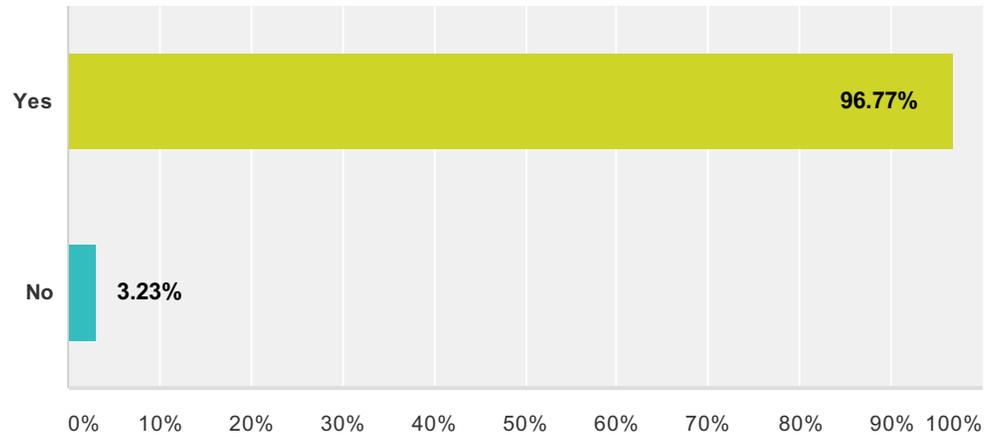


### Q1 Are you currently employed?

Answered: 31 Skipped: 0



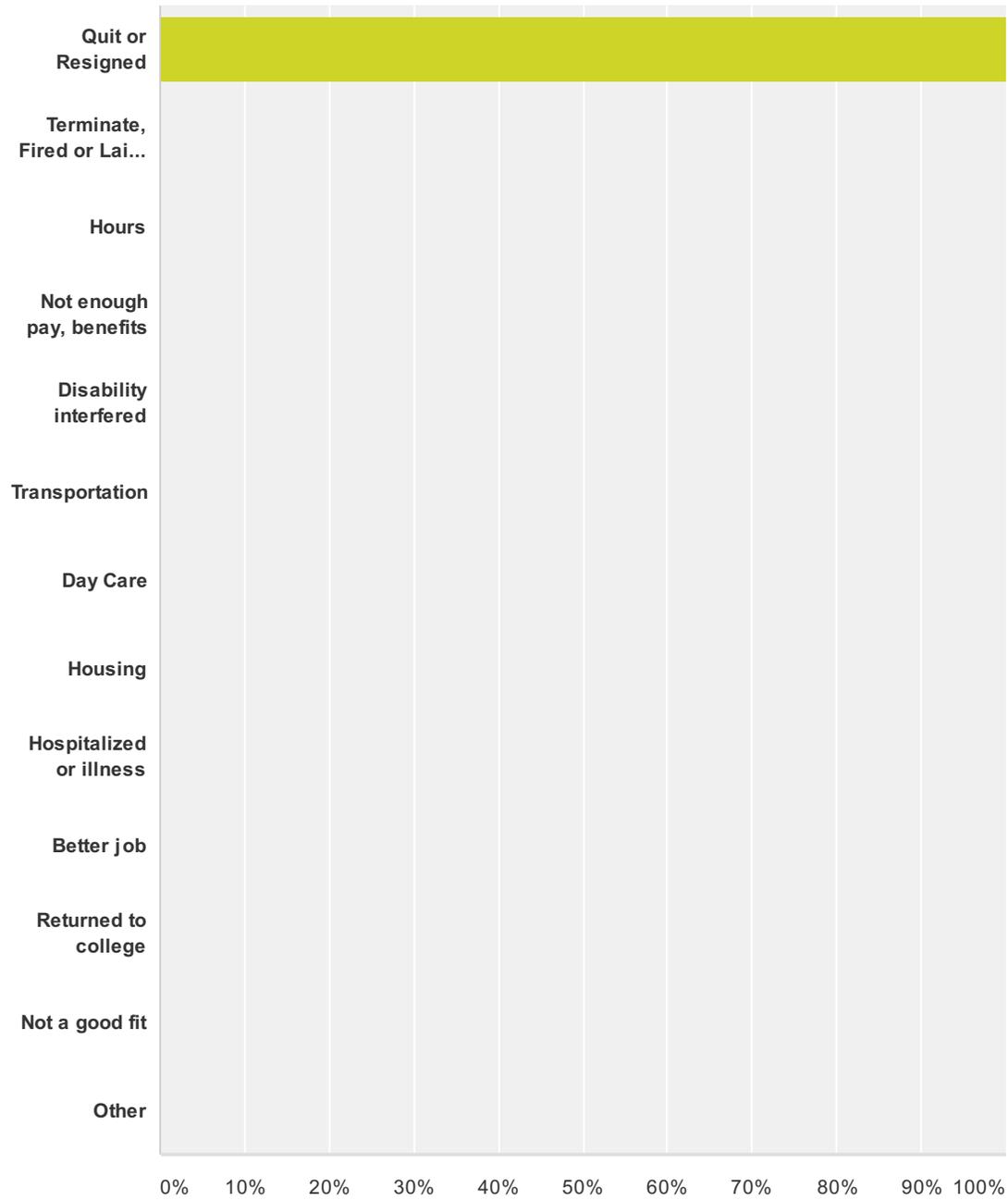
| Answer Choices | Responses |           |
|----------------|-----------|-----------|
| Yes            | 96.77%    | 30        |
| No             | 3.23%     | 1         |
| <b>Total</b>   |           | <b>31</b> |

