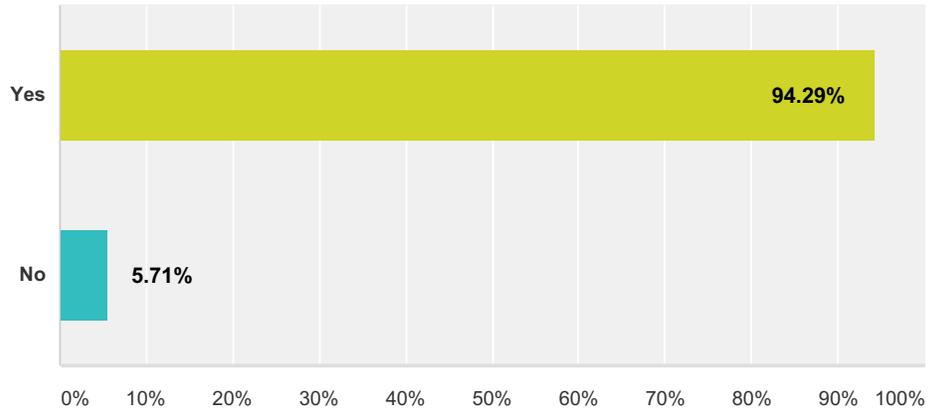


Q1 Are you currently employed?

Answered: 140 Skipped: 0



Answer Choices	Responses	
Yes	94.29%	132
No	5.71%	8
Total		140

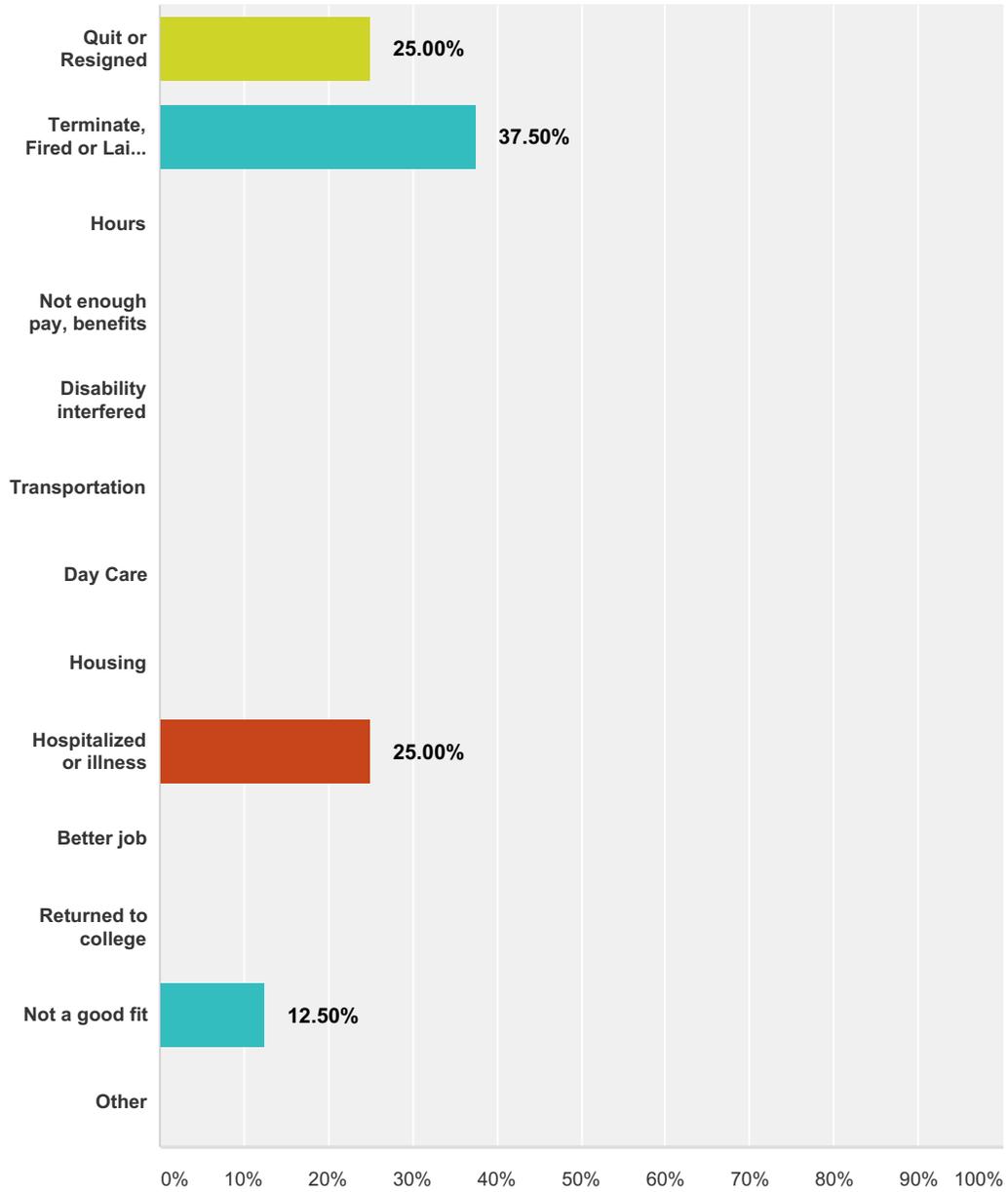
#	If yes, where?	Date
1	Prairie Meadows Retirement Home	9/29/2014 2:28 PM
2	Edwards Auto Group	9/25/2014 11:00 AM
3	Goodwill	9/24/2014 11:34 AM
4	Denny's	8/8/2014 10:24 AM
5	Walmart	6/25/2014 11:31 AM
6	Funeral Home	6/18/2014 12:14 PM
7	Home Depot & Hy-vee	6/18/2014 11:40 AM
8	Telvent	6/18/2014 11:19 AM
9	AMC Movie Theatre	6/18/2014 11:06 AM
10	Black Hills Services	6/3/2014 2:33 PM
11	Black Hills Services	6/3/2014 2:30 PM
12	Hy-Vee	4/25/2014 2:38 PM
13	Goodwill	4/25/2014 2:26 PM
14	Rawson & Sons Roofing, and also self-employed	4/25/2014 2:20 PM
15	Professional Research Consultants	4/25/2014 2:13 PM
16	Hy-Vee	4/10/2014 3:14 PM
17	J. Lodge	4/7/2014 4:15 PM
18	Goodwill	4/7/2014 3:26 PM
19	Goodwill	4/7/2014 3:12 PM

