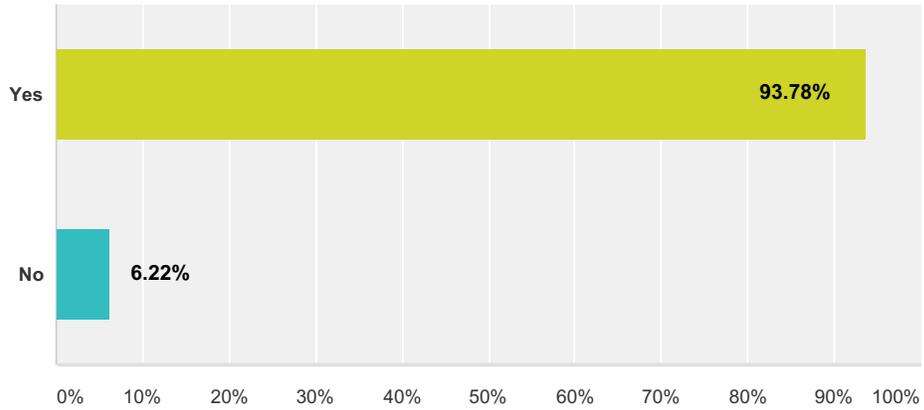


Q1 Are you currently employed?

Answered: 1,013 Skipped: 0



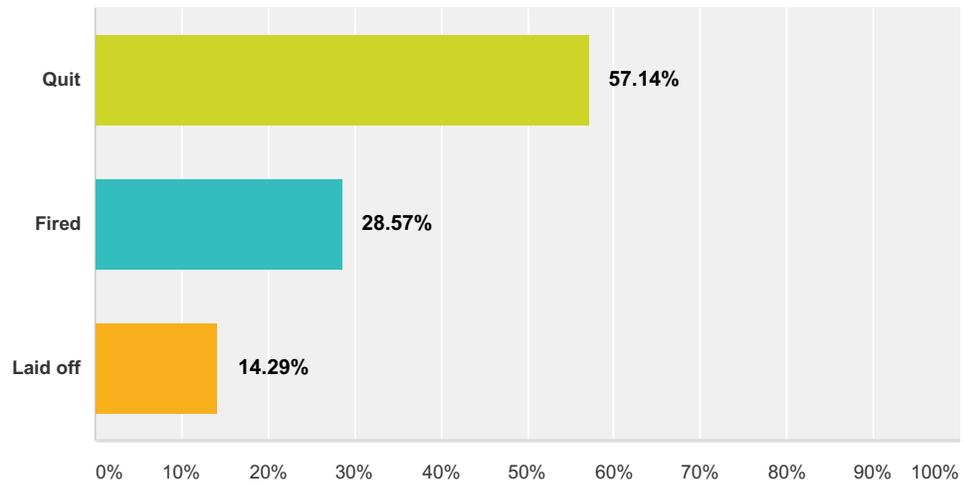
Answer Choices	Responses
Yes (1)	93.78% 950
No (2)	6.22% 63
Total	1,013

Basic Statistics				
Minimum	Maximum	Median	Mean	Standard Deviation
1.00	2.00	1.00	1.06	0.24

#	If yes, where?	Date
	There are no responses.	

Q2 If not, did you quit, were you fired or laid off?

