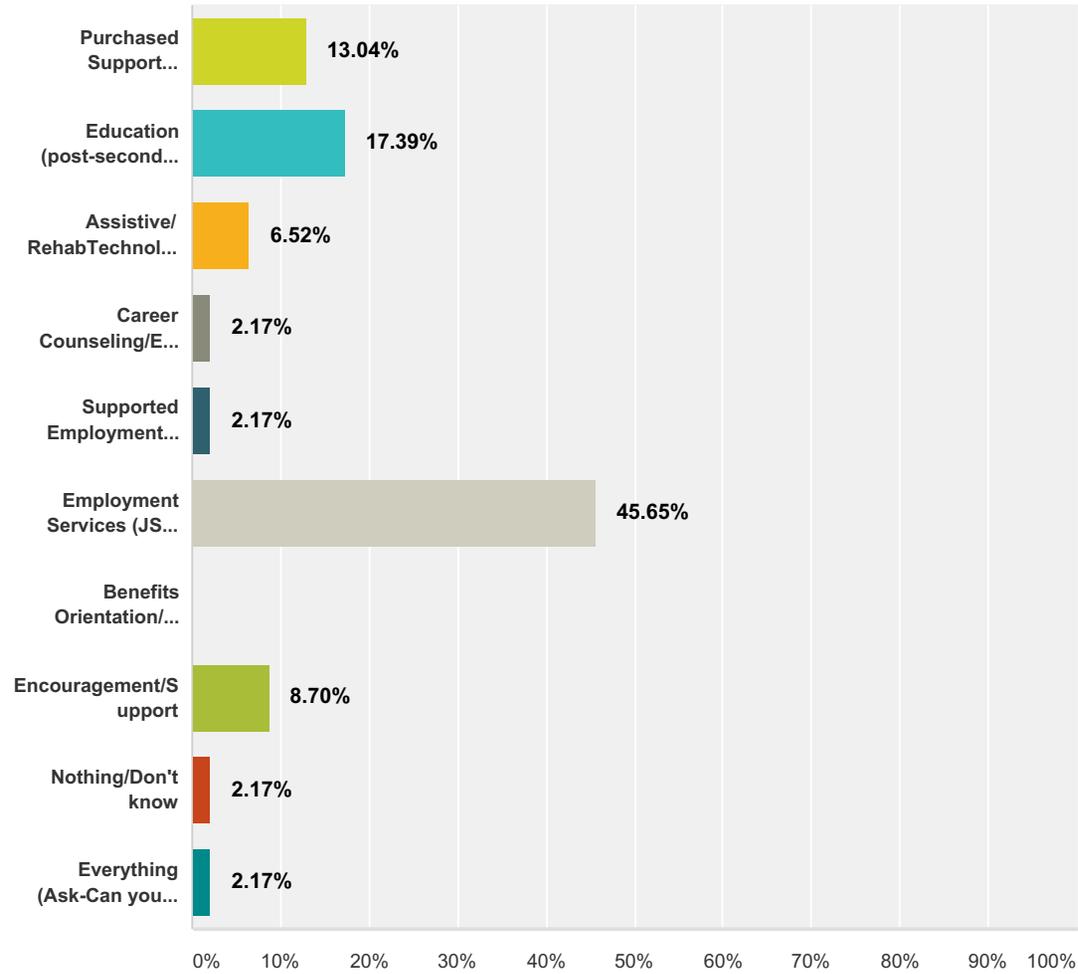
#	Responses	Date
1	VR helped with his resume, supported him and gave him job leads. He's real happy with his position.	9/22/2015 4:35 PM
2	Mom Stacy called. He has worked at Saber Industries for a year. She's concerned he hasn't been promoted to a welder. Her concern is if he could learn some social skills, etc.? I gave her Norfolk's phone number. I told her I didn't know if VR could advocate or not. VR assisted with resume and job apps.	9/18/2015 9:23 AM
3	She's very thankful VR paid for her hearing aids. She's been with Faith Regional for 20 years.	9/2/2015 2:19 PM
4	they helped me through school at Wayne	8/21/2015 1:01 PM
5	They helped me get my job, and they also bought me work clothes.	8/20/2015 3:07 PM
6	"VR has helped me with clothes for interviews and jobs. They helped me with getting my car license and vehicle registration"	8/19/2015 1:02 PM
7	Gave me job leads and helped me with my confidence to do better.	7/23/2015 1:53 PM
8	Shelley has been so supportive. 'believes in me'	7/23/2015 1:28 PM
9	Always helpful	6/23/2015 2:08 PM
10	"They helped me with my resume and help me get interviews at three different places, Northstar was one of the places and it was the place I chose to work."	6/18/2015 9:33 AM
11	He couldn't really remember	6/18/2015 9:19 AM
12	They mostly helped me with my resume. I found the job on my own, but V.R. did provide me with some resources and they helped with my resume.	6/11/2015 4:45 PM
13	They helped with getting the job.	6/11/2015 2:14 PM
14	V.R. helped me get reestablished as an attorney, and they bought me clothes so that I schedule interviews to market my services.	6/8/2015 7:33 PM
15	They helped me get work clothes and they also provided job coaching.	6/2/2015 10:20 AM
16	Application assistance	5/6/2015 4:45 PM
17	CNA classes, uniforms, and shoes	4/1/2015 11:32 AM
18	They referred us to Employment Works	3/30/2015 1:19 PM
19	Hearing Aids	1/7/2015 11:29 AM
20	The application and resume process.	1/6/2015 4:01 PM
21	Helping consumer find jobs.	12/30/2014 3:41 PM
22	The accommodations for consumer's schooling - financially and with their reading disability.	12/19/2014 11:57 AM