2013/14 VR Client Satisfaction Survey-

20	Gallup	1/23/2014 12:45 PM
21	Goodwill	1/20/2014 3:19 PM
22	No Frills	1/10/2014 2:15 PM
23	Nexa Dental	1/8/2014 9:49 AM
24	American Red Cross	12/5/2013 10:20 AM
25	Henry Doorly Zoo	12/4/2013 11:28 AM
26	Home Depot	11/18/2013 1:52 PM
27	UNMC	11/7/2013 2:55 PM
28	WIS International	10/29/2013 12:51 PM
29	Longhorn Steakhouse	10/28/2013 10:48 AM
30	ABM	10/8/2013 3:53 PM
31	Omaha World Herald	10/8/2013 3:41 PM
32	UNO & Alegent Creighton Health	10/8/2013 2:28 PM
33	Villa de Sante Terrace	10/8/2013 11:49 AM
34	West Corporation	10/2/2013 11:27 AM
35	HyVee	10/1/2013 3:54 PM

Q2 If not, why not?

Answered: 8 Skipped: 132



Answer Choices	Responses
Quit or Resigned	25.00% 2
Terminate, Fired or Laid Off	37.50% 3
Hours	0.00% 0
Not enough pay, benefits	0.00% 0
Disability interfered	0.00% 0

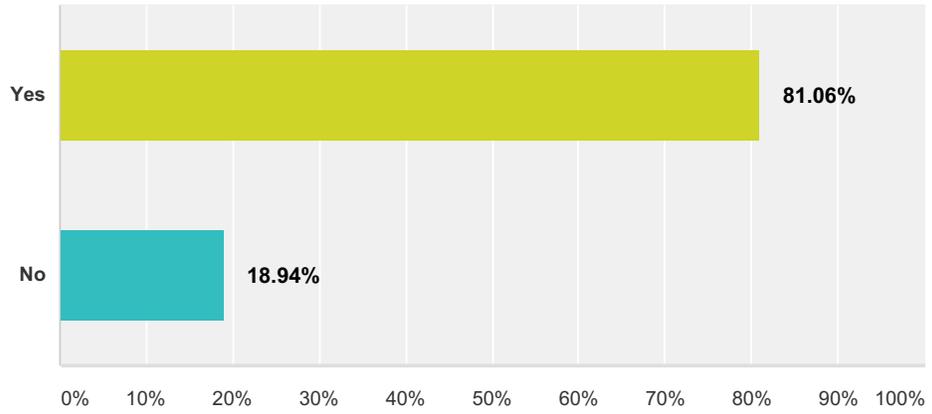
2013/14 VR Client Satisfaction Survey-

Transportation	0.00%	0
Day Care	0.00%	0
Housing	0.00%	0
Hospitalized or illness	25.00%	2
Better job	0.00%	0
Returned to college	0.00%	0
Not a good fit	12.50%	1
Other	0.00%	0
Total		8

#	Specify if other	Date
	There are no responses.	

Q3 Does your job meet your current needs?

