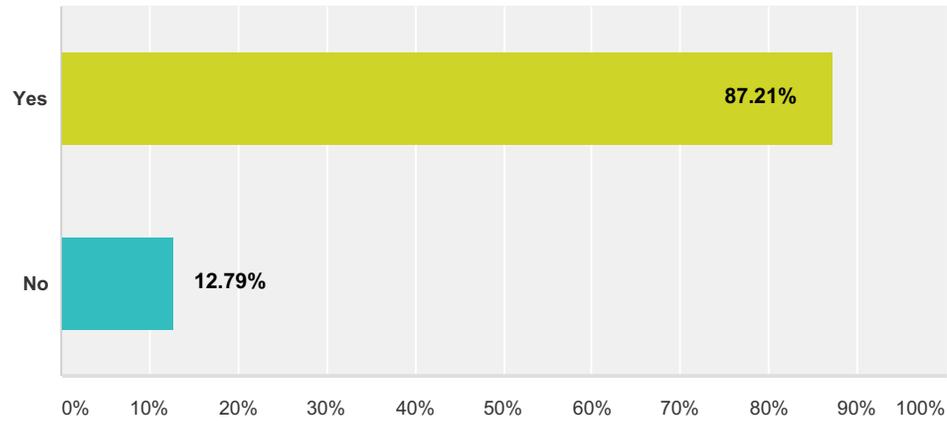


Q1 Are you currently employed?

Answered: 86 Skipped: 0



Answer Choices	Responses	
Yes	87.21%	75
No	12.79%	11
Total		86

#	If yes, where?	Date
1	PetSmart and Hyvee	9/25/2015 1:56 PM
2	MP Global	9/23/2015 1:59 PM
3	Beverly Healthcare/Norfolk	9/16/2015 12:23 PM
4	Highway Mart	9/10/2015 1:25 PM
5	Kolorful Kids	9/10/2015 1:14 PM
6	IES	9/10/2015 1:01 PM
7	Westside	9/9/2015 10:08 AM
8	Walmart	9/8/2015 3:23 PM
9	HyVee	9/2/2015 1:15 PM

2014/15 VR Client Satisfaction Survey

10	Self employed rancher	9/2/2015 10:53 AM
11	Bristos	9/1/2015 3:28 PM
12	Norfolk Country Club	8/24/2015 2:56 PM
13	Menards	8/24/2015 1:48 PM
14	Rail Crew Express	8/24/2015 1:28 PM
15	MP Global	8/24/2015 11:44 AM
16	Community Pride Care Center	8/21/2015 1:36 PM
17	Casey's	8/21/2015 1:14 PM
18	Norfolk Daily News	8/14/2015 12:33 PM
19	The Wedding Storytellers	8/5/2015 12:46 PM
20	Dollar General	7/31/2015 11:42 AM
21	Galvanizing	7/23/2015 11:08 AM
22	Country Club - Norfolk	7/20/2015 12:15 PM
23	Valley Hope	7/15/2015 1:29 PM
24	Fire Department	7/15/2015 12:37 PM
25	Great Clips	7/14/2015 2:20 PM
26	self employed - Sholes Ranch & Trucking	7/14/2015 11:06 AM
27	Working for his dad	7/10/2015 1:31 PM
28	Sholes Ranch	7/9/2015 1:44 PM
29	Sholes Ranch	7/9/2015 11:42 AM
30	Bomgaar's	6/29/2015 2:19 PM
31	Long John Silver's	6/29/2015 2:04 PM
32	Contintial Conti-Tech	6/23/2015 1:26 PM
33	Good Life Counseling	6/18/2015 12:11 PM
34	Crokus Christian Academy	6/18/2015 10:22 AM
35	Rail Crew Xpress	6/1/2015 3:18 PM
36	West Point Design & Farmer	5/22/2015 4:36 PM
37	HyVee	5/22/2015 4:13 PM
38	Thiele Dairy	5/15/2015 3:53 PM