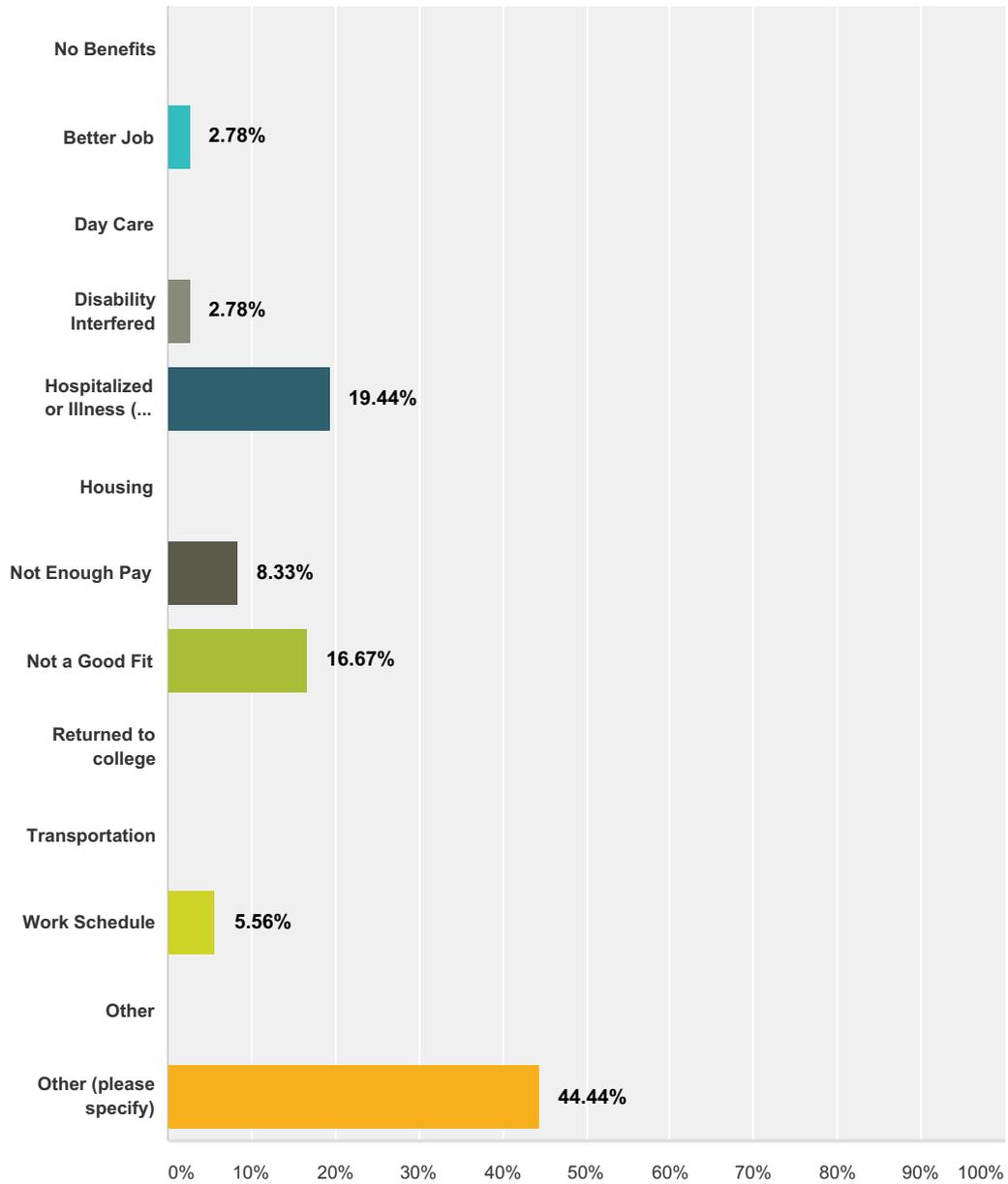
Answered: 63 Skipped: 950



Answer Choices	Responses	
Quit	57.14%	36
Fired	28.57%	18
Laid off	14.29%	9
Total		63

Q4 Can you tell me why you (quit)?

Answered: 36 Skipped: 977



Answer Choices	Responses
No Benefits	0.00% 0
Better Job	2.78% 1
Day Care	0.00% 0
Disability Interfered	2.78% 1
Hospitalized or Illness (Not disability related)	19.44% 7
Housing	0.00% 0

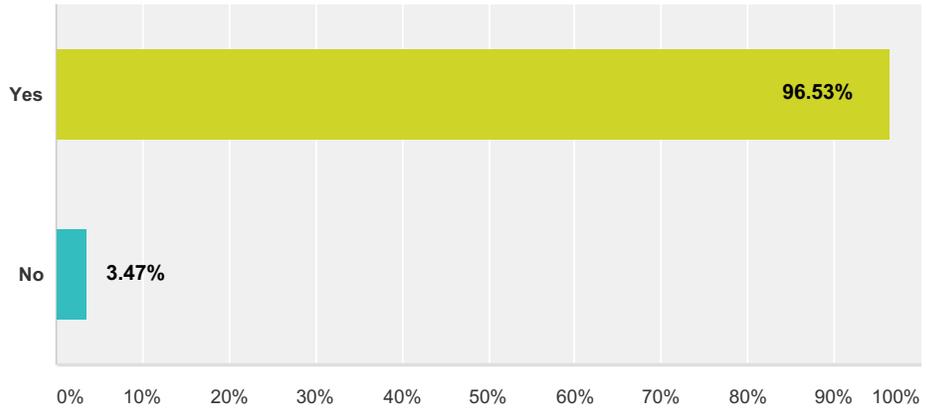
2015/16 VR Client Satisfaction Survey

Not Enough Pay	8.33%	3
Not a Good Fit	16.67%	6
Returned to college	0.00%	0
Transportation	0.00%	0
Work Schedule	5.56%	2
Other	0.00%	0
Other (please specify)	44.44%	16
Total		36

#	Other (please specify)	Date
1	Physically could not do the job	9/13/2016 9:21 AM
2	Ethical reasons	8/18/2016 8:46 AM
3	Relocated o Indianola NE	8/9/2016 4:23 PM
4	Health (Ataxia)	7/6/2016 3:15 PM
5	Injury from a car accident	6/29/2016 3:37 PM
6	Family health issues	6/14/2016 11:47 AM
7	Hours were too early and the job was stressful	4/13/2016 2:59 PM
8	Physical issues - is applying for disability	3/8/2016 10:41 AM
9	She retired	2/22/2016 3:26 PM
10	He wouldn't say.	2/8/2016 1:41 PM
11	Foot injury, not receiving pay for work completed	12/30/2015 10:27 AM
12	New management - didn't work well	12/22/2015 3:30 PM
13	Relocated to California	11/10/2015 11:31 AM
14	He wouldn't share why he quit or got fired.	10/29/2015 12:50 PM
15	She got married and moved to Washington state	10/23/2015 11:27 AM
16	On 8/12/15 he had to have his foot amputated as a result of issues with his diabetes	10/14/2015 11:22 AM

Q5 Does your job meet your current needs?

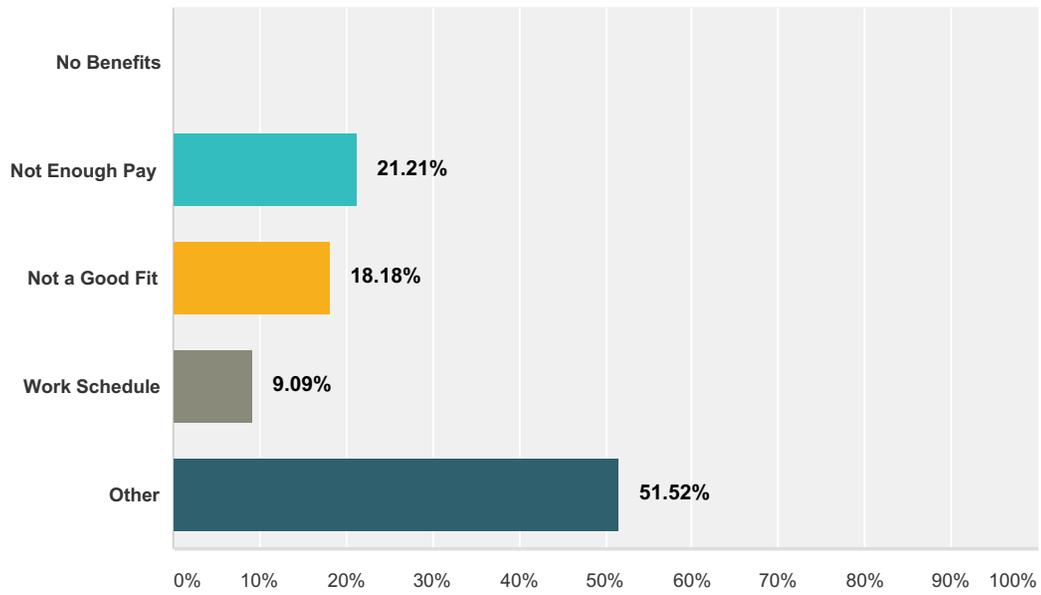
Answered: 951 Skipped: 62



Answer Choices	Responses	
Yes	96.53%	918
No	3.47%	33
Total		951

Q6 If no, what needs are not being met by your job?

