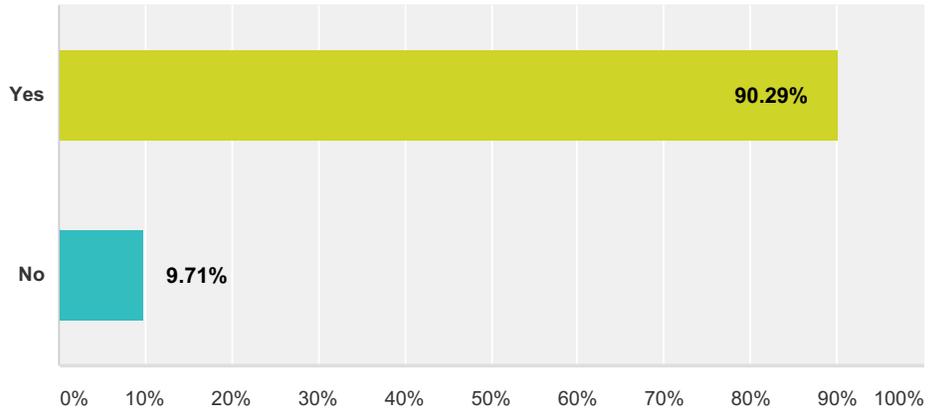


### Q1 Are you currently employed?

Answered: 103 Skipped: 0



Answer Choices	Responses	Count
Yes	90.29%	93
No	9.71%	10
<b>Total</b>		<b>103</b>

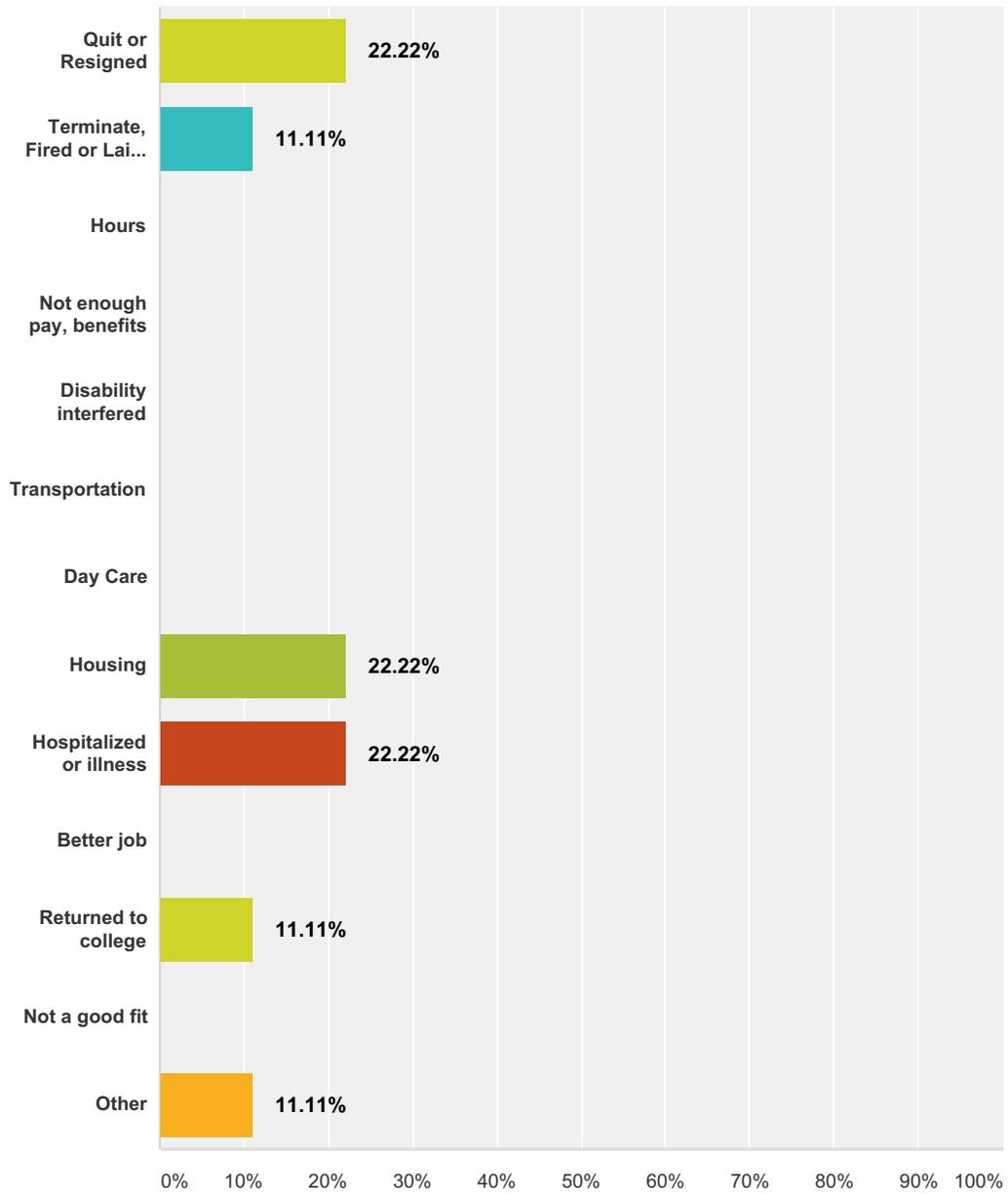
#	If yes, where?	Date
1	Pizza Ranch	9/24/2014 11:53 AM
2	Walmart	9/3/2014 12:10 PM
3	Menards	6/24/2014 2:00 PM
4	Joyvelle Salon	5/12/2014 3:18 PM
5	Redstone Veterinary	5/12/2014 12:38 PM
6	Part-time at Golden Living Center	4/15/2014 12:51 PM
7	Fremont Library	3/20/2014 10:51 AM
8	St Isidore School	1/14/2014 2:50 PM
9	Danbred	12/4/2013 12:40 PM
10	Home Instead	12/3/2013 3:05 PM
11	Greg Kobza	11/13/2013 11:34 AM
12	Schmid & Sons/Region V	11/11/2013 2:41 PM
13	David Place	11/7/2013 3:07 PM
14	Walmart	11/5/2013 10:38 AM
15	HyVee	11/5/2013 9:43 AM
16	Saalfeld Construction	10/29/2013 2:27 PM
17	Pathfinder House	10/29/2013 12:43 PM
18	ABM	10/29/2013 9:58 AM
19	R&S/M&O Metals	10/11/2013 3:17 PM