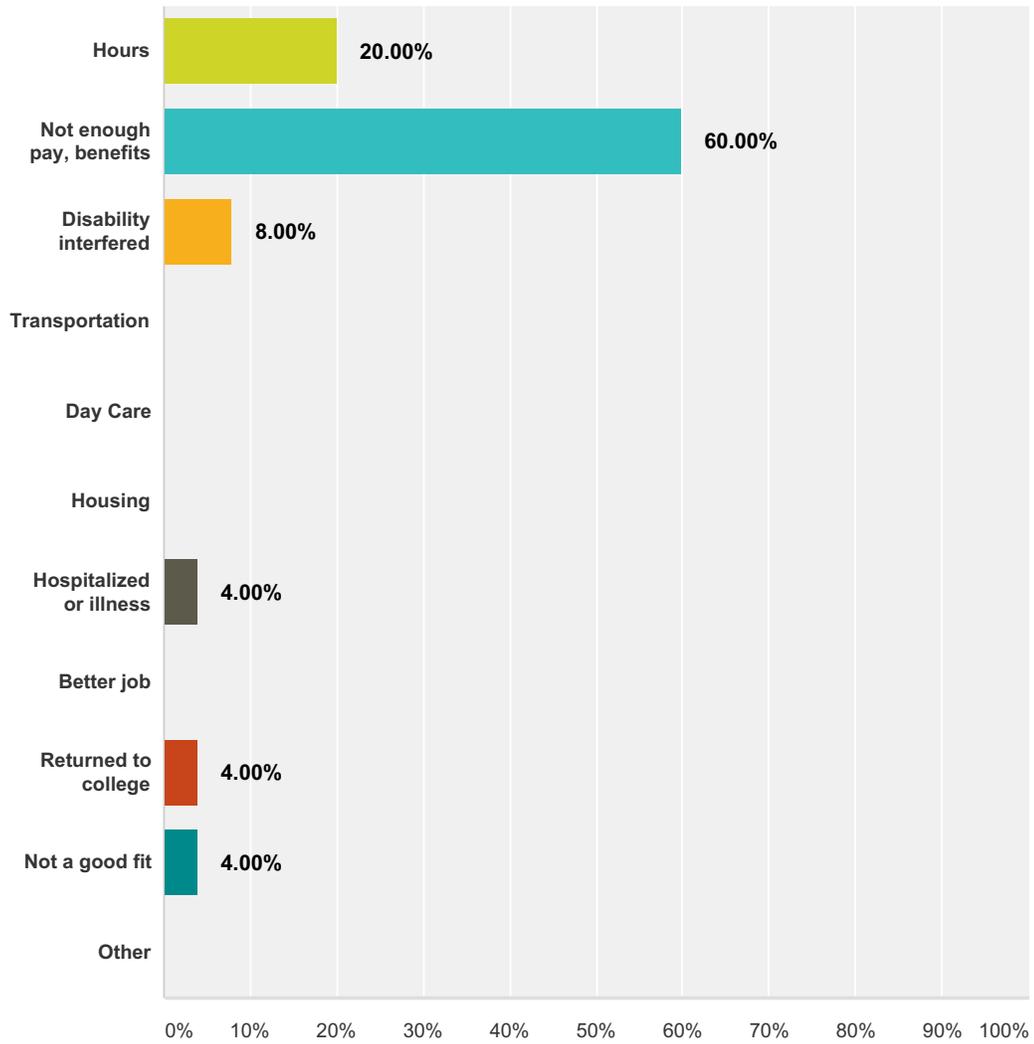
Answered: 132 Skipped: 8



Answer Choices	Responses	
Yes	81.06%	107
No	18.94%	25
Total		132

Q4 If No, what needs are not being met by your job?

Answered: 25 Skipped: 115



Answer Choices	Responses
Hours	20.00% 5
Not enough pay, benefits	60.00% 15
Disability interfered	8.00% 2
Transportation	0.00% 0
Day Care	0.00% 0
Housing	0.00% 0
Hospitalized or illness	4.00% 1
Better job	0.00% 0

2013/14 VR Client Satisfaction Survey-

Returned to college	4.00%	1
Not a good fit	4.00%	1
Other	0.00%	0
Total		25

#	Specify if other	Date
	There are no responses.	

2013/14 VR Client Satisfaction Survey-

Q5 What did Nebraska VR provide that was most helpful to you?