Answered: 33 Skipped: 980



Answer Choices	Responses
No Benefits	0.00% 0
Not Enough Pay	21.21% 7
Not a Good Fit	18.18% 6
Work Schedule	9.09% 3
Other	51.52% 17
Total	33

#	Specify Other Reason	Date
	There are no responses.	

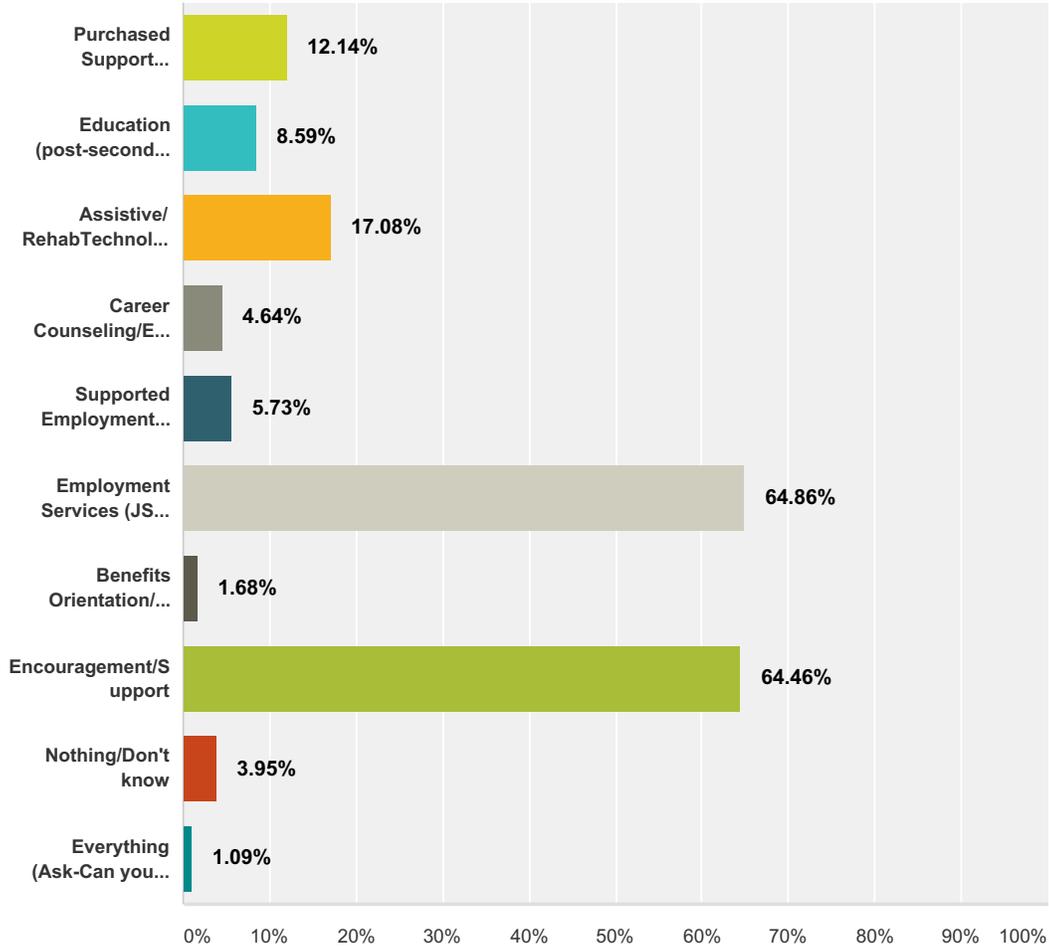
Q7 Please specify the need not being met that was not listed.

Answered: 17 Skipped: 996

#	Responses	Date
1	Seasonal position. He'd like another part-time job year around	8/18/2016 11:31 AM
2	She would like full-time employment	7/18/2016 9:28 AM
3	He feels unsafe. He's now carrying a knife. He ends up working 10 to 13 hours a night. His eye sight is poor and feels unsafe driving home at night. He would like to find a day job. He's going to contact VR.	7/11/2016 10:40 AM
4	She's not receiving enough hours	5/9/2016 9:59 AM
5	He would like 40 hours/full-time	4/5/2016 3:18 PM
6	He's employed through Kelly's Employment Services and is waiting to become a full-time employee with Covidian.	4/4/2016 9:36 AM
7	Her hours were cut	3/23/2016 2:09 PM
8	Her hours have been cut to 20 per week.	3/15/2016 3:53 PM
9	Not enough hours but am thankful for employment	1/25/2016 11:18 AM
10	"I need a full-time job"	1/18/2016 3:15 PM
11	She's looking for another job. She's not getting enough hours. She's working with Laura in Lexington.	1/5/2016 1:43 PM
12	Not enough hours	12/22/2015 4:16 PM
13	She's not getting work hours.	12/15/2015 9:34 AM
14	Chandler would like to be trained to be a cashier and receive more hours.	12/7/2015 10:58 AM
15	She drives 60 miles round trip each day. Too expensive and timely.	11/24/2015 2:11 PM
16	She will need more hours but right now is addressing the bladder cancer which she was diagnosed with in August.	11/17/2015 12:01 PM
17	She'd like to do something that challenges her.	11/2/2015 11:40 AM

Q9 What did Nebraska VR provide that was most helpful to you? Mark the categories the client indicated were the most helpful.

