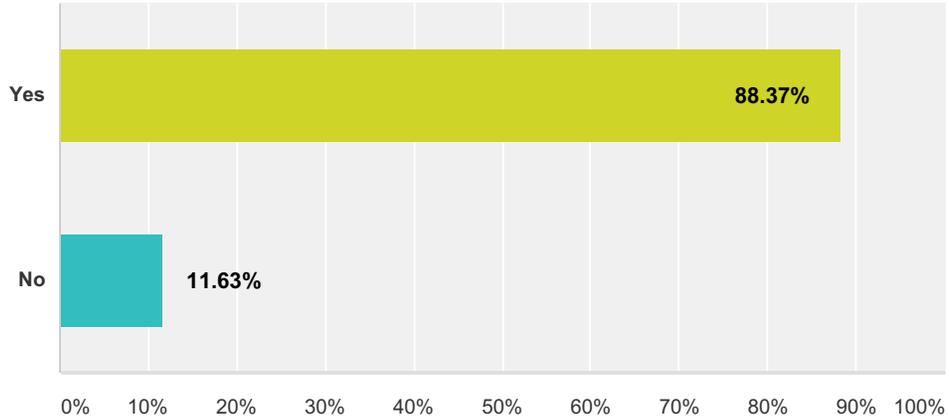


2014/15 VR Client Satisfaction Survey

Q1 Are you currently employed?

Answered: 43 Skipped: 0



Answer Choices	Responses	
Yes	88.37%	38
No	11.63%	5
Total		43

#	If yes, where?	Date
1	Goodwill	3/31/2015 3:04 PM
2	Hy-Vee	3/30/2015 4:18 PM
3	Goodwill	3/18/2015 2:40 PM
4	McDonalds	2/11/2015 10:43 AM
5	Downtown Library	1/20/2015 2:01 PM
6	Bag N Save	1/16/2015 1:47 PM
7	Specialty Finishing	1/15/2015 3:23 PM
8	Walmart	1/7/2015 2:54 PM

2014/15 VR Client Satisfaction Survey

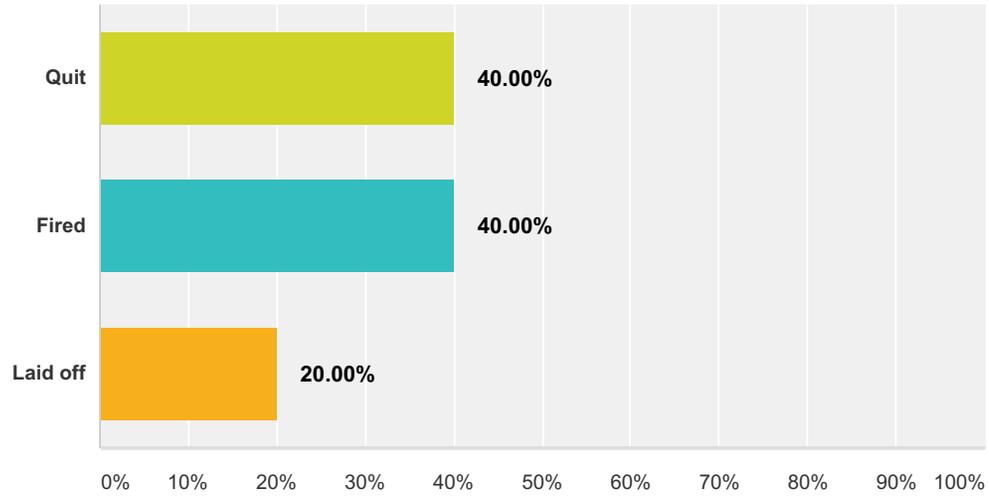
9	Phil's Food Mart, Midwest Maintenance	1/6/2015 3:12 PM
10	West Corporation	12/31/2014 10:10 AM
11	A1 United	12/30/2014 4:20 PM
12	Baker's	12/23/2014 3:40 PM
13	Happy Cab	12/23/2014 12:10 PM
14	Winston Retail Solutions	12/18/2014 12:16 PM
15	St. Andrews Church & Donna's Little Darlings	12/18/2014 12:00 PM
16	Mosaic	12/12/2014 2:22 PM
17	White Way Janitorial	12/12/2014 2:13 PM
18	Nebraska Furniture Mart	12/8/2014 4:44 PM
19	CHI - (Formerly Creighton)	12/8/2014 4:38 PM
20	Sy's Tailoring	12/8/2014 1:56 PM
21	Jim Bender Inc.	12/4/2014 11:25 AM
22	Hy-Vee	11/24/2014 4:06 PM
23	CSG International	11/24/2014 12:47 PM
24	Creighton University-Sodexo	11/24/2014 12:19 PM
25	Boys and Girls Club of Yankton	11/21/2014 4:41 PM
26	Walmart	11/18/2014 3:52 PM
27	Creative Hair Design	11/18/2014 12:55 PM
28	Holiday Inn Express	11/14/2014 3:11 PM
29	Goodwill Industries of Greater NE	11/12/2014 3:36 PM
30	USA Insulation	11/7/2014 2:08 PM
31	Methodist Health Systems	11/4/2014 9:03 AM
32	Walmart	10/22/2014 4:12 PM
33	Specialty Finishing	10/14/2014 10:42 AM
34	Marianna Industries	10/10/2014 9:32 AM
35	Prime Flights	10/10/2014 8:45 AM