2014/15 VR Client Satisfaction Survey

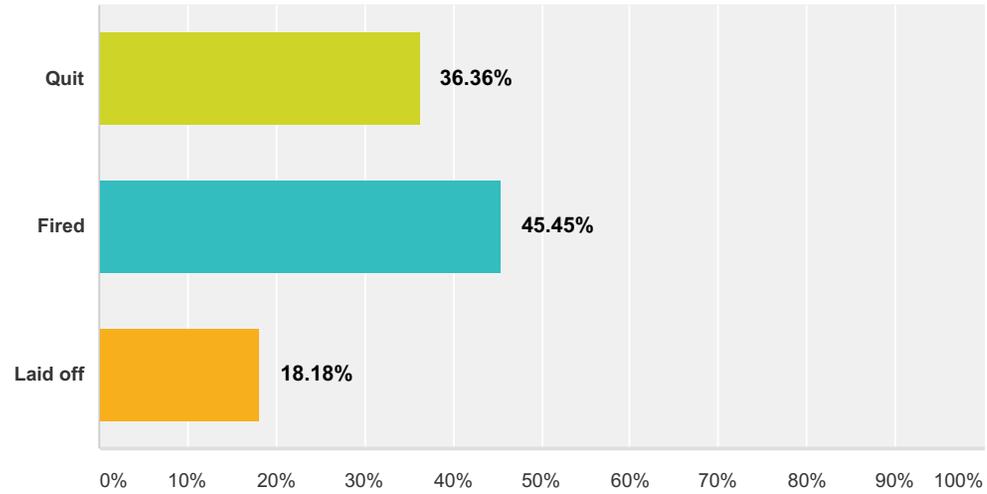
39	Overhead Door	4/9/2015 5:37 PM
40	Runza	4/9/2015 5:24 PM
41	Franklin's Bistro	2/18/2015 2:30 PM
42	Valley Transport	1/16/2015 2:09 PM
43	Blue Line Security	1/9/2015 5:03 PM
44	Integrated Electrical Services	1/7/2015 9:38 AM
45	Brown County	1/6/2015 11:49 AM
46	Heartland Counseling	12/31/2014 9:13 AM
47	Norfolk Transportation	12/30/2014 4:31 PM
48	K&C Grain	12/30/2014 9:04 AM
49	Cubby's	12/19/2014 4:34 PM
50	Midwest Country Clinic	12/12/2014 3:15 PM
51	Valley Hope	12/12/2014 3:04 PM
52	Apex Counseling Center	12/8/2014 10:41 AM
53	Hallmark	12/5/2014 3:12 PM
54	Saint Joseph's Rehabilitation and Care Center	12/1/2014 2:50 PM
55	ACPI Fence	11/21/2014 4:31 PM
56	Nebraska Medical Center	11/21/2014 3:36 PM
57	Plainview Manor	11/21/2014 3:20 PM
58	Jedlicka's Hardware & Flenniken's Plumbing & Heating	11/19/2014 12:34 PM
59	Alpha Galvanizing	11/13/2014 2:48 PM
60	Markel Insurance Company	11/12/2014 9:17 AM
61	Johnson's Plumbing & Heating	11/7/2014 1:32 PM
62	Valley Hope	11/6/2014 2:46 PM
63	Golden Living Center	11/6/2014 9:53 AM
64	North Star Services	11/4/2014 2:01 PM
65	A&E Land and Cattle	11/3/2014 2:44 PM
66	Tyson Foods, Inc.	10/16/2014 10:13 AM
67	Hy-Vee	10/14/2014 12:23 PM

2014/15 VR Client Satisfaction Survey

68	Farmer's Pride	10/13/2014 9:47 AM
69	LP Construction	10/10/2014 10:59 AM
70	Maurice's	10/10/2014 9:09 AM
71	Ken Funk Construction	10/7/2014 5:11 PM
72	Legacy Garden	10/6/2014 2:48 PM
73	Home Health Medical Equipment Inc.	10/6/2014 12:50 PM
74	Self Employed	10/2/2014 2:46 PM

Q2 If not, did you quit, were you fired or laid off?

