

* Before you proceed, you should verify that you know your Apple ID password. If you don't know what your Apple ID password is, you can do the following:

1. see if you wrote down a hint for the Apple ID on the last page of your iPad instructions
2. reset your password by visiting <https://iforgot.apple.com>

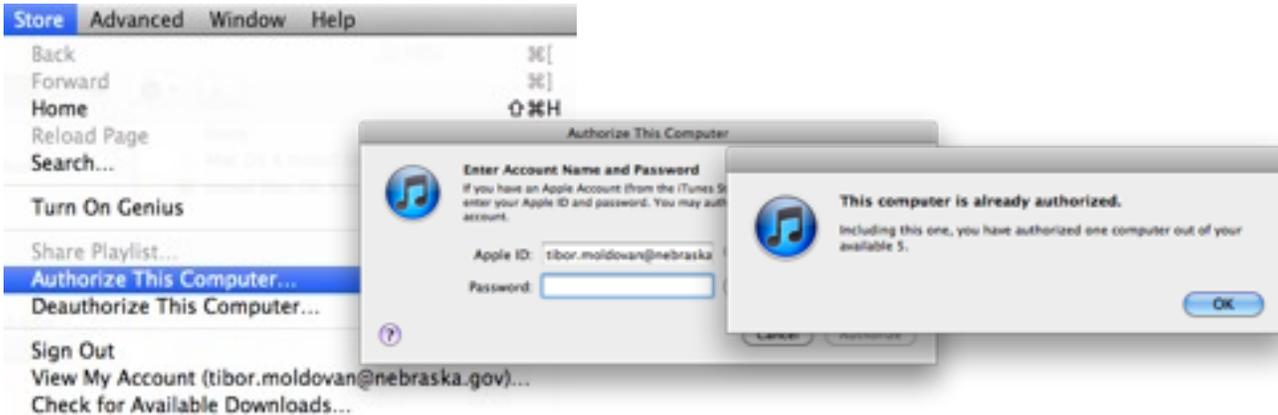
VR Datacenter is unable to reset your Apple ID password, but if you have trouble we can walk you through step 2 (above.) If at any point during the following process, iTunes does not recognize your iPad, try plugging the iPad cable into a different USB port and restarting iTunes. If that doesn't work, contact the DataCenter.

Before you proceed with the iOS5 upgrade, you need to do two things:

1. Authorize your computer for content purchased from the AppStore, and
2. Verify that iTunes is set to back up your apps.

To Authorize your computer:

1. on your computer, open iTunes, then go to
2. Authorize This Computer, and
3. sign in with your AppleID (Once you are signed in, you may get a somewhat redundant message stating your computer is already authorized. That is normal.)



To verify that iTunes is set up to back up your apps:

1. Connect your iPad to the computer, open your iTunes and click on your iPad in the Devices section, on the left side. (It may take a moment for the iPad to show up.)
2. On the top menu, click Apps, then make sure that the checkbox by Sync Apps is selected.



3. Click Apply and let the iTunes back up your iPad.

To Apply the iOS 5 update to your iPad:

1. Connect the iPad to your computer and open iTunes on your computer.
2. On the left side of iTunes, under Devices, click on your iPad, then click on Check for Update



2.a You may also get the following prompt upon starting iTunes. If that is the case, you are one step ahead, and just click Download and Update and follow the prompts.