2014/15 VR Client Satisfaction Survey

36	Eaton Corporation	10/3/2014 10:05 AM
37	Dollar General	10/2/2014 4:57 PM

Q2 If not, did you quit, were you fired or laid off?

Answered: 5 Skipped: 38

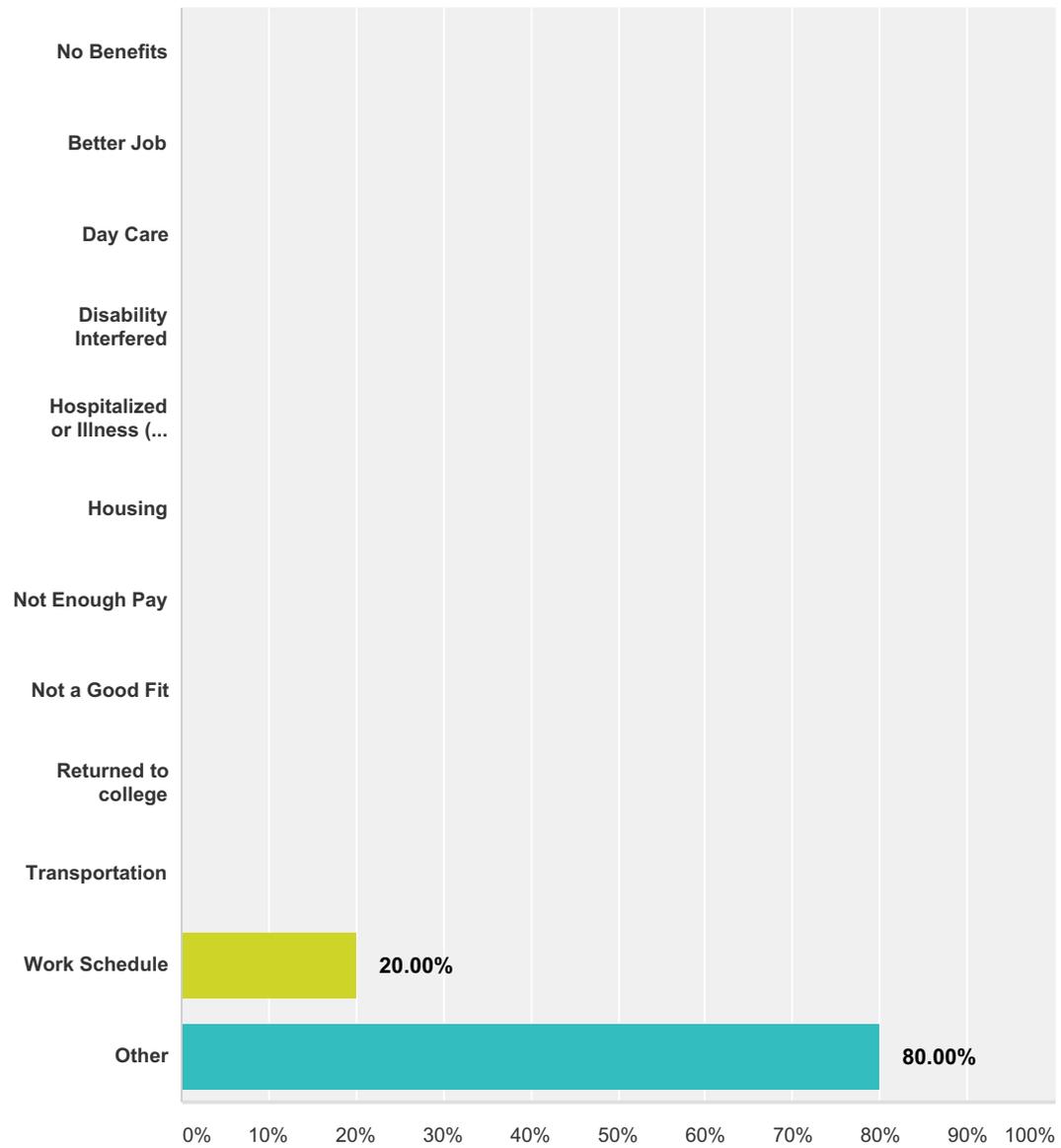


Answer Choices	Responses	
Quit	40.00%	2
Fired	40.00%	2
Laid off	20.00%	1
Total		5

Q3 Can you tell me why you (quit, were fired, were laid off)?

Answered: 5 Skipped: 38

2014/15 VR Client Satisfaction Survey



Answer Choices	Responses
No Benefits	0.00% 0

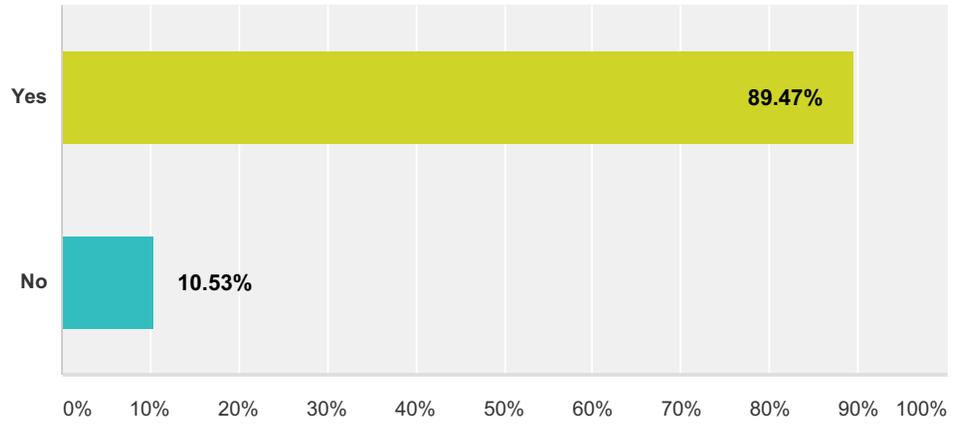
2014/15 VR Client Satisfaction Survey

Better Job	0.00%	0
Day Care	0.00%	0
Disability Interfered	0.00%	0
Hospitalized or Illness (Not disability related)	0.00%	0
Housing	0.00%	0
Not Enough Pay	0.00%	0
Not a Good Fit	0.00%	0
Returned to college	0.00%	0
Transportation	0.00%	0
Work Schedule	20.00%	1
Other	80.00%	4
Total		5

#	Specify Other Reason	Date
1	Unknown, she was let go.	12/8/2014 1:50 PM
2	It was a temporary position to start with and it ended.	12/4/2014 3:10 PM
3	She was experiencing difficulties with her disability, and working 40 hours per week proved to be too much. Her employer would not agree to a reduction in hours so she left.	11/24/2014 11:39 AM
4	Did not like a co-worker.	11/3/2014 3:21 PM

Q4 Does your job meet your current needs?