## 2013/14 VR Client Satisfaction Survey-

20	USA Steak Buffet	10/8/2013 12:37 PM
21	Pump & Pantry/Immanuel Church	10/2/2013 12:59 PM

### Q2 If not, why not?

Answered: 9 Skipped: 94



Answer Choices	Responses
Quit or Resigned	22.22% 2
Terminate, Fired or Laid Off	11.11% 1
Hours	0.00% 0
Not enough pay, benefits	0.00% 0
Disability interfered	0.00% 0

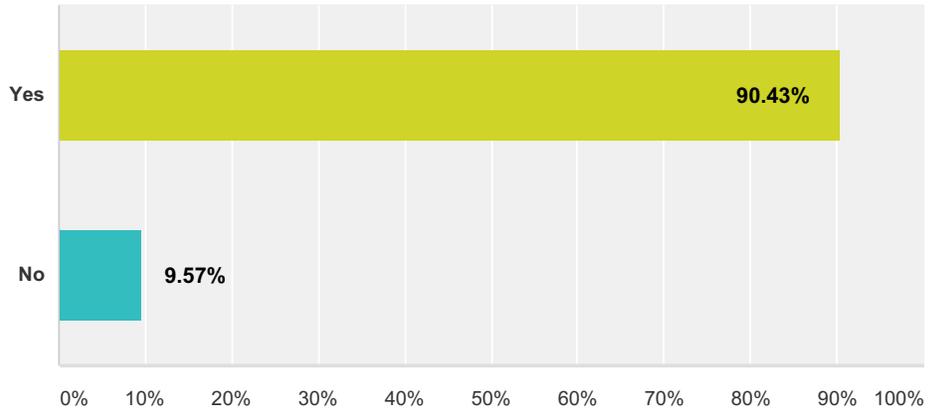
## 2013/14 VR Client Satisfaction Survey-

Transportation	0.00%	0
Day Care	0.00%	0
Housing	22.22%	2
Hospitalized or illness	22.22%	2
Better job	0.00%	0
Returned to college	11.11%	1
Not a good fit	0.00%	0
Other	11.11%	1
<b>Total</b>		<b>9</b>

#	Specify if other	Date
1	Family Emergency and had to go out of town.	6/18/2014 1:40 PM
2	Semi-retired - taking care of an Uncle.	3/27/2014 9:45 AM