Answered: 1,013 Skipped: 0



Answer Choices	Responses
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	12.14% 123
Education (post-secondary training)	8.59% 87
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	17.08% 173
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	4.64% 47
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc.)	5.73% 58
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	64.86% 657
Benefits Orientation/Analysis	1.68% 17
Encouragement/Support	64.46% 653
Nothing/Don't know	3.95% 40
Everything (Ask-Can you be more specific?)	1.09% 11

2015/16 VR Client Satisfaction Survey

Total Respondents: 1,013

#	Client mentioned the following which was not on the list.	Date
1	All of a sudden he said he was busy and that he had to go, so I didn't get the chance to ask him what VR helped him with, however he did say that he likes the job he has and that things are going well. He also mentioned having a job coach so perhaps that is what VR provided to him	9/23/2016 12:23 PM
2	They helped him get his CDL	9/21/2016 4:00 PM
3	He spoke very broken English and he did not understand what I was asking him.	9/21/2016 2:16 PM
4	Milestone Program	9/21/2016 12:30 PM
5	"VR assisted me with my business plan, ie. books, advertisement"	9/6/2016 9:28 AM
6	V.R. bought him uniforms and helped him find his jobs	8/19/2016 10:11 AM
7	I spoke with the client's mother who said that her son has not worked with V.R. in about 10 years so she didn't understand why I was calling now. He is still working at First Data and has been there about 16 years. Note to sent to V.R. to inquire what recent services he has received as his mother did not know.	8/18/2016 11:23 AM
8	All he would say was the V.R. helped him with "a number of things," he would not elaborate and I asked him twice.	8/10/2016 4:37 PM
9	"Charlene Johnson is a remarkable person ."	8/10/2016 1:59 PM
10	Jeff Burke really helped him.	8/9/2016 4:23 PM
11	"everything" resume, job leads, job coaching	8/9/2016 2:23 PM
12	VR purchased transporting devices for her DJ equipment	8/9/2016 2:06 PM
13	"They taught me how to interview and helped me get a job."	8/9/2016 12:59 PM
14	\$ for college and housing expenses "Amy was so supportive."	8/9/2016 10:19 AM
15	'everything'	8/9/2016 10:03 AM
16	She said that they gave her a couple of job leads and that was the extent of their services; the job leads did not "pan out."	8/3/2016 4:55 PM
17	He enjoyed working with Emily.	8/3/2016 11:18 AM
18	farm equipment	7/26/2016 9:22 AM
19	Equipment for his combine	7/20/2016 10:26 AM
20	ipad/bionic brain	7/19/2016 1:27 PM
21	VR explained to him what the job entailed.	7/18/2016 4:41 PM
22	VR paid for 1/2 of his tools	7/18/2016 2:30 PM
23	He said that VR provided him with dentures, car repairs and they helped him get started with his SSA reporting.	7/14/2016 4:56 PM
24	He said that he couldn't remember specifically what VR helped him with, but he said that Ruth is a real nice lady and if he ever has questions he knows she will always help him.	7/14/2016 4:25 PM
25	Project Search	7/14/2016 2:58 PM
26	Hearing aids & a speaker for larger meetings - the brand name is called Roger Pen.	7/14/2016 9:46 AM
27	"they got my life back on track"	7/12/2016 11:41 AM
28	She said that they allowed her to practice her typing skills and running a 10-key and then helped her find this job.	7/8/2016 12:23 PM
29	They were referred to Ollie Webb	7/6/2016 3:24 PM
30	Start-up Tools	7/6/2016 11:37 AM
31	V.R. bought her a Life Scribe pen which she said is very useful to her and that it helps her with her notes and remembering.	7/6/2016 11:21 AM
32	Their support & getting help with her resume	6/30/2016 9:46 AM
33	Tools	6/29/2016 2:56 PM
34	He said he would speak to other groups about VR's resources & how VR helped him.	6/29/2016 1:55 PM

2015/16 VR Client Satisfaction Survey

35	VR is assisting in getting him into school for Computer Engineering	6/21/2016 10:00 AM
36	Experience Works	6/21/2016 9:12 AM
37	She has been in contact with Diane Crouch. Her employer would like her to seek additional training (HCC) and VR will finance.	6/15/2016 4:52 PM
38	VR assisted in obtaining a chair for Helton .	6/15/2016 4:34 PM
39	"Nancy was thorough. She went through everything I needed and made sure I had everything to do my job proficiently. I'm so grateful for VR."	6/15/2016 2:32 PM
40	Helped purchase equipment to start lawn business	6/15/2016 2:05 PM
41	"VR helped me so much. The job leads and coaching were incredible!"	6/15/2016 11:37 AM
42	"they were always here for me"	6/13/2016 2:41 PM
43	Also bought him a bicycle	6/6/2016 11:32 AM
44	'glasses'	6/1/2016 10:07 AM
45	VR referred her to Community Alliance and she got a job at Community Alliance.	5/31/2016 9:13 AM
46	Computer classes	5/25/2016 2:44 PM
47	"they validated me"	5/25/2016 11:27 AM
48	"I haven't been places in over a year on the farm and I am now back at it"	5/24/2016 1:46 PM
49	Job coaching	5/24/2016 10:14 AM
50	they helped pay for a class that I needed to sub teach	5/23/2016 4:32 PM
51	She was not happy with V.R. at all. She said that they did purchase some clothes and shoes for her son, which was appreciated, but other than providing some financial assistance they did nothing. She said that she always thought V.R. was also there to offer supports, however the counselor would never call her back and they did not find the job for him, his job coach did. She is happy with the job coach and with Holly from ESN who provided benefits counseling. She did say that she was appreciative of V.R. connecting her with Holly.	5/18/2016 10:21 AM
52	"I found a job by myself"	5/5/2016 11:45 AM
53	"they helped me find a job"	5/5/2016 11:21 AM
54	"Ruth knew her information and resources to assist me."	5/4/2016 12:02 PM
55	Equipment for his work, ie. platform ladder, doors, driver's test at Madonna	5/4/2016 9:54 AM
56	"everything VR does is amazing"	4/27/2016 4:22 PM
57	She said that she had been working with Denise Witherby from HOPE on finding employment and she wasn't "getting anywhere" with Denise so she contact Diane Crouch at V.R. Eventually she said that she found her job on her own.	4/21/2016 10:34 AM
58	"job coaching"	4/20/2016 9:57 AM
59	Husband said she really enjoys the people at her job	4/19/2016 3:45 PM
60	They also help him with reporting to SSA.	4/19/2016 3:39 PM
61	glasses & hearing aids	4/19/2016 1:14 PM
62	She said that she is on her feet for approximately 7 hours when working at Dollar General, she said that by the end of each of her shifts she is a lot of physical pain. She said that V.R. purchased some shoes for her and that they were going to purchase a floor mat, however they have told her that they could not purchase floor mats because other employees would be using them.	4/19/2016 10:25 AM
63	She said that V.R. has been present at meetings before, however she said that the services he has received have come from Goodwill. She had nothing bad to say, just that she wasn't sure how V.R. fit into the scheme of things.	4/19/2016 9:52 AM
64	Darla & Brandy were amazing	4/18/2016 11:42 AM
65	He said that he found this job on his own though	4/13/2016 11:33 AM
66	He said that V.R. bought him some shoes and also made some vehicle repairs for him.	4/13/2016 11:14 AM
67	They helped me get the job at HyVee	4/13/2016 10:07 AM