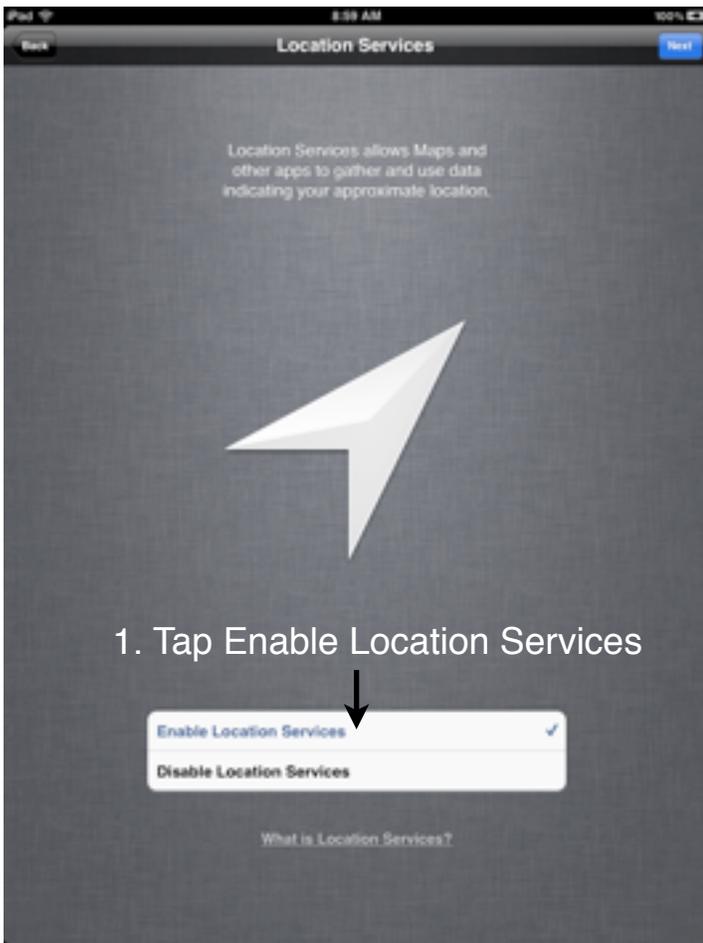
3. Follow iTunes prompts to update the iPad. **This process may take 30-60 minutes.** (The update needs to be downloaded, iPad will be backed up, then the update will be installed, and finally your iPad will be restored from the backup.)

The “dashboard” window on top of the iTunes will keep you up to date on the update progress. Make sure you pay attention to the status of this window.

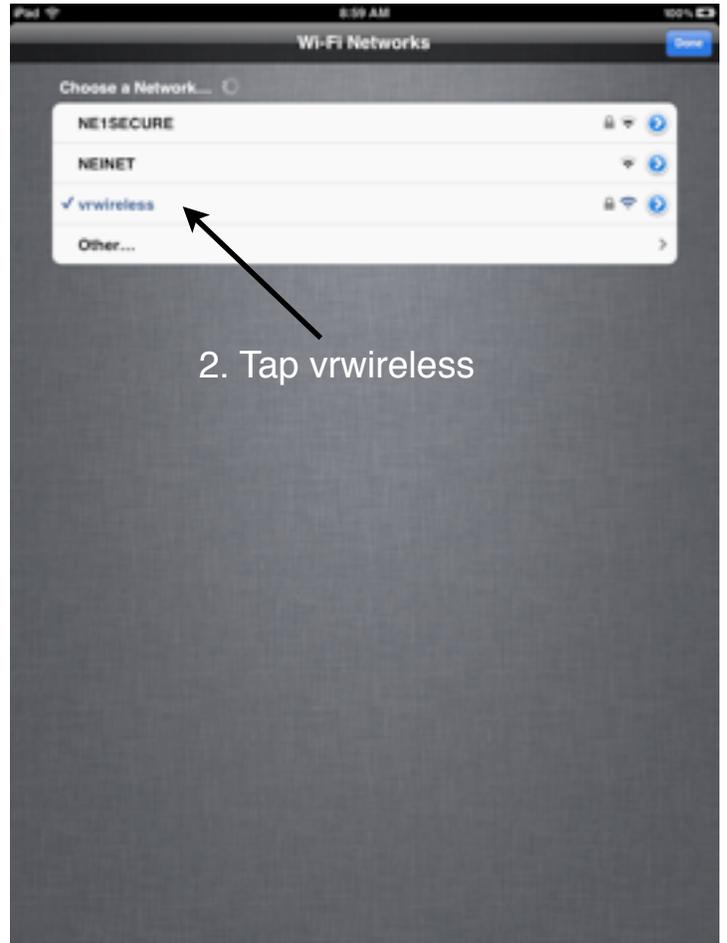


Once the iPad is updated you can press the Home button and you will be taken to the setup process:





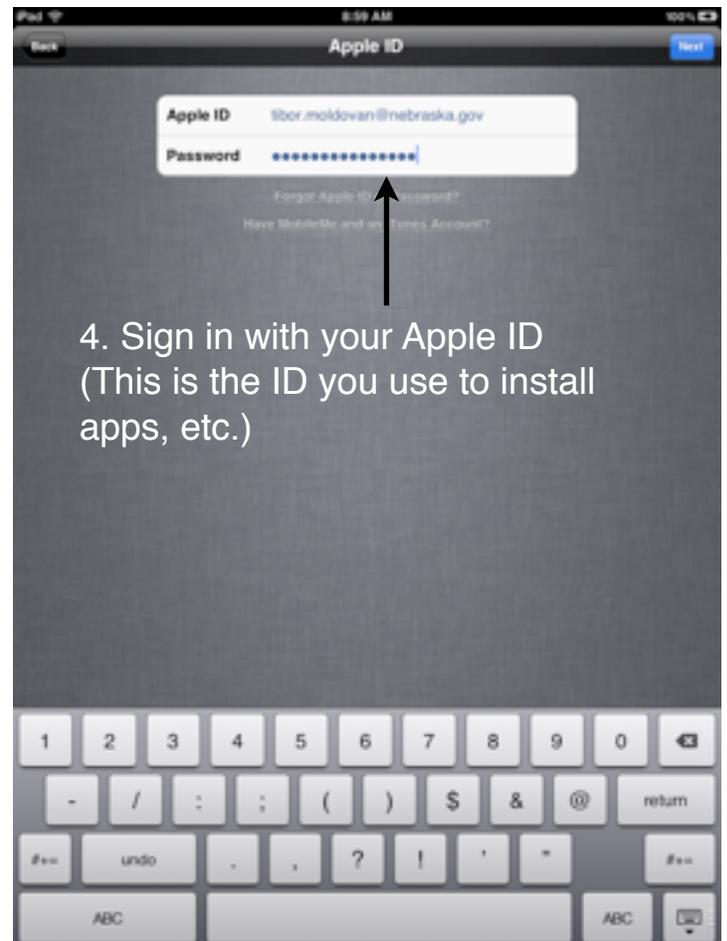
1. Tap Enable Location Services