Answered: 140 Skipped: 0

#	Responses	Date
1	Informed consumer of One World Health and food pantries. Also, helped consumer with job interviews. Brooke was very helpful.	9/30/2014 3:24 PM
2	The plan/format/structure to get consumer back into a job that they used to do.	9/30/2014 3:02 PM
3	Helped find job openings.	9/29/2014 2:29 PM
4	Providing a job coach.	9/29/2014 12:28 PM
5	Helped consumer go through truck driving school.	9/25/2014 11:00 AM
6	Helped consumer get prepared and finding their job.	9/25/2014 10:51 AM
7	Job placement	9/24/2014 11:35 AM
8	The organizer that was given to consumer.	9/19/2014 9:53 AM
9	Nothing.	9/17/2014 10:04 AM
10	Referred consumer to the Autism Center of Nebraska, so they could assist consumer with finding a job.	9/17/2014 9:57 AM
11	Helped consumer out with looking for a full-time job. Also, very friendly and helpful.	9/17/2014 9:21 AM
12	The application process and the help building up consumer's confidence.	9/16/2014 4:55 PM
13	Helping with the first semester of college.	9/16/2014 4:17 PM
14	Helped consumer with how to prepare for interviews - what to wear, what to say and how to be polite and courteous.	9/16/2014 4:02 PM
15	Assisted with consumer's hearing aids.	9/16/2014 3:50 PM
16	Interviewing.	9/15/2014 4:05 PM
17	Confidence.	9/12/2014 11:52 AM
18	They helped a bunch. Susie Hagen is an awesome lady.	9/12/2014 10:29 AM
19	Consumer does not know.	9/12/2014 10:24 AM
20	An outlet to find different job avenues, finding jobs for consumer, how to apply for jobs, what to say and not say at job interviews and helping consumer with their disability with the employer.	9/9/2014 3:11 PM
21	V.R. did a lot of stuff in the home for mobility.	9/9/2014 2:50 PM
22	Helped consumer get a lift for wheelchair, so consumer could get to work.	9/9/2014 2:11 PM
23	Consumer does not remember.	8/27/2014 3:56 PM
24	Consumer cannot remember.	8/20/2014 4:09 PM
25	Helped with Milestone Program, and connected him with ESN for a BS&A.	8/8/2014 10:26 AM
26	Went to the interview with the consumer.	7/18/2014 3:46 PM
27	V.R. helped consumer pay for driving lessons, so consumer could get their drivers license.	7/18/2014 12:55 PM
28	Hearing aids.	7/17/2014 3:16 PM
29	V.R. helped consumer fill out application, do mock interviews, go to job interviews and had a job coach go to orientation.	7/1/2014 2:35 PM
30	V.R. found job leads for consumer. Susie was very helpful and supportive. Brooke was also helpful too.	7/1/2014 2:20 PM

2013/14 VR Client Satisfaction Survey-

31	The coordination between V.R. and the subcontractor that installed the hand controls for the consumer.	7/1/2014 10:38 AM
32	Consumer got their job on their own and did not really utilize V.R.	7/1/2014 10:20 AM
33	V.R. was able to help consumer with hearing aids and also help guided consumer with interview, resume help and looking for job contacts.	6/30/2014 12:10 PM
34	V.R. helped consumer discover working out their own business and the encouragement to keep going. Consumer is very grateful.	6/26/2014 4:36 PM
35	V.R. guided consumer in the right direction for the right job and showing how to improve performance at a job.	6/26/2014 4:15 PM
36	V.R. helped consumer with hearing aids.	6/26/2014 3:44 PM
37	V.R. helped consumer with their cover letter and resume. Sometimes it was hard to get ahold of the V.R. person.	6/26/2014 3:40 PM
38	V.R. suggested for consumer to go to the Autism Center of Nebraska.	6/26/2014 3:20 PM
39	V.R. helped consumer find a job.	6/26/2014 2:50 PM
40	V.R. helped consumer get the job.	6/26/2014 2:42 PM
41	V.R. helped consumer finding a job and maintaining the job.	6/26/2014 2:04 PM
42	V.R. helped consumer with organizing their resume and job contacts.	6/26/2014 2:00 PM
43	V.R. helping consumer with interview questions and getting a job.	6/26/2014 1:53 PM
44	Nothing. V.R. did not teach consumer anything he did not already know.	6/25/2014 4:15 PM
45	V.R. helped consumer with mock interviews and apply for jobs online.	6/25/2014 2:57 PM
46	V.R. helped consumer with hearing aids.	6/25/2014 12:53 PM
47	V.R. helped consumer get a job.	6/25/2014 11:38 AM
48	They bought me some work shoes, and they were going to buy him a stool but he decided ti just use his wheelchair.	6/25/2014 11:32 AM
49	Several things, emotional support was most important.	6/18/2014 12:15 PM
50	A lot of support/encouragement	6/18/2014 11:40 AM
51	Encouragement	6/18/2014 11:20 AM
52	Not sure VR provided anything	6/18/2014 11:07 AM
53	V.R. providing training for you to be a truck driver and also got consumer in contact with Community Alliance.	6/17/2014 3:12 PM
54	V.R. provided consumer with a gas voucher when they were looking for a job.	6/17/2014 10:56 AM
55	V.R. helped consumer with the lift in their house and combine.	6/12/2014 11:03 AM
56	V.R. provided consumer with a lot of good resources and helped consumer find a job.	6/12/2014 10:05 AM
57	V.R. helped consumer with the computerized assessment of their skills and being able to work with Ryan.	6/11/2014 2:00 PM
58	V.R. gave consumer some incentives on how to get a job.	6/10/2014 4:41 PM
59	V.R. helped consumer with hearing aids.	6/10/2014 4:18 PM
60	V.R. helped consumer with school.	6/4/2014 4:45 PM
61	V.R. helped keep consumer on track and motivated to get a job.	6/4/2014 4:07 PM
62	V.R. did provide some job placement assistance, however his current job was obtained with the help of the Autism Center.	6/3/2014 2:34 PM
63	V.R. did provide some assistance with job placement, however the job was secured through the Autism Center.	6/3/2014 2:30 PM
64	V.R. helped consumer with their resume, interview and job placement.	6/2/2014 10:07 AM
65	V.R. helped the consumer have the ability to have confidence.	5/30/2014 4:56 PM
66	Helped consumer get on the right path with a job.	5/29/2014 12:37 PM