2015/16 VR Client Satisfaction Survey

68	"She was always there for me"	4/12/2016 2:09 PM
69	VR purchased a chair	4/12/2016 10:56 AM
70	"VR has been with me for 7 or 8 years. They've been so helpful"	4/11/2016 1:46 PM
71	"they're always here for me" "job coach if I need one, if I have any questions, they're always helpful"	4/6/2016 4:39 PM
72	"got her a job at Baker's"	4/6/2016 2:54 PM
73	"They were very supportive. They assisted me with dealing with my PTSD. I wouldn't have this job without VR."	4/6/2016 9:13 AM
74	"VR was always there for my daughter and gave her support and confidence."	4/6/2016 8:49 AM
75	VR referred him to an employment agency where he had the opportunity to apply for this position with Distefano.	4/5/2016 4:21 PM
76	He said that he went to V.R. for job searching, but then stumbled on to this job on his own.	4/5/2016 3:50 PM
77	"My quality of life has increased"	4/5/2016 3:02 PM
78	I spoke with Shari (mom). His family is so appreciative of assisting him.	3/29/2016 3:54 PM
79	VR really boosted her confidence allowing to 'fit in'	3/29/2016 10:54 AM
80	Mom said Harmoni already had the job at KFC.	3/29/2016 9:20 AM
81	"they gave me the confidence & support I needed"	3/28/2016 1:25 PM
82	She loves her job!	3/28/2016 11:23 AM
83	"I appreciate you guys. You bought my tools & helped me with car repairs"	3/23/2016 4:30 PM
84	"Mary kept me on track. I couldn't have done this without her."	3/23/2016 2:26 PM
85	"I found this job on my own"	3/23/2016 2:20 PM
86	He was pursuing a helicopter instructors certification	3/23/2016 10:06 AM
87	Kathy Berger was amazing!	3/21/2016 10:44 AM
88	She was very knowledgable and always there for me.	3/15/2016 1:40 PM
89	Resume, job leads, encouragement	3/2/2016 9:09 AM
90	She is very unhappy with VR. She stated she WAS to receive a Dragon and an arm rest while she was working.	2/22/2016 3:27 PM
91	"speaking with Brooke was most helpful"	2/17/2016 8:55 AM
92	"Jody was so helpful"	2/15/2016 3:12 PM
93	"they helped me focus on getting a job"	2/15/2016 10:46 AM
94	V.R. was a big help	2/11/2016 1:22 PM
95	"I received support to continue my education post high school"	2/3/2016 3:39 PM
96	Interpreter	2/3/2016 12:12 PM
97	"Internship"	2/3/2016 11:59 AM
98	"support!!"	2/1/2016 2:35 PM
99	Glasses & shoes - they are great !	1/25/2016 2:52 PM
100	Job lead	1/25/2016 1:01 PM
101	"she never called me back and wanted me to do stuff I didn't want to do"	1/25/2016 10:50 AM
102	they helped me get my teaching certificate	1/20/2016 11:09 AM
103	Networking, job fair	1/19/2016 12:29 PM
104	"you guys didn't help me with nothing"	1/18/2016 3:01 PM
105	They bought me work clothes and shoes a couple of times	1/7/2016 1:59 PM
106	He also said that in addition to helping him with the "job stuff," VR is also going to help him with schooling so he can learn to work the computer. He said that he called VR about this yesterday but hasn't heard back from them yet.	1/7/2016 12:00 PM