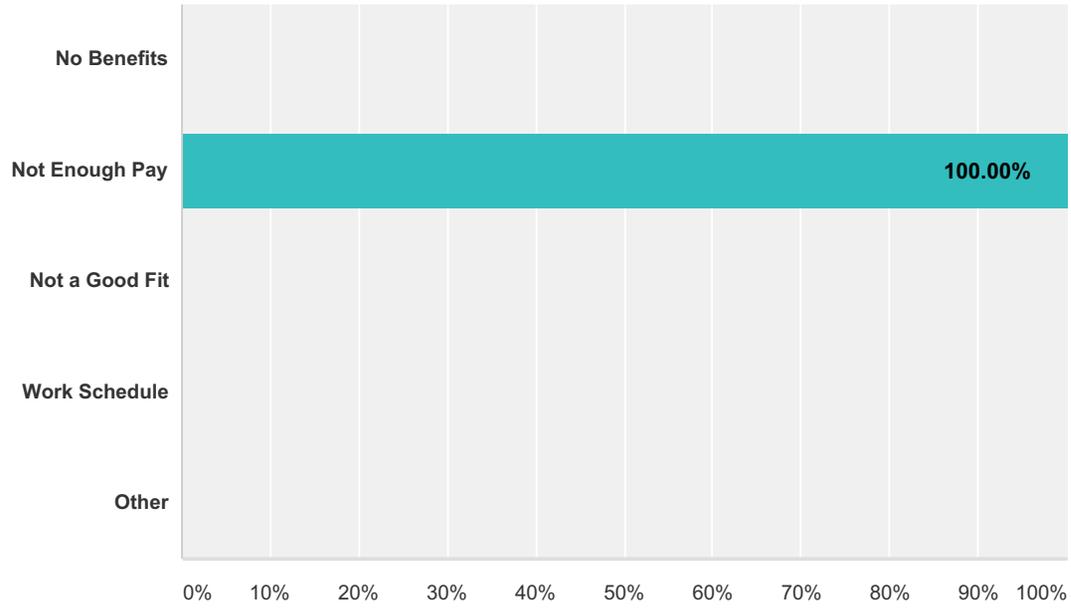
Answered: 38 Skipped: 5



Answer Choices	Responses	
Yes	89.47%	34
No	10.53%	4
Total		38

Q5 If no, what needs are not being met by your job?

Answered: 4 Skipped: 39



Answer Choices	Responses	
No Benefits	0.00%	0
Not Enough Pay	100.00%	4
Not a Good Fit	0.00%	0
Work Schedule	0.00%	0
Other	0.00%	0
Total		4

#	Specify Other Reason	Date
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2014/15 VR Client Satisfaction Survey

There are no responses.

2014/15 VR Client Satisfaction Survey

Q6 What did Nebraska VR provide that was most helpful to you?