2013/14 VR Client Satisfaction Survey-

67	V.R. helped consumer get hearing aids.	5/28/2014 4:43 PM
68	V.R. helped consumer realize and understand more about their working memory/disability.	5/27/2014 4:15 PM
69	When Carly Benson was there she helped consumer fill out job applications.	5/27/2014 11:16 AM
70	V.R. helped consumer financially with their prosthetic limb.	5/22/2014 1:58 PM
71	V.R. helped consumer get hearing aids, so consumer could better understand others.	5/21/2014 3:33 PM
72	V.R. made sure consumer was staying on task.	5/21/2014 11:03 AM
73	V.R. provided consumer with hearing aids.	5/20/2014 1:01 PM
74	V.R. helped consumer get a cell phone with DRAGON on his phone.	5/20/2014 12:49 PM
75	V.R. gave the consumer confidence that they had skills.	5/16/2014 11:45 AM
76	They provided consumer with hearing aids and helped consumer with their dictation for work, so that it is done by blue tooth.	5/16/2014 10:26 AM
77	V.R. helped consumer fill out job applications and interviews. Also, helped consumer when they needed tools for their job. Susan was a great help.	5/16/2014 10:04 AM
78	V.R. helped consumer with a hearing aid.	5/15/2014 5:17 PM
79	Someone for consumer to talk to that was more objective and help with getting a job.	5/15/2014 10:31 AM
80	They helped consumer get a lift for their house, so consumer could go to work.	5/12/2014 5:01 PM
81	Consumer was able to get hearing aids.	5/6/2014 9:46 AM
82	Job leads and help with filling out applications and resume.	5/6/2014 9:31 AM
83	Helping consumer with interviews and how to communicate with their co-workers.	5/5/2014 4:03 PM
84	Helping consumer advocate for their job.	5/2/2014 5:06 PM
85	The assessments that were performed to find out what kind of work consumer could do.	5/2/2014 11:20 AM
86	College credits.	4/29/2014 11:19 AM
87	Job placement and job coaching	4/25/2014 2:40 PM
88	Purchased some clothing	4/25/2014 2:28 PM
89	Hearing Aids and new glasses	4/25/2014 2:21 PM
90	They did a lot for him, but they mostly just follow-up.	4/25/2014 2:14 PM
91	Helped individual control themselves and was able to talk to their boss.	4/25/2014 11:20 AM
92	The support they offered the consumer while looking for a job.	4/24/2014 11:00 AM
93	Paid for consumer's hearing aids.	4/21/2014 3:34 PM
94	Helping consumer create a resume.	4/21/2014 11:21 AM
95	Help consumer get started with how to communicate with people when looking for jobs.	4/21/2014 10:24 AM
96	Connections for helping consumer find work.	4/21/2014 10:08 AM
97	Helped consumer find job and taught consumer how to do job interviews.	4/17/2014 2:09 PM
98	Helped consumer purchase a special chair, clothing and gas.	4/17/2014 12:27 PM
99	Helping consumer get hearing aids.	4/16/2014 3:58 PM
100	Help with consumer's hearing aids.	4/16/2014 3:52 PM
101	Help consumer fill out online applications. Also, helped consumer with their unemployment.	4/16/2014 3:29 PM
102	Looking at consumer's car and making it worthy. Also, initially helping consumer find work.	4/16/2014 12:13 PM