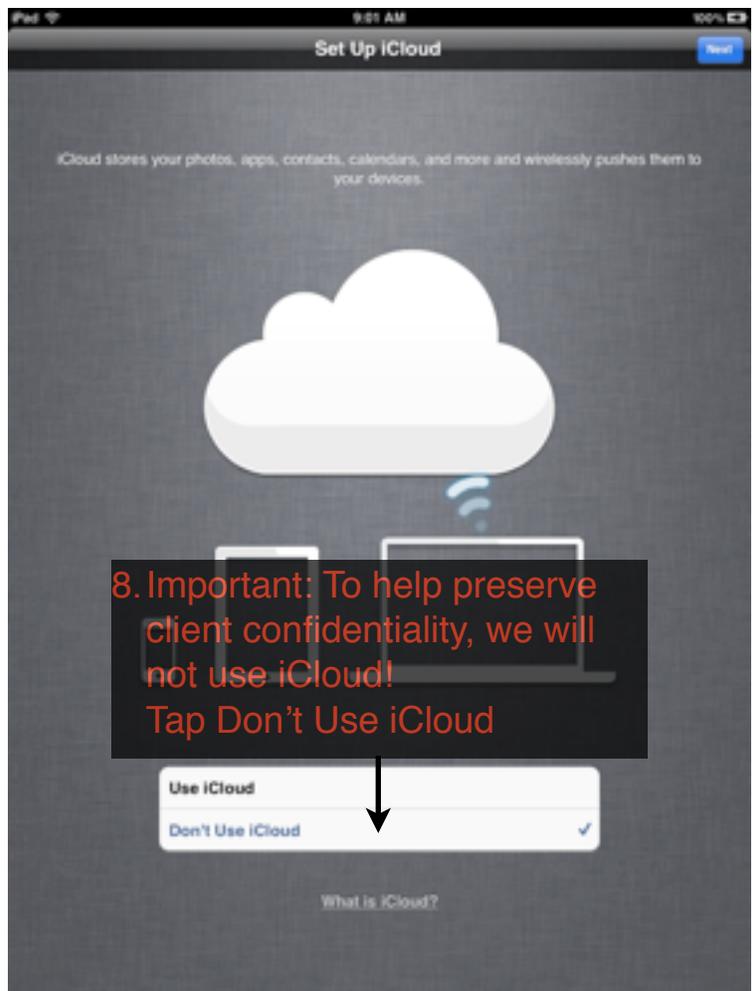
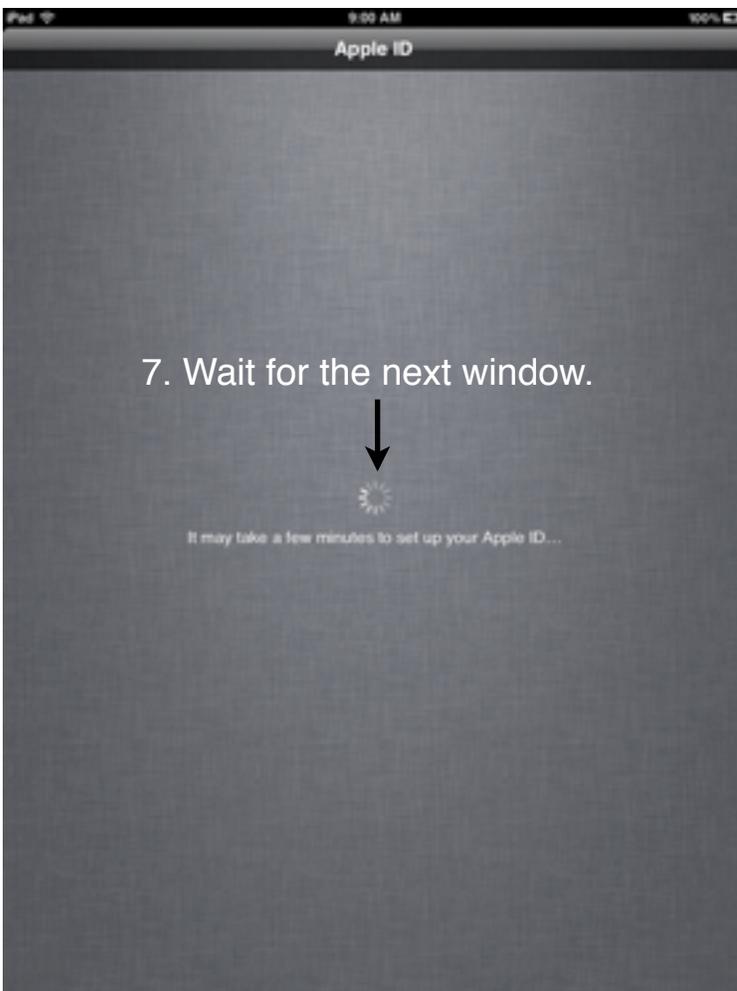