Answered: 43 Skipped: 0

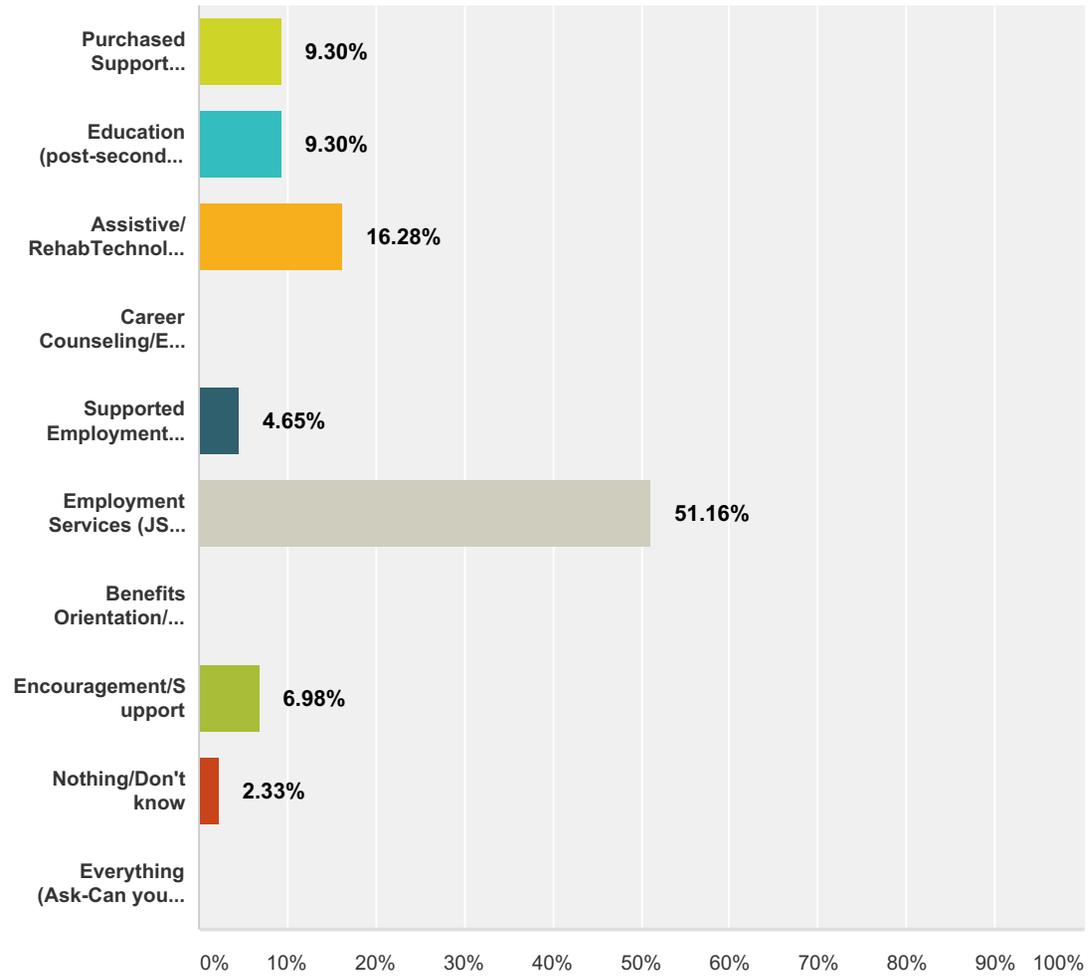
#	Responses	Date
1	Find a job	3/31/2015 3:04 PM
2	Work shoes	3/30/2015 4:18 PM
3	Unknown	3/18/2015 2:40 PM
4	They helped me find a job and then helped me with purchasing my uniforms and work shoes and they also purchased bus tickets for me.	2/11/2015 10:44 AM
5	They helped me with my job	1/20/2015 2:01 PM
6	Helped get an interview.	1/16/2015 1:49 PM
7	Taking anger management classes.	1/15/2015 3:25 PM
8	Job training and they told me that I could have a job coach if my job changes	1/7/2015 2:55 PM
9	Help look for jobs.	1/6/2015 3:12 PM
10	Giving consumer hearing aids, so they could keep their job.	12/31/2014 10:11 AM
11	Help with what to say when going out on interviews and the support. V.R. is awesome.	12/30/2014 4:20 PM
12	Work structure, better job skills and getting along with other employees.	12/23/2014 3:40 PM
13	Definitely consumer's hearing aids.	12/23/2014 12:11 PM
14	They helped with so much, but mainly consumer's resume.	12/18/2014 12:16 PM
15	Helping consumer prepare for interviews and look for a job.	12/18/2014 12:00 PM
16	They helped me with job placement and connected me with Community Alliance and they also sent me some gas vouchers.	12/12/2014 2:23 PM
17	Gas voucher.	12/12/2014 2:13 PM
18	they purchased a new desk and chair for my home office.	12/8/2014 4:45 PM
19	They helped with job placement and also provided some adaptive equipment.	12/8/2014 4:38 PM
20	They bought me a sewing machine	12/8/2014 1:57 PM
21	They helped with finding her job.	12/8/2014 1:50 PM
22	They helped with interviewing skills and updated her resume.	12/4/2014 3:10 PM