2015/16 VR Client Satisfaction Survey

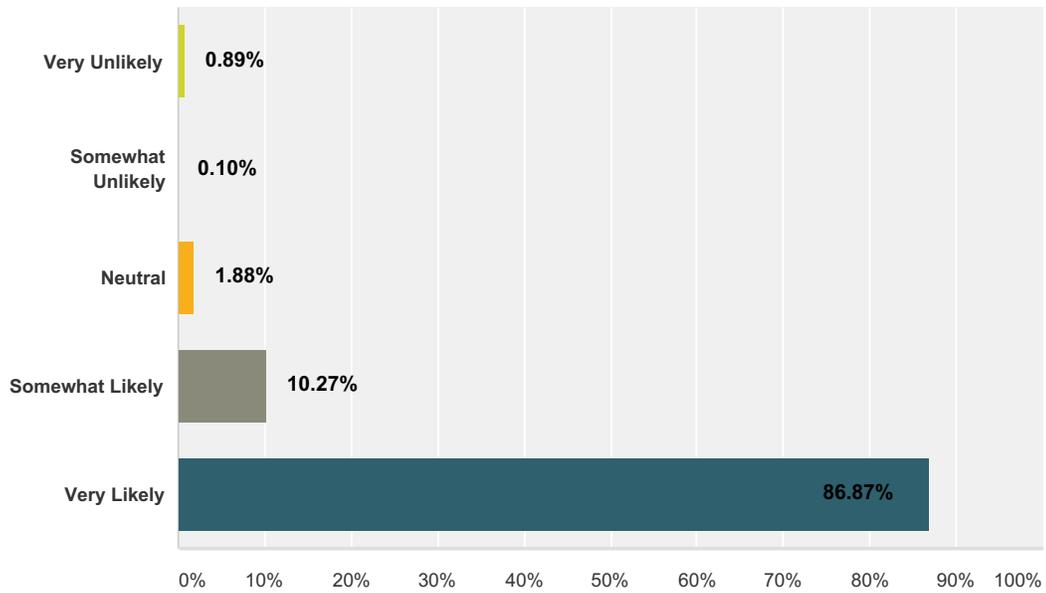
107	She said that they went to VR and VR was going to help her daughter but then the job at Centennial opened up and they applied for it on their own. She said that when they told VR that they had found a job on their own that VR told them that they would close her case because they had been going to help her find a job but since she already had a job there wasn't anything VR could do for her.	1/7/2016 11:43 AM
108	"they helped me with everything!"	1/6/2016 2:06 PM
109	She said that VR bought her a pair of tennis shoes a long time ago, but other than that she didn't know.	1/6/2016 1:49 PM
110	"job coaching was wonderful"	1/6/2016 9:59 AM
111	VR bought a bicycle for him.	1/5/2016 4:53 PM
112	They paid for my truck driving school	1/5/2016 4:19 PM
113	Appreciates all the information, support and resources which was given.	1/5/2016 4:00 PM
114	Nancy was awesome!	1/5/2016 3:53 PM
115	"VR gave my son the support he needed"	1/4/2016 3:46 PM
116	"VR helped me get a job"	1/4/2016 1:07 PM
117	VR was always there for her. Educated her and answered her questions.	12/22/2015 4:06 PM
118	VR kept me on track.	12/22/2015 11:12 AM
119	"helping me stay focused on my goals"	12/21/2015 1:55 PM
120	Van modifications	12/21/2015 1:40 PM
121	Wheelchair	12/21/2015 11:49 AM
122	Liberty Center	12/17/2015 3:42 PM
123	VR assisted him in making informed decisions	12/17/2015 10:57 AM
124	VR purchased tools	12/17/2015 10:13 AM
125	She reported that V.R. helped her with car repairs and then finding her her current job.	12/16/2015 10:17 AM
126	VR got his foot in the door with LPS.	12/16/2015 10:13 AM
127	They were supposed to help me with bathroom modifications and a modified vehicle "but I was not happy with anything that was offered, so I told them to forget it, I would take care of myself."	12/15/2015 11:48 AM
128	Job coaching	12/15/2015 9:58 AM
129	They purchased hearing aids for me which I needed badly. Now I can talk on the phone	12/11/2015 10:34 AM
130	He had a job coach for a little while.	12/11/2015 10:08 AM
131	They were very helpful and helped me get my business up and running; they also bought me a chair.	12/10/2015 2:08 PM
132	"The wheelchair and stair lift was instrumental for me in maintaining my job"	12/9/2015 1:02 PM
133	Coached her for interviews.	12/9/2015 11:00 AM
134	RETIRED after 44 years	12/7/2015 11:27 AM
135	"Diane was always there when I needed her knowledge and support"	12/4/2015 1:57 PM
136	"cared, worked with me, patient and always followed-up"	12/3/2015 11:10 AM
137	Tools	12/2/2015 8:47 AM
138	Hooked her up with Dr. Joe Rizzo - 'saved her life'	12/1/2015 1:52 PM
139	She has been on medical leave since June 16 with a torn meniscus. She's waiting to be released by her doctor. Her next doctor's appointment is at the end of January, 2016.	12/1/2015 1:05 PM
140	He said that he went to V.R. for help in finding a job, but then found this job on his own. So he has no problems with V.R. he just didn't really need any help after all.	11/23/2015 10:31 AM
141	She said that she had lost her dentures and that V.R. replaced them for her.	11/18/2015 10:06 AM
142	He said that they bought him some pants when he worked at Walmart, but other than that he didn't know.	11/18/2015 9:54 AM
143	Kati helped me build my confidence to succeed.	11/17/2015 12:34 PM

2015/16 VR Client Satisfaction Survey

144	They also helped me get the job.	11/16/2015 10:49 AM
145	So appreciative. She can shower independently.	11/10/2015 11:44 AM
146	V.R. was very helpful, they also provided job coaching.	11/10/2015 10:23 AM
147	Also provided job coaching.	11/10/2015 9:27 AM
148	"Susan was a big help"	11/9/2015 11:36 AM
149	"I really appreciate VR's services"	11/9/2015 10:50 AM
150	V.R. helped with the transition to the Autism Center. The Center has been great to work with, very helpful	11/3/2015 11:11 AM
151	"I wouldn't have gotten this job if I hadn't gone through VR. I am now a Customer Service Manager"	11/3/2015 9:53 AM
152	Tools for work	11/3/2015 9:43 AM
153	"Fay was amazing"	10/30/2015 11:03 AM
154	VR purchased her wheel chair	10/29/2015 1:56 PM
155	VR purchased a hydra-bed	10/29/2015 11:44 AM
156	"They didn't give up on me. I am so appreciative"	10/28/2015 1:30 PM
157	"They gave me confidence"	10/27/2015 11:05 AM
158	"Lynn is amazing"	10/27/2015 9:49 AM
159	"They assisted me in finding a place where I belong"	10/27/2015 9:21 AM
160	"A wonderful program. Rod helped me so much and I got the right equipment to do my job. Myron is wonderful. I can't say enough good stuff about these programs"	10/26/2015 2:08 PM
161	Financial assistance starting his business	10/26/2015 10:26 AM
162	The hands-on interaction	10/26/2015 10:18 AM
163	"That was like 5 years ago and I don't remember"	10/26/2015 9:03 AM
164	They helped me get the job	10/19/2015 10:26 AM
165	He mentioned if he hadn't gotten the help from VR to fill out the app., he wouldn't have his current position.	10/15/2015 11:30 AM
166	Mother had no information.	10/14/2015 10:41 AM
167	They helped me a lot with getting my current job.	10/13/2015 10:43 AM
168	"My quality of life has improved with these updates"	10/12/2015 9:21 AM
169	He said that he is also receiving veteran's benefits and he didn't know what the V.A. provided and what V.R. provided.	10/7/2015 3:04 PM
170	"VR helped my son in High School. He wanted to go to college and VR told him they had no funds and he'd need to wait a year to get help from them"	10/7/2015 9:26 AM
171	"VR was very ineffective. Zero assistance. I've gone thru VR twice now and they have not helped me at all"	10/7/2015 9:08 AM
172	"VR was very helpful" Received survey back.	10/6/2015 8:42 AM