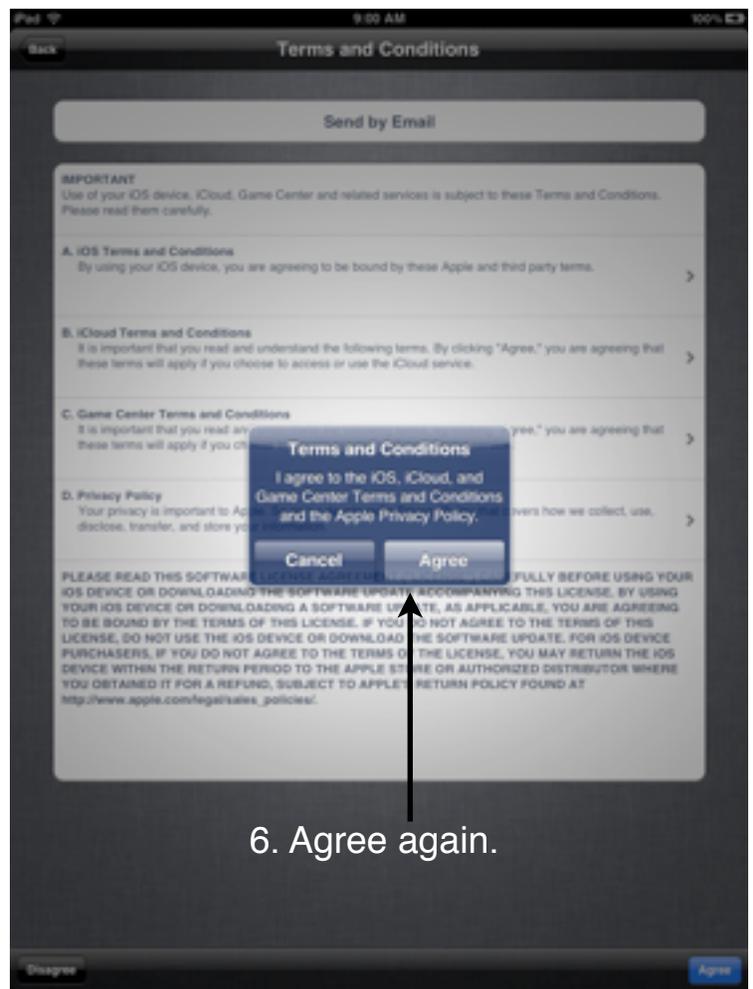
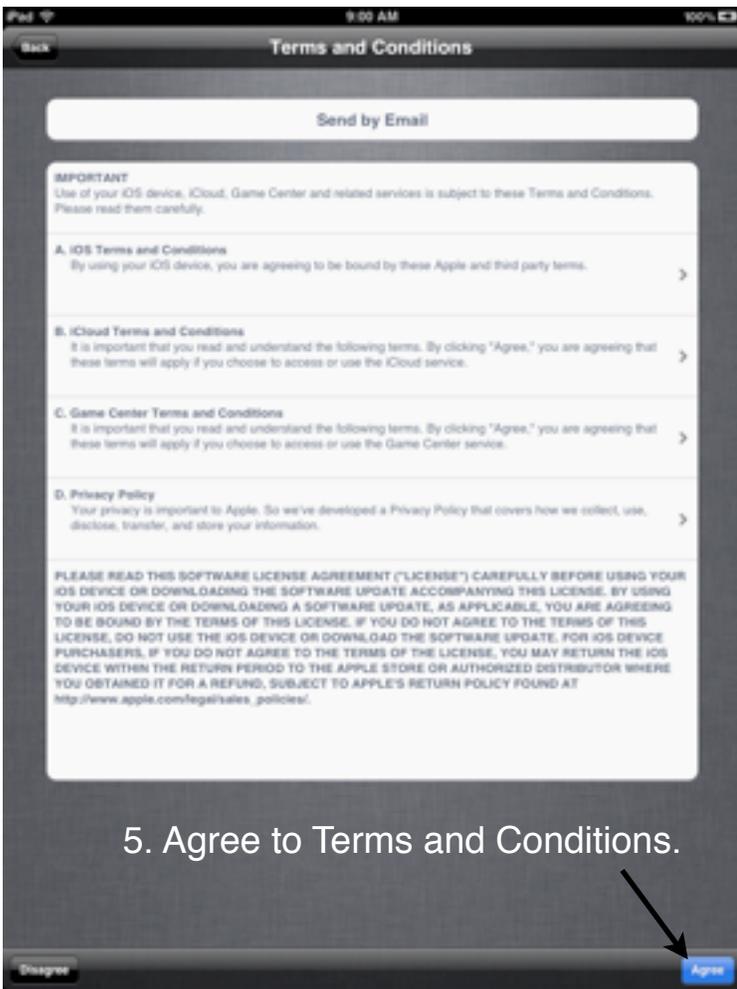
2. Tap vwireless