### Q3 Does your job meet your current needs?

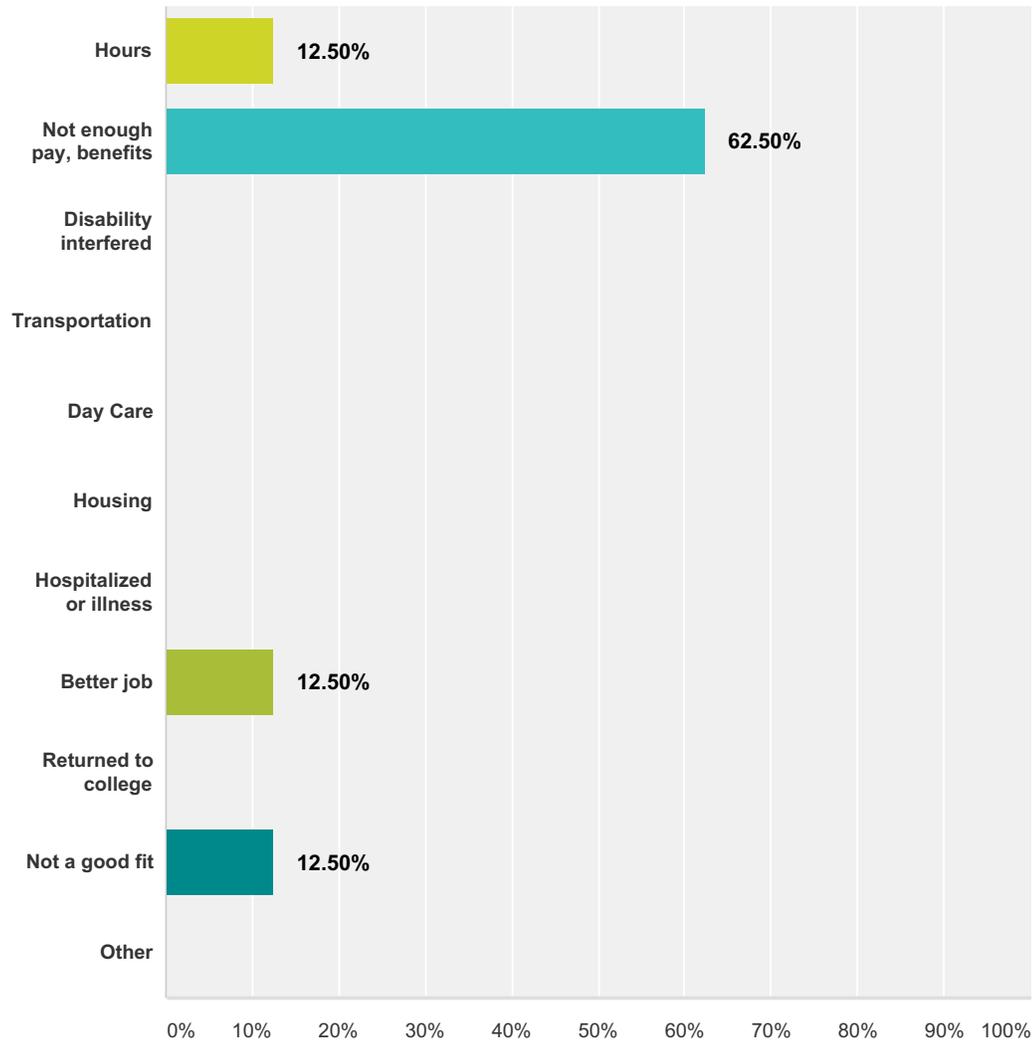
Answered: 94 Skipped: 9



Answer Choices	Responses	Count
Yes	90.43%	85
No	9.57%	9
<b>Total</b>		<b>94</b>

### Q4 If No, what needs are not being met by your job?

Answered: 8 Skipped: 95



Answer Choices	Responses	
Hours	12.50%	1
Not enough pay, benefits	62.50%	5
Disability interfered	0.00%	0
Transportation	0.00%	0
Day Care	0.00%	0
Housing	0.00%	0
Hospitalized or illness	0.00%	0
Better job	12.50%	1

## 2013/14 VR Client Satisfaction Survey-

Returned to college	0.00%	0
Not a good fit	12.50%	1
Other	0.00%	0
<b>Total</b>		<b>8</b>

#	Specify if other	Date
1	She would like more clients, but it take time to build a clientele	5/12/2014 3:19 PM
2	Not working right now.	3/27/2014 9:45 AM