2014/15 VR Client Satisfaction Survey

23	Transportation.	12/19/2014 11:19 AM
24	Their convenience and how helpful they were.	12/15/2014 11:29 AM
25	Job Placement	11/25/2014 3:32 PM
26	Gave consumer guidance and helped consumer become more mentally stable. Also, guided consumer in the right direction job wise.	11/25/2014 12:04 PM
27	Job placement	11/24/2014 3:45 PM
28	They mostly helped with my application and they bought me some work clothes.	11/24/2014 10:44 AM
29	They were there for whatever I needed along the way, but what was most helpful was the school assistance and the adaptive technology.	11/18/2014 12:42 PM
30	Updating consumer's resume and job search.	11/18/2014 12:38 PM
31	Helped consumer find a job.	11/17/2014 12:38 PM
32	Helped with going to school and providing some funds. Also, help going to see some other colleges. Diane is a nice inspiration to consumer.	11/17/2014 10:44 AM
33	Helped with college expenses, tuition, books, fees	11/13/2014 10:12 AM
34	Clothes	11/12/2014 10:11 AM
35	Helped consumer send out their resume and edit it. Also, helped with consumer's cover letter.	11/11/2014 2:12 PM
36	Support and guidance through all of consumer's decisions.	11/7/2014 1:02 PM
37	Paid for housing on campus.	11/7/2014 12:55 PM
38	The constant follow-ups and checking to see where the consumer is at and what they may need.	11/6/2014 9:46 AM
39	Helped consumer so they could get their CDL. Turner consumer's life around. Diane was great. The follow-up by the personnel in Norfolk was great too.	10/15/2014 3:47 PM
40	Helped consumer get through school when they could not afford it.	10/15/2014 9:35 AM
41	Helping consumer find a job.	10/14/2014 2:40 PM
42	Helped consumer with resume, what to say in an interview and get a job. Also, taught consumer how to use email.	10/6/2014 10:57 AM
43	Filling out job applications and they were there to help in any way that they could - find transportation.	10/3/2014 12:49 PM
44	Help pay for consumer's leg.	10/2/2014 2:42 PM

Q7 Mark the category the client indicated was the most helpful.

Answered: 46 Skipped: 0



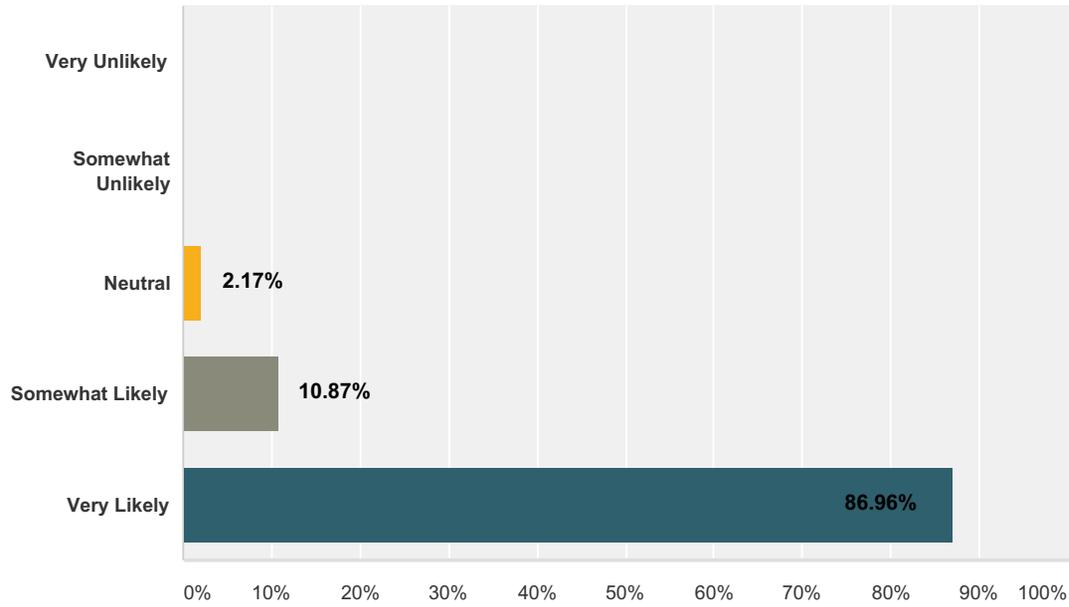
Answer Choices	Responses
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	13.04% 6