| # | If yes, where?                  | Date                |
|---|---------------------------------|---------------------|
| 1 | Edgewood Vista                  | 1/27/2014 2:56 PM   |
| 2 | Burger King & Premier Marketing | 1/10/2014 1:09 PM   |
| 3 | Mercy Hospital                  | 12/26/2013 12:10 PM |
| 4 | Concord Components              | 10/7/2013 11:38 AM  |

**Q2 If not, why not?**

Answered: 1 Skipped: 30

## 2013/14 VR Client Satisfaction Survey-



| Answer Choices   | Responses |
|------------------|-----------|
| Quit or Resigned | 100.00% 1 |

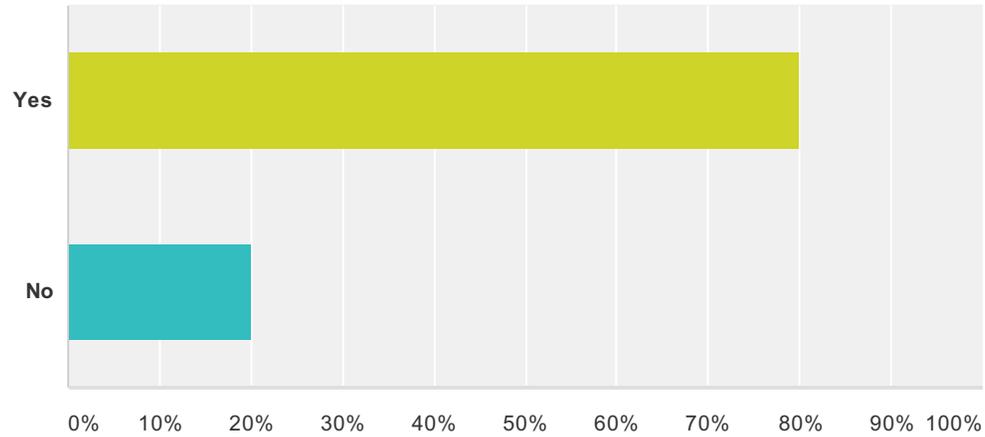
## 2013/14 VR Client Satisfaction Survey-

|                              |       |          |
|------------------------------|-------|----------|
| Terminate, Fired or Laid Off | 0.00% | 0        |
| Hours                        | 0.00% | 0        |
| Not enough pay, benefits     | 0.00% | 0        |
| Disability interfered        | 0.00% | 0        |
| Transportation               | 0.00% | 0        |
| Day Care                     | 0.00% | 0        |
| Housing                      | 0.00% | 0        |
| Hospitalized or illness      | 0.00% | 0        |
| Better job                   | 0.00% | 0        |
| Returned to college          | 0.00% | 0        |
| Not a good fit               | 0.00% | 0        |
| Other                        | 0.00% | 0        |
| <b>Total</b>                 |       | <b>1</b> |

| # | Specify if other        | Date |
|---|-------------------------|------|
|   | There are no responses. |      |