2013/14 VR Client Satisfaction Survey-

**Q5 What did Nebraska VR provide that was most helpful to you?**

Answered: 103 Skipped: 0

#	Responses	Date
1	"I don't know."	9/24/2014 11:54 AM
2	Resume review.	9/23/2014 9:58 AM
3	Support. Jill was very up-to-date on things with consumer and checked in on them every week while they were in school.	9/22/2014 3:37 PM
4	All the help that was provided by V.R.	9/22/2014 10:39 AM
5	It was a breath of fresh air and they treated consumer like a person.	9/11/2014 3:48 PM
6	Helped consumer fill out an application for their job and also, helped consumer with what they should expect.	9/9/2014 9:07 AM
7	Good service	9/3/2014 12:10 PM
8	Helped consumer with transportation.	8/27/2014 2:21 PM
9	Getting a job.	8/27/2014 9:10 AM
10	A lot, but consumer could not think of anything specific.	8/27/2014 8:54 AM
11	Getting consumer hearing aids, so consumer could hear the doctor give her orders.	7/31/2014 12:30 PM
12	V.R. was an outlet for consumer to find out where places would hire a felon.	7/31/2014 9:48 AM
13	Everything! V.R. was helpful with everything they did for consumer. V.R. helped consumer with school and gas.	7/29/2014 4:14 PM
14	Anything and everything! V.R. helped consumer with job applications and provided gas vouchers.	7/28/2014 4:57 PM
15	V.R. taught consumer a lot of new things about interviews, shopping and other things.	7/23/2014 3:35 PM
16	Confidence.	7/18/2014 9:15 AM
17	Helped consumer get tested for their learning disability.	7/17/2014 11:32 AM
18	V.R. helped consumer with hearing aids for their job.	7/9/2014 4:04 PM
19	V.R. helped consumer with some work clothes and shoes.	6/24/2014 2:26 PM
20	They did not provide anything that was helpful. I feel as though he was set up to fail. He lost his first job because he had 8 different managers telling him what to do. I requested that a job coach work with him and was told that he was "too low functioning." The job he has currently is one we found him on our own and again we requested a job coach and again we were denied. Fortunately, his manager was willing to listen to us and to help anyway that he could and now he has one person instructing him and he is doing very well. He has been with his current job since Feb. 18.	6/24/2014 2:03 PM
21	V.R. listened to consumer, helped with resume, called with job leads and kept in contact.	6/20/2014 3:56 PM
22	V.R. helped consumer learn how fill out applications and how to job hunt.	6/20/2014 10:04 AM
23	V.R. helped consumer with school.	6/20/2014 9:53 AM
24	V.R. helped consumer with clothing.	6/20/2014 9:45 AM
25	V.R. helped consumer maintain a job and through school.	6/20/2014 9:38 AM
26	V.R. helped consumer with doing online job applications.	6/19/2014 3:10 PM
27	EVERYTHING! Jill was the best part of working with V.R.	6/19/2014 12:26 PM
28	V.R. helped consumer with their hearing aid.	6/18/2014 1:40 PM
29	V.R. helped consumer with counseling and information about looking for jobs.	6/18/2014 1:19 PM