2014/15 VR Client Satisfaction Survey

23	They provided tuition assistance for truck driving school.	12/4/2014 11:41 AM
24	The provided an OJT, which eventually turned into regular, permanent employment.	11/24/2014 4:07 PM
25	Additional training. ITIL Certification	11/24/2014 12:48 PM
26	Job placement and they did a "very good job."	11/24/2014 12:20 PM
27	They helped me with gas and some clothing vouchers	11/24/2014 11:39 AM
28	The money to be able to continue education and checking on consumer's progress was very helpful.	11/21/2014 4:41 PM
29	Provided ideas of places to work.	11/19/2014 11:22 AM
30	They helped with interviewing skills and also purchasing work shoes.	11/18/2014 3:54 PM
31	"V.R. really didn't provide any equipment or services, they would have but by the time we went to V.R. Cassie was already working." Brooke was Cassie's counselor and she was wonderful. I would call her with questions and she did provide some really great resources."	11/18/2014 12:59 PM
32	Good support in helping consumer find a job. Frankie was real nice and supportive and helped consumer with bus tickets. They listened to what consumer was going through personally and put that in perspective with trying to get consumer a job.	11/14/2014 3:12 PM
33	Resume and cover letter.	11/12/2014 3:36 PM
34	Getting a job.	11/7/2014 2:10 PM
35	Everything. Help with resume, took consumer on interviews and bus tickets.	11/4/2014 9:03 AM
36	Helped consumer go to a Mechanics Program at Metropolitan Community College.	11/3/2014 3:24 PM
37	Gave better insight to consumer on how to get a job and keep the job.	10/22/2014 4:12 PM
38	Making the resume.	10/14/2014 10:43 AM
39	Desk and chair.	10/10/2014 10:51 AM
40	Writing consumer's resume.	10/10/2014 9:32 AM
41	The lead on their job.	10/10/2014 8:49 AM
42	Financial aid for getting hearing aids.	10/3/2014 10:05 AM
43	Going to the V.R. office every week.	10/2/2014 4:57 PM

Q7 Mark the category the client indicated was the most helpful.

Answered: 43 Skipped: 0



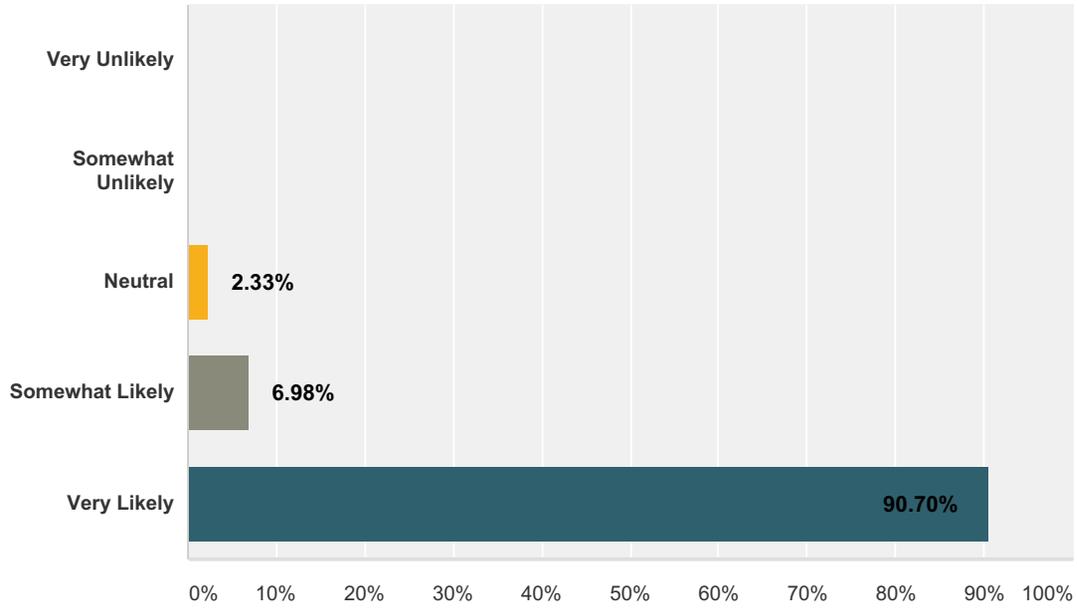
Answer Choices	Responses
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	9.30% 4