### Q3 Does your job meet your current needs?

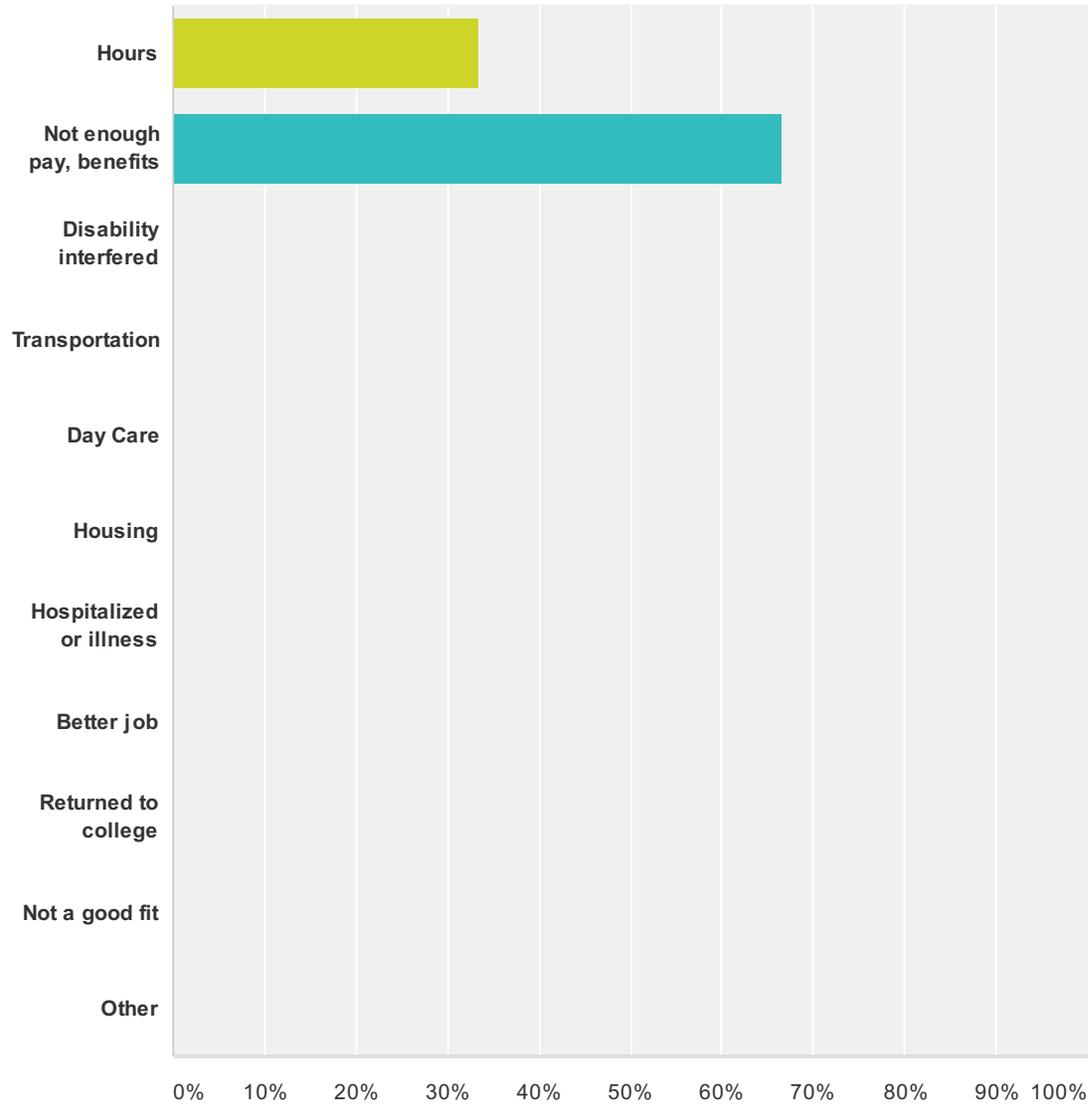
Answered: 30 Skipped: 1



| Answer Choices | Responses |           |
|----------------|-----------|-----------|
| Yes            | 80.00%    | 24        |
| No             | 20.00%    | 6         |
| <b>Total</b>   |           | <b>30</b> |

### Q4 If No, what needs are not being met by your job?

Answered: 6 Skipped: 25



| Answer Choices | Responses |
|----------------|-----------|
|----------------|-----------|

## 2013/14 VR Client Satisfaction Survey-

|                          |        |          |
|--------------------------|--------|----------|
| Hours                    | 33.33% | 2        |
| Not enough pay, benefits | 66.67% | 4        |
| Disability interfered    | 0.00%  | 0        |
| Transportation           | 0.00%  | 0        |
| Day Care                 | 0.00%  | 0        |
| Housing                  | 0.00%  | 0        |
| Hospitalized or illness  | 0.00%  | 0        |
| Better job               | 0.00%  | 0        |
| Returned to college      | 0.00%  | 0        |
| Not a good fit           | 0.00%  | 0        |
| Other                    | 0.00%  | 0        |
| <b>Total</b>             |        | <b>6</b> |

| # | Specify if other  | Date               |
|---|-------------------|--------------------|
| 1 | Not enough hours. | 3/18/2014 10:00 AM |