2013/14 VR Client Satisfaction Survey-

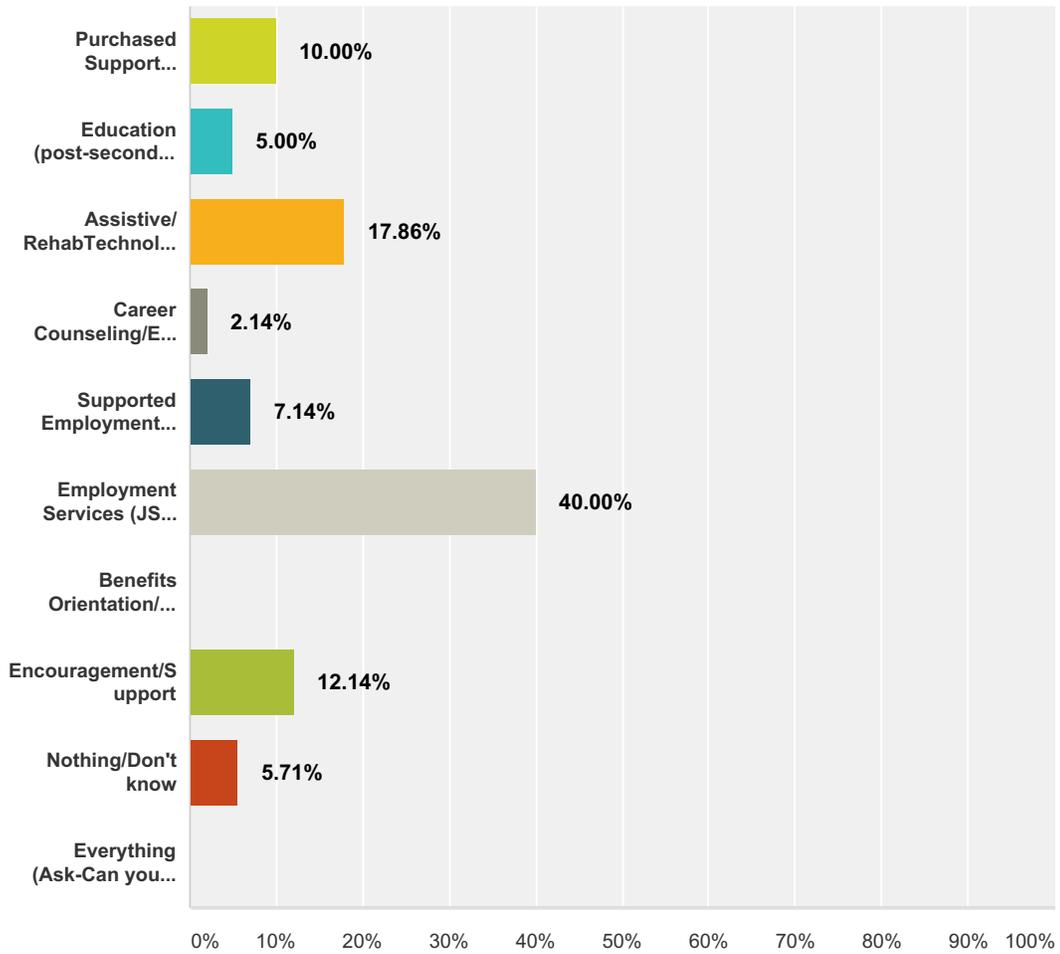
103	The assessment to find out what kind of work consumer would be good at. Also, Vocational Rehabilitation helped consumer with gas vouchers.	4/16/2014 11:42 AM
104	Job skills and helping consumer apply for job. Vocational Rehabilitation also offered to help with cordless phones and computer screens.	4/15/2014 12:16 PM
105	Helped consumer with hearing aids. Vocational Rehabilitation has always been helpful.	4/15/2014 11:14 AM
106	Helped consumer with job leads, interviewing skills and uniforms.	4/14/2014 12:17 PM
107	The testing and support; someone to talk to.	4/14/2014 11:29 AM
108	"Helped me apply myself a little bit."	4/10/2014 3:15 PM
109	Help funding for college.	4/9/2014 3:52 PM
110	Enough accommodations and assistance in finding jobs.	4/9/2014 2:53 PM
111	Helping with resume and filling out job applications.	4/9/2014 2:48 PM
112	You could only apply for this job through V.R.	4/7/2014 4:17 PM
113	We were helpful with the services we received	4/7/2014 3:27 PM
114	They set me up with Community Alliance	4/7/2014 3:13 PM
115	Helped find consumer a good job.	4/3/2014 4:04 PM
116	Helping finding a job.	3/25/2014 2:44 PM
117	Gaining self-confidence.	3/19/2014 4:53 PM
118	The ability to take classes to help get a career.	3/19/2014 4:39 PM
119	Helping learn to communicate better with hearing aids.	3/19/2014 4:32 PM
120	Encouragement to find a job and getting ready for a job.	3/19/2014 4:21 PM
121	Helping with the scholarship for school. Able to focus more on school instead of trying to get a second job to help pay for school.	3/19/2014 4:07 PM
122	Not sure - has a memory problem.	3/19/2014 4:02 PM
123	Help with driving classes.	3/19/2014 3:50 PM
124	Resume help, otherwise never would have gotten he job. Also, help with tools for the job.	3/18/2014 10:58 AM
125	Confidence, encouragement, support	1/23/2014 12:47 PM
126	Helping fill out job applications	1/20/2014 3:24 PM
127	Assessments to help me focus on what jobs I should be looking at with my skill set	1/10/2014 2:20 PM
128	Clothing vouchers	1/8/2014 9:50 AM
129	Community Alliance - Support	12/5/2013 10:21 AM
130	Autism Center of Nebraska - job coaching	12/4/2013 11:28 AM
131	Ollie Webb	11/18/2013 1:52 PM
132	Followed-up with me all along the way	11/7/2013 2:56 PM
133	Job leads	10/29/2013 12:51 PM
134	Ollie Webb job coaching	10/28/2013 10:48 AM
135	Knowledge of the computer and help with transportation (bus tickets)	10/8/2013 3:59 PM
136	Hearing Aids	10/8/2013 3:42 PM
137	Driver training	10/8/2013 2:28 PM
138	Fixing my car	10/8/2013 11:50 AM

2013/14 VR Client Satisfaction Survey-

139	Resume	10/2/2013 11:33 AM
140	Good resources for resume writing and finding the job	10/1/2013 4:03 PM

Q6 Mark the category the client indicated was the most helpful.