2014/15 VR Client Satisfaction Survey

Education (post-secondary training)	9.30%	4
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	16.28%	7
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	0.00%	0
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc.)	4.65%	2
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	51.16%	22
Benefits Orientation/Benefits Analysis	0.00%	0
Encouragement/Support	6.98%	3
Nothing/Don't know	2.33%	1
Everything (Ask-Can you be more specific?)	0.00%	0
Total		43

Q8 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 43 Skipped: 0



Answer Choices	Responses	
Very Unlikely	0.00%	0
Somewhat Unlikely	0.00%	0
Neutral	2.33%	1
Somewhat Likely	6.98%	3
Very Likely	90.70%	39
Total		43

2014/15 VR Client Satisfaction Survey

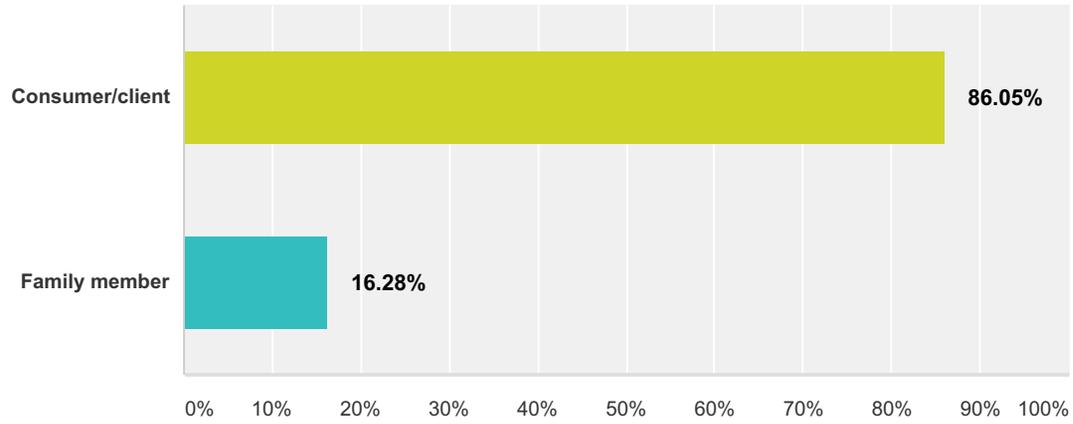
Q9 Please share any other comments or suggestions you may have.

Answered: 8 Skipped: 35

#	Responses	Date
1	I did not speak to Jim. He responded to my written request for information.	3/18/2015 2:41 PM
2	Very happy with the help received	2/11/2015 10:44 AM
3	V.R. is awesome and helped save my job.	12/31/2014 10:12 AM
4	Brooke Wagner was very good, she helped me a lot. My caseworker at Community Alliance was also very good.	12/12/2014 2:23 PM
5	He said that they (VR) were there when he needed help, and that VR did a lot for him. He said that the only thing he was unhappy about is that his counselor was switched from one that he really liked to one that he didn't hit it off so well with.	12/4/2014 11:43 AM
6	would definately recommend	11/18/2014 12:59 PM
7	V.R. was very helpful to consumer.	11/4/2014 9:08 AM
8	Consumer would like to compliment Fay Clark for being awesome and very helpful.	10/3/2014 10:08 AM

Q10 Who did you talk with?