## Q5 What did Nebraska VR provide that was most helpful to you?

Answered: 31 Skipped: 0

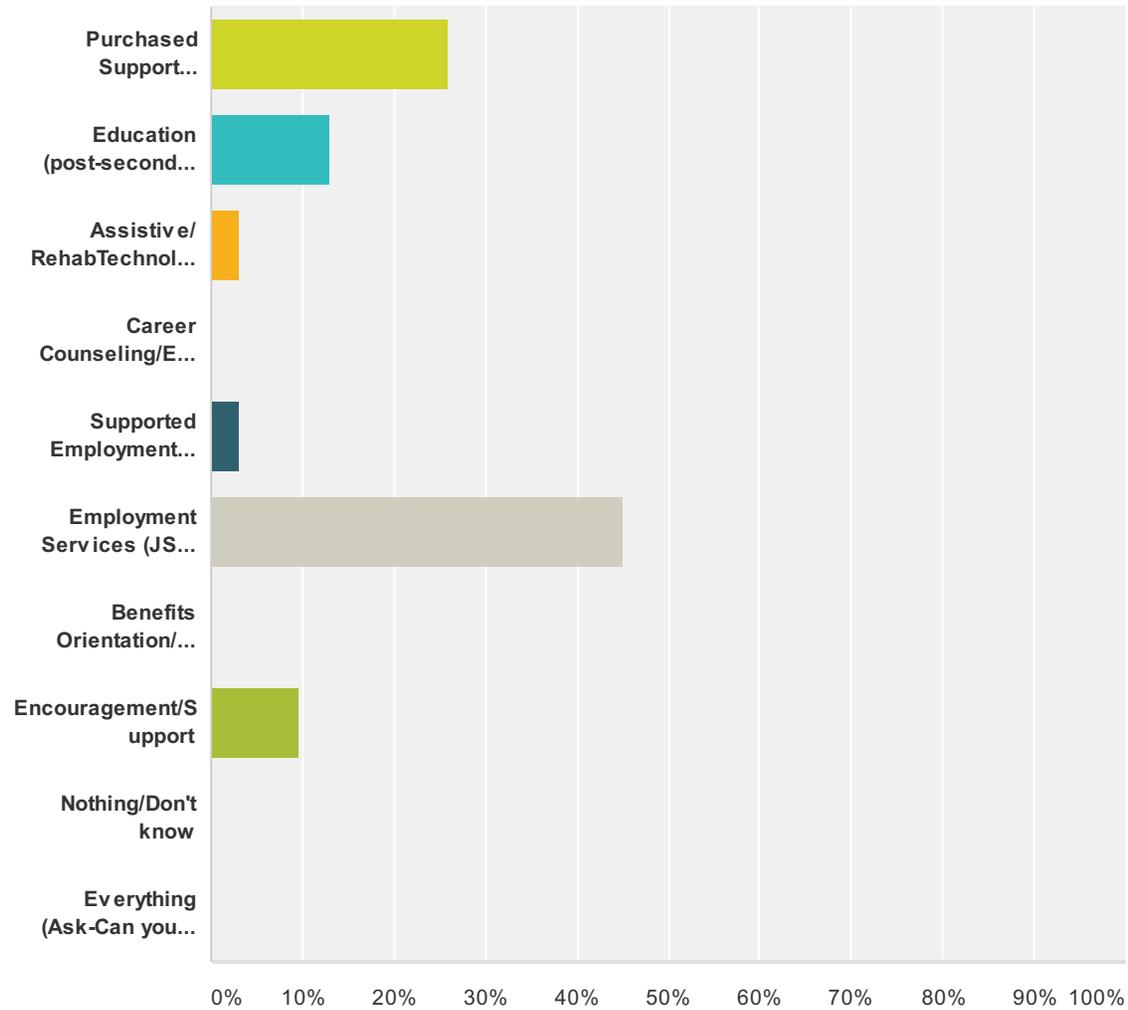
| #  | Responses  | Date               |
|----|--|--------------------|
| 1  | V.R. helped consumer get a job.  | 6/30/2014 4:58 PM  |
| 2  | Helping consumer find school books on tape and knowing that he needs quiet study time.   | 6/25/2014 11:10 AM |
| 3  | V.R. provided tools for consumer that are used every day at their job.   | 6/23/2014 5:22 PM  |
| 4  | V.R. helped consumer with college and finding consumer a job.  | 6/19/2014 11:08 AM |
| 5  | V.R. helped and guided consumer with what he would be good at with his skills.   | 6/17/2014 2:47 PM  |
| 6  | Everything. V.R. was always there when consumer needed them. Helped consumer with gas, car repairs, food and school. Without V.R., consumer does not think he would have made it. Great bunch of people. | 6/12/2014 10:20 AM |
| 7  | V.R. helped consumer with car repairs, career planning and a grant from V.R. to go to school.  | 6/11/2014 3:04 PM  |
| 8  | V.R. helped consumer try to find different jobs and Diane is a really good person to talk to.  | 6/11/2014 2:49 PM  |
| 9  | All the extra help consumer received from V.R. when in college. V.R. gave consumer a lot of good advice.   | 6/10/2014 10:06 AM |
| 10 | Consumer was able to work with Diane and Diane was able to help the consumer with everything; school and support.  | 6/5/2014 12:19 PM  |