Answered: 11 Skipped: 75

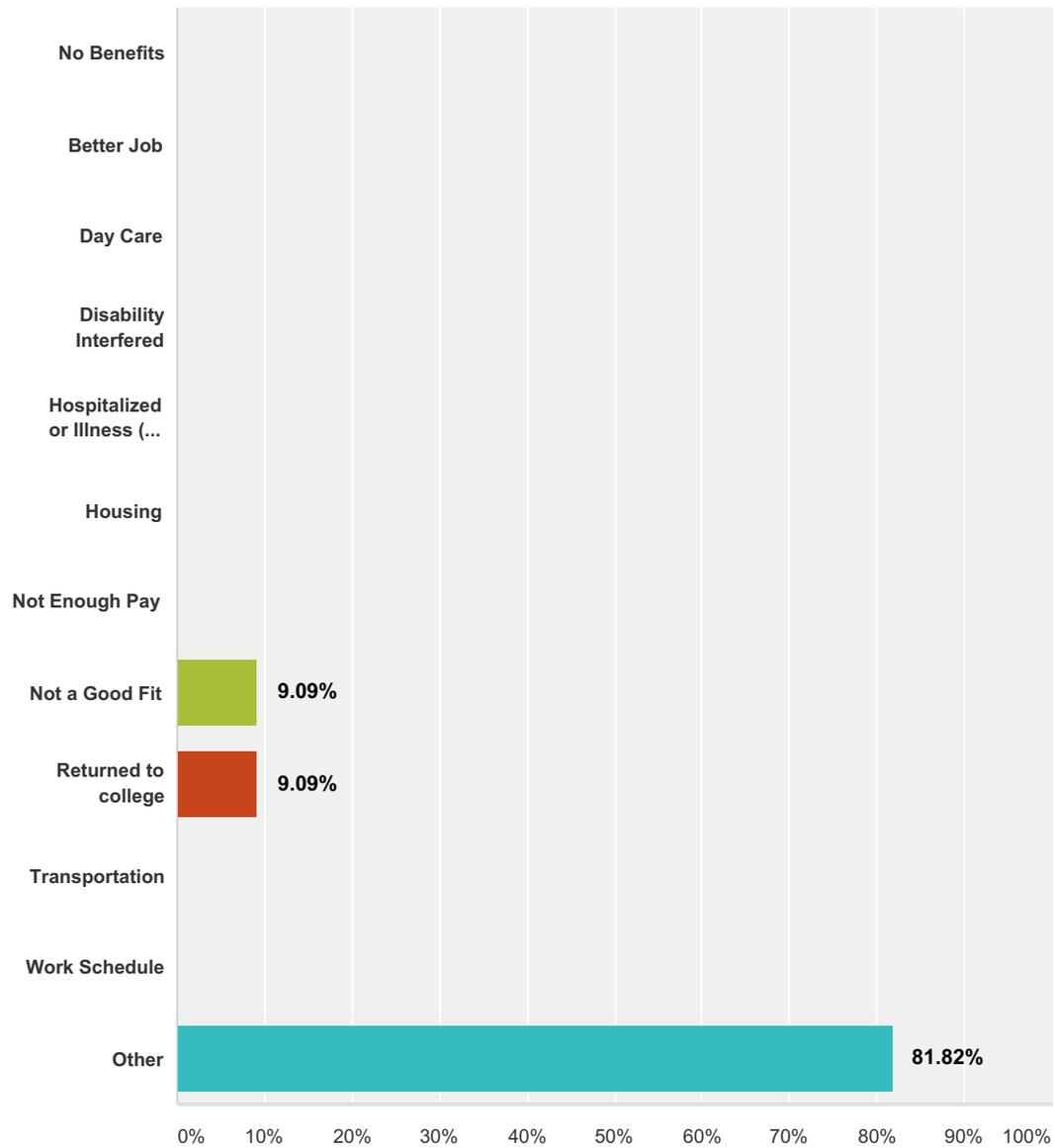


Answer Choices	Responses	
Quit	36.36%	4
Fired	45.45%	5
Laid off	18.18%	2
Total		11

Q3 Can you tell me why you (quit, were fired, were laid off)?

Answered: 11 Skipped: 75

2014/15 VR Client Satisfaction Survey



Answer Choices	Responses
No Benefits	0.00% 0
Better Job	0.00% 0

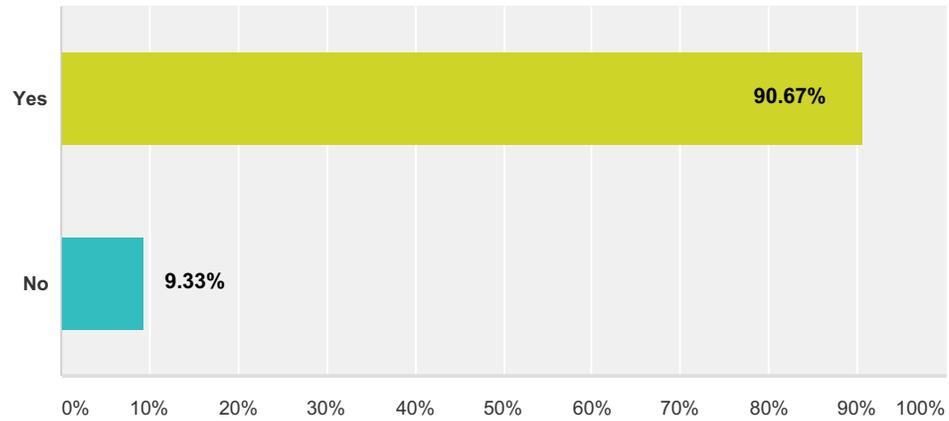
2014/15 VR Client Satisfaction Survey

Day Care	0.00%	0
Disability Interfered	0.00%	0
Hospitalized or Illness (Not disability related)	0.00%	0
Housing	0.00%	0
Not Enough Pay	0.00%	0
Not a Good Fit	9.09%	1
Returned to college	9.09%	1
Transportation	0.00%	0
Work Schedule	0.00%	0
Other	81.82%	9
Total		11

#	Specify Other Reason	Date
1	Not enough income for the household. Stress out weighed paycheck	9/22/2015 3:53 PM
2	She is retaking her senior year in high school.	9/14/2015 3:52 PM
3	Boss yelled at him. He yelled back. He was fired.	8/5/2015 1:41 PM
4	He said that he was fired for not doing what the Asst. Manager told him to do. Also, there was some kind of problem with him not having the prep area mopped by 8:30.	6/18/2015 11:57 AM
5	It was a temporary job through Liberty Center and it ended.	6/3/2015 12:36 PM
6	Temporary position	6/3/2015 12:09 PM
7	Being drunk at work	12/8/2014 11:00 AM
8	Failed drug test	11/24/2014 11:04 AM
9	Was having trouble with his feet and ankles.	11/20/2014 12:04 PM
10	She said that her job was cleaning and she couldn't "focus." She said that she "didn't have the mental skills," so she was let go.	11/20/2014 11:31 AM

Q4 Does your job meet your current needs?