2014/15 VR Client Satisfaction Survey

Education (post-secondary training)	17.39%	8
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	6.52%	3
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	2.17%	1
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc.)	2.17%	1
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	45.65%	21
Benefits Orientation/Benefits Analysis	0.00%	0
Encouragement/Support	8.70%	4
Nothing/Don't know	2.17%	1
Everything (Ask-Can you be more specific?)	2.17%	1
Total		46

Q8 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 46 Skipped: 0



Answer Choices	Responses
Very Unlikely	0.00% 0
Somewhat Unlikely	0.00% 0
Neutral	2.17% 1
Somewhat Likely	10.87% 5
Very Likely	86.96% 40
Total	46

2014/15 VR Client Satisfaction Survey

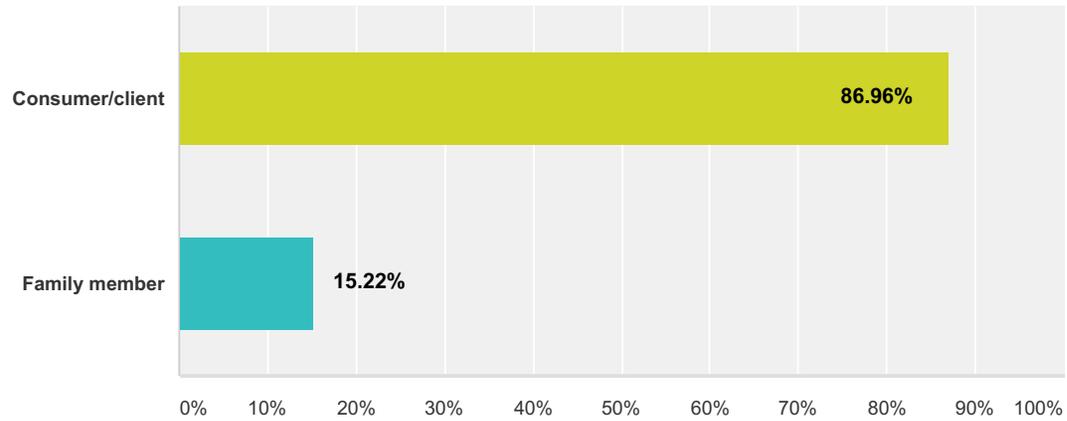
Q9 Please share any other comments or suggestions you may have.

Answered: 10 Skipped: 36

#	Responses	Date
1	He said, " You (V.R.) have done great in helping me. Thank-you!"	9/2/2015 12:59 PM
2	He said that he was happy with the services he received and that he would recommend V.R.	8/20/2015 3:27 PM
3	"I was very happy with the help I received and I would definitely recommend V.R."	8/20/2015 3:08 PM
4	She said that she didn't need help right now, but she said that she knew she could call on V.R. if anything comes up in the future.	6/18/2015 9:34 AM
5	He said to tell V.R. "Keep up the good job!"	6/18/2015 9:20 AM
6	They were very nice, and I'm happy I went through the program.	6/11/2015 4:45 PM
7	Very happy for the help	6/2/2015 10:20 AM
8	V.R. primarily just referred us to Employment Works. Employment Works provided a job coach for a little while, but they fell off completely. Dylan could use some job coaching.	3/30/2015 1:20 PM
9	They were "wonderful."	11/18/2014 12:42 PM
10	Alissa is doing "fantastic."	11/13/2014 10:13 AM

Q10 Who did you talk with?

Answered: 46 Skipped: 0



Answer Choices	Responses
Consumer/client	86.96% 40
Family member	15.22% 7
Total Respondents: 46	

Q11 Which VR Team served this client?

Answered: 46 Skipped: 0



2014/15 VR Client Satisfaction Survey

Answer Choices	Responses	
State Office - Drudik	0.00%	0
Scottsbluff - Hofmaier	0.00%	0
North Platte - Simmons	0.00%	0
Kearney - Anderson	0.00%	0
Grand Island - Plautz/Sautter	0.00%	0
Columbus/Fremont - Niemeyer	0.00%	0
Norfolk - Mitchell	100.00%	46
Norfolk - Clements	0.00%	0
Omaha West - Petersen	0.00%	0
Omaha - Dixon	0.00%	0
Omaha - Long	0.00%	0
Lincoln - Bergman/Miller	0.00%	0
Total		46