| 11 | V.R. helped consumer find a job, since consumer has a felony on their record.  | 5/29/2014 1:18 PM  |
| 12 | V.R. worked with consumer's school stuff. Also, helped with consumer's resume.   | 5/27/2014 3:18 PM  |
| 13 | V.R. helped consumer with their resume.  | 5/16/2014 3:54 PM  |
| 14 | V.R. helped consumer with their vehicle maintenance, so consumer could get to and from work.   | 5/16/2014 3:09 PM  |
| 15 | V.R. helped consumer apply and get hired at their job.   | 5/15/2014 11:41 AM |
| 16 | Helping consumer get through college.  | 5/2/2014 4:46 PM   |
| 17 | Helped consumer with gas.  | 4/14/2014 3:01 PM  |
| 18 | They were very helpful and helped consumer fill out job applications right away, without questions.  | 4/8/2014 3:57 PM   |
| 19 | Everything. Helped consumer apply for jobs and provided consumer with the supplies for when consumer was able to get a job - work boots and dress clothes for interviews.                                | 4/8/2014 3:28 PM   |
| 20 | Helped with consumer's resume and purchased work boots for consumer.   | 4/8/2014 3:19 PM   |
| 21 | Helped get a foot rest for consumer at their job to take the pressure off of their knees.  | 4/7/2014 4:16 PM   |
| 22 | Being there for client.  | 4/7/2014 4:00 PM   |
| 23 | Giving consumer advice. Help with resume.  | 4/7/2014 3:12 PM   |