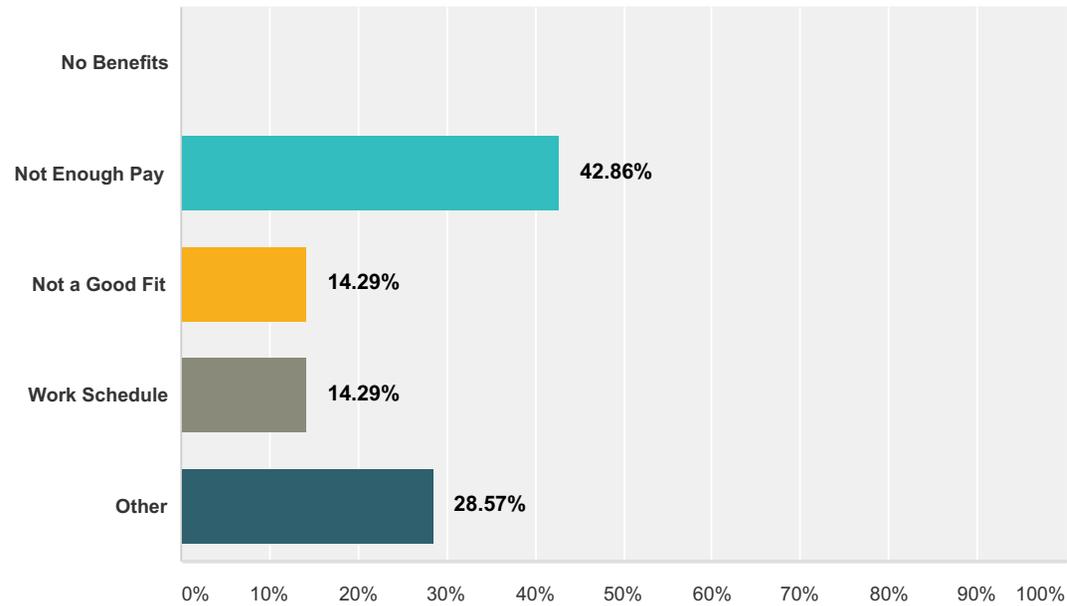
Answered: 75 Skipped: 11



Answer Choices	Responses	
Yes	90.67%	68
No	9.33%	7
Total		75

Q5 If no, what needs are not being met by your job?

Answered: 7 Skipped: 79



Answer Choices	Responses
No Benefits	0.00% 0
Not Enough Pay	42.86% 3
Not a Good Fit	14.29% 1
Work Schedule	14.29% 1
Other	28.57% 2
Total	7

#	Specify Other Reason	Date
1	He was working 20 hours a week and hours have been cut.	9/2/2015 1:16 PM

2014/15 VR Client Satisfaction Survey

2	Seasonal.	7/15/2015 12:37 PM
3	Co-workers.	11/6/2014 9:53 AM

2014/15 VR Client Satisfaction Survey

Q6 What did Nebraska VR provide that was most helpful to you?

Answered: 84 Skipped: 2

#	Responses	Date
1	VR helped her financially to get her Vet Tech certification.	9/25/2015 1:56 PM
2	She works nights and that's rough she says. VR was helpful with transportation and job leads.	9/23/2015 2:00 PM
3	VR helped me with job leads.	9/22/2015 3:53 PM
4	"Sharon was great and supportive. I couldn't have found a job without her"	9/16/2015 12:24 PM
5	Job leads	9/14/2015 3:52 PM
6	VR assisted her in obtaining her GED	9/10/2015 1:26 PM
7	VR helped her get a job.	9/10/2015 1:15 PM
8	VR helped with purchasing tools when he was in school.	9/10/2015 1:02 PM
9	VR gave her emotional support to look for a job.	9/9/2015 10:08 AM
10	"VR was good to me. When I was in Norfolk they helped me with my resume and job leads. Job is going good here in Omaha.	9/8/2015 3:23 PM
11	"VR hasn't done much for us"	9/2/2015 1:17 PM
12	VR financed a side-by-side, hip buster and a squeeze shoot for the livestock. Dale & Angela were so helpful. My work is much easier.	9/2/2015 10:54 AM
13	"VR helped me with my resume, job applications, & job leads. They did a great job"	9/1/2015 3:29 PM
14	They put him touch with ESN for a BS&A and they also bought him work clothes	8/24/2015 2:57 PM
15	"V.R. helped me apply for my job, and they also talked to the Human Resource Dept for me. They also helped me with a PASS Plan and I got a car and then they paid for the driving classes and the modifications to my car."	8/24/2015 1:49 PM
16	"They helped me with the paper work I needed to do for the job, and reassured me that everything was right."	8/24/2015 1:29 PM
17	"VR helped me buy clothes, welding equipment and tools. They gave me the security I needed."	8/24/2015 11:44 AM
18	VR assisted her in finding what she wanted to do for a career. VR helped fund college.	8/21/2015 1:37 PM
19	When asked what VR helped her with she said, "I don't know, just whatever I was needing."	8/21/2015 1:15 PM
20	"They supported me"	8/14/2015 12:33 PM
21	Helping with transportation, purchase of a bike. Job leads.	8/5/2015 1:43 PM
22	Financially - school	8/5/2015 12:46 PM
23	Job leads	7/31/2015 11:42 AM