Answered: 140 Skipped: 0



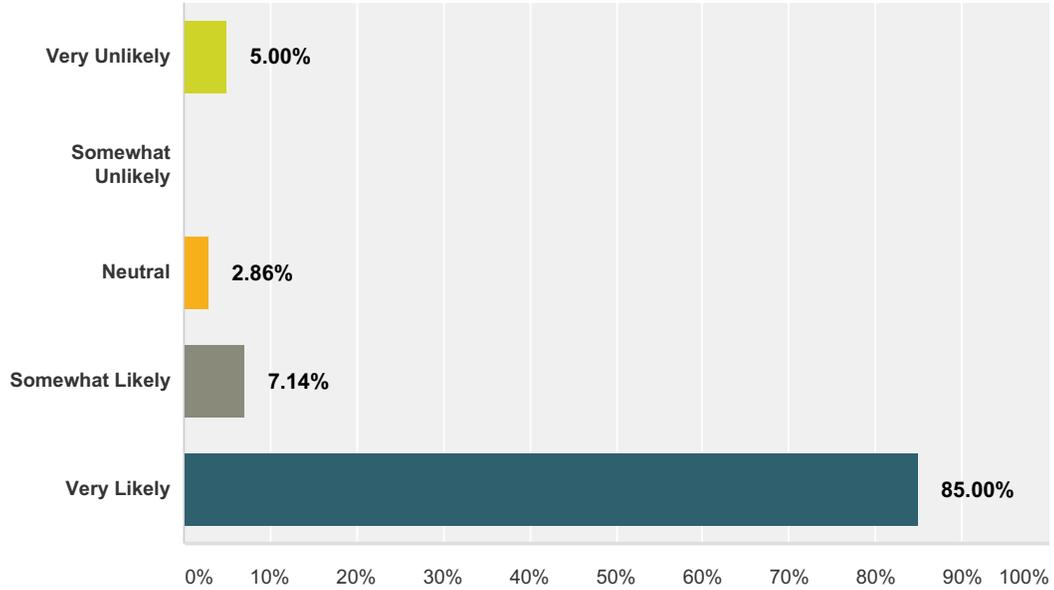
Answer Choices	Responses
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	10.00% 14
Education (post-secondary training)	5.00% 7
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	17.86% 25
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	2.14% 3
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc.)	7.14% 10
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	40.00% 56
Benefits Orientation/Benefits Analysis	0.00% 0
Encouragement/Support	12.14% 17
Nothing/Don't know	5.71% 8

2013/14 VR Client Satisfaction Survey-

Everything (Ask-Can you be more specific?)	0.00%	0
Total		140

Q7 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 140 Skipped: 0



Answer Choices	Responses	Count
Very Unlikely	5.00%	7
Somewhat Unlikely	0.00%	0
Neutral	2.86%	4
Somewhat Likely	7.14%	10
Very Likely	85.00%	119
Total		140

2013/14 VR Client Satisfaction Survey-

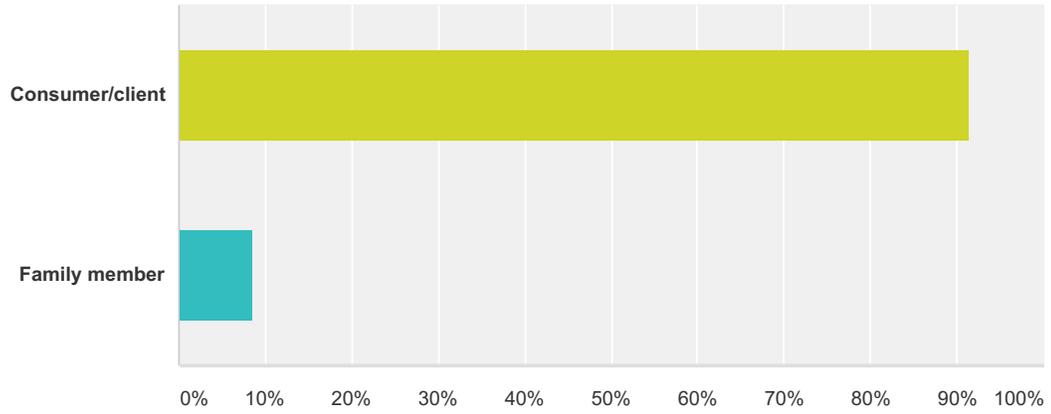
Q8 Please share any other comments or suggestions you may have.

Answered: 5 Skipped: 135

#	Responses	Date
1	V.R. was an excellent service.	9/29/2014 12:30 PM
2	I like both jobs and I like working for the companies	6/18/2014 11:41 AM
3	They do a very good job. They do a good job about keeping track of customers.	4/25/2014 2:41 PM
4	They made me "get off my butt."	4/25/2014 2:15 PM
5	They sent me to a driver's evaluation course and then refused to pay for it. Now, I have a \$150 bill for that and I cannot afford to pay it. Also, they didn't help me find employment. I had to do it all on my own.	10/2/2013 11:53 AM

Q9 Who did you talk with?