## 2013/14 VR Client Satisfaction Survey-

30	V.R. showed consumer how to fill out an application.	6/18/2014 1:07 PM
31	V.R. helped consumer with car insurance.	6/18/2014 11:50 AM
32	V.R. kept updated with consumer - always asked consumer how their job was going.	6/18/2014 9:34 AM
33	V.R. helped consumer get their GED.	6/17/2014 10:19 AM
34	V.R. was able to show consumer what their potential and strengths were by performing some assessments.	6/16/2014 4:01 PM
35	V.R. provided consumer with gas money to get to and from work for a couple of weeks.	6/16/2014 2:59 PM
36	V.R. was just there to help consumer find another job.	6/16/2014 2:54 PM
37	The help from V.R. with consumer's resume.	6/13/2014 3:20 PM
38	V.R. made sure that consumer accommodations and modifications to help consumer with school and work.	6/13/2014 10:54 AM
39	V.R. helped consumer with the Compass test.	6/13/2014 10:09 AM
40	V.R. helped consumer with hearing aids.	6/13/2014 9:58 AM
41	V.R. provided consumer with a reading pen.	6/13/2014 9:33 AM
42	V.R. helped consumer with some paperwork and gas.	6/13/2014 9:27 AM
43	V.R. helped consumer find their job and the consumer loves the job.	6/12/2014 4:36 PM
44	job training for med aide.	6/12/2014 3:49 PM
45	V.R. helped consumer through college and set up a manufacturing certificate program.	6/12/2014 3:44 PM
46	V.R. helped consumer get their GED.	6/12/2014 1:33 PM
47	V.R. helped consumer with their employment history and also helped with job leads.	6/12/2014 9:14 AM
48	V.R. helped consumer find a job.	6/11/2014 9:59 AM
49	V.R. helped consumer prepare for interviews again.	5/29/2014 12:02 PM
50	V.R. helped consumer be able to look for jobs. Consumer was always too nervous before.	5/28/2014 12:06 PM
51	V.R. helped consumer with job applications.	5/22/2014 3:07 PM
52	V.R. helped consumer with how to do a job interview and getting ready for a job.	5/22/2014 9:12 AM
53	V.R. helped with risers for consumer's monitors and a chair.	5/20/2014 4:08 PM
54	Continuing Education, and they also helped with gas vouchers. They put a lift in and some of the equipment that she uses, and also a chair.	5/12/2014 3:20 PM
55	Helped consumer get new hearing aids.	5/12/2014 1:45 PM
56	There were a lot of things. They took their time out to explain things and there were times that she was really stressed out and upset and she would go in and talk to Angie who would reassure her. They are all so nice.	5/12/2014 12:40 PM
57	They helped consumer get an iPad.	5/5/2014 3:50 PM
58	Personal assistance - helped consumer with funding assistance when consumer was out looking for a job.	4/29/2014 11:57 AM
59	Hard to say just one thing - EVERYTHING. Very supportive and helpful.	4/29/2014 10:01 AM
60	Tried to help consumer get a job.	4/16/2014 3:11 PM
61	Counseling and helping him what he could and couldn't do in terms of earnings as to not lose his SSDI. Also helped with issues with his vehicle.	4/15/2014 12:53 PM
62	Just being able to do interviews and help consumer get ready for a job. Also, helped by buying uniforms for previous jobs.	4/4/2014 4:06 PM
63	Finding the job.	3/28/2014 3:09 PM
64	Help filling out applications and interviewing.	3/27/2014 3:42 PM
65	Not sure.	3/27/2014 3:30 PM