2014/15 VR Client Satisfaction Survey

24	They helped us to get prepared for interviews, clothes, gave them confidence to look for a good job.	7/23/2015 11:09 AM
25	Job lead Went to different places to fill out apps.	7/20/2015 12:16 PM
26	VR purchased a chair and foot rest for him. He has had back surgery & problems. Chair makes it much more comfortable to type. Experience was amazing and wonderful.	7/15/2015 1:31 PM
27	School - financially Helped him get a degree - 4 year bachelors	7/15/2015 12:40 PM
28	Training for cosmetology - job placement - retention - adaptive equipment	7/14/2015 2:22 PM
29	Help with welding school and getting tools	7/14/2015 11:06 AM
30	Assisted with school.	7/10/2015 1:31 PM
31	VR assisted him with obtaining tools for school.	7/9/2015 1:44 PM
32	VR assisted me with schooling cost. Degree in diesel tech.	7/9/2015 11:43 AM
33	"It was a long time ago, I don't really remember, but they did some testing."	6/29/2015 2:20 PM
34	Voc Rehab helped my daughter with job leads and confidence.	6/29/2015 2:05 PM
35	Helped her out with her purchasing hearing aids. Has worked for employer for 25 years.	6/23/2015 1:27 PM
36	They bought me some work clothes a while back.	6/18/2015 12:11 PM
37	They helped me with school	6/18/2015 10:23 AM
38	Ruth helped me get work clothes and work shoes for the job at the bank. I had to wear dress pants and button down shirts with collars.	6/3/2015 12:37 PM
39	I can't remember, it's been a while but I now work with Liberty Center	6/3/2015 12:09 PM
40	Encouragement/support. My confidence level was down in the dumps and they helped me get started in this job.	6/1/2015 3:19 PM
41	Ideas for my farm	5/22/2015 4:38 PM
42	Helped me find the job	5/22/2015 4:13 PM
43	Hearing aids	5/15/2015 3:53 PM
44	they bought me the tools that I needed for this job and they also bought me work clothes and work boots.	4/9/2015 5:38 PM
45	He was considering going to school in Norfolk and V.R. was going to help with that. However, he started working full-time and he didn't go through with school.	4/9/2015 5:25 PM
46	helped me find a job	2/18/2015 2:30 PM
47	Help buy clothes for work.	1/16/2015 2:09 PM
48	Helped consumer get extended time for tests in college. Karen was really good helping consumer get organized and started for college. Ruth helped get consumer's job started.	1/9/2015 5:21 PM
49	Told consumer what places were hiring and that helped out a lot.	1/9/2015 5:04 PM
50	Helped whenever they needed help, like with their resume.	1/7/2015 9:39 AM
51	Provided consumer with tools that allowed them to do their job easier.	1/6/2015 11:50 AM