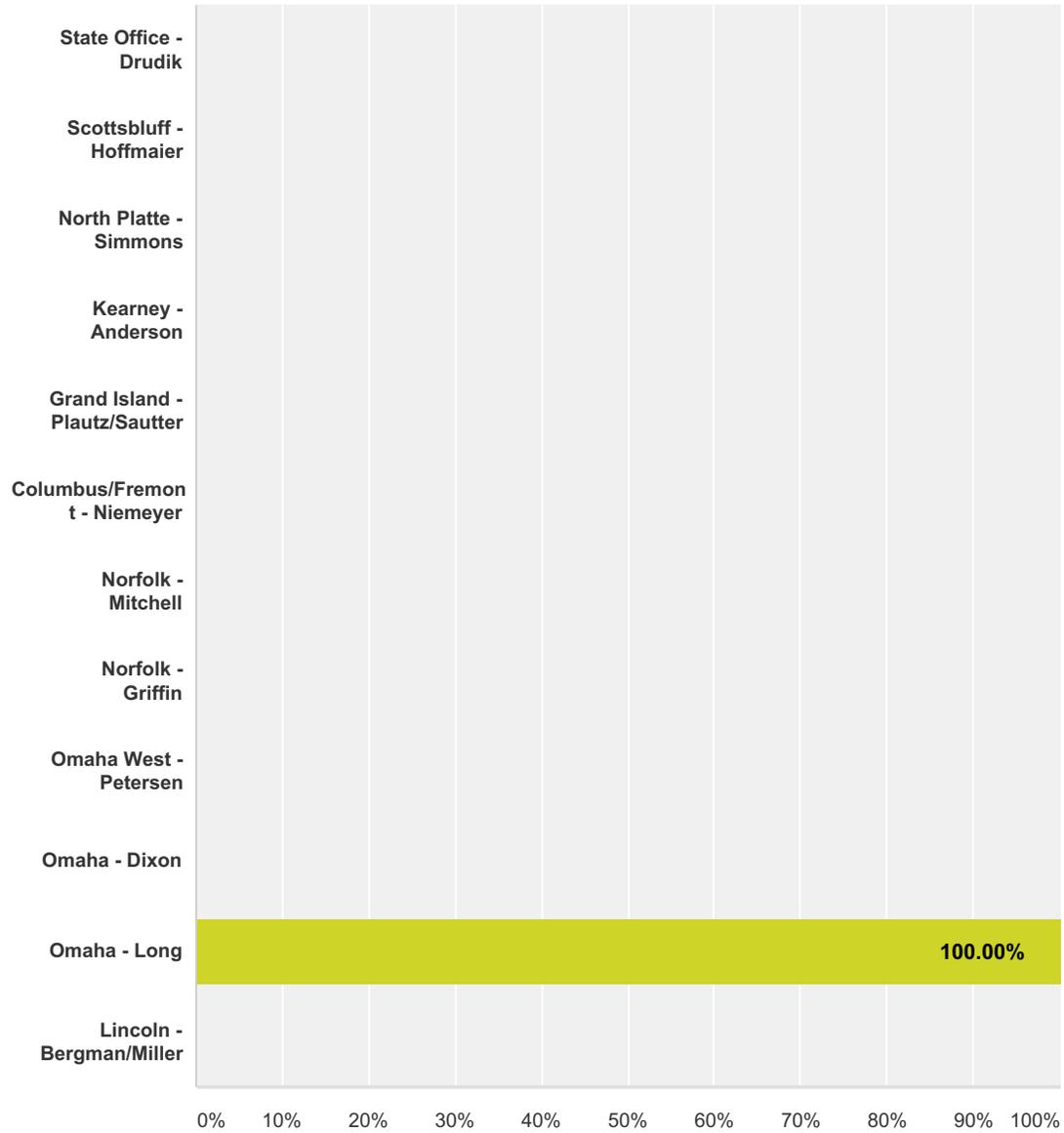
Answered: 43 Skipped: 0



Answer Choices	Responses
Consumer/client	86.05% 37
Family member	16.28% 7
Total Respondents: 43	

Q11 Which VR Team served this client?

Answered: 43 Skipped: 0



2014/15 VR Client Satisfaction Survey

Answer Choices	Responses	
State Office - Drudik	0.00%	0
Scottsbluff - Hoffmaier	0.00%	0
North Platte - Simmons	0.00%	0
Kearney - Anderson	0.00%	0
Grand Island - Plautz/Sautter	0.00%	0
Columbus/Fremont - Niemeyer	0.00%	0
Norfolk - Mitchell	0.00%	0
Norfolk - Griffin	0.00%	0
Omaha West - Petersen	0.00%	0
Omaha - Dixon	0.00%	0
Omaha - Long	100.00%	43
Lincoln - Bergman/Miller	0.00%	0
Total		43