## 2013/14 VR Client Satisfaction Survey-

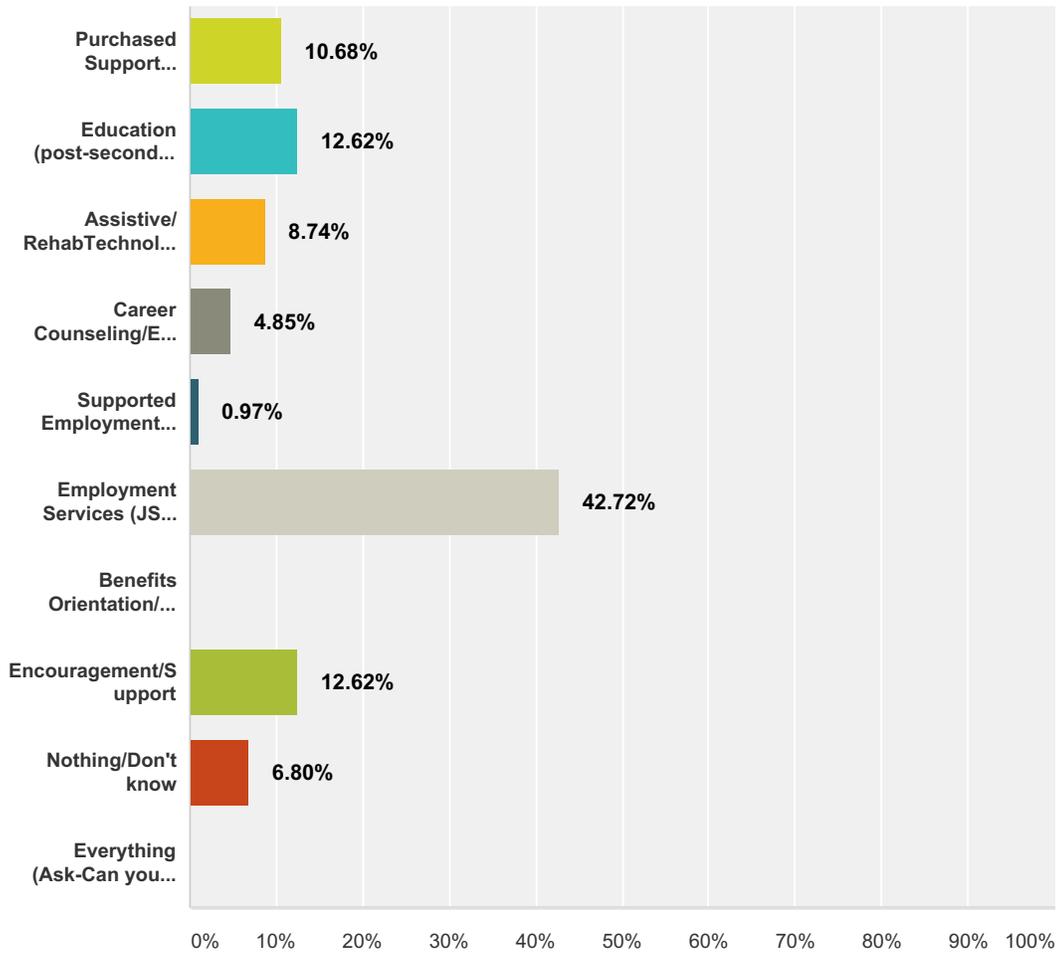
66	Help provide hearing aids, glasses and gave lots of support.	3/27/2014 3:24 PM
67	Coming to Walmart to help the consumer and give ideas how to make the job easier.	3/27/2014 3:13 PM
68	Making a goal plan and making sure the consumer followed through with the goal plan.	3/27/2014 3:09 PM
69	Information about different jobs.	3/27/2014 3:04 PM
70	Helped with job applications.	3/27/2014 2:59 PM
71	Everything in college.	3/27/2014 2:51 PM
72	Providing a job coach who had a lot of great tips. Really liked working with Becky.	3/27/2014 2:35 PM
73	Paid for driving courses.	3/27/2014 2:30 PM
74	Helped with a chair.	3/27/2014 10:52 AM
75	Helped get GED and move on to new job opportunities.	3/27/2014 10:47 AM
76	Helping to get CNA certification.	3/27/2014 10:38 AM
77	Helped with different jobs that were out there and was able to get interviews for jobs that he was not able to get on his own.	3/27/2014 10:17 AM
78	Helped financially with cattle and was able to help purchase tools and equipment and most importantly support.	3/27/2014 9:47 AM
79	There was constant support. Angie was great and very supportive. In college, helped financially.	3/27/2014 9:31 AM
80	He didn't know	3/20/2014 4:46 PM
81	assisted with resume/application process	3/20/2014 10:52 AM
82	they helped with job search	3/20/2014 10:43 AM
83	Helped her job search	3/20/2014 10:40 AM
84	Giving confidence and identifying strengths.	3/19/2014 10:42 AM
85	Coming to the high school.	3/14/2014 12:08 PM
86	Coming to visit in high school.	3/14/2014 11:33 AM
87	Helping him get into classes so that he could get his CDL license even with his back condition.	3/5/2014 1:13 PM
88	Resume writing and interview preparation	1/14/2014 2:50 PM
89	Applying for jobs	12/4/2013 12:41 PM
90	Helping me organize my paperwork for jobs and Social Security	12/3/2013 3:57 PM
91	Paying for college and assessments	11/13/2013 11:36 AM
92	Job skills	11/11/2013 2:41 PM
93	Resume and interview prep	11/7/2013 3:11 PM
94	Encouragement	11/5/2013 10:39 AM
95	Finding the job and support	11/5/2013 9:44 AM
96	Helping me with school and providing extra support outside of school	10/29/2013 2:29 PM
97	CNA class	10/29/2013 12:43 PM
98	Fill out applications on the computer	10/29/2013 10:01 AM
99	Assessments	10/11/2013 3:17 PM
100	Looking for jobs and long-term career planning	10/8/2013 12:46 PM
101	Filling out applications	10/8/2013 12:38 PM
102	Resume writing	10/2/2013 1:01 PM

# 2013/14 VR Client Satisfaction Survey-

103	How to fill out an application	10/2/2013 10:50 AM
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**Q6 Mark the category the client indicated was the most helpful.**