2014/15 VR Client Satisfaction Survey

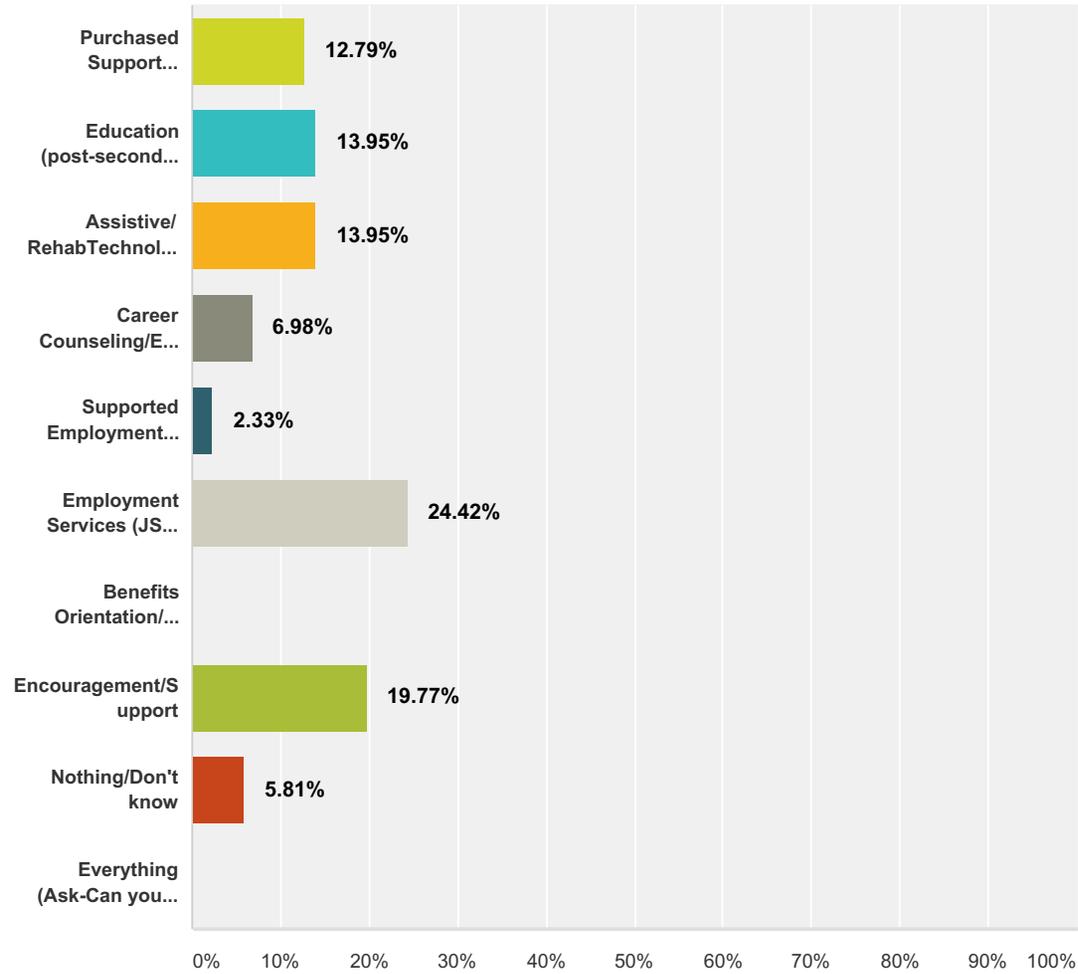
52	Getting consumer set-up with a proper chair and desk, so consumer could continue to work.	12/31/2014 9:14 AM
53	They put in a good work for me at Norfolk Transport.	12/30/2014 4:31 PM
54	Consumer's goals and helping consumer get on their feet.	12/30/2014 9:05 AM
55	Helped consumer with different jobs around town and help purchasing clothes.	12/19/2014 4:35 PM
56	Helped consumer out with personal support and would not be able to do what they are doing today without V.R. Consumer was also able to get the assistive technology they needed for their job.	12/12/2014 3:17 PM
57	The adaptive equipment to make consumer's job easier.	12/12/2014 3:04 PM
58	They helped me fix my car	12/8/2014 11:00 AM
59	They helped her with her T.E. through Liberty Center.	12/8/2014 10:42 AM
60	Everything. Sharon was amazing. Helping consumer with outfits and getting on their feet. Also, preparing consumer for the interview.	12/5/2014 3:13 PM
61	Helped with looking for jobs and contacting a psychologist for consumer's ADHD. V.R. was very encouraging and gave consumer insight on their skills.	12/1/2014 2:51 PM
62	They were helping me go back to school.	11/24/2014 11:04 AM
63	Got consumer some Dr. Scholl's inserts for their work boots.	11/21/2014 4:32 PM
64	Helping pay for school and the move.	11/21/2014 3:37 PM
65	Helping consumer get the job.	11/21/2014 3:20 PM
66	Career Counseling	11/20/2014 12:04 PM
67	She participates at Liberty Center and she talks with Ruth a lot. She said that she really likes Ruth.	11/20/2014 11:32 AM
68	School.	11/19/2014 12:34 PM
69	The interview terms.	11/13/2014 2:49 PM
70	Support and confidence.	11/12/2014 9:17 AM
71	Helped consumer finance their hearing aids, so they could hear again.	11/7/2014 1:32 PM
72	The chair and the foot thing - not sure what it is called.	11/6/2014 2:46 PM
73	Consumer could not think, so was unable to answer this question.	11/6/2014 9:54 AM
74	Getting the hearing aids.	11/4/2014 2:02 PM
75	Helping with school and making sure consumer had a job while they were in school.	11/3/2014 2:44 PM
76	Paying consumer's bills while they were in college.	10/16/2014 10:14 AM
77	Getting a job and resume started again.	10/14/2014 12:24 PM
78	Just having someone to talk to.	10/13/2014 9:48 AM
79	Helped consumer find jobs.	10/10/2014 11:00 AM

2014/15 VR Client Satisfaction Survey

80	Advice.	10/10/2014 9:09 AM
81	Helped purchase clothes and work boots for work.	10/7/2014 5:12 PM
82	Helped consumer with their resume.	10/6/2014 2:49 PM
83	Help with looking for work.	10/6/2014 12:50 PM
84	The lift on consumer's pickup.	10/2/2014 2:47 PM

Q7 Mark the category the client indicated was the most helpful.