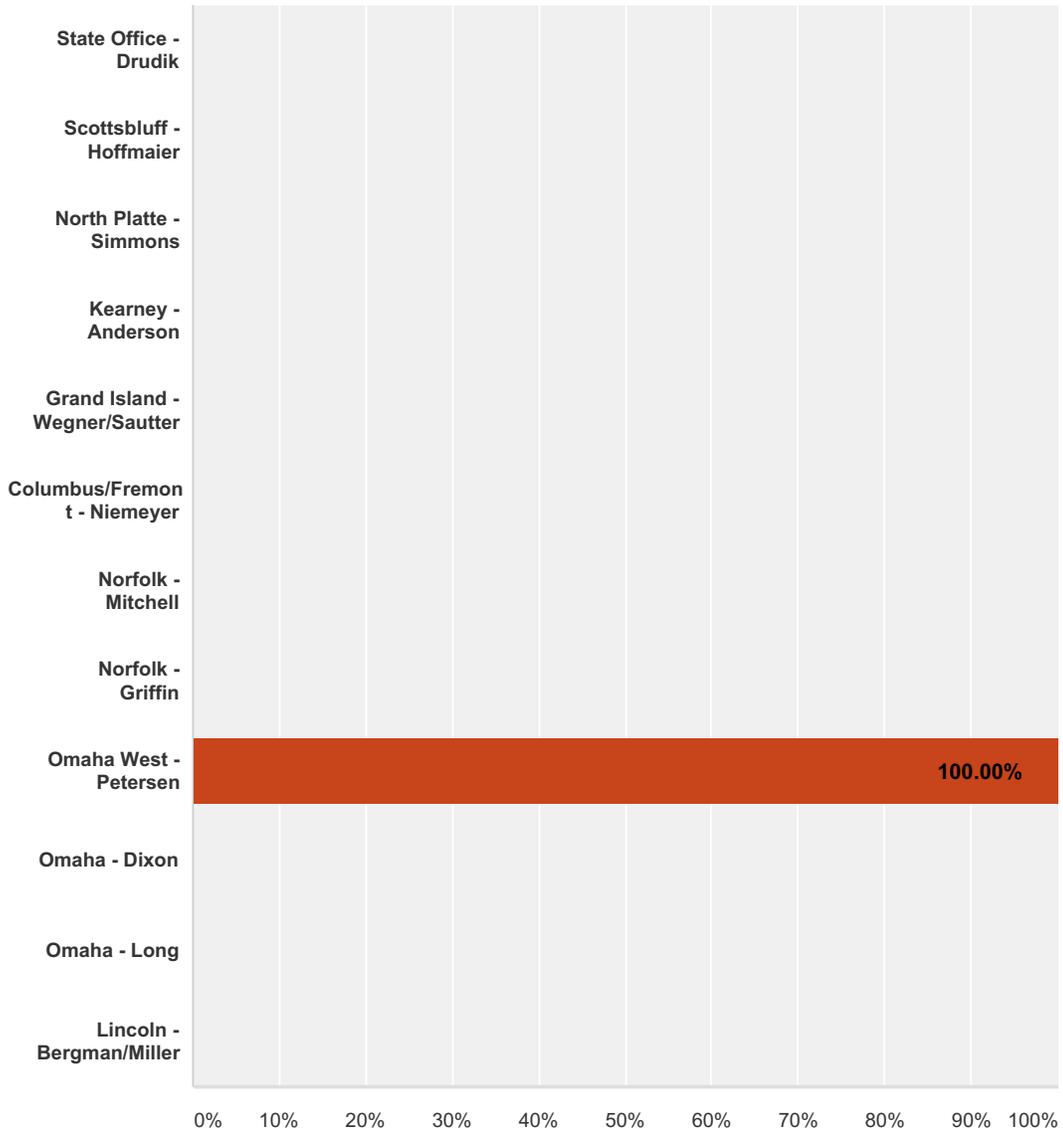
Answered: 140 Skipped: 0



Answer Choices	Responses
Consumer/client	91.43% 128
Family member	8.57% 12
Total Respondents: 140	

Q10 Which VR Team served this client?

Answered: 140 Skipped: 0



Answer Choices	Responses
State Office - Drudik	0.00% 0
Scottsbluff - Hoffmaier	0.00% 0
North Platte - Simmons	0.00% 0
Kearney - Anderson	0.00% 0
Grand Island - Wegner/Sautter	0.00% 0
Columbus/Fremont - Niemeyer	0.00% 0
Norfolk - Mitchell	0.00% 0

2013/14 VR Client Satisfaction Survey-

Norfolk - Griffin	0.00%	0
Omaha West - Petersen	100.00%	140
Omaha - Dixon	0.00%	0
Omaha - Long	0.00%	0
Lincoln - Bergman/Miller	0.00%	0
Total		140