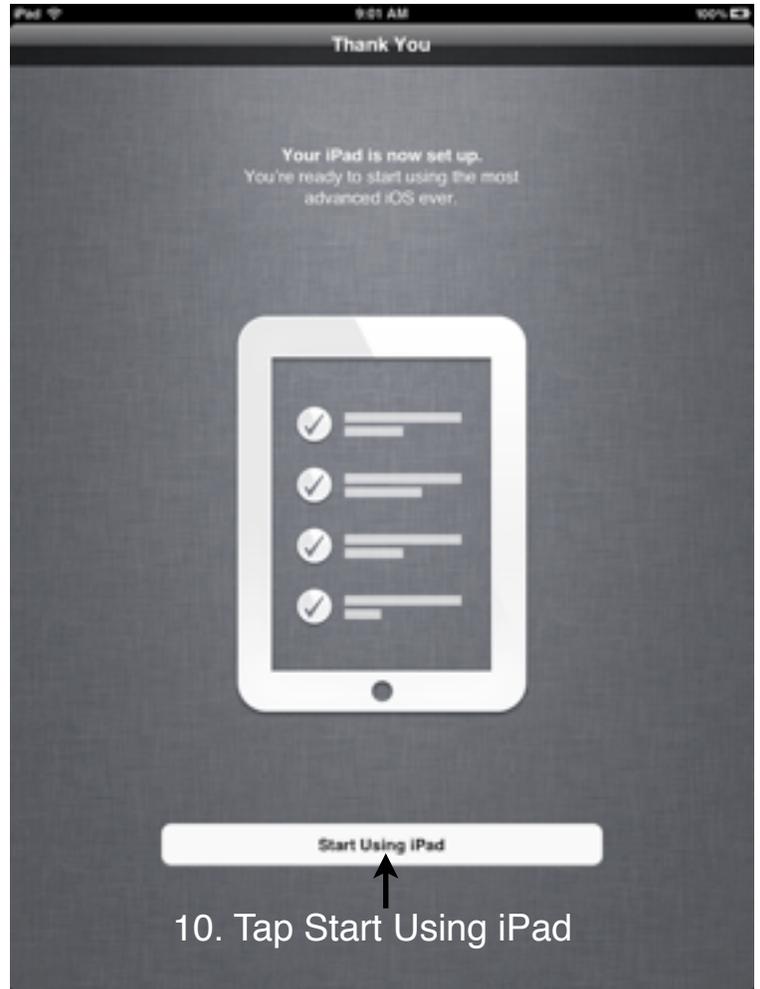
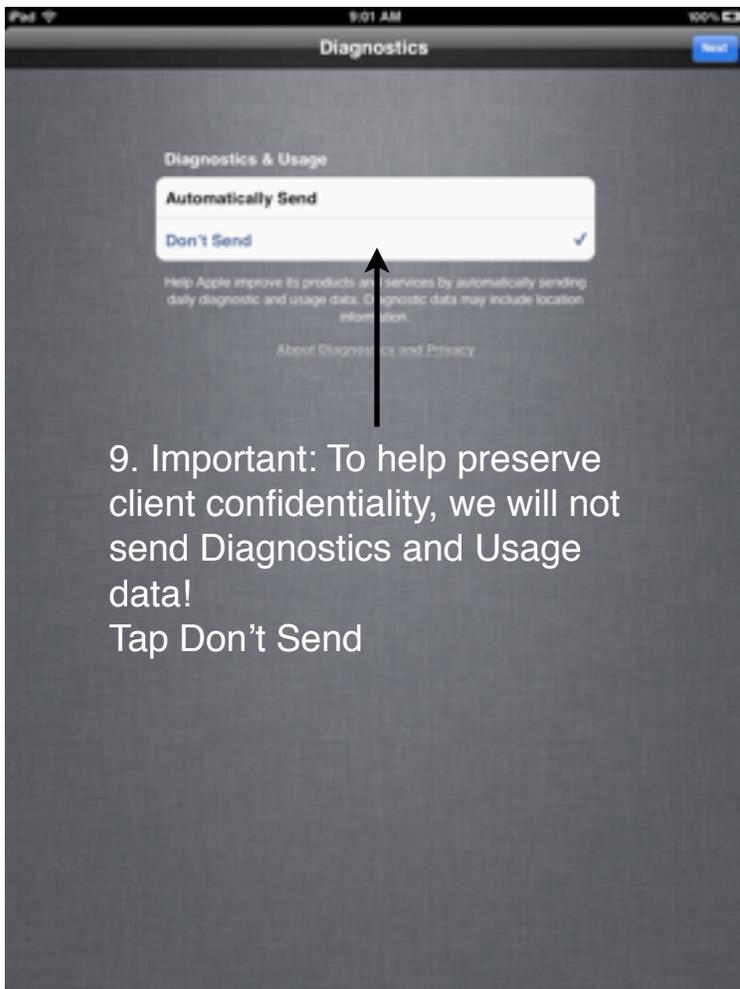


3. Tap Sign in with an Apple ID



4. Sign in with your Apple ID
(This is the ID you use to install apps, etc.)





Your iOS 5 setup is now complete. You may get an email from Apple welcoming you to iCloud, even if you've selected not to use it. You may disregard this email.

iOS 5 brings many new updates including:

- Ability to apply updates to apps that require iOS 5 (Pages, Keynote, etc.)
- Tabbed browsing in Safari
- Split keyboard
- Greatly improved notifications
- iMessage, allowing for iPad to iPad instant text messaging
- Better security
- Improved Exchange To-Do list integration

For a full list of features, visit Apple's website at: <http://www.apple.com/ios/features.html>