Q10 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 1,013 Skipped: 0



Answer Choices	Responses	Count
Very Unlikely	0.89%	9
Somewhat Unlikely	0.10%	1
Neutral	1.88%	19
Somewhat Likely	10.27%	104
Very Likely	86.87%	880
Total		1,013

2015/16 VR Client Satisfaction Survey

Q11 Please share any other comments or suggestions you may have.

Answered: 40 Skipped: 973

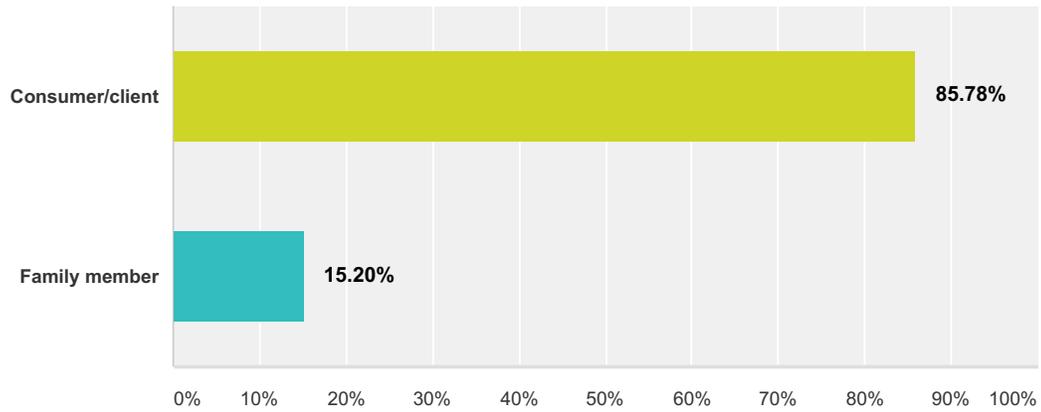
#	Responses	Date
1	He was very happy with Jerry	9/21/2016 4:00 PM
2	She had only good things to report about VR	9/20/2016 3:33 PM
3	He has recently moved to Minnesota and he said that he had his V.R. file transferred to the Minnesota VR office where he lives. He said that Minnesota V.R. has not been that helpful to him and that "Nebraska VR is much better."	9/19/2016 4:17 PM
4	He was very happy with VR services	9/12/2016 4:13 PM
5	She said that she was a little disappointed in VR services this time. She said that she has worked with VR in the past and didn't feel that her counselor was as helpful this time as in the past. She said that she did talk with Jill about this and felt satisfied with the way Jill handled it. She said that she would still recommend VR to anyone.	9/9/2016 11:50 AM
6	She said that she was happy with VR services "to a point." I asked her what that meant and she didn't really elaborate.	8/8/2016 11:39 AM
7	Her hearing aids are not working. She went to VR & they had them fixed. They stopped working again. I suggested she contact VR again. She's fearful she will lose her job because she cannot hear.	7/18/2016 9:39 AM
8	He said that he likes his job, but would just like a few more hours.	7/1/2016 12:06 PM
9	she needs floor mats for her job at Dollar General	4/19/2016 10:26 AM
10	Again, nothing negative just unsure what V.R.'s role was.	4/19/2016 9:53 AM
11	He was very happy with the services he received	4/13/2016 11:15 AM
12	She said that she doesn't really work with V.R. she works with Liberty Center.	4/6/2016 10:28 AM
13	Wasn't terribly satisfied. He was pursuing his helicopter instructors certification which cost \$9200.00. V.R. provided him with \$4250.00 to pay for the certification and he said that he "got took" from the woman he was working with this on. He said that if V.R. had just given him the entire \$9200.00 he would now be a helicopter pilot instructor, instead V.R. gave him just enough for him "to get into trouble."	3/23/2016 10:08 AM
14	She spoke very highly of Jan, and of the help she received. She said, "Jan helped me immensely and I would not be where I am at right now had it not been for Jan. She stood beside me the entire way."	2/25/2016 10:20 AM
15	I have already recommended VR to others. Very happy with services	2/11/2016 1:22 PM
16	Very nice people to work with.	1/20/2016 11:10 AM
17	V.R. was very helpful	1/15/2016 4:22 PM
18	Calynn feels she doesn't have job stability. She will contact VR if need be.	1/11/2016 9:07 AM
19	I was very pleased	1/7/2016 1:59 PM
20	He said he was "very grateful" for the help he received from VR	1/7/2016 10:29 AM
21	Not unhappy, just unsure what help was provided.	1/6/2016 1:50 PM
22	"VR helped a lot, very happy with services."	1/6/2016 10:11 AM
23	Very happy with everthing	1/5/2016 4:19 PM
24	He said that he was very, very happy with the help he received from V.R.	1/5/2016 3:51 PM
25	The customer reported that he was very happy with the job placement services he received from Angela Baker, however he said that he and Shelly Barton did not hit it off so well. He did not mention anything specific other than they just didn't see eye-to-eye. He is experiencing some problems at work performing his job duties and said that he called and requested additional assistance from VR, but was told his case was closed and they could not help him.	12/31/2015 10:22 AM
26	She is thrilled about her van. She really appreciates VR !	12/21/2015 1:40 PM
27	She is currently working with VR to apply for other positions.	12/15/2015 9:34 AM