Answered: 103 Skipped: 0



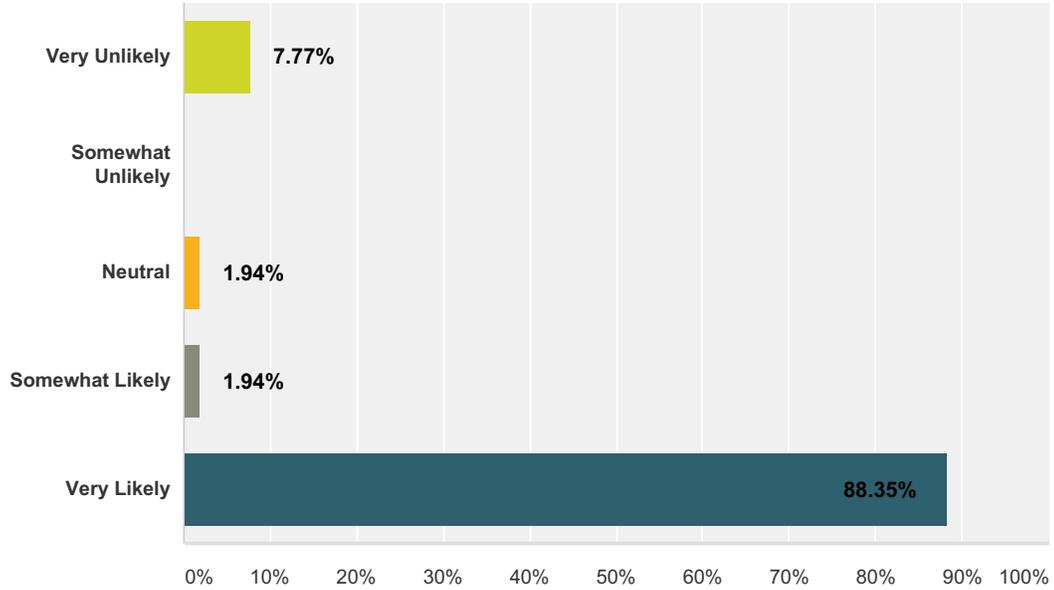
Answer Choices	Responses
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	10.68% 11
Education (post-secondary training)	12.62% 13
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	8.74% 9
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	4.85% 5
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc. )	0.97% 1
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	42.72% 44
Benefits Orientation/Benefits Analysis	0.00% 0
Encouragement/Support	12.62% 13
Nothing/Don't know	6.80% 7

## 2013/14 VR Client Satisfaction Survey-

Everything (Ask-Can you be more specific?)	0.00%	0
<b>Total</b>		<b>103</b>

### Q7 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 103 Skipped: 0



Answer Choices	Responses	
Very Unlikely	7.77%	8
Somewhat Unlikely	0.00%	0
Neutral	1.94%	2
Somewhat Likely	1.94%	2
Very Likely	88.35%	91
<b>Total</b>		<b>103</b>

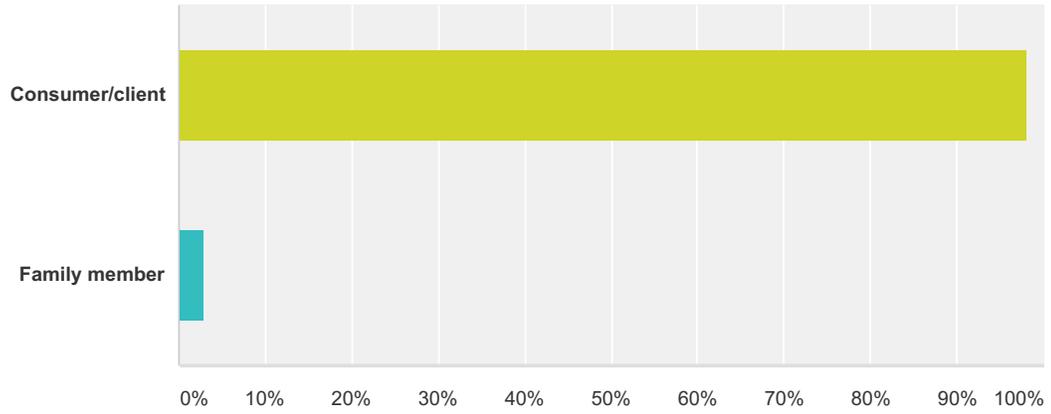
**Q8 Please share any other comments or suggestions you may have.**

Answered: 2 Skipped: 101

#	Responses	Date
1	Already have recommended V.r.	5/12/2014 3:21 PM
2	No comments. Very helpful to her.	3/20/2014 10:53 AM