## 2013/14 VR Client Satisfaction Survey-

|    |   |                     |
|----|---|---------------------|
| 24 | Being able to have help.  | 4/7/2014 3:00 PM    |
| 25 | Helped consumer pay for tools.  | 4/4/2014 2:50 PM    |
| 26 | Did not really work with Vocational Rehabilitation. Willing to help try and locate a job. | 3/18/2014 2:36 PM   |
| 27 | Helping find job leads and knowing where to go to find jobs.                              | 3/18/2014 10:01 AM  |
| 28 | Helping me brush up on resume writing and interview skills                                | 1/27/2014 2:57 PM   |
| 29 | Employment Works  | 1/10/2014 1:09 PM   |
| 30 | Fill out job application  | 12/26/2013 12:12 PM |
| 31 | Answering any questions I had   | 10/7/2013 11:39 AM  |

**Q6 Mark the category the client indicated was the most helpful.**

Answered: 31 Skipped: 0



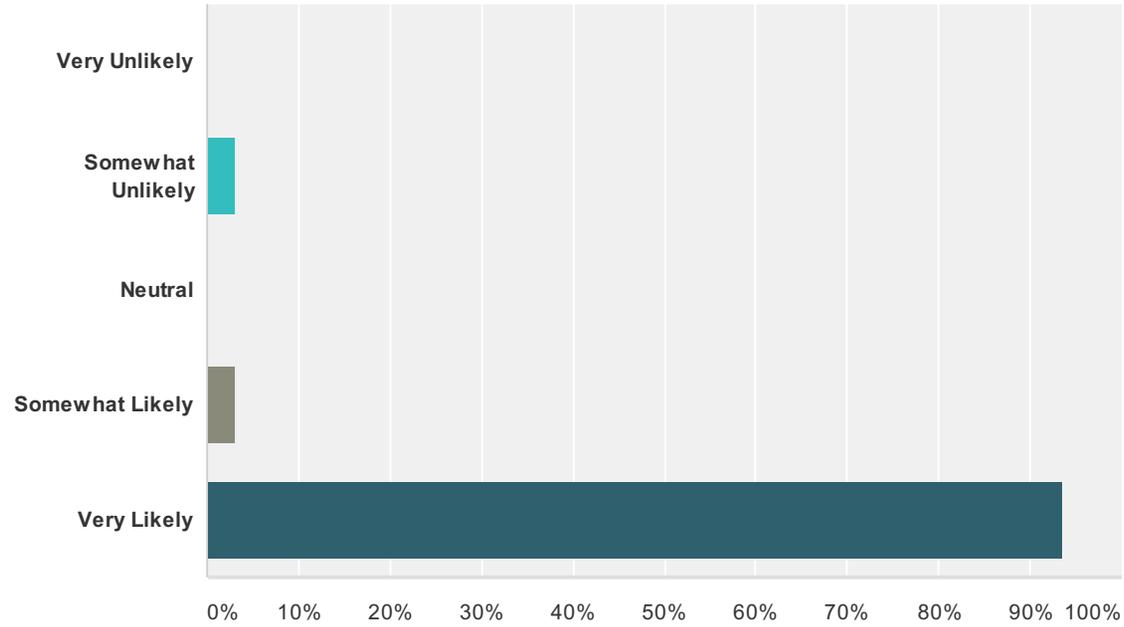
| Answer Choices  | Responses |
|---|-----------|
| Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.) | 25.81% 8  |
| Education (post-secondary training)   | 12.90% 4  |