Answered: 86 Skipped: 0



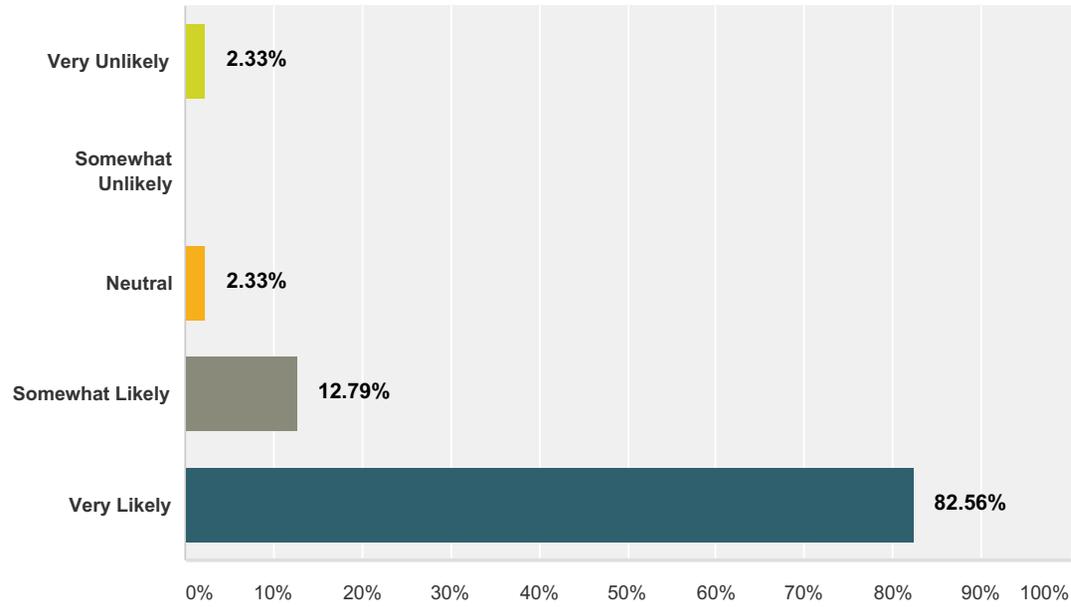
Answer Choices	Responses
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	12.79% 11

2014/15 VR Client Satisfaction Survey

Education (post-secondary training)	13.95%	12
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	13.95%	12
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	6.98%	6
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc.)	2.33%	2
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	24.42%	21
Benefits Orientation/Benefits Analysis	0.00%	0
Encouragement/Support	19.77%	17
Nothing/Don't know	5.81%	5
Everything (Ask-Can you be more specific?)	0.00%	0
Total		86

Q8 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 86 Skipped: 0



Answer Choices	Responses	Count
Very Unlikely	2.33%	2
Somewhat Unlikely	0.00%	0
Neutral	2.33%	2
Somewhat Likely	12.79%	11
Very Likely	82.56%	71
Total		86

2014/15 VR Client Satisfaction Survey

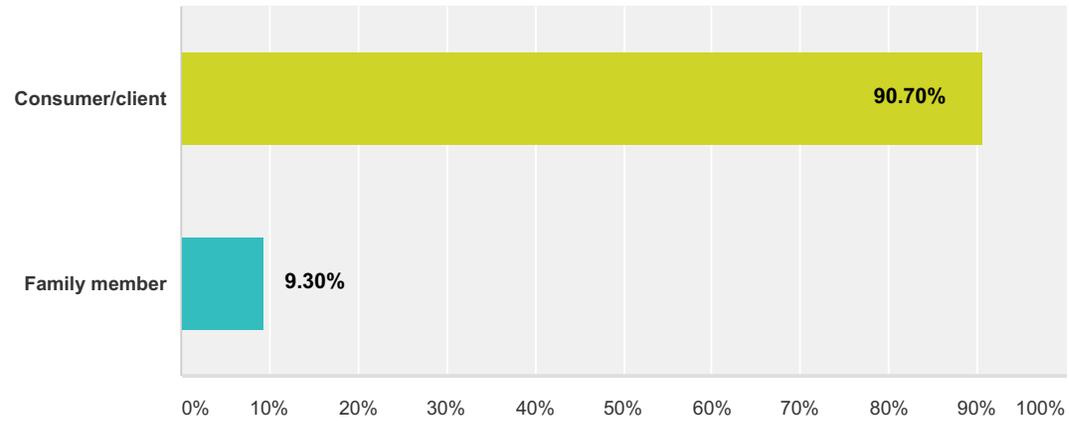
Q9 Please share any other comments or suggestions you may have.

Answered: 9 Skipped: 77

#	Responses	Date
1	"The caseworker who helped me was really good."	8/24/2015 1:50 PM
2	Mother thinks VR was very helpful. VR assisted Chism in purchasing tools for his education.	7/9/2015 1:46 PM
3	Associates in Diesel Tech. They helped me out quite a bit.	7/9/2015 11:44 AM
4	Very happy with services	6/18/2015 10:23 AM
5	Ruth is a real nice lady	6/3/2015 12:38 PM
6	Very happy with V.R.'s services	4/9/2015 5:38 PM
7	Consumer really liked that V.R. let consumer try things on their own first and if they needed V.R., they were right there or only a phone call away.	1/9/2015 5:23 PM
8	I think Voc. Rehab. is awesome.	11/7/2014 1:34 PM
9	Everyone at V.R. was awesome to me.	11/4/2014 2:04 PM

Q10 Who did you talk with?