### Q9 Who did you talk with?

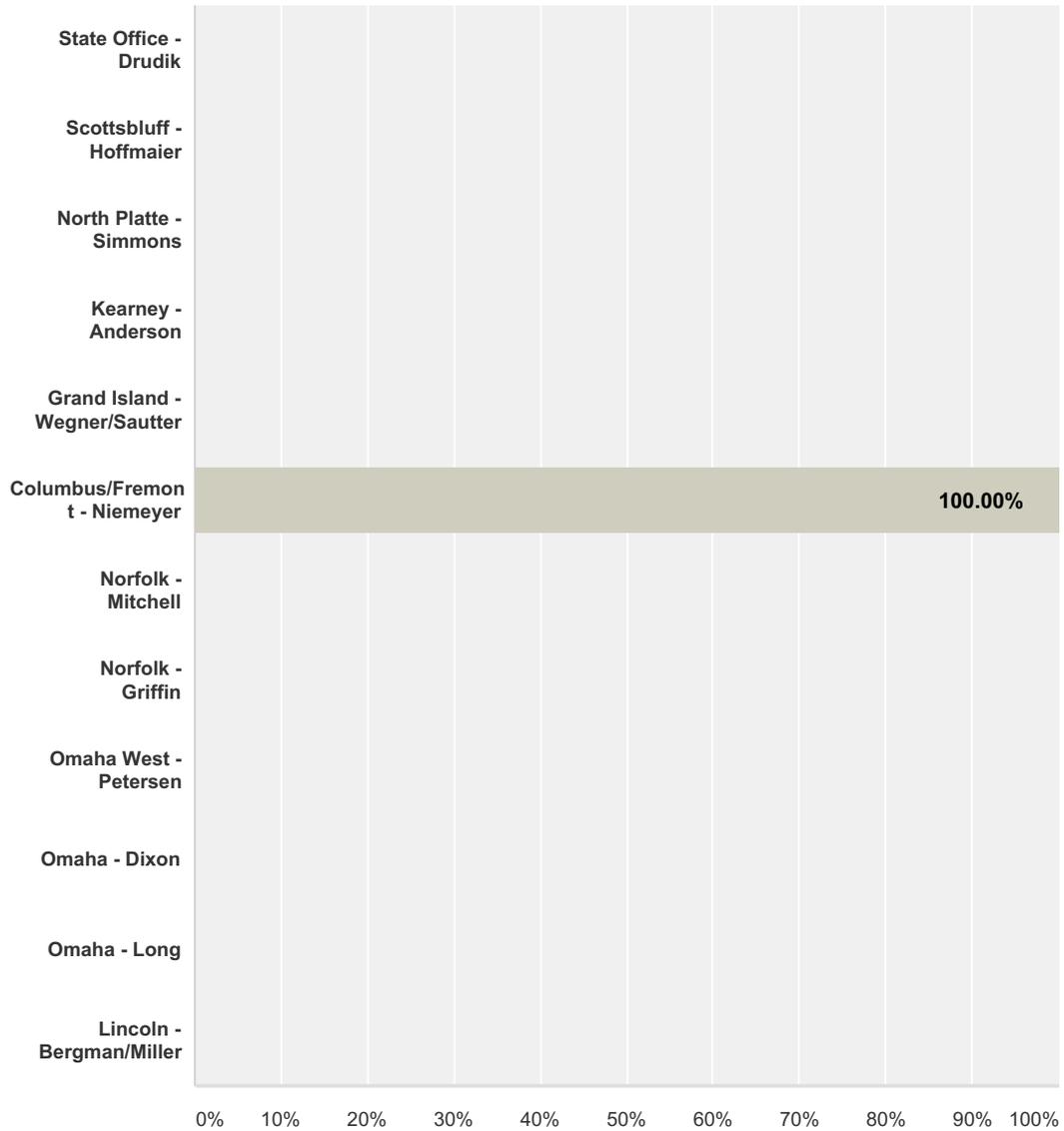
Answered: 103 Skipped: 0



Answer Choices	Responses
Consumer/client	98.06% 101
Family member	2.91% 3
<b>Total Respondents: 103</b>	

### Q10 Which VR Team served this client?

Answered: 103 Skipped: 0



Answer Choices	Responses
State Office - Drudik	0.00% 0
Scottsbluff - Hoffmaier	0.00% 0
North Platte - Simmons	0.00% 0
Kearney - Anderson	0.00% 0
Grand Island - Wegner/Sautter	0.00% 0
Columbus/Fremont - Niemeyer	100.00% 103
Norfolk - Mitchell	0.00% 0

## 2013/14 VR Client Satisfaction Survey-

Norfolk - Griffin	0.00%	0
Omaha West - Petersen	0.00%	0
Omaha - Dixon	0.00%	0
Omaha - Long	0.00%	0
Lincoln - Bergman/Miller	0.00%	0
<b>Total</b>		<b>103</b>