## 2013/14 VR Client Satisfaction Survey-

|   |               |           |
|---|---------------|-----------|
| Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods) | <b>3.23%</b>  | 1         |
| Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)                               | <b>0.00%</b>  | 0         |
| Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc. )        | <b>3.23%</b>  | 1         |
| Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.) | <b>45.16%</b> | 14        |
| Benefits Orientation/Benefits Analysis  | <b>0.00%</b>  | 0         |
| Encouragement/Support   | <b>9.68%</b>  | 3         |
| Nothing/Don't know  | <b>0.00%</b>  | 0         |
| Everything (Ask-Can you be more specific?)  | <b>0.00%</b>  | 0         |
| <b>Total</b>  |               | <b>31</b> |

### Q7 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 31 Skipped: 0



| Answer Choices    | Responses |           |
|-------------------|-----------|-----------|
| Very Unlikely     | 0.00%     | 0         |
| Somewhat Unlikely | 3.23%     | 1         |
| Neutral           | 0.00%     | 0         |
| Somewhat Likely   | 3.23%     | 1         |
| Very Likely       | 93.55%    | 29        |
| <b>Total</b>      |           | <b>31</b> |

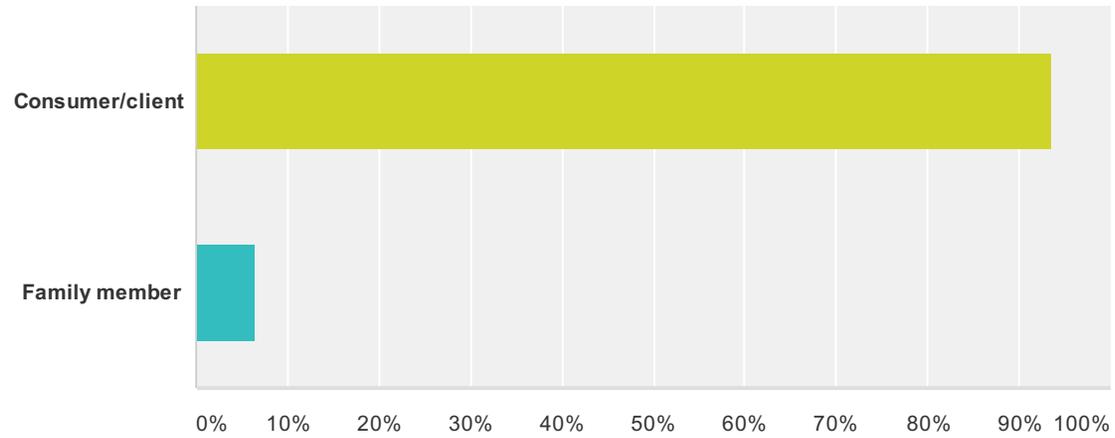
**Q8 Please share any other comments or suggestions you may have.**

Answered: 0 Skipped: 31

| # | Responses               | Date |
|---|-------------------------|------|
|   | There are no responses. |      |