2015/16 VR Client Satisfaction Survey

28	I spoke with mom Sheila. Jared has been diagnosed too high functioning to receive disability. Jared would like more hours at Hy-Vee and they will not give him full-time status. His mother wants VR to assist him in finding a full-time job. She stated that they haven't gotten much assistance with job searches from VR.	12/14/2015 11:42 AM
29	Very happy with services	12/11/2015 2:33 PM
30	Very happy with the services	12/10/2015 2:09 PM
31	She is working with VR - Amy Rose to look for employment.	12/4/2015 10:48 AM
32	Hearing aids aren't working well for him. He said he would call Becky.	12/1/2015 12:45 PM
33	They helped me find the job at Credit Management.	11/16/2015 11:58 AM
34	V.R. upgraded his hearing aids to a digital device. The new hearing aids are the biggest factor in his employment success. Without the new digital devices he couldn't work much at all and would be very limited.	11/16/2015 11:12 AM
35	We are very appreciative of all the help	10/28/2015 2:10 PM
36	"The machinery that I got really makes my job a lot better"	10/26/2015 2:15 PM
37	She said that V.R. really didn't help her that much, however her daughter went through V.R. and was a great help to her so she would recommend.	10/21/2015 3:31 PM
38	Very happy with V.R.	10/19/2015 11:30 AM
39	Very happy with V.R.	10/19/2015 10:26 AM
40	Gerry is amazing !	10/16/2015 12:49 PM

Q12 Who did you talk with?

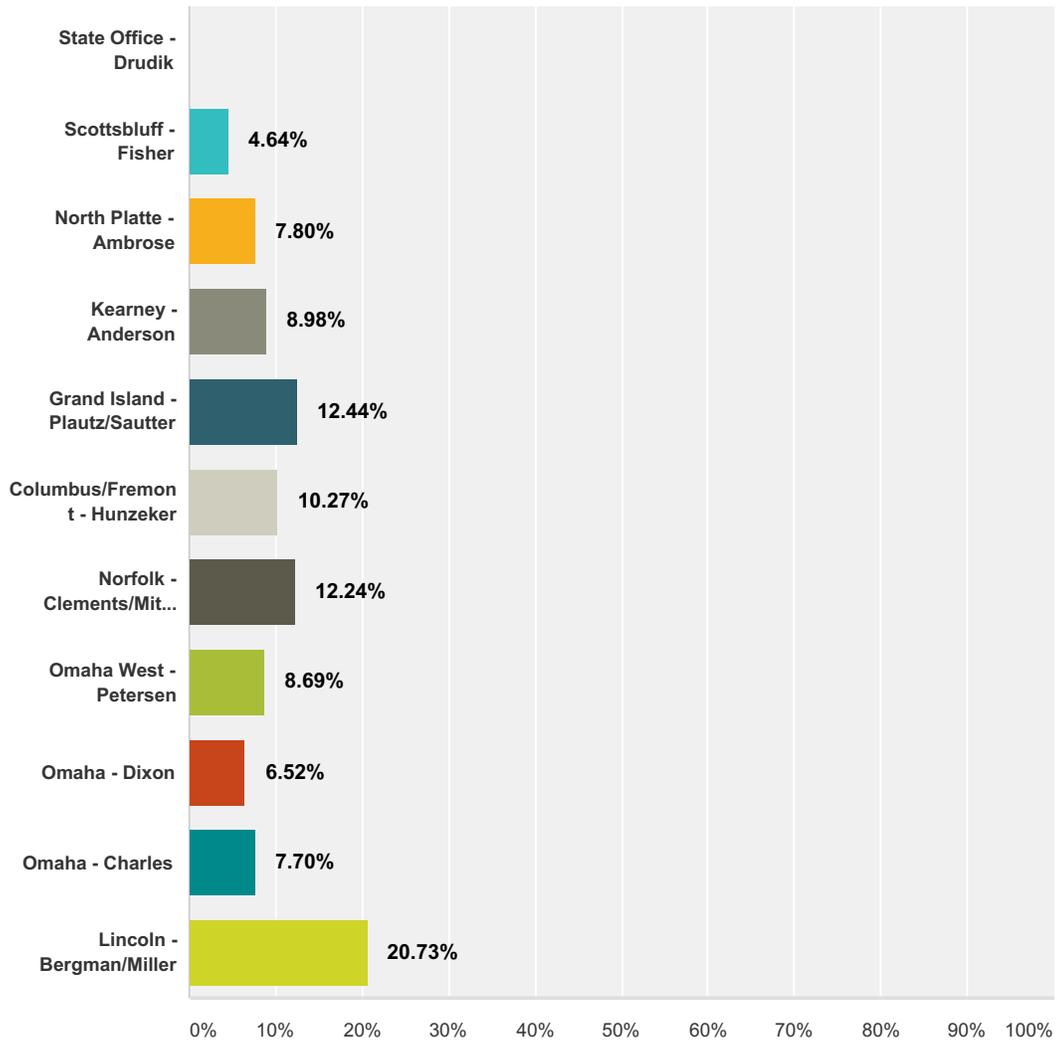
Answered: 1,013 Skipped: 0



Answer Choices	Responses	Count
Consumer/client	85.78%	869
Family member	15.20%	154
Total Respondents: 1,013		

Q13 Which VR Team served this client?

Answered: 1,013 Skipped: 0



Answer Choices	Responses
State Office - Drudik	0.00% 0
Scottsbluff - Fisher	4.64% 47
North Platte - Ambrose	7.80% 79
Kearney - Anderson	8.98% 91
Grand Island - Plautz/Sautter	12.44% 126
Columbus/Fremont - Hunzeker	10.27% 104
Norfolk - Clements/Mitchell	12.24% 124
Omaha West - Petersen	8.69% 88
Omaha - Dixon	6.52% 66
Omaha - Charles	7.70% 78

2015/16 VR Client Satisfaction Survey

Lincoln - Bergman/Miller	20.73%	210
Total		1,013