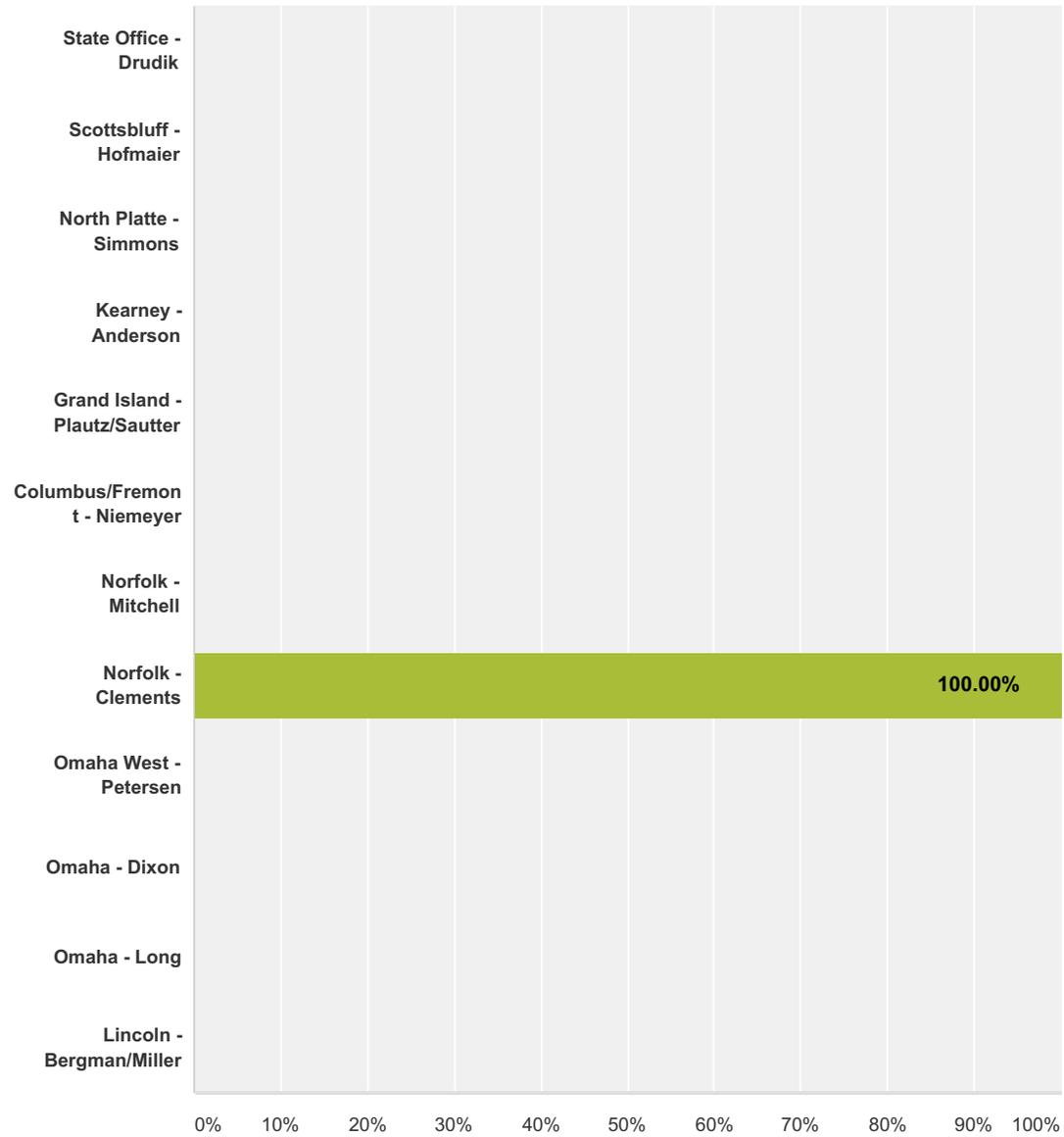
Answered: 86 Skipped: 0



Answer Choices	Responses
Consumer/client	90.70% 78
Family member	9.30% 8
Total Respondents: 86	

Q11 Which VR Team served this client?

Answered: 86 Skipped: 0



2014/15 VR Client Satisfaction Survey

Answer Choices	Responses	
State Office - Drudik	0.00%	0
Scottsbluff - Hofmaier	0.00%	0
North Platte - Simmons	0.00%	0
Kearney - Anderson	0.00%	0
Grand Island - Plautz/Sautter	0.00%	0
Columbus/Fremont - Niemeyer	0.00%	0
Norfolk - Mitchell	0.00%	0
Norfolk - Clements	100.00%	86
Omaha West - Petersen	0.00%	0
Omaha - Dixon	0.00%	0
Omaha - Long	0.00%	0
Lincoln - Bergman/Miller	0.00%	0
Total		86