### Q9 Who did you talk with?

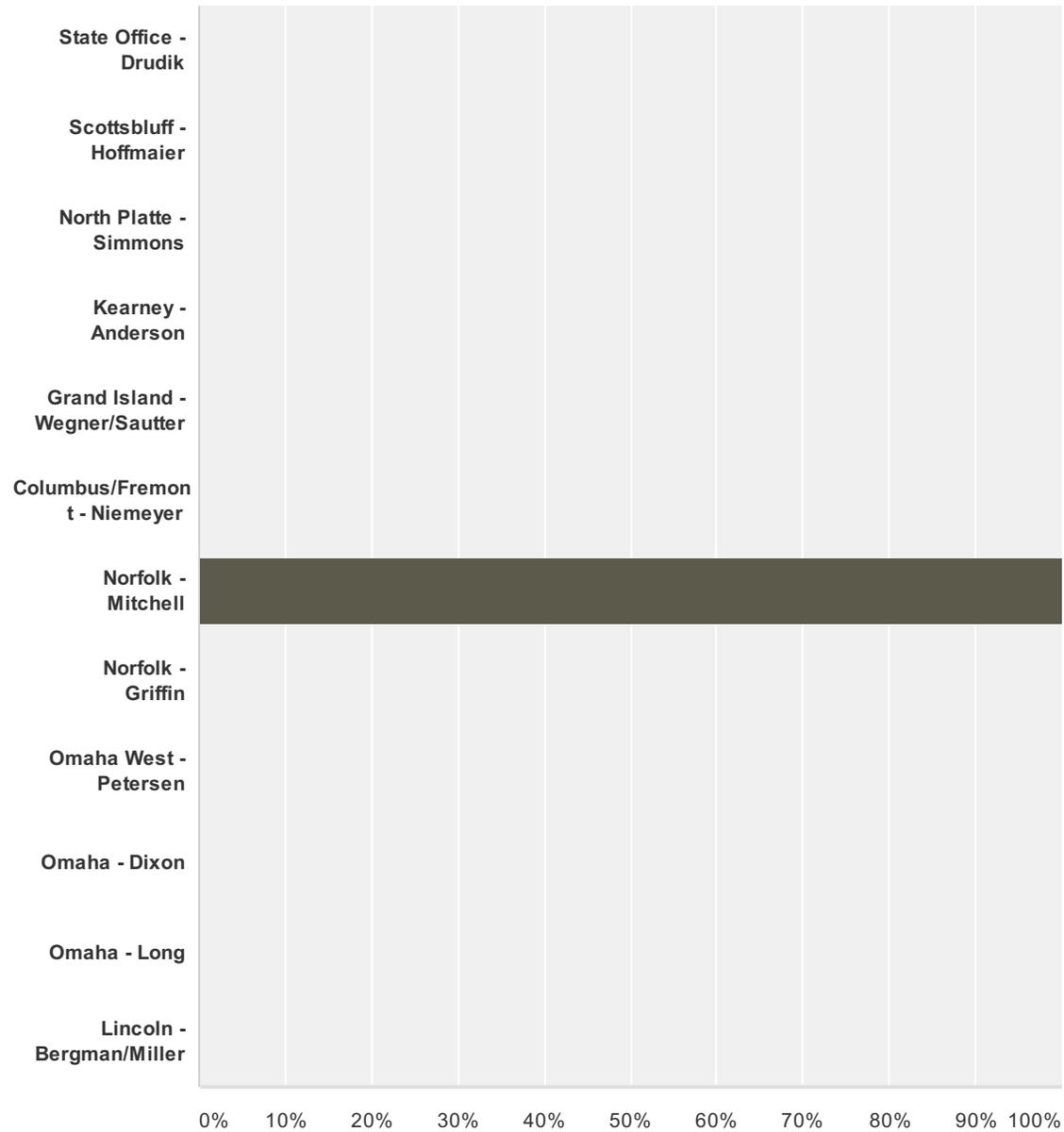
Answered: 31 Skipped: 0



| Answer Choices               | Responses |
|------------------------------|-----------|
| Consumer/client              | 93.55% 29 |
| Family member                | 6.45% 2   |
| <b>Total Respondents: 31</b> |           |

### Q10 Which VR Team served this client?

Answered: 31 Skipped: 0



## 2013/14 VR Client Satisfaction Survey-

| Answer Choices                | Responses |           |
|-------------------------------|-----------|-----------|
| State Office - Drudik         | 0.00%     | 0         |
| Scottsbluff - Hoffmaier       | 0.00%     | 0         |
| North Platte - Simmons        | 0.00%     | 0         |
| Kearney - Anderson            | 0.00%     | 0         |
| Grand Island - Wegner/Sautter | 0.00%     | 0         |
| Columbus/Fremont - Niemeyer   | 0.00%     | 0         |
| Norfolk - Mitchell            | 100.00%   | 31        |
| Norfolk - Griffin             | 0.00%     | 0         |
| Omaha West - Petersen         | 0.00%     | 0         |
| Omaha - Dixon                 | 0.00%     | 0         |
| Omaha - Long                  | 0.00%     | 0         |
| Lincoln - Bergman/Miller      | 0.00%     | 0         |
| <b>Total</b>                  |           | <b>31</b> |